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Zaremba, N. [orcid.org/0000-0002-1720-1621](https://orcid.org/0000-0002-1720-1621), Martine-Edith, G. [orcid.org/0000-0002-4592-3680](https://orcid.org/0000-0002-4592-3680), Divilly, P. [orcid.org/0000-0001-6916-3164](https://orcid.org/0000-0001-6916-3164) et al. (18 more authors) (2024)

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## RESEARCH ARTICLE

## Care Delivery

# Associations of clinical, psychological, and sociodemographic characteristics and ecological momentary assessment completion in the 10-week Hypo-METRICS study: Hypoglycaemia MEasurements ThResholds and ImpaCts

Natalie Zaremba<sup>1</sup>  | Gilberte Martine-Edith<sup>1</sup>  | Patrick Divilly<sup>1</sup>  |  
 Uffe Søholm<sup>1,2,3</sup>  | Melanie Broadley<sup>3</sup>  | Namam Ali<sup>4</sup>  | Evertine J. Abbink<sup>4</sup> |  
 Bastiaan de Galan<sup>4,5,6</sup>  | Monika Cigler<sup>7</sup> | Julia K. Mader<sup>7,8</sup>  | Julie Brosen<sup>9</sup>  |  
 Ulrik Pedersen-Bjergaard<sup>9,10</sup> | Allan Vaag<sup>11,12,13</sup> | Mark Evans<sup>14</sup>  | Eric Renard<sup>15,16</sup> |  
 Rory J. McCrimmon<sup>17</sup>  | Simon Heller<sup>18</sup>  | Jane Speight<sup>3,19,20</sup>  |  
 Frans Pouwer<sup>3,19,21</sup>  | Stephanie A. Amiel<sup>1</sup>  | Pratik Choudhary<sup>1,22</sup>  |  
 for the Hypo-RESOLVE Consortium

## Correspondence

Natalie Zaremba, Department of Diabetes, School of Life Course Sciences, Faculty of Life Sciences and Medicine, King's College London, London SE5 9RJ, UK.  
 Email: [natalie.zaremba@kcl.ac.uk](mailto:natalie.zaremba@kcl.ac.uk)

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## Abstract

**Introduction:** Reporting of hypoglycaemia and its impact in clinical studies is often retrospective and subject to recall bias. We developed the Hypo-METRICS app to measure the daily physical, psychological, and social impact of hypoglycaemia in adults with type 1 and insulin-treated type 2 diabetes in real-time using ecological momentary assessment (EMA). To help assess its utility, we aimed to determine Hypo-METRICS app completion rates and factors associated with completion.

**Methods:** Adults with diabetes recruited into the Hypo-METRICS study were given validated patient-reported outcome measures (PROMs) at baseline. Over 10 weeks, they wore a blinded continuous glucose monitor (CGM), and were asked to complete three daily EMAs about hypoglycaemia and aspects of daily functioning, and two weekly sleep and productivity PROMs on the bespoke Hypo-METRICS app. We conducted linear regression to determine factors associated with app engagement, assessed by EMA and PROM completion rates and CGM metrics.

**Results:** In 602 participants (55% men; 54% type 2 diabetes; median(IQR) age 56 (45–66) years; diabetes duration 19 (11–27) years; HbA1c 57 (51–65) mmol/mol),

For affiliations refer to page 9.

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median(IQR) overall app completion rate was 91 (84–96)%, ranging from 90 (81–96)%, 89 (80–94)% and 94(87–97)% for morning, afternoon and evening check-ins, respectively. Older age, routine CGM use, greater time below 3.0mmol/L, and active sensor time were positively associated with app completion.

**Discussion:** High app completion across all app domains and participant characteristics indicates the Hypo-METRICS app is an acceptable research tool for collecting detailed data on hypoglycaemia frequency and impact in real-time.

#### KEYWORDS

continuous glucose monitoring, ecological momentary assessment, Hypoglycaemia, Mobile applications, type 1 diabetes, type 2 diabetes

## 1 | INTRODUCTION

Hypoglycaemia is a serious complication of insulin treatment for both type 1 diabetes (T1D) and insulin-treated type 2 diabetes (T2D), affecting both short and long-term health outcomes. It can be a key barrier to optimal diabetes self-management.<sup>1–3</sup> In addition to being a serious health risk, self-treated hypoglycaemia is a frequent burden on the daily lives of people with diabetes, impacting daily routines and behaviours and reducing quality of life.<sup>4,5</sup>

In most clinical studies, hypoglycaemia and its impact on daily life are typically reported retrospectively using self-report questionnaires and recording cumulative impacts of hypoglycaemia over weeks or months.<sup>6</sup> This methodology is susceptible to recall bias and is unable to measure the impact of individual episodes of hypoglycaemia.<sup>7</sup> Furthermore, where questionnaires are administered at hospital clinics or during clinical trials, these may not be representative of usual daily diabetes experience and thus lack ecological validity.<sup>8–10</sup>

Ecological momentary assessment (EMA) is a method of data collection that addresses these issues by using repeated sampling of participants' current experiences or behaviour, typically over a short duration (7–14 days), allowing real-time data collection about participant experiences in their daily lives and environments.<sup>11</sup> Prior research has used EMA to collect data about health-related behaviours and symptoms in various conditions, including T1D and T2D.<sup>12–15</sup> A recent systematic review of health-related EMA studies in non-clinical populations found the highest EMA completion to occur in studies with student populations, event-contingent sampling, and a smartphone delivery system,<sup>12</sup> while other evidence suggests that the type of EMA sampling and study protocol has an effect on study completion in non-clinical, but not clinical populations.<sup>16</sup> Investigations are needed to assess

#### Key points

- What is already known? Reporting of hypoglycaemia and its impact on individuals with diabetes is retrospective and subject to recall bias.
- What this study has found? High completion rates of ecological momentary assessment completed via the Hypo-METRICS app indicate the app is an acceptable research tool for collecting detailed data on hypoglycaemia frequency and impact in real-time in people with type 1 and insulin-treated type 2 diabetes.
- What are the implications of the study? This method of data collection should be considered for future research and clinical use when collecting data on the frequency and impact of hypoglycaemia.

how people with insulin-treated diabetes respond to EMA and to determine its utility in healthcare research.

The Hypo-METRICS study is a multinational 10-week observational study using EMA to determine the physical, psychological, social, and health economic impact of hypoglycaemia in people with T1D and T2D.<sup>17</sup> We developed a bespoke smartphone app to collect real-time EMA data about the frequency and impact of hypoglycaemia on daily functioning.<sup>18,19</sup> The Hypo-METRICS app was developed by a multidisciplinary research team, in conjunction with people with diabetes<sup>18</sup> and has been validated in 100 participants of the Hypo-METRICS study.<sup>19</sup>

It is unknown if using an app to complete EMA multiple times per day for 10 weeks is a feasible method of data collection for people with insulin treated diabetes. The aim of the present study was therefore to determine

the data collection completion rates and sociodemographic and clinical factors associated with app completion of participants using the Hypo-METRICS app over 10 weeks.

## 2 | METHODS

### 2.1 | Hypo-METRICS study protocol and data collection

The Hypo-METRICS study took place across nine sites in five countries (Austria, Denmark, France, The Netherlands, and United Kingdom) from October 2020 to August 2022. To be eligible for the Hypo-METRICS study, participants were required to have a clinical diagnosis of T1D or T2D treated with one or more daily injections of insulin, and to have experienced at least one hypoglycaemic episode of any degree of severity in the past 3 months. Potential participants were provided study information and gave written informed consent. The full study protocol including eligibility criteria, recruitment strategy, consent and baseline procedures has been previously published.<sup>17</sup> Participants attended a baseline assessment including collection of blood

samples for HbA1c, medical and diabetes history, past severe hypoglycaemia episodes, and completion of electronic validated person-reported outcome measures (PROMs) using the Qualtrics survey platform (<https://www.qualtrics.com/>), and were instructed on how to use the study devices (a blinded freestyle Libre 2 and a Fitbit charge 4™ activity monitor) and the Hypo-METRICS app.<sup>17</sup> The baseline assessment was done in-person or virtually via a videoconference according to local COVID-19 safety guidance and COVID-19 risk assessments. Data collection continued for 10 weeks, with an end of study visit collecting repeated baseline data (HbA1c, severe hypoglycaemia episodes and PROMs).

### 2.2 | Ecological momentary assessment

Participants were asked to complete three EMA questionnaires ('Check-ins') on the Hypo-METRICS app in the morning, afternoon, and evening, every day for 10 weeks (Figure 1). Check-ins consisted of questions on hypoglycaemia episodes since the last check-in, and aspects of daily functioning (Table S1). At the end of each evening check-in, participants were asked to complete the EQ-5D-5L, a brief validated questionnaire measuring health

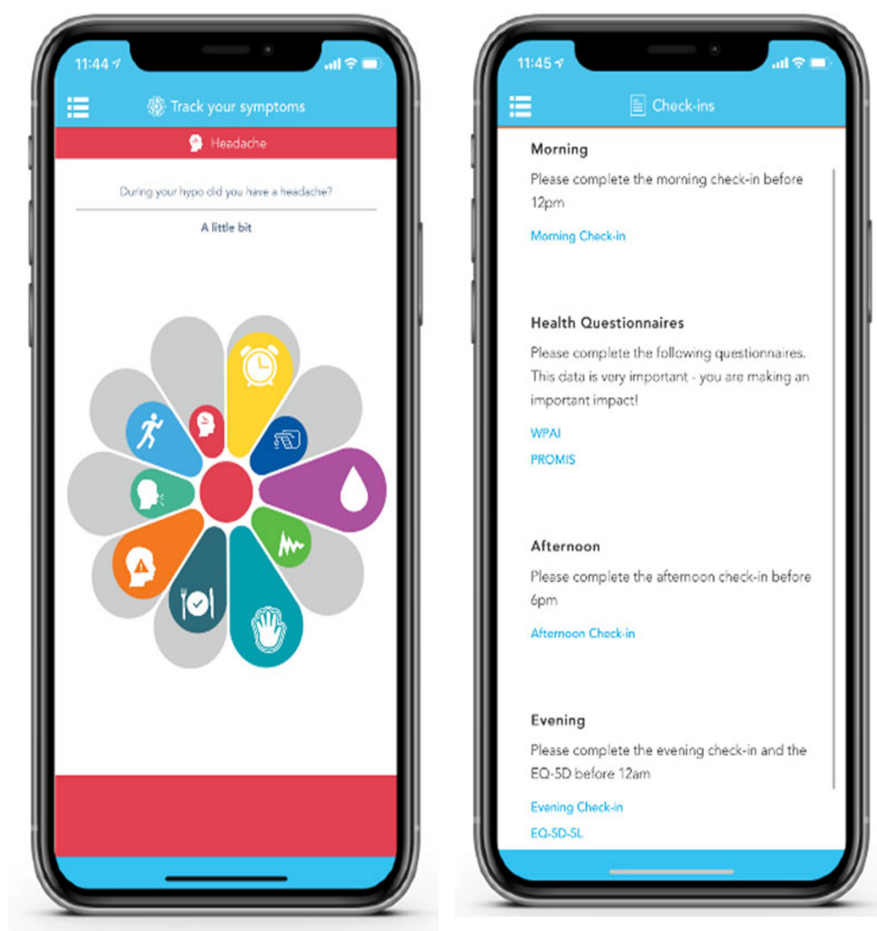


FIGURE 1 Screenshots of the Hypo-METRICS app on the uMotif Limited platform.

status.<sup>20</sup> Participants recorded hypoglycaemia episodes and the symptoms they experienced in a symptom tracker ('motif', Figure 1) In real-time, after any hypoglycaemia episode had occurred and been treated. Once per week, participants were given two validated PROMs, the Patient-Reported Outcomes Measurement Information System (PROMIS) Sleep Disturbance scale to assess sleep quality<sup>21</sup> and the Work Productivity and Activity Impairment Questionnaire to assess workplace productivity.<sup>22</sup>

Check-ins were available at designated time periods to ensure responses were reflective of the associated time points.<sup>18</sup> Participants received notifications on their phones to remind them to complete each check-in during the designated time period (morning: 6:00–12:00 with notification reminder at 7:00; afternoon 12:00–18:00 with notification reminder at 15:00; evening 18:00–24:00 with notification reminder at 21:00).

### 2.3 | Participants' characteristics

The following demographic and clinical baseline characteristics were considered: HbA1c, age, sex, type of diabetes, ethnicity, employment status, highest level of education, method of glucose monitoring, insulin therapy, and hypoglycaemia awareness status. These data were collected by research staff the baseline study visit and recorded electronically on REDCap.<sup>23</sup> Participants completed a questionnaire booklet with 14 questionnaires to assess different PROMs (Table 1). Scores were calculated based on the scoring methods for each questionnaire and subscale. Six glucose characteristics during the study were considered: Baseline HbA1c; percentage of time the study sensor was active; Time in range (TIR); time below range

(TBR); time above range (TAR). CGM metrics were derived from blinded CGM data collected during the study and calculated using the iglu package in R.

### 2.4 | App completion rates

Completion rates were calculated as the percentage of completed entries of check-ins and questionnaires out of the total maximum entries over 10 weeks. A maximum of 70 entries was possible for morning, afternoon, and evening check-ins, and EQ-5D-5L. A maximum of 10 entries was possible for weekly PROMIS and WPAI questionnaires.

### 2.5 | Statistical analysis

Median app completion rates (%) were calculated per participant for each element of data collection (morning, afternoon, and evening check-ins; EQ-5D-5L; weekly validated PROMs). We used linear regression with Bonferroni correction to determine if baseline demographic or clinical characteristics, PROMs, or glucose metrics were associated with overall app completion.

We used linear regression to examine the associations between baseline demographic, clinical, PROMs and glucose characteristics and overall app completion rates in three steps.

Firstly, we examined the relationships between baseline clinical and demographic characteristics (age, diabetes type, employment status, highest level of education, method of glucose monitoring, and Gold score) and app completion rates.

Person-reported outcome measure	Domain assessed
Dawn Impact of Diabetes Profile (DIDP) <sup>24</sup>	Diabetes-specific quality of life
Generalised Anxiety Disorder scale (GAD-7) <sup>25</sup>	Anxiety symptoms
Problem Areas In Diabetes (PAID) <sup>26</sup>	Diabetes distress
Perceived Deficit Questionnaire (PDQ-20), Attention and concentration subscale, planning and organisation subscale, retroactive memory subscale and prospective memory subscale <sup>27</sup>	Perceived cognitive difficulties
Patient Health Questionnaire (PHQ-9) <sup>28</sup>	Depressive symptoms
Hypoglycaemia Fear Survey II (HFS-II), behaviour subscale, and worry subscale <sup>29</sup>	Fear of hypoglycaemia
Hypoglycaemia Awareness Questionnaire (HypoA-Q) <sup>30</sup>	Hypoglycaemia awareness
Short form questionnaire (SF-36) Vitality subscale <sup>31</sup>	Energy levels
Type-D personality scale (DS14), social inhibition subscale and negative affectivity subscale <sup>32</sup>	Type D personality traits

**TABLE 1** Person-reported outcome measures and domains measured at Hypo-METRICS baseline appointment.

Secondly, we examined the relationships between PROMs (Table 1) and app completion rates, adjusted for baseline clinical and demographic characteristics (age, diabetes type, employment status, highest level of education, method of glucose monitoring, and Gold score).

Lastly, we examined the relationships between glucose characteristics (baseline HbA1c; percent of blinded CGM active time; percent of time above 10.0 mmol/L (180 mg/dL); percent of time in clinical target range (4.0–10 mmol/L; 70–180 mg/dL); percent of time below 3.9 mmol/L (70 mg/dL); percent of time below 3.0 mmol/L (54 mg/dL)) and app completion rates, adjusted for baseline clinical and demographic characteristics (age, diabetes type, employment status, highest level of education, method of glucose monitoring, and Gold score).

Complete case analysis was used, participants with missing values were removed from the regression analysis.

All analyses were conducted using R studio version 2023.06.2 + 561.<sup>33</sup>

## 3 | RESULTS

### 3.1 | Baseline characteristics

A total of 602 participants completed the 10-week Hypo-METRICS study. Baseline demographic and clinical characteristics can be seen in Table 2.

### 3.2 | Hypo-METRICS app completion rates

Median (IQR) completion rate for morning check-ins was 90% (81–96%), afternoon check-ins was 89% (80–94%), and evening check-ins was 94% (87–97%). The median (IQR) completion rate for all three check-ins was 90% (83–95%).

Median completion rate for EQ-5D-5L was 93% (84–97%). Median completion rate for both weekly PROMIS and WPAI questionnaires was 100% (90–100%).

The overall median (IQR) completion rate for all questionnaires (Check-ins, EQ-5D-5L, and weekly validated questionnaires) was 91% (84–96%).

The overall study dropout rate was low with 17 participants withdrawing from the study during the 10-week data collection period, reporting study burden, problems using study devices, or personal circumstances such as illness as their reason for withdrawal. An additional 13 participants were lost to follow up during the 10-week study period.

## 3.3 | Factors associated with app completion

### 3.3.1 | Demographic and clinical characteristics

Age and routine use of CGM were positively associated with overall app completion rates of all questionnaires (Table 3), the association remained after correction for multiple comparisons. There was no association between completion rates and type of diabetes, education status, or employment status.

### 3.3.2 | Baseline person-reported outcome measures

After correction for multiple comparisons, no PROMs were significantly associated with app completion (Table 4).

### 3.3.3 | Glucose characteristics

The percent of time the study CGM was active, and study CGM time below 3.0 mmol/L were positively associated with app completion (Table 5).

## 4 | DISCUSSION

This study aimed to evaluate the usability and acceptability of the Hypo-METRICS app by examining app completion rates, and factors associated with app completion during the 10-week Hypo-METRICS study. The over-90% median completion rate across all questionnaires shows there was high engagement across study participants. Small effect sizes for factors associated with app completion (age, routine CGM use, active sensor time, and time below 3.0 mmol/L) suggest that the Hypo-METRICS app is an acceptable tool to collect EMA data about hypoglycaemia and its impact on daily functioning in people with T1D and T2D.

Across all questionnaires, weekly questionnaires had the highest completion rate, with a median of 100% completion. Of the daily check-ins, evening check-ins had the highest completion (94%), followed by EQ-5D-5L (92%) and morning check-ins (90%). The afternoon check-in was the questionnaire with the lowest median completion rate, although still high at 89%.

The Hypo-METRICS study, lasting 10 weeks for each participant, is one of the longest running EMA studies and has a large sample size ( $N = 602$ ), with EMA studies in clinical populations generally having a median duration of

TABLE 2 Baseline demographic and clinical characteristics of participants in the Hypo-METRICS study.

Characteristic	Total (n = 602)	Type 1 diabetes (n = 277)	Type 2 diabetes (n = 325)
Age (years), median (IQR)	56 (45–66)	47 (30–56)	63 (55–69)
Diabetes duration (years), median (IQR)	19 (11–27)	20 (9–34)	18 (13–24)
Sex, n (%)			
Men	331 (55)	127 (46)	204 (63)
Women	269 (45)	148 (53)	121 (37)
Other	2 (0.4)	2 (0.7)	0
Ethnicity, n (%)			
White	536 (89)	244 (88)	292 (90)
Black	14 (2.3)	4 (1.4)	10 (3.1)
Asian	19 (3.2)	3 (1.1)	16 (4.9)
Other	34 (5.6)	26 (9.4)	7 (2.2)
Employment, n (%)			
Full-time employment	225 (37)	138 (50)	87 (27)
Retired	214 (36)	47 (17)	167 (51)
Part-time employment	84 (14)	54 (19)	30 (9.2)
Unemployed	59 (9.8)	23 (8.3)	36 (11)
Full-time education	20 (3.3)	15 (5.4)	5 (1.5)
Highest level of completed Education, n (%)			
School	212 (35)	71 (26)	141 (43)
College/Undergraduate degree	233 (39)	121 (44)	112 (34)
Postgraduate degree	107 (18)	70 (25)	37 (11)
Other	50 (8.3)	15 (5.4)	35 (11)
HbA1c (mmol/mol), median (IQR)	57 (51–65)	56 (50–63)	59 (51–66)
HbA1c (%)	7.4 (6.8–8.1)	7.3 (6.7–7.9)	7.5 (6.8–8.2)
Insulin therapy, n (%)			
Multiple daily injections (MDI)	331 (55)	169 (61)	162 (50)
Insulin pump	107 (18)	98 (35)	9 (2.8)
Bidaily mixed insulin (BD mix)	29 (4.8)	0	29 (8.9)
Basal plus	43 (7.1)	7 (2.5)	36 (11)
Three times daily mixed insulin (TDS)	7 (1.1)	0	7 (2.2)
Other	85 (14)	3 (1.1)	82 (25)
Method of glucose monitoring, n (%)			
Continuous/Flash glucose monitoring	343 (57)	210 (76)	133 (41)
Capillary blood glucose	259 (43)	67 (24)	192 (59)
Awareness of hypoglycaemia (Gold score <4), n (%)			
Intact	456 (76)	219 (79)	237 (73)
Impaired	146 (24)	58 (21)	88 (27)
Country of participation, n (%)			
United Kingdom	285 (47)	154 (56)	131 (40)
Netherlands	134 (22)	35 (13)	99 (30)
Austria	87 (14)	34 (12)	53 (16)
Denmark	68 (11)	30 (11)	38 (12)
France	28 (4.7)	24 (8.7)	4 (1.2)

**TABLE 3** Associations of Hypo-METRICS app completion rates with demographic and clinical characteristics.

	Unadjusted estimates ( $\beta$ ) (95% CI)	<i>p</i>
<b>Employment</b>		
Full-time employment	Reference	
Part-time employment	2.55 (−0.007, 5.11)	0.050
Full-time education	1.63 (−3.15, 6.40)	0.504
Unemployed	2.59 (−0.71, 4.32)	0.088
Retired	1.81 (−0.39, 5.70)	0.158
<b>Highest level of education</b>		
School	Reference	
Undergraduate degree	0.93 (−0.99, 2.86)	0.342
Postgraduate degree	1.04 (−1.39, 3.47)	0.400
Other	0.54 (−2.59, 3.77)	0.734
Age (years)	0.12 (0.04, 0.20)	<b>0.003*</b>
<b>Diabetes type</b>		
Type 1	Reference	
Type 2	−0.24 (−1.80, 2.29)	0.816
<b>Glucose monitoring method</b>		
Capillary blood glucose monitoring	Reference	
Continuous/Flash glucose monitoring	2.84 (1.06, 4.2)	<b>0.002*</b>
Gold score	−0.54 (−1.06, −0.03)	0.039

Note: Results of linear regression, unadjusted estimates with 95% confidence intervals and *p*-values. Number of complete cases for each variable *n* = 602.

\*Significant with Bonferroni correction, *p* < 0.0083.

7 days and around 40 participants.<sup>16</sup> Our completion rate is high, with previous health-related EMA studies reporting a median completion rate of 81% in both clinical and non-clinical populations.<sup>12,16</sup> Even the afternoon check-in, which had the lowest completion rate of the daily questionnaires (likely due to potential time restriction in busy daily lives, as reported by participants<sup>34</sup>), had a completion rate exceeding this. We attribute the high completion rate in this study, at least in part, to both ease of use of the app, and its perceived relevance, two factors driven by significant user involvement in the design process.<sup>18,34</sup> In addition, research teams at each site had frequent communication with study participants. At the baseline visit participants were briefed about the aims of the overall Hypo-METRICS study and the importance of completing the app for data collection. Research teams had biweekly phone calls with each participant to ensure the study protocol was being followed and to help participants with any technical issues throughout the study.<sup>17</sup> While completion rates were high across all participant groups, the higher completion among older adults using a mobile-only data collection schedule is a novel finding, and important for the future of EMA research in diabetes.

We found participants who were older, using CGM, who wore the study CGM for longer and who had longer time below 3.0 mmol/L during the study had higher app

completion rates; however, effect sizes on all significant findings were small. Nevertheless, it is worth considering why these associations occurred. The age effect may relate to inclusion of older people with a large proportion (35.5%) of participants in retirement. These participants may have had more flexibility throughout the day to complete the EMA questionnaires when prompted by the app. Participants who use flash and CGM technology in their routine care may be more familiar with, or more willing to use, diabetes apps and logging information throughout the day, which might explain their greater completion rates of the app. Participants with more time below 3.0 mmol/L likely experience hypoglycaemia more frequently and may therefore have been reminded to complete the questionnaires within the app more often. We found that no PROMs had significant associations with app completion, indicating that app completion is not affected by differences in psychological outcomes.

A key limitation to this research is that our study population is not representative of all people with diabetes. Our participant sample is primarily white, highly educated (56.9% of participants having a college degree or higher), with a high proportion of our participants being retired, a common bias throughout EMA research.<sup>12</sup> Testing the app in populations that were largely missed in this study may be necessary for implementing the app in future research



Domain measured (PROM)	Adjusted estimates ( $\beta$ ) (95% CI)	<i>p</i>
Diabetes-specific quality of life (Dawn Impact of Diabetes Profile; DIDP) <sup>24</sup>	-0.99 (-2.07, 0.09)	0.072
Generalised Anxiety Disorder (GAD-7) <sup>25</sup>	-0.19 (-0.51, 0.12)	0.231
Diabetes distress (Problem Areas In Diabetes; PAID) <sup>26</sup>	-0.01 (-0.05, 0.07)	0.765
Attention and concentration (Perceived Deficit Questionnaire; PDQ-20) attention and concentration subscale <sup>27</sup>	0.05 (-0.36, 0.46)	0.800
PDQ-20 Planning and organisation subscale <sup>27</sup>	-0.21 (-0.60, 0.18)	0.296
PDQ-20 Retroactive memory subscale <sup>27</sup>	0.19 (-0.22, -0.59)	0.731
PDQ-20 Prospective memory subscale <sup>27</sup>	-0.57 (-1.01, -0.13)	0.012
Depressive symptoms (Patient Health Questionnaire; PHQ-9) <sup>28</sup>	0.15 (-0.16, 0.47)	0.332
Fear of hypoglycaemia (Hypoglycaemia Fear Survey II; HFS-II) Behaviour subscale <sup>29</sup>	-0.07 (-0.17, 0.04)	0.222
HFS-II Worry subscale <sup>29</sup>	-0.04 (-0.13, 0.05)	0.380
Hypoglycaemia awareness (Hypoglycaemia Awareness Questionnaire; HypoA-Q) <sup>30</sup>	0.06 (-0.23, 0.05)	0.663
Short form questionnaire (SF-36) Vitality subscale <sup>31</sup>	0.08 (-0.37, 0.53)	0.735
Type-D personality scale – Social inhibition subscale (DS14-SI) <sup>32</sup>	0.11 (-0.01, 0.26)	0.183
Type-D personality scale – Negative affectivity subscale (DS14 NA) <sup>32</sup>	0.21 (-0.001, 0.41)	0.048

Note: Results of linear regression, adjusted estimates with 95% confidence intervals and p-values. Results are adjusted for age, diabetes type, employment status, highest level of education, method of glucose monitoring, and Gold score. Number of complete cases for each variable  $n = 592$ .

Significant with Bonferroni correction,  $p < 0.0025$ .

	Adjusted estimates ( $\beta$ ) (95% CI)	<i>p</i>
Baseline HbA1c	-0.001 (-0.03, 0.03)	0.938
% time blinded CGM is active	0.32 (0.24, 0.39)	<0.001*
Time above range (>10.0 mmol/L; 180 mg/dL)	7.74 (-6.63, 22.12)	0.291
Time in range (4.0–10 mmol/L; 70–180 mg/dL)	7.84 (-6.54, 22.12)	0.285
Time below range (<3.9 mmol/L; 70 mg/dL)	7.29 (-7.08, 21.68)	0.319
Time below range (<3.0 mmol/L; 54 mg/dL)	2.04 (0.84, 3.25)	<0.001*

Note: Results of linear regression, adjusted estimates with 95% confidence intervals and p-values. Results are adjusted for age, diabetes type, employment status, highest level of education, method of glucose monitoring, and Gold score. Number of complete cases for each variable  $n = 594$ .

\*Significant with Bonferroni correction,  $p < 0.0042$ .

(e.g. ethnic minorities, adolescents). The recruitment phase of the study began in October 2020 and ended in July 2022, throughout the COVID-19 pandemic. Many of our research participants were recruited remotely during lockdowns in each participating country; therefore, it is possible that lockdowns, changes to daily routines and responsibilities, and furlough from employment during the study may have increased, or decreased, some people's

availability to take part in the study during these time periods. Use of technology may have also been a factor in self-selected recruitment; potential participants who are familiar with using technology may be more willing to take part in a study using additional apps and sensors.

In summary, our data show that the Hypo-METRICS app is an acceptable tool to collect daily real-time data about hypoglycaemia frequency and impact on participant

TABLE 4 Associations of Hypo-METRICS app completion rates with person-reported outcome measures.

TABLE 5 Associations of Hypo-METRICS app completion rates with 10-week study glucose metrics.

experiences across a range of ages and diabetes types across 5 European countries. In addition, our data show that with suitable tools, EMA is a feasible method to collect data that have previously been inaccessible and longer-duration EMA can be considered when conducting research in other conditions. The Hypo-METRICS app may be particularly useful for observational prospective studies, or when different treatments or interventions are being compared. The Hypo-METRICS app provides a comprehensive view of the impact of hypoglycaemia on people with diabetes, and should be considered when evaluating the frequency and impact of hypoglycaemia.

## AFFILIATIONS

<sup>1</sup>Department of Diabetes, School of Life Course Sciences, Faculty of Life Sciences and Medicine, King's College London, London, UK

<sup>2</sup>Medical & Science, Patient Focused Drug Development, Novo Nordisk A/S, Søborg, Denmark

<sup>3</sup>Department of Psychology, University of Southern Denmark, Odense, Denmark

<sup>4</sup>Department of internal medicine, Radboud university medical centre, Nijmegen, The Netherlands

<sup>5</sup>Department of internal medicine, division of Endocrinology, Maastricht University Medical Centre, Maastricht, The Netherlands

<sup>6</sup>CARIM School for Cardiovascular Diseases, Maastricht University, Maastricht, The Netherlands

<sup>7</sup>Division of Endocrinology and Diabetology, Department of Internal Medicine, Medical University of Graz, Graz, Austria

<sup>8</sup>Division of Endocrinology and Diabetology, Medical University of Graz, Graz, Austria

<sup>9</sup>Department of Endocrinology and Nephrology, Copenhagen University Hospital – North Zealand, Hillerød, Denmark

<sup>10</sup>Institute of Clinical Medicine, University of Copenhagen, Copenhagen, Denmark

<sup>11</sup>Steno Diabetes Center Copenhagen, Herlev, Denmark

<sup>12</sup>Lund University Diabetes Center, Lund University, Lund, Sweden

<sup>13</sup>Department of Endocrinology, Skåne University Hospital, Malmö, Sweden

<sup>14</sup>Wellcome Trust-MRC Institute of Metabolic Science and Department of Medicine, University of Cambridge, Cambridge, UK

<sup>15</sup>Department of Endocrinology, Diabetes, Nutrition, Montpellier University Hospital, Montpellier, France

<sup>16</sup>Institute of Functional Genomics, University of Montpellier, CNRS, INSERM, Montpellier, France

<sup>17</sup>Systems Medicine, School of Medicine, University of Dundee, Dundee, UK

<sup>18</sup>University of Sheffield, Sheffield, UK

<sup>19</sup>School of Psychology, Deakin University, Geelong, Victoria, Australia

<sup>20</sup>The Australian Centre for Behavioural Research in Diabetes, Diabetes Victoria, Melbourne, Victoria, Australia

<sup>21</sup>Steno Diabetes Center Odense, Odense, Denmark

<sup>22</sup>Diabetes Research Centre, University of Leicester, Leicester, UK

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## CONFLICT OF INTEREST STATEMENT

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Care, and Sanofi Diabetes; her research group (Australian Centre for Behavioural Research in Diabetes [ACBRD]) has received honoraria for this advisory board participation and has also received unrestricted educational grants and in-kind support from Abbott Diabetes Care, AstraZeneca, Medtronic, Roche Diabetes Care, and Sanofi Diabetes. JS has also received sponsorship to attend educational meetings from Medtronic, Roche Diabetes Care, and Sanofi Diabetes, and consultancy income or speaker fees from Abbott Diabetes Care, AstraZeneca, Medtronic, Novo Nordisk, Roche Diabetes Care, and Sanofi Diabetes. FP has received unrestricted research funding support from Novo Nordisk, Sanofi and Eli Lilly. SRH has attended advisory boards for NovoNordisk, Eli Lilly, Zucara and Zealand Pharma for which his institution has received payment. He has received personal fees from NovoNordisk for serving on speaker panels. SAA has served on advisory boards for NovoNordisk and Medtronic and has spoken at an educational symposium sponsored by Sanofi. PC has received personal fees Abbott Diabetes Care, Insulet, Dexcom, Novo Nordisk, AstraZeneca, Medtronic, Roche Diabetes Care and Sanofi Diabetes. Research funding support form Abbott Diabetes Care, Medtronic and Novo Nordisk.

## ORCID

Natalie Zaremba  <https://orcid.org/0000-0002-1720-1621>

Gilberte Martine-Edith  <https://orcid.org/0000-0002-4592-3680>

Patrick Divilly  <https://orcid.org/0000-0001-6916-3164>

Uffe Søholm  <https://orcid.org/0000-0003-0848-9421>

Melanie Broadley  <https://orcid.org/0000-0003-4408-6304>

Namam Ali  <https://orcid.org/0000-0003-4302-7820>

Bastiaan de Galan  <https://orcid.org/0000-0002-1255-7741>

Julia K. Mader  <https://orcid.org/0000-0001-7854-4233>

Julie Brosen  <https://orcid.org/0000-0001-7361-4407>

Mark Evans  <https://orcid.org/0000-0001-8122-8987>

Rory J. McCrimmon  <https://orcid.org/0000-0002-3957-1981>

Simon Heller  <https://orcid.org/0000-0002-2425-9565>

Jane Speight  <https://orcid.org/0000-0002-1204-6896>

Frans Pouwer  <https://orcid.org/0000-0002-8172-9818>

Stephanie A. Amiel  <https://orcid.org/0000-0003-2686-5531>

Pratik Choudhary  <https://orcid.org/0000-0001-7635-4735>

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## SUPPORTING INFORMATION

Additional supporting information can be found online in the Supporting Information section at the end of this article.

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