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September 2000

**USING EXISTING STATED PREFERENCE DATA
TO ANALYSE BUS PREFERENCES**

Mark Wardman

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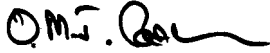
UNIVERSITY OF LEEDS
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September 2000

**Using Existing Stated Preference Data to
Analyse Bus Preferences**

Mark Wardman

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USING EXISTING STATED PREFERENCE DATA TO ANALYSE BUS PREFERENCES

1. INTRODUCTION AND OBJECTIVES

The purpose of this research is to re-analyse existing Stated Preference (SP) data sets which provide information on preferences towards bus in order to complement analysis commissioned by DETR which is concerned with bus fare elasticities and which is conducted at a much more aggregated level.

The data sets available relate solely to urban/suburban travel and to studies for which ITS had prime responsibility. The objectives of this re-analysis of previous bus users' SP data sets were to address the following issues:

- How the sensitivity to cost varies with income, age and gender in addition to journey purpose. Analysis of the effect of income on the cost coefficient is essentially the same as analysis of how the value of time varies with income.
- Whether there is a non-linear relationship between the sensitivity to fare and the level of fare.
- Whether the sensitivity to fare varies according to whether the fare level in the SP exercise implied an increase or reduction on current levels. This would follow along the lines of similar analysis conducted on the sensitivity to time losses and gains in several recent value of time studies.
- How the magnitude of the fare change impacts upon the sensitivity to cost. This can be examined given that we are in a position to deduce whether the SP exercise implied an increase or reduction in the fare.
- Whether the quality of service offered influences the sensitivity to cost variations; for example, bus users may be less sensitive to cost increases where the service quality is good.

We had proposed to examine the reactions of both bus users and car users to changes in bus service quality and fare. However, it turned out that the car users' data set, which provided information on car users' preferences towards various bus attributes, could not be analysed because some variables in the data set could not be identified whilst details of only four of the twelve SP exercises used could be recovered.

2. BACKGROUND

This research was intended to complement analysis using aggregate data commissioned by DETR (Dargay and Hanly, 1999). The latter provides aggregate bus fare elasticities and is well suited to the analysis of specific issues, such as lagged behavioural response, but only limited segmentation of the elasticities, such as by region, is possible. Whilst in principle the analysis could examine whether the bus fare elasticity is different for fare increases and reductions and also according to the size of the fare change, in practice such analysis is hampered because of data limitations.

This approach can be supplemented by analysis based on disaggregate methods.

SP methods avoid such data limitations, such as lack of variation and collinearity, and can provide more detailed segmentations. They support detailed analysis regarding the sensitivity to bus fare changes as well as changes to bus service quality attributes. Rather than conducting fresh survey work, it is sensible to determine whether existing SP data sets can be exploited to provide insights into relevant issues.

The opportunity exists to re-analyse SP data since, in the vast majority of previous studies, relatively simple SP choice models were developed which satisfied the immediate forecasting needs of the project in question. In general, there has been a tendency for journey purpose to be the only socio-economic variable which was used to segment SP choice models. In any event, there was little point examining how the sensitivity to cost varies with, say, income group if the origin-destination matrix could not be segmented by income. Moreover, the simplest possible form of utility expression was typically specified which implies that:

- the sensitivity to changes in some bus attribute is the same regardless of the level of the attribute, and the size and direction of the change in the attribute.
- the sensitivity to changes in some bus attribute is not allowed to interact with the level of other bus attributes.
- the sensitivity to changes in some bus attribute is constrained to be the same as the sensitivity to changes in the equivalent attribute for some other mode.

Hence standard mode choice models developed in Great Britain tend to provide little indication as to whether the bus fare elasticity is conditioned by the level of fare itself or the level of service quality offered, or how it varies with little other than journey purpose. However, existing SP data sets allow such analysis to be undertaken. Two comprehensive reviews of the use of mode choice models in Great Britain are provided by Wardman (1997a) for urban travel and Wardman (1997b) for inter-urban travel.

3. THE PREVIOUS STUDIES

The data sets analysed in this study all relate to bus users who were making a series of choices between the current bus service and a new train service. The key features of the three studies are discussed in the following sections.

3.1 *Clitheroe Rail Study*

The bus users in the Clitheroe rail study were offered two SP exercises, each involving 9 pairwise comparisons of bus and rail. One SP exercise contained fare, in-vehicle time and out-of-vehicle time for train and bus, with headway specified to be constant for both train and bus at an hourly frequency. The other SP exercise varied fare, in-vehicle time and frequency for bus and train and specified out-of-vehicle time to be 'as now'. The actual SP designs used are listed in Appendix 1.

A self completion exercise was used and the sample contained 50 individuals reflecting a response rate of 51%. The data was collected in 1990 and the segmentation variables available are age, gender, income and journey purpose. Further details about this study are contained in the final report (Preston, 1991). For the bus-train model, the key findings were that travel time, including out-of-vehicle time, was valued at 2.25 pence per minute, with no distinction between train and bus. The mode constant favoured train by 23 pence for non-commuting trips but favoured bus by 10 pence for commuting and education trips. The bus service interval was valued at 0.55 pence per minute but no significant effect was discerned for train frequency.

3.2 *Nottingham-Mansfield Rail Study*

The bus users in the Nottingham-Mansfield rail study were also offered two SP exercises, each involving 9 pairwise comparisons of bus and rail. One SP exercise contained fare, in-vehicle time and out-of-vehicle time for train and bus, with headway for bus specified to be as now and train headway held constant at an hourly frequency. The other SP exercise varied fare and in-vehicle time for bus and train and also train frequency, with bus frequency and out-of-vehicle time for bus and train specified to be 'as now'.

Separate SP exercises were offered according to distance from Nottingham. The actual SP designs used are listed in Appendix 2.

A self completion exercise was used and the sample contained 577 individuals with a 50% response rate overall. The data was collected in 1988 and the segmentation variables available are age, gender, income and journey purpose.

Further details about this study are contained in the final report (Preston and Wardman, 1989a). Separate models were estimated for the longer distance trips originating in the Mansfield area and the shorter distance trips from the outskirts of Nottingham. Neither model distinguished the coefficients by mode. The values of time for the longer and shorter distance trips were 1.6 and 0.9 pence per minute, with out-of-vehicle time values of 2.2 and 1.1 pence per minute respectively. The constant favoured train to the extent of 8.9 and 2.3 pence for the longer and shorter distance trips respectively, but service frequency was only estimated to have a significant influence on choices for the shorter distance trips. No segmentation by journey purpose was reported.

3.3 *Nottingham LRT Study*

The bus users in the Nottingham LRT study were offered 16 pairwise comparisons of bus and LRT. Each mode was described in terms fare, in-vehicle time, out-of-vehicle time and frequency. The actual SP design used is listed in Appendix 3.

A self completion exercise was used and the sample contained 180 individuals who were all commuters. The response rate amongst bus users was 32%. The data was collected in 1989 and the segmentation variables available are age, gender and income.

Further details about this study are contained in the final report (Preston and Wardman, 1989b). Again, no distinction was made between bus and train in the coefficient estimates. The mode specific

constant was found to favour LRT to the extent of 8 pence with estimated values of walking and in-vehicle time of 2.3 and 0.8 pence per minute. The value of an additional bus or LRT service per hour was estimated at 0.9 pence.

3.4 *Summary of Studies*

The same basic approach of self completion questionnaire was administered in each of the three studies, with the same variables used in each SP experiment. In each case, an initial travel behaviour questionnaire had been completed and had recruited those who were willing to participate further in the study by answering the SP questionnaire.

In all three of the studies, models were estimated with correct sign and statistically significant coefficients and reasonable goodness of fit measures were achieved. The values of time, in the prices then applying, were generally reasonable. However, no allowances were made for mode-specific valuations of the attributes and the models were specified such that the sensitivity to any particular attribute was constant regardless of its level or whether it represented an increase or reduction on the individual's current position.

4. INITIAL BUS-TRAIN MODEL

In this re-analysis of the three existing data sets relating to the choices made between train and bus by current bus users, we make maximum use of the available data by estimating a single model to the pooled data sets. This is justified on the grounds of the reasonably similar results obtained by each study, although we did allow for differences across the data sets by specifying site specific dummy variables. In addition, and in the light of the somewhat different cost and time levels used in each SP experiment, we have also experimented with the use of variables specified per unit of distance. This will have no impact on whether the fare change is specified to be an increase or a reduction, nor on whether the change is 'large' or 'small', but it is relevant to the analysis of the effect of fare level on the sensitivity to fare changes and whether sensitivity is influenced by the absolute fare or fare per mile. It is then an empirical issue as to whether the model which specifies variables deflated by distance provides a better explanation of choices than one which does not.

The bus-train mode choice model combines the SP data obtained from three separate studies. After removing records where no SP response was supplied, or where there was indifference between the two modes, yields the following number of observations for each data set:

- Blackburn-Clitheroe Rail Study: 850 observations
- Nottingham-Mansfield Rail Study: 7110 observations
- Nottingham LRT Study: 2816 observations

Of the total number of 10776 SP choices, 4480 were for bus and 6296 were for train. In each study, the attributes used to characterise bus and train were cost, in-vehicle time (IVT), out-of-vehicle time (OVT) and headway.

Initial models for the combined data set are reported in Table 4.1, expressed in one-way units of pence and minutes, with one model 'normalising' the cost variables by deflating by distance and the other using the conventional absolute specification. The initial utility function for each mode i is therefore:

$$U_i = \alpha_i C_i + \lambda_i T_i + \mu_i O_i + \phi_i H_i + \eta_i$$

where C denotes cost (either in absolute or per mile), T is in-vehicle time, O denotes out-of-vehicle time, H denotes headway and η is the alternative specific constant for one of the two modes.

The model which entered cost and IVT without any distance adjustment, and reported in the final column of Table 4.1, obtained a ρ^2 goodness of fit of 0.208. This increased to 0.214 when the costs were deflated by distance and which is the other model reported. In our experience, this is a large improvement in fit after changing the specification of only two variables. However, additionally deflating IVT by distance reduced ρ^2 to 0.194 and hence normalisation has been restricted to the cost terms. This model specification is, we believe, quite novel since we are unaware of studies that have examined choices based on cost per mile.

Not only have we obtained models which have a goodness of fit far higher than is typically obtained in SP mode choice models, the models have number of other desirable properties.

Table 4.1: Overall Bus-Train Mode Choice Model

	Cost per Mile	Cost
Cost-Bus	-0.239 (15.8)	-0.042 (34.3)
Cost-Train	-0.301 (31.9)	-0.052 (29.6)
IVT-Bus	-0.066 (21.8)	-0.066 (16.4)
IVT-Train	-0.041 (10.3)	-0.054 (13.1)
OVT	-0.090 (23.5)	-0.089 (23.8)
Head-Bus	-0.018 (6.0)	-0.015 (4.2)
Head-Train	-0.029 (15.4)	-0.036 (18.4)
ASC-Train	1.055 (4.5)	0.044 (0.7)
Site2	0.672 (5.0)	1.486 (14.1)
ρ^2	0.214	0.208

All the coefficients are of the correct sign and are highly statistically significant. We allowed the coefficients to vary by mode and, with the exception of OVT which had very similar coefficients by mode, this has been justified. It is important to allow the cost coefficients to vary by mode since, in this study, we are particularly interested in the response of current bus users to bus cost, whilst there are reasons for expecting other coefficients to differ between train and bus.

In both models, the cost coefficient is higher for train than bus, and this may well stem from the higher fares associated with rail than bus. That the cost coefficient is larger for train than bus is encouraging with regard to the quality of the SP responses provided since, given the sample is entirely made up of bus users, any protest responses or strategic response bias would be expected to lead to a larger coefficient for bus cost than train cost other things equal.

The OVT coefficient is higher than the IVT coefficients, as expected, whilst the headway coefficient is larger for train than bus which may well stem from the generally larger headways between trains than buses in the SP exercises. We might expect the disutility of time spent on a bus to exceed that of time spent on a train, and the IVT coefficients indicate that this is indeed the case although the effect is not particularly large. The constant is consistent with our prior expectations in that it favours train, with an additional effect for bus users in the Nottingham-Mansfield (Site2) sample.

The estimated value of time in the distance normalised model will not only vary according to mode but it will also depend on distance given the specification of the cost variables. Indeed, the value of time will increase with distance, an effect which was apparent in a recent review of values of time (Wardman, 1999).

In the normalised model, the value of IVT for bus, in units of bus cost, averages 2.34 pence per minute, increasing to 3.20 pence per minute for OVT. The value of IVT for train, in units of train cost, is 1.16 pence per minute. These values are in 1989 prices. Converting to current prices, and applying a

GDP elasticity of one, these values become 3.96, 5.41 and 1.96 respectively. These values seem entirely plausible. Another reason for preferring the normalised model is that the values of IVT and OVT for bus in the non-normalised model are 1.57 and 2.11, which in current prices are 2.65 and 3.56 respectively, and these seem less plausible.

The estimated model therefore provides a firm basis upon which to conduct our analysis of the sensitivity of different types of bus users to cost variations. We prefer the normalised model but we continue to report the findings of the non-normalised model in our subsequent discussions.

5. ANALYSIS OF VARIATIONS IN BUS USERS' COST COEFFICIENTS

5.1 *Factors of Interest*

As outlined in the introduction, and following the objectives set out in the proposal, the re-analysis of the bus users' SP data examines the following issues:

- How the sensitivity to cost varies with income, age, gender and journey purpose.
- Whether there is a non-linear relationship between the sensitivity to fare and the level of fare
- Whether the fare level in the SP exercise implied an increase or reduction on current levels and its impact on choices
- Whether the magnitude of the change in fare in the SP exercise influences bus users' sensitivity to it.
- Whether the quality of service offered influences the sensitivity to cost variations.

5.2 *Impact of Current Fare Level and Direction and Magnitude of Fare Change*

We amended the utility function as it relates to the bus fare to allow the sensitivity to cost changes to vary with the current fare and both the direction and size of the fare change in the SP exercise. The utility function with respect to the cost of bus (either per mile or in absolute) which is denoted C was specified as:

$$U = \alpha C + \beta CF + \gamma_1 d_1 (C - F)^2 + \gamma_2 d_2 (C - F)^2 + \delta d_3 C + \dots$$

where F is the fare level (either per mile or in absolute) currently faced by the respondent, d_1 and d_2 denote respectively whether the SP cost is an increase or reduction on the current fare, and d_3 is a dummy variable denoting whether the base fare was zero.

The sensitivity to cost variations, represented by the marginal utility of cost, in this utility expression is:

$$\frac{\partial U}{\partial C} = \alpha + \beta F + 2\gamma_1 d_1 (C - F) + 2\gamma_2 d_2 (C - F) + \delta d_3 + \dots$$

The conventional model is obtained if β , γ_1 , γ_2 and δ are each insignificantly different from zero. The estimated parameters are given in Table 5.1 for the models specified as cost per mile and cost.

Table 5.1: Model of Effects of Fare Level and Sign and Size of Fare Change

Model	α	β	γ_1	γ_2	δ	ρ^2
Cost per Mile	-0.184 (9.4)	-0.0057 (4.8)	-0.0048 (3.1)	0.0004 (1.7)	0.713 (4.6)	0.221
Cost	-0.052 (18.4)	-0.000018 (1.2)	0.000024 (1.6)	0.00001 (0.1)	0.516 (5.4)	0.213

With regard to the normalised model, it can be seen that all but one of the parameters of the estimated model is statistically significant with the remaining estimate not being far from significant. The sensitivity to cost changes is higher at higher levels of current fare (β), which is consistent with diminishing marginal utility of income.

The sensitivity to cost changes is higher for larger cost (γ_1) increases and for larger cost reductions (γ_2). In the latter case, γ_2 is positive but the C-F term is negative. However, the size of cost reductions has only a very minor impact on the sensitivity to cost changes. However, we must remember that we only have bus users in the sample and hence bus fare reductions might be expected to have less impact on behaviour than increases. Nonetheless, it would be interesting to examine whether this effect was also apparent for non-users.

Those with zero fares have a low sensitivity to fare changes. This may be a function of the fare level effect over and above that discerned by β but it is more likely that those who do not pay a fare, such as the elderly under certain schemes, have tended to disregard the fares in the SP exercise.

We conducted a likelihood ratio test in order to test whether the inclusion of the additional terms relating to bus cost is genuinely providing a better explanation of the SP data. The final log-likelihood in the normalised model without the additional terms is -5749.7 and it improved to -5702.6 upon inclusion of the four additional terms as specified above. The likelihood ratio index is then 94.2 which far exceeds the critical chi-squared value of 9.5 for four degrees of freedom at the 5% level of significance. We therefore conclude that the model which contains the additional terms is preferred and hence that the sensitivity to fare changes is influenced by the size and sign of fare change and the base level of fare.

Turning now to the results based on the absolute costs, we find that only the zero fare effect is statistically significant. Given the plausibility of the results obtained by the normalised model, we take this to be a further reason to support the normalised over the non-normalised model.

5.3 Impact of Level of Service

In order to examine whether the sensitivity to bus fare depended upon the quality of service on offer, we created a composite utility term (SQU) for bus based on the service quality variables of IVT, OVT and headway. This used the weights estimated to each of these attributes and reported in Table 4.1. The simplest way in which to allow the sensitivity to cost to depend upon the level of service quality is to specify an interaction term within the utility function as follows:

$$U = \alpha C + \beta IVT + \gamma OVT + \delta Head + \mu C SQU$$

whereupon the sensitivity to cost variations is:

$$\frac{\partial U}{\partial C} = \alpha + \mu SQU$$

However, not only does this allow the sensitivity to cost to depend upon the level of service quality but it would also allow the sensitivity to service quality to depend on the level of cost. Hence we might obtain a significant interaction effect even where the sensitivity to cost is independent of the level of service simply because the sensitivity to service quality depends on the level of cost.

We therefore first approached this issue by allowing the bus cost coefficient to vary according to various categories of SQU. We categorised the level of SQU according to the 20th, 40th, 60th and 80th percentiles. Given five categories of SQU, four dummy variables were specified and used to interact with cost as follows:

$$U = \alpha C + \mu_2 d_2 C + \mu_3 d_3 C + \mu_4 d_4 C + \mu_5 d_5 C$$

where d_2 , d_3 , d_4 and d_5 are dummy variables denoting SQU between the 20th and 40th percentile, between the 40th and 60th percentile, between the 60th and 80th percentiles and above the 80th percentile. Given that we expect bus users to be less sensitive to cost variations when service quality is better, and that d_5 denotes the lowest level of service quality, then we would expect $\mu_5 < \mu_4 < \mu_3 < \mu_2 < 0$.

The procedure was adopted and estimated for the normalised and non-normalised models. Although in each case the incremental effects were all statistically significant at the usual 5% level, there was no clear monotonic relationship between the various μ coefficients. This was also the case when we reduced the number of categories from five to four and estimated three μ coefficients instead of four.

Even though it was possible to obtain a significant coefficient for the single interaction term CSQU, the absence of any convincing relationship when the dummy variable approach was used leads us to conclude that the sensitivity to bus fare changes is independent of the level of service quality offered, at least within the range of quality encompassed by these studies.

5.4 Impact of Socio-Economic Variables

We have examined whether the sensitivity to bus fare variations is influenced by the following variables:

- Gender
- Age Group
- Household Income
- Journey Purpose

The journey purpose distinction we make is between commuting and other purposes. The household income categories are:

- £5,000 or less per annum
- £5,001-10,000 per annum
- £10,001-15,000 per annum
- £15,001-20,000 per annum
- £20,001 or over per annum

We also specified a category for the sizeable number who did not provide information on household income in order to avoid having to drop these observations from the analysis. Subsequently, the £5-10,000 and the £10-15,000 groups were merged in the analysis.

The age group categories are:

- 16-24
- 25-39
- 40-59
- 60-64
- 65 and over

The approach we have adopted to examine whether a particular category of a socio-economic variable is influencing the sensitivity to bus fare uses dummy variables to specify the relevant number of incremental interaction terms.

For instance in the case of income, where we have six categories (five income groups and one category of missing household income information), we can specify five dummy variables. Taking the first income level as the arbitrarily omitted category, the utility function would take the form:

$$U = \alpha C + \mu_2 d_2 C + \mu_3 d_3 C + \mu_4 d_4 C + \mu_5 d_5 C + \mu_6 d_6 C$$

where d_2 , d_3 , d_4 and d_5 are dummy variables denoting the second, third, fourth and fifth income levels and d_6 is a dummy variable denoting that income data was missing.

Although there was an effect apparent from age, it turned out that this was an ‘additive’ effect, whereby older respondents were more likely to choose bus, rather than a different level of sensitivity to bus fare according to age group. When additive dummy variables were specified for different age groups alongside the interaction dummy variable terms, it was the former which were statistically significant rather than the latter. The same was also true for journey purpose. However, income and gender were found to influence the sensitivity to bus fare changes.

Females were found to be less sensitive to bus fare variations than males. Although gender cannot provide a basis for price discrimination, the finding is important if over time females form a larger proportion of bus travellers whereupon the fare elasticity can be expected to fall. With respect to income, a monotonic relationship (after combining income groups 2 and 3) between the cost coefficient and income of the expected form was apparent in the normalised model, with those with higher incomes being less sensitive to fare variations. This would lead us to expect the fare elasticity to increase over time if those with higher incomes switch to car and the average income level of bus users falls. However, the income effects in the non-normalised model are far less satisfactory since the incremental coefficients are far less statistically significant

5.5 Final Bus-Train Mode Choice Model

The results discussed in sections 5.2, 5.3 and 5.4 suggested a final specification for the bus-train model. The latter includes only those variables that turned out to be significant in the previous analysis. The estimation results for the final model are reported in Table 5.2.

Although the non-normalised model is reported, this is only for reference and we focus our attention on the normalised model which has a better goodness of fit and is far superior in terms of income effects and variations in the sensitivity to cost changes.

The income effects in the normalised model seem highly plausible and the effects from the fare level and the size and sign of the fare change are little different to those reported in Table 5.1 where income and gender terms were not included. A likelihood ratio index of 66.44 far exceeds the critical χ^2 value of 11.1 for the inclusion of five additional variables.

Table 5.2: Final Bus-Train Mode Choice Model

	Cost per Mile	Cost
Cost-Bus	-0.2620 (10.4)	-0.0533 (21.2)
Cost-Train	-0.3941 (21.7)	-0.0595 (16.6)
Cost-Female	0.0988 (7.0)	0.0195 (8.4)
Cost-Inc?	0.0575 (1.8)	0.0093 (2.1)
Cost-Inc2&3	0.0561 (3.1)	0.0051 (1.9)
Cost-Inc4	0.0841 (3.4)	0.0056 (1.5)
Cost-Inc5	0.1020 (3.4)	0.0074 (1.5)
β	-0.0060 (5.0)	-0.00002 (1.5)
γ_1	-0.0049 (3.1)	0.00002 (1.1)
γ_2	0.0004 (1.8)	0.00001 (0.3)
δ	0.6928 (4.4)	0.5332 (5.5)
IVT-Bus	-0.0657 (21.5)	-0.0620 (16.7)
IVT-Train	-0.0447 (11.1)	-0.0541 (12.7)
OVT	-0.0911 (23.6)	-0.0907 (23.9)
Head-Bus	-0.0191 (6.4)	-0.0162 (4.6)
Head-Train	-0.0281 (14.5)	-0.0340 (16.9)
ASC-Train	1.1100 (4.6)	0.0362 (0.4)
Site2	0.9420 (6.7)	1.5010 (14.0)
ρ^2	0.225	0.218

Note: Inc2&3 denotes £5-15,000, Inc4 denotes £15-20,000 and Inc5 denotes £20-25,000. Inc? is for those who did not income data. β , γ_1 , γ_2 and δ are as defined in Table 5.1.

6. THE STATED PREFERENCE EVIDENCE AND ELASTICITY VARIATION

This research was intended to complement analysis using aggregate data commissioned by DETR (Dargay and Hanly, 1999).

We now discuss the findings of the re-estimated SP models in terms of what they indicate about elasticity variation. Ideally, the results would be used to enhance analysis of the aggregate data, but even in isolation they provide an insight into expected variation in bus fare elasticities. This is discussed in section 6.1. In section 6.2, we discuss our results in the specific context of the issues analysed by Dargay and Hanly (1999) and, where possible, compare the findings of the two studies.

6.1 Variations in Sensitivity to Cost

We have been careful to use the term sensitivity to cost variations rather than cost elasticity in our discussions so far. This is because in a logit model, the implied elasticity is influenced by the sensitivity to cost as one factor amongst others. In the logit models we have developed, the implied fare elasticity for bus (η_c) would be:

$$\eta_c = \frac{\partial U}{\partial C_B} C_B (1 - P_B)$$

where C_B and P_B are the cost of bus and the probability (market share) of choosing bus. The first term denotes the sensitivity to cost variations but the fare elasticity also depends on the market share of bus and the level of bus cost. This function can exhibit considerable elasticity variation across different

circumstances. Two things should be noted at this point. Firstly, that the elasticity only includes the change in demand attributable to mode switching and does not include any trip generation effects. Further discussion of logit models and elasticities is provided in Appendix 4. Secondly, that this elasticity function contrasts somewhat with aggregate demand models, such as those estimated in DETR's bus fare elasticities study, which typically have constant fare elasticities.

The logit model provides us with a means of deducing elasticities. The results we have obtained would allow the elasticities to vary with the fare level, the size and sign of bus fare changes, income levels and gender. However, it would not be appropriate to use the model to deduce absolute elasticities for the bus market. This is not only because it represents just the mode switching component of demand changes but also because our parameters are calibrated to choices between bus and train and very few bus users will have train as their best alternative. Elasticities are clearly dependent upon the attractiveness of the alternatives open to the individual.

However, the model does provide an indication of relative elasticities if we take the results that we have obtained to be generally representative of bus users' sensitivity to cost changes. Table 5.3 provides some representative cost coefficients given the results presented in Table 5.2 for the normalised model. The mean fare per mile in the data set is 7.5 pence, with 25 and 75 percentiles of 6.3 and 10.4.

Table 5.3: Sensitivity to Cost ($\partial U/\partial C_B$) for Normalised Model

Base Fare	New Fare	Gender	Income	$\partial U/\partial C_B$
7.5	8.0	Male	1	-0.311
7.5	9.0	Male	1	-0.321
7.5	7.0	Male	1	-0.307
7.5	6.0	Male	1	-0.308
6.3	7.8	Male	1	-0.314
10.4	11.9	Male	1	-0.339
7.5	8.0	Female	1	-0.213
7.5	8.0	Female	2 or 3	-0.157
7.5	8.0	Female	4	-0.129
7.5	8.0	Female	5	-0.111

The variation in the sensitivity to cost is not particularly great. The largest sources of variation are quite clearly income group and gender. The size of the fare change is a minor effect although there can be a reasonable degree of variation according to the fare level.

These figures denote relative elasticities. To convert into absolute elasticities, we need to relate these cost sensitivities to actual demand and fare changes. Hence an econometric model of bus demand could be specified as changes in demand between two points in time. For the two points in time, $\partial U/\partial C_B$ can be calculated and a parameter estimated to it relating it to the demand changes. The fare elasticity can then be deduced given the implied relationship between demand and fare. However, this re-analysis of SP data and the aggregate econometric analysis have been conducted independently, and we are therefore left to compare the implied elasticity variation from the SP analysis with the findings reported in Dargay and Hanly (1999). It is to this that we now turn.

6.2 Comparison of SP Results with Findings of the Aggregate Econometric Study

We now, where possible, examine the degree of consistency between the findings reported by Dargay and Hanly (1999) and the results of this re-analysis of SP data.

The econometric analysis of bus demand data was conducted at two levels. One was aggregate time series data at the national level and split by region. The other was based on bus operators' data aggregated only to the county level.

6.2.1 Results at a National and Regional Level

The national models distinguish between journey and passenger kilometres for the dependent variable. Note that our SP evidence is based on the effect of cost on whether bus is used or not for a particular journey and not on distance travelled.

For the national time series model, a constant elasticity model was preferred to a model which allows the elasticity to be proportional to the fare. We have found that there is support for fare elasticities varying with the fare level although the effect is not strong. Hence it is not surprising that Dargay and Hanly found the constant elasticity model preferable. However, the alternative to the constant elasticity model they estimated took the form:

$$V = \mu e^{\beta F}$$

where V is the volume of demand and F is fare. The implied fare elasticity is βF and it can be argued that such a strong relationship between the fare elasticity and the fare level is unrealistic. At the very least, we ought to test for a weaker relationship between the fare elasticity and fare by using a more flexible function. Such a demand model would be:

$$V = \mu e^{\beta F^\lambda}$$

which would be estimated by non-linear least squares and has a fare elasticity of $\beta \lambda F^{\lambda-1}$. The λ parameter controls the degree of elasticity variation, with the constant elasticity version being the special case as λ tends to zero.

If this more general functional form had been estimated, we would have been able to gain a better idea of the consistency of the aggregate analysis and the SP analysis. Nonetheless, both data sets indicate that there is not a large degree of elasticity variation with respect to the fare level.

Dargay and Hanly were unable to detect any significant asymmetry of response. A contributory factor was the few instances where fares were falling. Whilst we have detected an asymmetry, it can be seen in Table 5.3 that it was very small. It is highly unlikely that, even if there had been real-world fare reductions corresponding to the observed fare increases, an aggregate model would be able to discern them.

In the analysis of the regional data, where data was pooled over time and across regions, the model where the fare elasticity is proportional to fare was preferred statistically to the constant elasticity model. Whilst such large elasticity variation is not consistent with the findings of our research, as is clear from the results in Table 5.3, the proportionality effect with fare will be reduced because separate parameters (β 's) were estimated by region. Thus variations in the β 's across regions can dampen the direct proportional relationship between the fare elasticity and fare level which would inevitably occur with this model if a single β was estimated for all regions.

Table 6.1 presents the percentage variations (relative to a London base) in the short run elasticities derived from the proportional elasticity model in Dargay and Hanly (Figure 4.1). These are given in the second column and denote, for example, that the Shire counties have a fare elasticity 33% higher than London but that the Metropolitan counties have the same elasticity as London. The table also presents the percentage variations in cost sensitivity obtained from the SP analysis for three average

journey lengths. These are given in the final three columns. Thus the cost sensitivity for Scotland and journeys averaging 3 miles is 8% higher than for both London and the Metropolitan areas. Given that no reliable information on average journey length is provided in the report, we have converted the average fares for each region for 1990 reported by Dargay and Hanly into a pence per mile using distances of 1, 2 and 3 miles. In order to avoid having to make assumptions about income and gender, fitted cost sensitivities have not been calculated on the basis of the final bus-train model, but on the basis on the model reported in Table 5.1. The latter contains the effects only of the fare level and of the size and sign of the fare change.

Table 6.1: Regional Elasticity Variation

Region	Dargay	1 mile	2 miles	3 miles
London	W	X	Y	Z
Metros	W	X	Y	Z
Scotland	+26%	+14%	+11%	+8%
Wales	+33%	+28%	+19%	+17%
Shires	+33%	+33%	+22%	+21%

The pattern of results obtained in the two studies is similar, although the magnitude of the variation is higher in the Dargay and Hanly study. We have seen, however, that in the SP data income has an influence on the fare elasticities. This income effect will be automatically incorporated in the elasticity variation in the aggregate study. Whilst regional income data is not given in the report, London has above average income levels whilst Scotland and Wales are below average. It may be that allowing for income differences would lead to greater consistency in the fare elasticity variation between each study.

There was again no evidence of asymmetry of demand with respect to rising and falling prices, but a contributory factor was again that there were few instances of falling prices.

6.2.2 Results at a County Level

We have repeated the exercise reported in Table 6.1 to compare the fare elasticities estimated by Dargay and Hanly at the county level with our findings. We have taken the 22 elasticities in their [Table 6.2](#), here reproduced as our Table 6.2. which were statistically significant. Alongside these values, we report cost sensitivities derived from our models. These are given in the columns which are headed SP.

These are the results of separate constant elasticities estimated for each county in a single model. Since Dargay and Hanly argue that fare levels are the principal cause of this elasticity variation, we have again used the results in Table 5.1 to calculate cost sensitivities which depend upon the fare level. The fare levels are taken from [Figure 5.5](#) in Dargay and Hanly, and we have converted them to pence per mile using an average distance per journey of three miles.

The degree of correlation between the estimated fare elasticities and our estimated cost sensitivities was only 0.29.

Table 6.2 Fare Elasticities for English countries. Unrestricted Constant Elasticity Model

	Short run	Long run	SP		Short run	Long Run	SP
Insensitive				Below Average			
Somerset	1.25	2.40		London	-0.15	-0.29	-0.25
Merseyside	0.21	0.40		Warwickshire	-0.15	-0.28	
Cleveland	0.10	0.20		Lincolnshire	-0.16	-0.31	
Durham	0.01	0.02		Shropshire	-0.19	-0.36	
West Sussex	-0.05	-0.10		Dorset	-0.20	-0.39	
Northumberland	-0.06	-0.11		North Yorkshire	-0.21	-0.41	
Gloucestershire	-0.07	-0.14		Cheshire	-0.24	-0.46	
				Wiltshire	-0.24	-0.45	
				Lancashire	-0.29	-0.55	
Mean				Mean			
Oxfordshire	-0.32	-0.61	-0.29	Gtr. Manchester	-0.42	-0.82	-0.26
Suffolk	-0.33	-0.63		Hertfordshire	-0.46	-0.88	-0.32
Essex	-0.34	-0.66	-0.31	Leicestershire	-0.47	-0.90	-0.28
Buckinghamshire	-0.39	-0.75		Worcestershire	-0.47	-0.90	
Cumbria	-0.40	-0.77		Berkshire	-0.48	-0.92	-0.29
Northamptonshire	-0.41	-0.79		Kent	-0.49	-0.94	-0.33
Derbyshire	-0.41	-0.79	-0.29	Tyne & Wear	-0.49	-0.93	-0.24
				West Yorkshire	-0.50	-0.96	-0.25
				Avon	-0.51	-0.97	-0.30
Above average				Very sensitive			
Nottinghamshire	-0.52	-1.00	-0.27	Devon	-0.78	-1.50	-0.30
South Yorkshire	-0.52	-1.00	-0.24	East Sussex	-0.79	-1.52	-0.31
Bedfordshire	-0.58	-1.11		Staffordshire	-0.86	-1.66	
Isle of Wight	-0.60	-1.15		Cambridgeshire	-1.08	-2.08	-0.35
Hants	-0.62	-1.19	-0.28	W. Midlands	-1.19	-2.29	-0.24
Cornwall	-0.66	-1.28		Surrey	-1.20	-2.32	-0.34
				Humberside	-1.21	-2.33	-0.28
				Norfolk	-1.61	-3.09	-0.31

Note: Figures in bold were statistically significant.

If we had compared our results with the results of the proportional elasticity model estimated by Dargay and Hanly on the basis of county level data, the elasticity variation in Dargay and Hanly's models would far exceed that implied by our findings. This can be easily seen by comparing the results in Table 5.3 with the results for the variable elasticity model in Table 6.1 by Dargay and Hanly. The latter indicates a short run fare elasticity of -0.13 for a fare of 17 pence, of -0.42 for a fare of 56 pence and of -0.77 for a fare of £1.

A further inconsistency is that Dargay and Hanly find some evidence for asymmetry of response that is much stronger than was apparent in our analysis.

In conclusion, Dargay and Hanly attribute fare elasticity variation across counties largely to differences in fare level. We believe that their model specification 'imposes' too much elasticity

variation (resulting in estimates of long run elasticity ranging from -0.27 to -1.6), and that a more flexible function, as we outlined in section 6.2.1 above, might well have yielded elasticity variation between the two forms of model (constant elasticity and proportional elasticity) that they developed. They state that there is “no evidence of any relationship between the elasticity and income”. In contrast, we have found that income is expected to be an important influence on bus fare elasticities and that the fare level has a more moderate effect.

7. CONCLUDING REMARKS

We have developed robust models with a number of plausible features to a large SP data set relating to bus users' choices between their current mode and a train service.

The modelling process has allowed the sensitivity to cost to vary with the fare level, the sign and size of the fare change, journey purpose, service quality, age, gender and income. Statistically significant effects were discerned for the fare level, the size and sign of the fare changes, gender and income.

However, on the basis of the results obtained, we would not expect to find bus fare elasticities to vary greatly according to the sign and size of bus fare changes, although we would expect there to be a reasonable degree of fare elasticity variation according to the actual fare charged and considerable variation according to income level and gender.

On the basis of these results, we would expect fare elasticity to vary over time with the characteristics of the market. As real bus fares increase over time, we would expect the bus fare elasticity to increase. There is evidence that this has occurred in practice. If those with higher incomes switch to other modes, particularly car, and the average income of bus users falls, then there will be another tendency for bus fare elasticities to increase. On the other hand, if females form a larger proportion of bus users, there will be a tendency for bus fare elasticities to fall. Our results would have to be compared with actual changes that have occurred to indicate whether, on balance, the trend in bus fare elasticities would be positive, negative or broadly neutral.

To convert the estimated cost sensitivities into absolute fare elasticities, it would be necessary to enter the results into an econometric model relating changes in bus demand to changes in bus fares and other factors.

There are some inconsistencies between our results and those of the aggregate econometric modelling of Dargay and Hanly. Whilst there are many plausible and robust features of the latter analysis, and the overall elasticities are sensible and consistent between the aggregate and county data sets, there are difficulties involved in the comparing the elasticity variation implied by the two approaches:

- The Dargay and Hanly approach uses a model which in allowing the fare elasticity to vary ‘imposes’ a very strong effect
- There is a problem with the degree of precision with which some of the segmented elasticities are estimated in Dargay and Hanly. Admittedly, however, some of the parameters estimated here are not very precise.
- Additional data, particularly relating to income and gender breakdown, would be needed to provide a more detailed comparison

We recommend that the different strengths of alternative data sets be exploited to a much greater extent than has so far been the case. We believe that the findings of this study are sufficiently encouraging to suggest that the approach should be pursued to inform the aggregate analysis. The latter has clear advantages in being based on actual behaviour and in being able to examine trends

over time and lagged responses, but it has certain shortcomings with regard to data and the extent to which disaggregation can be undertaken.

We recommend:

- Further analysis, using the results of SP data to complement/enhance the analysis of bus demand at the more aggregate level. This would link the two areas of analysis much more than has been possible here. This should also explore the possibilities of extending this to variables other than fare.
- The conduct of SP exercises which are designed with the specific purpose of providing results to be entered into aggregate models. One issue is to more closely relate the scenarios in the SP exercise to the choice contexts and real world situations that are relevant to the elasticities being estimated in the aggregate model. For example, the SP exercise would cover the fare variations observed in the real world, as well as other variations, and would be careful to specify service quality interactions with fare in line with those in practice.
- Making use of the very valuable information contained in the National Travel Survey (NTS), which contains both time-series and cross-sectional data and is available at the disaggregate level of individual travellers. The NTS data set could make a large contribution to the estimation of demographic and regional influences. It could allow disentangling the effects of car ownership growth from the effects of trends in income and in other socio-economic variables.. Analysis of NTS data might also help to overcome collinearity problems, which can plague aggregate time series models.
- The use of any useful evidence from a wider range of sources, such as findings from economic theory or results from other studies. These inputs might assist in the estimation of 'minor effects' such as cross-elasticities. Also, they can help reducing the number of parameters to be directly estimated by isolating the effects of specific variables. As a consequence, they would ultimately enhance the degree of precision with which the effects of other attributes are estimated.

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APPENDIX 1: CLITHEROE RAIL STUDY SP DESIGNS

COST _B	COST _T	IVT _B	IVT _T	OVT _B	OVT _T	HEAD _B	HEAD _T
220	240	65	15	20	20	60	60
120	120	50	20	20	20	60	60
170	160	35	25	20	20	60	60
170	160	50	15	15	20	60	60
160	80	35	20	15	20	60	60
220	200	65	25	15	20	60	60
220	160	35	15	10	20	60	60
170	160	65	20	10	20	60	60
120	80	50	25	10	20	60	60

COST _B	COST _T	IVT _B	IVT _T	OVT _B	OVT _T	HEAD _B	HEAD _T
170	240	35	15	AN	AN	60	30
120	160	65	20	AN	AN	20	30
220	240	50	25	AN	AN	15	30
220	240	65	15	AN	AN	15	20
170	240	50	20	AN	AN	60	20
120	160	35	25	AN	AN	30	20
120	300	50	15	AN	AN	60	15
220	300	35	20	AN	AN	20	15
170	240	65	25	AN	AN	30	15

AN denotes that the variable was not varied but was specified to be 'as now'.

APPENDIX 2: NOTTINGHAM-MANSFIELD STUDY SP DESIGNS

Short Distance Design

COST _B	COST _T	IVT _B	IVT _T	OVT _B	OVT _T	HEAD _B	HEAD _T
60	40	30	15	15	20	AN	60
50	60	30	15	15	25	AN	60
40	65	30	15	10	25	AN	60
50	60	30	10	15	20	AN	60
40	65	30	10	15	25	AN	60
60	40	30	10	10	25	AN	60
40	65	25	15	15	20	AN	60
60	40	25	15	15	25	AN	60
50	60	25	15	10	25	AN	60

COST _B	COST _T	IVT _B	IVT _T	OVT _B	OVT _T	HEAD _B	HEAD _T
50	35	30	10	AN	AN	AN	30
40	40	30	10	AN	AN	AN	60
40	60	30	10	AN	AN	AN	30
40	40	25	15	AN	AN	AN	30
40	60	25	15	AN	AN	AN	60
50	35	25	15	AN	AN	AN	30
40	60	30	15	AN	AN	AN	30
50	35	30	15	AN	AN	AN	60
40	40	15	30	AN	AN	AN	30

Long Distance Designs

COST _B	COST _T	IVT _B	IVT _T	OVT _B	OVT _T	HEAD _B	HEAD _T
130	90	50	25	15	20	AN	60
115	125	50	25	15	25	AN	60
115	140	50	25	10	25	AN	60
115	125	60	45	15	20	AN	60
115	140	60	45	15	25	AN	60
130	90	60	45	10	25	AN	60
115	140	40	30	15	20	AN	60
130	90	40	30	15	25	AN	60
115	125	40	30	10	25	AN	60

COST _B	COST _T	IVT _B	IVT _T	OVT _B	OVT _T	HEAD _B	HEAD _T
115	90	60	40	AN	AN	AN	30
115	115	60	40	AN	AN	AN	60
95	115	60	40	AN	AN	AN	30
115	115	40	30	AN	AN	AN	30
95	115	40	30	AN	AN	AN	60
115	90	40	30	AN	AN	AN	30
95	115	50	35	AN	AN	AN	30
115	90	50	35	AN	AN	AN	60
115	115	50	35	AN	AN	AN	30

AN denotes that the variable was not varied but was specified to be ‘as now’.

APPENDIX 3: NOTTINGHAM LRT STUDY SP DESIGN

COST _B	COST _T	IVT _B	IVT _T	OVT _B	OVT _T	HEAD _B	HEAD _T
35	45	20	10	10	10	5	5
25	50	20	5	5	15	5	10
40	25	20	5	5	15	15	5
35	35	20	10	10	5	15	10
25	50	10	10	10	5	15	5
35	35	10	5	5	15	5	5
25	50	20	10	5	15	5	5
35	45	10	5	5	15	15	10
40	25	20	10	5	15	15	20
35	35	10	10	5	15	5	20
35	45	10	10	5	15	15	5
40	25	10	10	10	10	5	10
35	35	20	5	10	10	15	5
35	45	20	5	10	5	5	20
25	50	10	5	10	10	15	20
40	25	10	5	10	5	5	5

APPENDIX 4: MODELLING APPROACH AND ELASTICITIES

MODELLING APPROACH

By far the most commonly used model to analyse discrete choice data is the logit model. Almost all of the applications of disaggregate mode choice models to urban and inter-urban travel in Great Britain have been of the logit form and the vast majority. Some have been calibrated to Revealed Preference (RP) data, some have been calibrated to Stated Preference (SP) data whilst others have involved joint estimation of hybrid models on both forms of data. Wardman (1997a, 1997b) provide reviews of a large amount of British mode choice modelling evidence.

The multinomial logit model expresses the probability of using some alternative i as a function of the utilities (V) of the k alternatives in the choice set:

$$P_i = \frac{e^{V_i}}{\sum_{j=1}^k e^{V_j}}$$

In the case of choices between just two alternatives (1 and 2), the logit model can be expressed as:

$$P_1 = \frac{1}{1 + e^{V_2 - V_1}}$$

In turn, utility is related to relevant observable variables (X_i):

$$V_i = f(\Omega\beta X_i)$$

Ω is a scale factor whose purpose is to account for the effect of unobserved factors on choices and it is expressed as:

$$\Omega = \frac{\pi}{\sqrt{6}\sigma_j}$$

where σ_j is the standard deviation of each alternative's unobserved effects. Relative valuations are normally expressed in monetary terms; for example, the value of travel time savings is expressed as a monetary equivalent of the time benefit. The marginal monetary valuation (MMV) of variable X_m for alternative i is derived as:

$$MMV (X_{im}) = \frac{\frac{\partial V}{\partial X_{im}}}{\frac{\partial V}{\partial X_{ic}}}$$

where c denotes cost. Given that Ω applies to both the numerator and denominator terms, the estimated relative valuations are independent of the scale of the model.

A potentially undesirable feature of the logit model when there are more than two alternatives is the so called independence of irrelevant alternatives (IIA) property whereupon the cross elasticities are equal. The most common means of allowing for differential substitutability between alternatives is the hierarchical logit model (Ortuzar and Willumsen, 1994). This proceeds by way of a 'nesting structure' whereby alternatives that are more closely associated are placed in the same nest. Thus for choices between car, rail and bus, it is typical to place rail and bus together in the lower nest and for the upper nest to include car and the 'composite' public transport alternative. In this particular example, the probability of choosing car (P_c) would be:

$$P_c = \frac{1}{1 + e^{V_{PT} - V_c}}$$

where:

$$V_{PT} = \theta \log(e^{V_r} + e^{V_b})$$

The probabilities of choosing train (P_t) and bus (P_b) would be:

$$P_t = (1 - P_c) \frac{1}{1 + e^{V_b - V_t}}$$

and

$$P_b = (1 - P_c) \frac{1}{1 + e^{V_b - V_t}}$$

Other forms of model which relax the restrictive IIA property have recently been applied to mode choice (Bhat, 1996; Hensher, 1996) but we are not aware of such applications in Great Britain.

CHOICE ELASTICITIES

A useful indicator of the properties of a demand forecasting model is the elasticity of demand. Given the logit model of equation 1 and a utility function as in equation 3, the point elasticity of demand for mode i with respect to changes in the level of variable X on mode k is:

$$\eta_{ik}^{point} = \frac{\partial V_k}{\partial X_k} X_k (D - P_k)$$

The Kronecker delta (D) equals 1 if $i=k$ and the term represents an own elasticity, else it is zero and the term therefore represents a cross elasticity. It can be seen that a logit model's elasticities will depend not only on market share but also, in general, on the level of the variable for which the elasticity is being calculated. If we specify the utility function as:

$$V_i = \sum_m \Omega \beta_{im} X_{im}^{\lambda_{im}}$$

the implied elasticity function is:

$$\eta_{ik}^{point} = \Omega \beta_{km} \lambda_{km} X_{km}^{\lambda_{km}} (D - P_k)$$

where D is again the Kronecker delta. The conventional approach constrains the λ 's to be one, which implies constant relative valuations but imposes appreciable variation in the elasticity with the respect to the level of its variable.

CHOICE AND ORDINARY ELASTICITIES

The elasticities obtained from mode choice models clearly do not account for trip generation or suppression, that is, they allocate a fixed number of trips amongst the available modes. There are two ways in which we might deduce ordinary elasticities from the mode choice elasticities.

The first is a pragmatic approach and is that which has been most widely applied. It involves the application of the choice model to determine a new volume of demand for the mode in question to which is added an amount to allow for trip generation. The ordinary elasticity is then calculated using this amended volume of demand for the new situation relative to the volume of demand in the base situation. The problem with this approach is that information is required about the trip generation effect, and its ratio with mode switching may well be variable across different situations. In addition, the generation effect may well vary across different travel attributes and hence application of the procedure when more than one travel attribute varies is not straightforward.

The second approach uses the relationship between mode choice and ordinary elasticities set out by Taplin (1982):

$$O_{ij} = M_{ij} + \eta_j \quad \text{for all } i \text{ and } j$$

where O_{ij} is the ordinary demand elasticity for mode i with respect to the price of mode j , M_{ij} is the equivalent mode choice elasticity and η_j is the elasticity of demand for aggregate traffic with respect to the price of mode j . It follows that a way forward in making fuller use of the results of disaggregate choice models is to estimate η_j so that the ordinary elasticity can be inferred. Other possible approaches are outlined by Oum et al. (1992).

An interesting discussion of the relationships between elasticities and how they can be deduced or their theoretical consistency assessed is provided in Toner (1994).