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Table 3. Types of problem presentation solicit

Problem presentation solicit

Requests for description of problems/expectations

("How can I help?" "What seems to be the problem?")

Seizure description invitations ("What happens?"

"Describe these attacks")

Closed seizure questions (not followed by a seizure description invitation "When did they start?")

Addresses third party

Missing (the doctor does not issue a problem presentation solicit – instead the opening phase is followed by a structured history-taking phase and the patient has no opportunity to present their problem more freely)