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1 **CLOUD BASED ARTIFICIAL INTELLIGENCE ANALYTICS TO**
2 **ASSESS COMBINED SEWER OVERFLOW PERFORMANCE**

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24 **ABSTRACT**

25 Discharges from combined sewer overflows (CSO) are increasingly unacceptable,
26 particularly when these are not linked to wet weather. This paper presents evaluation of an
27 online artificial intelligence based analytics system to give early warning of such overflows
28 due to system degradation. It integrates a cloud based data driven system using artificial
29 neural networks and fuzzy logic with near real-time communications, taking advantage of the
30 increasingly available real-time monitoring of water depths in CSO chambers. The data
31 driven system has been developed to be applicable to the vast majority of CSOs and requiring
32 a minimum period of data for training. Results are presented for a live assessment of 50 CSO
33 assets over a six-month period demonstrating continuous assessment of performance and
34 reduction of CSO discharges. The system achieved a high true positive rate (86.7% on
35 confirmed positives) and low false positive rate (3.4%). Such early warnings of CSO
36 performance degradation are vital to proactively manage our ageing water infrastructure, and
37 to achieving acceptable environmental, regulatory and reputational performance. The system
38 enables improved performance from legacy infrastructure without gross capital investment.

39

40 **Key words:** Combined sewer overflows, Artificial neural networks, Fuzzy inference system,
41 Cloud computing, Internet of Things, Rainfall radar, Depth prediction.

42

43 **Practical Applications**

44 Combined sewerage networks convey both wastewater from residential and commercial
45 properties as well as rainfall runoff from the urban catchment. Combined Sewer Overflows,
46 widely known as CSOs, provide a relief valve when runoff from rainfall would overwhelm

47 the downstream network and treatment works. Excess water is spilt to a nearby watercourse,
48 ideally when the watercourse flow has increased to provide additional dilution and thus
49 minimise impacts. If a blockage or other defect downstream of a CSO results in a decrease in
50 discharge capacity, the CSO can spill earlier than it is designed to, or even in dry weather.
51 Prior to the deployment of level sensors, such premature spills could only be identified
52 through a visible spill or water quality impact. Sensors allow water utilities to monitor depths
53 in CSO chambers, however each utility will have a large number of CSOs, thus an automated
54 system is needed to identify premature spills. This paper discusses the development and
55 validation results obtained from a pilot deployment of a data analytics solution to identify
56 abnormal water depths in a CSO.

57

58 **INTRODUCTION**

59 Drainage systems in urban areas across the western world have developed over long periods
60 of time, expanding in a piecemeal manner with the populations that they serve. In many
61 locations, combined sewer systems were installed, capturing both foul flows and runoff from
62 rainfall. Excess flows during heavy rainfall would overwhelm downstream networks and
63 treatment works and potentially cause flooding, thus combined sewer overflows (CSOs) are
64 used to divert excess flows to a receiving watercourse.

65 Legislation, such as the EU Water Framework Directive (Council Directive (EC)
66 2000/60/EC) means that pollution of water courses is under increasing scrutiny, and
67 discharges from CSOs have the potential to be a significant source of pollution, especially if
68 they are not operating as designed. Poor performance of a CSO is often a function of both the
69 variety of waste discharged through the sewer system and also the age and condition of the

70 assets. These two factors can either in isolation or together reduce the capacity of the system
71 through partial or even complete blockages. Where these blockages occur downstream of a
72 CSO it is likely that the CSO will discharge to the watercourse prematurely, causing
73 pollution. In the past, there was little option but to assume CSOs were operating as designed
74 unless evidence suggested otherwise. Due to infrequent and spatially sparse sampling of
75 rivers, the most likely source of this evidence would be from members of the public noticing
76 the pollution or even a discharge from the outflow pipe itself. There has always been the
77 potential for water service providers (WSP) in the UK to be fined for unconsented discharges,
78 but this has tended to occur relatively infrequently due to the lack of definitive evidence.

79 Increased monitoring of CSOs has become feasible with advances in technology. In some
80 cases uptake has been politically driven, for example in the UK, Richard Benyon MP (2013)
81 wrote to water company chief executives asking for monitoring of the vast majority of their
82 CSOs by 2020. This led to the Environment Agency requiring installation of event duration
83 monitoring (EDM), which was a significant feature in AMP6 (five year Asset Management
84 Periods used in the UK water industry) running from 2015-2020 in order to assess CSO
85 performance. While EDM provides broad data on CSO performance, the potential to use such
86 water depth data for the day to day management has also been recognised (e.g. Sumer et al.,
87 2007). Ofwat has posed significant efficiency challenges to UK WSPs for AMP 7 (running
88 until 2025), including cutting pollution incidents by more than a third (Ofwat, 2019). The UK
89 context is mirrored worldwide, to one extent or another, regulations concerning the operation
90 of CSOs vary significantly and are often linked to annual spill counts, or impacts, as
91 discussed by Botturi et al (2021). In the EU there is an ongoing review of the Urban Waste
92 Water Treatment Directive which regulates the discharge of waste water (EU, 2022). This

93 provides a strong driver for the water industry to make proactive use of the available data in
94 order to meet or exceed these targets.

95 The presence of CSOs within sewerage networks is a somewhat contentious issue. One
96 school of thought is that they should not exist and that sewer networks should be dual
97 systems with separate pipe for foul water and for storm water. Separated sewer systems have
98 their own problems in that mis-connections are common when properties are extended or
99 upgraded, potentially resulting in untreated discharges occurring continuously in dry weather
100 from storm systems. Furthermore, the washoff from urban catchments cannot truly be
101 considered clean with washoff of hydro-carbons, heavy metals and bacterial pathogens.
102 Beyond this is the consideration that replacement of existing combined sewer systems with
103 separated systems would, in the majority of cases, be prohibitively expensive. Looking
104 forward, changing climate will compound the challenges our already struggling sewer
105 systems face in meeting the demand of growing populations and urbanisation. Recent
106 findings suggest that co-occurrence of rising sea levels, storm surges, and increased
107 precipitation will lead to an increase in ‘compound flooding’ and increased pressure on sewer
108 systems, and therefore the likelihood in the need to use CSO infrastructure (Fortier and
109 Mailhot, 2015). It is hence reasonable to assume that CSOs, and their potential discharges,
110 are a feature we have to accept in many places and that the challenge is to minimise
111 unintended discharges from them, ideally with the minimum of investment in new built
112 infrastructure. This research presents a likely key technology to achieve this.

113 This paper presents evidence of how an online artificial intelligence system can be an
114 effective advance warning system of degradation in CSO performance, providing information
115 that can be acted on proactively to help avoid unintended or premature CSO discharges. The
116 contributions include development of a fuzzy logic system for classification, cloud based

117 implementation to enable scalability, and historic and live validation to evidence the veracity
118 of the information derived.

119

120 **BACKGROUND**

121 Internet of Things (IoT) objects and sensors connect to the cloud giving rise to the concept of
122 ‘smartness’ and the development of ‘Smart cities’ and ‘Smart water.’ The sensing of data that
123 could not be gathered in the past and collecting them on IoT platforms enables new value to
124 be created. As these technological capabilities advance, so does the ability to collect
125 information from remote devices and correlate that information across diverse systems. An
126 infrastructure that can connect the monitoring and control systems to an IoT platform allows
127 the effective use of the operational information the systems hold, and helps to achieve near-
128 real time situational awareness based on digital performance twins. Hence, a new generation
129 of smart and connected urban sewer systems will be enabled by emerging wireless
130 technologies and data algorithms.

131 IoT enabled urban drainage systems can play an essential role in the “smart water cities” of
132 the future, where sewerage infrastructure evolves from being passive to adaptive units that
133 can proactively respond depending on any given situation (Lund et al. 2018). Water utilities
134 are starting to take advantage of this, for example deploying arrays of sensors that capture
135 and generate time-series data in real time. Transforming this data into timely, relevant insight
136 using rich analytics is a key goal of any cloud-based, open IoT operating system.

137 Data from CSOs can be very valuable in understanding the performance of that asset and the
138 immediately adjacent sewer system (Bachmann-Machnik et al. 2021), however with a large
139 number of assets (in the thousands for many WSPs) it is not feasible (or affordable) to

140 manually interpret this data and deterministic centralised modelling is often too complex,
141 uncertain and time consuming. Data driven Artificial Intelligence (AI) systems are an option
142 to address this, offering a way to incorporate the data without resorting to detailed physically-
143 based mathematical models with their inherent high computational and calibration
144 requirements. One recent study showed a near 5-fold performance improvement (ratio of
145 overflows to precipitation) was achieved after commissioning of a real-time sensing (and
146 subsequently) control system (Kerkez et al. 2016). Data driven software sensors have been
147 used to estimate CSO emission flow rates from complex CSO structures by utilising
148 correlation analyses between physical water depth sensors and discharge measurements (Ahm
149 et al. 2016).

150 Data-driven modelling seeks to provide a mapping between the inputs and outputs of a given
151 system, with little prior process knowledge – and is now being widely adopted for prediction
152 and classification in water systems. More complex control algorithms have been shown to
153 outperform more simple control strategies (van der Werf et al. 2022). Artificial Neural
154 Networks (ANN) are one such approach, being universal computing machines capable of
155 arbitrary non-linear function approximation (Hornick et al. 1989) for pattern recognition,
156 classification, generalisation and abstraction, and the interpretation of incomplete or noisy
157 data (Lingireddy and Brion 2005). Recent research for urban drainage systems has explored
158 the utilisation of rainfall radar data, hydraulic models and data-driven modelling approaches
159 for the prediction of urban flooding in real-time (for example Duncan et al. 2013, Garcia et
160 al. 2015). Fernando et al. (2006) applied a standard feed-forward, back-propagation ANN
161 model to forecast the occurrences of wastewater overflows in a combined sewerage system.
162 The data used included the traditional model predicted overflow rates for one overflow
163 structure and artificially generated rainfall for the rain-gauge in the closest proximity. Sumer

164 et al. (2007) researched the feasibility of real-time detection of sanitary sewer overflows
165 (SSOs) using time series analysis and ANN techniques in two case studies in Arizona, USA.
166 An ANN was developed to estimate the 6-hour component of the forecast. In order to identify
167 whether an SSO was occurring, control limit theory was used to detect important deviations
168 between measured and expected depth and flow data. Kurth et al. (2008) demonstrated that a
169 three hidden-layer Multilayer Perceptron ANN trained with back-propagation is capable of
170 learning the underlying relationship between local rainfall occurrence and CSO response. In
171 order to predict water depths 3 time steps into the future (fifteen minutes), lags of twelve
172 previous values of two rain gauges and a lag of five of recent water depths for a CSO
173 chamber were used. In Guo and Saul (2011) the concept of CSO Analytics was introduced in
174 which an ANN (adaptive linear) was used to predict, at times of dry weather and in response
175 to rainfall (measured using in catchment rain gauges), the hydraulic performance of a CSO in
176 terms of flow depth. Mounce et al. (2014a) further developed this approach to incorporate
177 rainfall radar data and demonstrated a prediction of CSO depth with less than 5% error for
178 predictions more than one hour ahead for unseen data. Cross correlation was used to explore
179 the spatial (rainfall radar cells) and temporal (time lags) i.e. the time of concentration and
180 hence to inform the ANN inputs for a number of models. Whilst Mounce et al. (2014a)
181 showed ANNs could be used to accurately predict future water depths in CSOs, based on
182 radar rainfall (rather than rain gauges) and recent water depths, this methodology was unable
183 to indicate when the performance of the CSO changes due to its reliance on recent depths.
184 When a blockage occurs, it was found that the predicted water depth very rapidly followed
185 the measured trend. Subsequent work (Mounce et al. 2014b) addressed this issue and
186 provided a performance assessment by further classification of model outputs in order to
187 provide a per asset state on a daily basis by developing a fuzzy logic based ‘traffic light’
188 evaluation system.

189 Other authors have explored similar approaches. Rosin et al. (2018, 2021) applied
190 evolutionary ANN models to predict water depth in several CSO chambers up to 6 hours
191 ahead using inputs of past CSO depth, radar rainfall and rainfall forecast data. This system
192 was applied offline to four CSOs and the authors note the potential for future online operation
193 for blockage detection. They found that it is more difficult to model major rainfall events
194 precisely at higher forecast horizon values. In their most recent work, Rosin et al. (2022)
195 further tested the system by incorporating Statistical Process Control for blockage detection,
196 and validated it manually offline on 10 real world CSO sites with a total of 16 historic
197 blockages. Bizer and Kirchhoff (2022) developed performance indicators based on regression
198 modelling and applied these to a historic dataset for 11 CSOs (using CSO data and hourly
199 precipitation in Cumberland, Maryland for the years 2005–2020). Annual thresholds of 1-
200 hour precipitation intensity above which CSO incidence is predicted (and below which it is
201 not predicted) in each year were identified. Subsequently they built a regression model to
202 predict CSO volume from the precipitation depth and average intensity of the preceding
203 rainfall event. Some initial work has explored using Deep Learning (Lecun et al. 2015) for a
204 multi-step-ahead (close horizon) prediction of CSO water depth collected by IoT (Zhang et
205 al. 2018a, 2018b). Kanneganti et al. (2022) applied a random forest model to predict sewer
206 flow rates in 3 separate sewer systems with an accuracy of 91.7%, albeit for daily flows and
207 with a short 5.5 week test period. It was demonstrated for case studies that fairly precise time
208 series predictions could be produced for sewer system management, however there are few
209 examples of the application of such predictions for system management and those that do are
210 based on small validation case studies (e.g. Bailey et al., 2018). Any system that is
211 practicably deployable by a water utility needs to be demonstrably robust and scalable.

212

213 **METHODOLOGY**

214 Previous work described in the literature has indicated the potential of Artificial Intelligence
215 (AI) techniques to be able to predict water depths within CSOs. The work described here has
216 further developed the approach described by Mounce et al. (2014b). An important advance in
217 this research was to take into consideration the effects of rainfall, this was done by combining
218 the ANN for prediction with a Fuzzy Inference System (FIS) which flagged significant
219 changes in CSO performance in near real time. In order to demonstrate transformational
220 scalable capability, the tool was re-written in Python and deployed on the MindSphere IoT
221 open operating system, and utilised for a real world 50 asset case study. To prove the value of
222 the information derived, validation from a two year historic period (2017-2019) and a 6-
223 month live period (2020) is presented based on manual data interpretation, integration with
224 the water utility control room and operational teams. Evaluation also included comparison to
225 a moving average based legacy system.

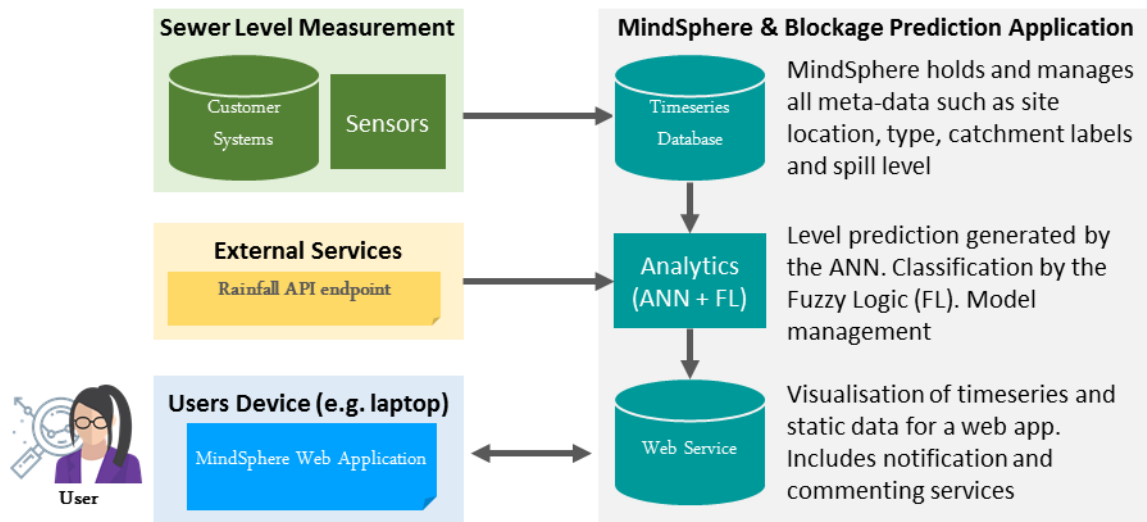
226 **System overview**

227 The WSP partner has used a suite of tools, termed pollution tracker (PT) to analyse CSO
228 depth data based on moving averages and rates of change of depths. This information is
229 processed on a daily basis and ranked, the top fifty ranked CSOs are considered to be
230 potentially underperforming and thus flagged for further investigation. During dry weather
231 PT is able to flag assets which may be performing badly. However, the analysis is based
232 purely on the data from the CSO depth monitors, so is unable to correctly understand the
233 difference between water depths changing legitimately as a function of rainfall or when the
234 water depths are changing because of a drop in performance of the sewer network. A CSO
235 may therefore rank highly either because it has poor performance, due for example, to a
236 blockage in a downstream pipe, or because there has been rainfall in its catchment.

237 The CSOA (CSO Analytics) cloud based methodology consists of a number of processes, as
 238 shown in Fig. 1. Each CSO has a unique response to rainfall, which is a function of the
 239 characteristics of the catchment and sewer networks upstream and downstream of the CSO,
 240 as well as the design of the CSO itself. It is therefore necessary to train each ANN to each
 241 asset's individual performance using historic CSO depth and rainfall radar data. However, in
 242 order to ensure scalability, training overheads need to be kept to a minimum, this has been
 243 achieved through the use of a transferable ANN architecture. Once the model is trained, it can
 244 be used by the live cloud system, where rainfall radar data is input to the ANN to produce a
 245 predicted depth. A FIS is then utilised to determine whether the measured data is within an
 246 acceptable range of the prediction.

247

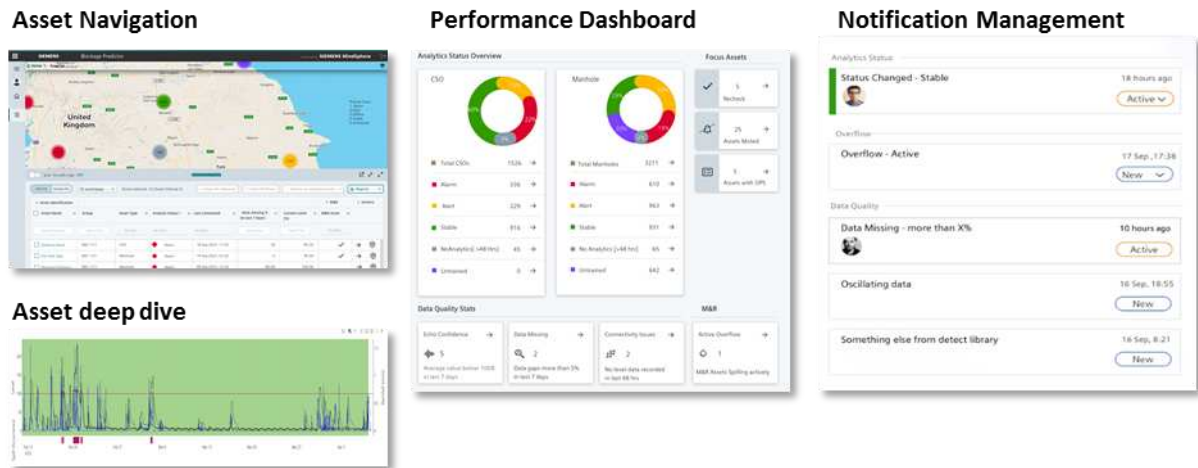
248



250 **Fig. 1: System Architecture**

251 A live system ran on the IoT platform providing continually updated results, as well as the
252 facility for historic replay (see Fig. 2). Data from the live system and site summaries were
253 available in the water company’s operation control room through this live dashboard.

254



256 **Fig. 2:** IoT platform for system access

257

258 Data processing and quality

259 Water depth data from CSOs from the WSP telemetry system was used at 15-minute
260 resolutions, the data units were a percentage value (in some cases 100% does not equate to
261 the spill level). Rainfall radar data was obtained from WeatherOnline (the original producer
262 being the MetOffice) also at 15-minute resolution. The data units were in mm (amount of
263 rainfall in the last 15 minutes) with a spatial resolution of 1 km cells. Cells within a site
264 specific radius (determined as part of the training) of the CSO were used in the analysis.
265 Water depth data has missing values linearly interpolated.

266 Historic data was used in the training process, this covered the period from July 2017 to July
267 2019, although data from some sites was not available from the beginning, the average
268 number of historic data days was 583, within this there were an average of 14 days of missing
269 data. The data selected for training did not need to be continuous, but was selected based on
270 data quality and consistency. Data would be rejected where it was missing for a significant
271 period (e.g. > 1 day in dry weather, > 0.5 day in wet weather); periods of time where the data
272 was noisier than usual for the site; periods where the background depth varied significantly
273 from normal and was not due to seasonal variability (e.g. where there was a potential
274 performance issue (e.g. a blockage), the sensor had been moved, was obstructed, or otherwise
275 providing inconsistent data). Where the data contained rejected periods, date ranges with
276 good data were collated. If the total period of good data was greater than 60% of the whole
277 data set then the good data was split 60-40 into training and test sets. If the good data period
278 was less than 60% of the whole data set then all of the good data was used for training. The
279 rationale was to capture variation in weather and asset behaviour that occurred over the
280 course of the year.

281

282 **Artificial Neural Network**

283 The ANN was implemented in Python (using the PyTorch machine learning framework). The
284 model uses rainfall radar data as the predictor and the depth data input as a target, depth is
285 predicted at the current time step. In order to capture diurnal variations, the ANN training
286 uses two time features (sine and cosine of the hour) to replicate the diurnal dry weather flow,
287 along with rainfall data. A standard one layer feed- forward ANN with no hidden layers was
288 utilised to minimise training data requirements and for transferability (i.e. the ANN
289 architecture as regards the structure was not changed from one asset to the next). The goal

290 was not point wise accuracy for the depth prediction itself but a learning of the rainfall/depth
291 response (for the depth at the current time following a rainfall lag of values), thus the
292 overhead of recurrent networks or multi-time step predictions was avoided.

293 The spatiality and temporality of rainfall data as a predictor of CSO depth is a complex
294 function of the sewer network. Mounce et al (2014b) used manual selection of radar cells
295 based on assessment of the upstream sewer network, but this is not scalable. Hence for each
296 CSO a total of 12 models were created using different rainfall data combinations, these being
297 four spatial windows with 1, 2, 3 and 5 km radius and 3 temporal windows of 6, 12 and 24
298 hours (prior to the prediction time step). These temporal window periods were based on
299 extensive autocorrelation tests (cf. Mounce et al., 2014a). This method is a better candidate
300 for future automation removing the requirement for subjective human assessment.

301 The number of inputs was dependent on the amount of rainfall cells being included and the
302 temporal window length. Since 15 minute data was used, total inputs were equal to
303 $\text{rainfall_hours} * 4 * \text{num_cells}$ depending on which of the 12 model types (therefore 6 hours
304 rainfall for one cell would result in 24 inputs). The activation function on the output layer was
305 rectified linear units (ReLU). This was used for better convergence and avoiding outputs less
306 than 0, which should not in reality be possible in CSOs (except for calibration problems with
307 instrumentation). General Matrix Manipulation with gradient descent was used as the
308 optimiser and RMS (Root Mean Squared) as the cost function on the training data. Empirical
309 trials revealed standardised values of 0.01 for learning rate and 50 epochs of training
310 provided good performance for training with the datasets used.

311 For each asset, multiple models were trained and the best models were selected by the
312 following criteria: loss on test data, with a general bias for selection of models that slightly
313 over predict rather than under predict to avoid false positives (based on visual assessment to

314 ensure a good overall fit, especially to the wet weather periods and with particular emphasis
315 on predicting delayed runoff response).

316 The ANN used in this work is intended to work with a minimum number of parameters and a
317 minimum period of historic data. This architecture reduces the overhead required for training
318 the ANN and thus helps to ensure scalability, at the expense of some accuracy. However, the
319 degree of accuracy is appropriate to work with the FIS system to enable assessment of
320 performance with regard to rainfall influences.

321

322

323 **Fuzzy Inference System**

324 Having an acceptably accurate prediction of the CSO depth is the first stage of the system,
325 the second stage is to identify whether the actual CSO depth is within a reasonable range of
326 the predicted depth or not. This is a relatively easy task for an experienced professional, but
327 these come at a premium and are not scalable. It is challenging for an automated system to
328 capture the processes of such experts. Fuzzy logic (FL) is a useful technique for building
329 systems that can incorporate the impreciseness associated with human reasoning and can be
330 used to determine whether the measured data is within an acceptable range of the prediction.

331 The FL was implemented using the Python library Scikit-fuzzy using the difference between
332 the measured and predicted CSO depths and the recent rainfall. Some of the complexities that
333 the expert is judging, and which the FL system is capturing, are as follows: during dry
334 weather, including insignificant rainfall, the depth in most CSOs follows a diurnal pattern
335 around a mean value. At some locations this mean value varies according to the catchment
336 wetness which affects the volume of infiltration into the sewer network. Depending on local

337 topography and soil types this infiltration may be just for a period of hours or days after
338 significant rainfall, or may follow a seasonal pattern (i.e. higher baseline water depths in
339 winter than summer). In dry weather it is expected that the depth residual (predicted depth
340 minus measured depth) will vary within a consistent range. During heavier rainfall however it
341 is more difficult to make an accurate prediction, hence the absolute value of the residual will
342 increase. Following a rainfall event, the CSO depth should gradually return to the dry weather
343 condition.

344 The FL uses a moving window of data, Mounce et al. (2014b) used an 8 hour moving
345 window, and this period was a function of the data and analysis only being updated on a daily
346 basis. This new work is designed to benefit from regularly updating field data by using a
347 shorter moving window. Testing showed that a 1 hour window provided the best trade-off
348 between response to performance issues and stability of generated alerts (i.e. a shorter
349 window provides a quicker response, but is significantly affected by short term fluctuations in
350 the data). The data input to the FL is the 1 hour total rainfall and the 1 hour mean depth
351 residual (predicted – measured). Four key values calculated from the training data period,
352 were used in the FL, these were: the n^{th} percentile of the 1 hour mean depth residual (Depth
353 n^{th} percentile, where n is between 1 and 3, determined on a per asset basis) representing a
354 measured depth that is considered significantly higher than the predicted value, this percentile
355 is variable to adjust the sensitivity of the FL; the 50th percentile of the 1 hour mean depth
356 residual (Depth 50th percentile) representing an average residual; the 80th percentile of the 1
357 hour rainfall depth (Rainfall 80th percentile) to represent insignificant rainfall; and the 90th
358 percentile of the 1 hour rainfall (Rainfall 90th percentile) represents the rainfall depth above
359 which rainfall is considered significant (wet).

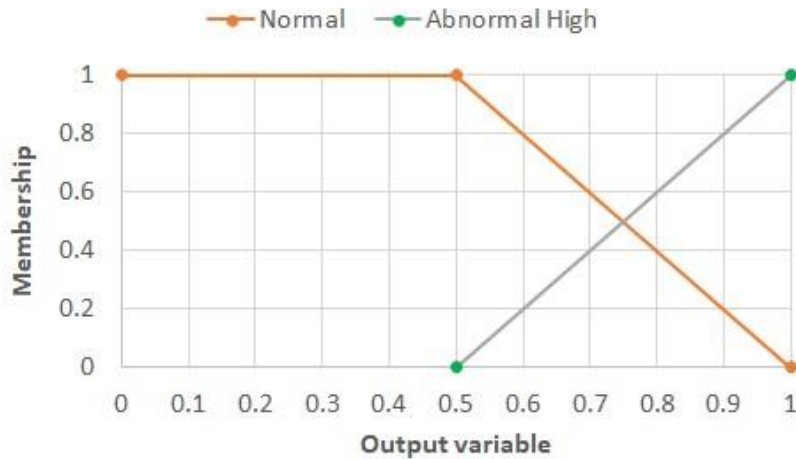
360 The FL has four input membership functions, each of which uses the number of times that the
361 data for the past three hourly time steps is less than the lower percentile or higher than the
362 high percentile. A degree of membership to each membership function is calculated resulting
363 in a value between 0 and 1. These feed into three rules, which can be summarised as:

364 If the residual is not significantly negative, status is normal, i.e. regardless of rainfall,
365 if the predicted depth is not significantly lower than measured;

366 If the rainfall is low and residual is significantly negative, status is abnormal high, i.e.
367 the weather can be considered dry, but the measured depth is significantly higher than
368 predicted;

369 If the rainfall is high and residual is significantly negative, status is normal, i.e. in wet
370 weather the quality of the prediction is lower, thus to avoid unwarranted alerts, a
371 measured depth that is higher than predicted can be considered normal.

372 The fuzzy inference methodology used is the Mamdani method (Mamdani and Assilian,
373 1975), this is applied to the above rules to generate the output membership functions shown
374 in Fig. 3. This was then de-fuzzified to produce a 3 category ‘traffic light’ status system,
375 termed stable, alert and alarm, the output variable boundaries being: Stable < 0.6; 0.6 < Alert
376 < 0.8; 0.8 < Alarm.



377

378 **Fig. 3:** Output Membership Function for CSOA

379 **Case study and validation**

380 The case study reported here concerns a collaborative project with a UK water utility
 381 company. The WSP partner had rolled out IoT ready level sensors in a large number of its
 382 CSOs and developed a number of systems and practices that provided an overview of their
 383 CSO performance based on recorded depths, termed pollution tracker (PT). However, whilst
 384 these systems adequately captured trends in dry weather flow, they did not incorporate
 385 rainfall data, and therefore offered little benefit during or immediately after any rainfall
 386 events within the WSP’s area. The validation of the AI system reported here was conducted
 387 on a subset of fifty of these CSOs. The selection criteria were designed to obtain a cross
 388 section of CSOs covering a range of performance and location characteristics within the
 389 company’s catchment area, and to include some with recorded historic unconsented
 390 discharges. The cloud based system was compared against the pre-existing baseline of the PT
 391 system, where the daily top fifty ranked sites are considered as alerts. Each CSO has data
 392 within two discrete periods, historic data from July 2017 to July 2019 as used in training and
 393 testing, and live data, when the CSO was on MindSphere, from January to July 2020. Both of

394 these periods are sufficiently long to cover multiple seasons, thus the system is tested against
395 a range of rainfall types and catchment wetnesses. The operations team provided their records
396 of when maintenance teams were sent to a CSO (termed as a job raised) to investigate and
397 resolve any issues, there was provision for maintenance teams to provide useful feedback
398 (e.g. 'blockage cleared'), but often no feedback is received, sometimes raised jobs are
399 precautionary and with hindsight were not required, hence a job being raised is not proof of a
400 performance issue. Conversely there are times when, with hindsight, it is clear that there was
401 a performance issue with the CSO, but no job was raised, or there was a delay in a job being
402 raised. It should be noted that an apparent performance issue can also be a sensor issue (e.g.
403 the sensor was accidentally moved during maintenance, or there is debris obstructing the
404 sensor), but without further information it is impossible to identify whether the problem is
405 with the sensor or with water levels. The sensor data is generally robust and any issue with
406 the sensors is worthy of being flagged by an alert as it detracts from the sensor's ability to
407 identify a performance issue. Validation was therefore carried out manually using the best
408 available information from the operations team, combined with expert judgement as to
409 whether the CSO was performing acceptably. This 'best available information' classification
410 denotes whether an alert should reasonably be returned and is divided into three categories.
411 Normal (green) indicates that the CSO appears to be performing normally. Probable
412 performance issue (amber alert) indicates when the CSO seems to have a higher than
413 expected water depth and it is not currently, nor recently has been raining significantly; this
414 could be interpreted as there possibly being a blockage. Definite performance issue (red
415 alarm) is only returned if a job report confirms a blockage was present, or if the observed
416 water depth is significantly higher than normal and there is no apparent reason for this. The
417 validation methodology was discussed and agreed with the operations team using example
418 data, it was not feasible to discuss and agree a classification for each event.

419 **RESULTS**

420 Examples of individual events are provided to show the operation of the system and how
421 validation was performed, then per site summaries are illustrated to show the range of
422 operational performance over time and finally an overview of results for the full group of
423 CSOs over a longer time period are presented to evaluate overall system performance.

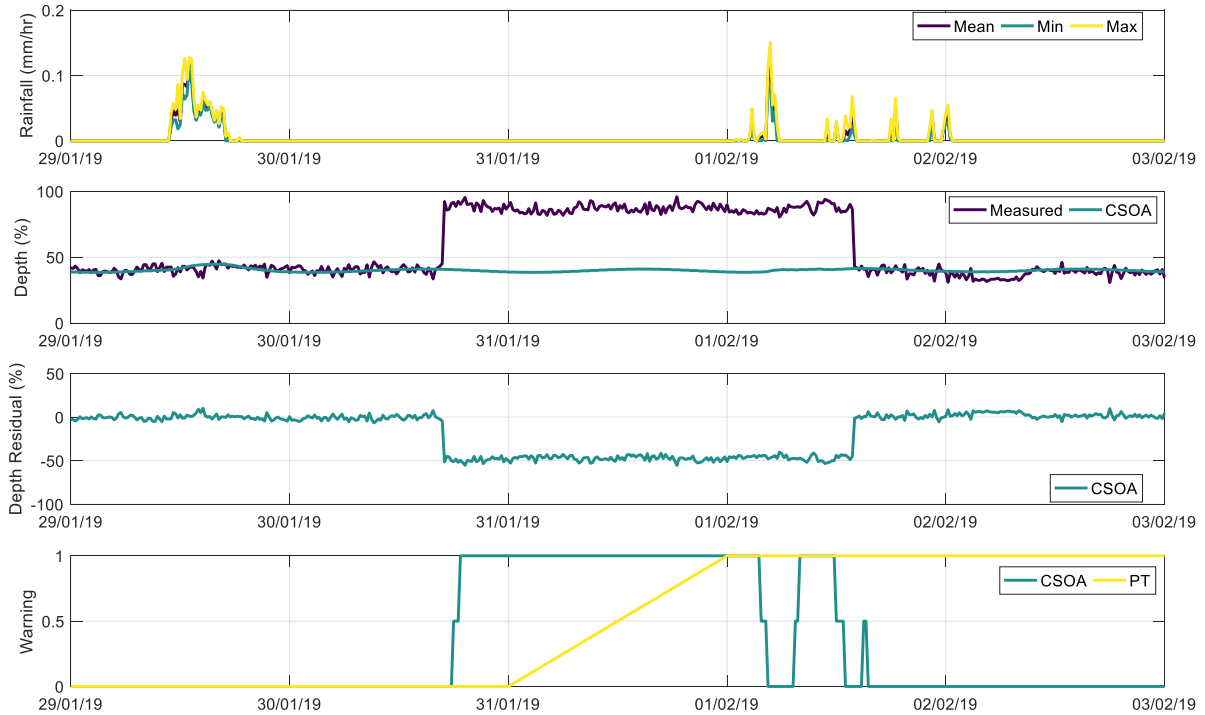
424 **Example events**

425 Three examples are presented to exhibit the difference in performance of different assets and
426 the analytics tool. Each example shows a compilation of four plots, the top being rainfall
427 intensity from radar data, the mean, minimum and maximum across the cells input to the
428 analytics is shown. The second plot shows the measured and predicted depths of water in the
429 CSO. The third plot shows the residuals, calculated as predicted minus measured, thus a
430 negative value (i.e. measured depth is greater than predicted) indicates a potential blockage
431 downstream of the CSO. The bottom plot shows the warnings output by CSOA and PT, 0
432 represents normal stable operation; 0.5 an alert (CSOA only); and 1 an alarm (for PT this is
433 taken as the CSO appearing in the top 50 ranking).

434 Fig. 4 shows a well-defined event at CSO 20 which, based purely on the time series data was
435 very likely a blockage. The event starts around 16:00 on 30th January in dry weather, as
436 indicated by a sudden increase in water depth and decrease in the residual. CSOA flags this
437 event almost immediately after it occurs. The site is ranked 1st in PT on 1st and 2nd February
438 and drops to 15th on 3rd February. A high priority job was raised on 1st February, the job was
439 completed with an outcome of 'Blockage Removed' on 1st February. The depth plot shows
440 that water depths returned to normal on 1st February in the early afternoon, the final CSOA

441 alert appears shortly after the blockage was removed. The CSOA alert occurs significantly
442 earlier than that of PT and the alert status also returns to normal more quickly.

443



444

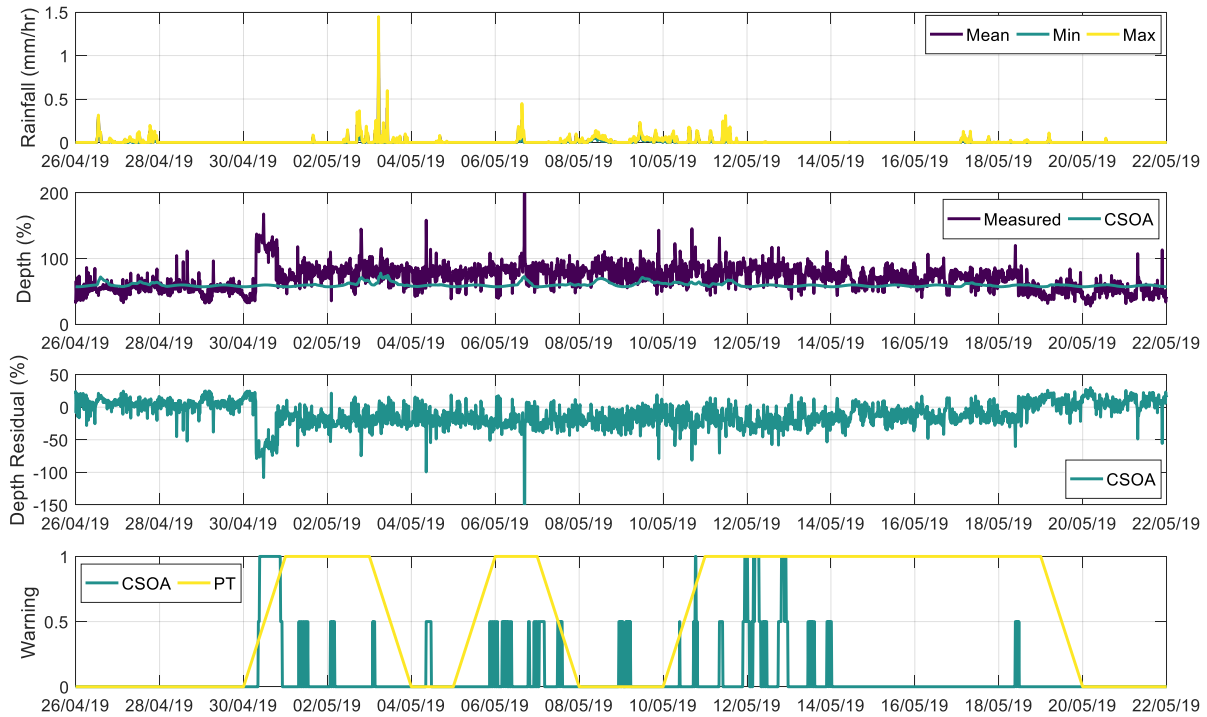
445 **Fig. 4:** Analysis of a blockage event at CSO 20 during January/February 2019 showing
446 rainfall, resulting depth and the response of both PT and CSOA analytics.

447 Fig. 5 shows an event at CSO 10, with a smaller change in depth and noisier data. The depth
448 plot shows a sudden significant increase on 30th April in dry weather, this drops down to a
449 depth that is still higher than normal on the same day. The CSOA responds rapidly to the
450 initial event, but alarming red over a short period initially, then having many short periods at
451 amber alert and occasionally red alarm. This periodic alerting is due to the short time window
452 used and also likely to be a function of the sensitivity. PT ranks the site in the top 50 worst
453 sites 13 times between 1st and 19th May, four jobs were raised on 3rd, 7th, 13th and 18th May.

454 The water depths can be seen to reduce on 14th May and finally return to normal on 18th May.

455 The jobs sheet contains no comment as to whether a blockage was removed on any occasion.

456

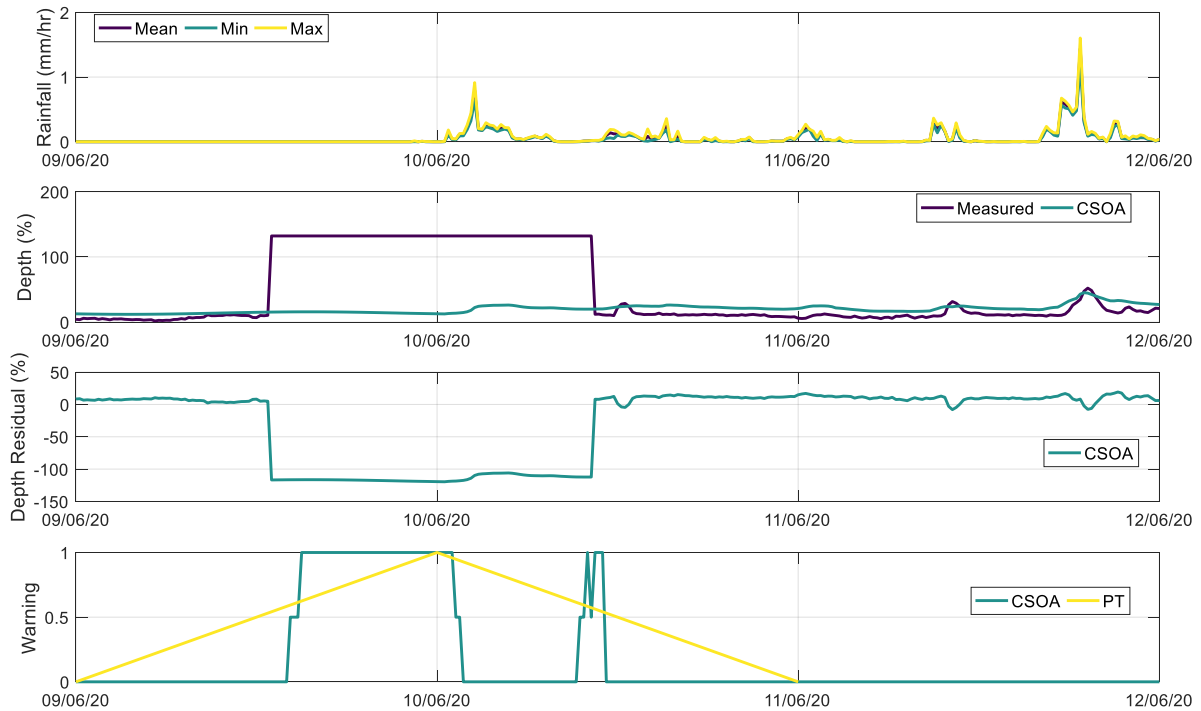


457

458 **Fig. 5:** Analysis of a longer period of high depth at CSO 10 during April/May 2019 showing
459 rainfall, resulting depth and the response of both PT and CSOA analytics.

460 Fig. 6 is an example of an alert occurring and coinciding with rainfall at CSO 47. A sudden
461 increase in depth is seen in the afternoon on 9th June, CSOA Alerts immediately and PT ranks
462 the site as the 17th worst the following morning. There was however no job raised and the
463 water depth returns to normal at around 10:00, it is likely that the water level had returned to
464 normal before the operations team were able to visually check the data, having higher priority
465 alerts at the time. The water depth remained below spill level, hence a pollution event did not
466 occur, but it is highly likely that a partial blockage occurred, but this self-cleared during the
467 morning high flows. Rainfall can be seen to occur overnight, during this rainfall, CSOA

468 cannot be sure that the high levels are caused by a performance issue, hence the alert is
469 suspended, but reappears immediately after the rainfall.



470
471 **Fig. 6:** Analysis of a probable self-clearing blockage at CSO 47 during June 2020 showing
472 rainfall, resulting depth and the response of both PT and CSOA analytics.

473

474 **Example per site daily analysis**

475 The daily analysis takes the maximum value of the warning in each day in order to make
476 longer periods of comparison feasible and able to be interpreted statistically. The coloured
477 tables of data (cf. Fig. 7) have 5 rows for each day. The first row is the ‘best available
478 information’ judgement as to whether an alert would reasonably be returned: green indicates
479 that the CSO appears to be performing normally; amber indicates a probable performance or
480 sensor issue; red is only returned if there is definitely a performance or sensor issue. Best

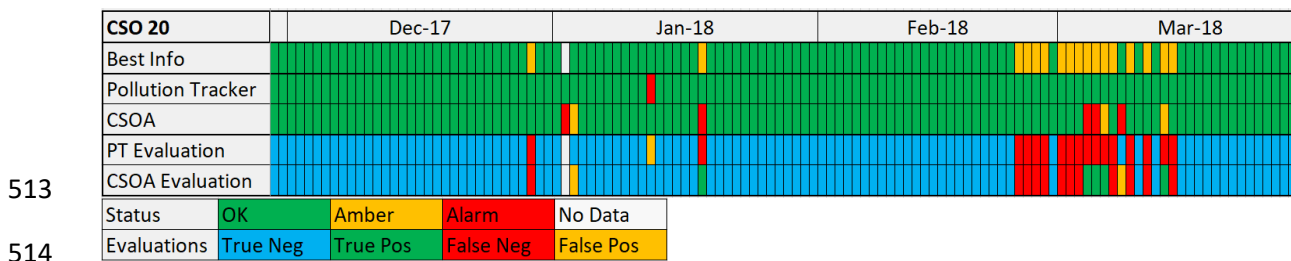
481 available information is left blank if data is missing for a significant proportion of the day (at
482 least 8 hours).

483 The next two rows summarise the alerts for the analytics. When an asset appears in PT (i.e. in
484 the top 50), it is classed as a red warning on that day, otherwise it is green. The CSOA tool
485 outputs warnings upon receipt of new data, these are red (alarm), amber (alert), or green
486 (stable), consequently the highest severity warning occurring in the day is used, red being
487 highest.

488 The final two rows are an evaluation of the analytics alert for PT and CSOA respectively,
489 compared to the best available information. This has five possible outcomes: 1) True
490 negative, coloured light blue, the best available information and the analytics agree that the
491 status of the CSO is normal; 2) False negative, coloured red, the analytics returns a normal
492 status (green), but the best available information is red or amber; 3) True positive, coloured
493 green, the best available information and the analytics agree that the status of the CSO is a
494 red or amber warning; 4) False positive, coloured amber, the analytics returns an abnormal
495 (i.e. amber or red) status, but the best available information suggests the CSO is performing
496 normally (green); 5) there is no data, the cell is not coloured, the analytics will return a value
497 because pre-processing has interpolated missing data.

498 Finally, a table of summary statistics is provided, this includes data for the CSO for the whole
499 period. Four percentages are given: True Positive rate (TP, also termed sensitivity); False
500 Negative rate (FN); True Negative rate (TN, also termed specificity); False Positive rate (FP).
501 TP and FN results are split into 'All Positives', where both amber alerts and red alarms are
502 considered a positive; and 'Confirmed (Conf.) Positives' where only red alarms are
503 considered positives, amber alerts are excluded as being neither conclusively positive nor
504 negative.

505 Fig. 7 and Table 1 show results for CSO 20, here PT rarely alerts and predictability is low as
 506 the false positive rate is almost 50% of the true positive rate for all positives, performance
 507 improves for confirmed positives. CSOA identifies more higher than normal depths than
 508 Pollution Tracker, although performance in identifying all positives is far from perfect,
 509 mainly due to a long ‘amber’ event in 2018 where CSOA only alerts for a small proportion of
 510 the time, however CSOA maintains a low false positive rate. The performance increases for
 511 both PT and CSOA when only confirmed positives are considered, this would be expected as
 512 confirmed positives are likely to have a stronger response than unconfirmed ones.



515 **Fig. 7:** Daily summary of best available information, status prediction from PT and CSOA,
 516 and evaluation of PT and CSOA predictions for CSO 20.

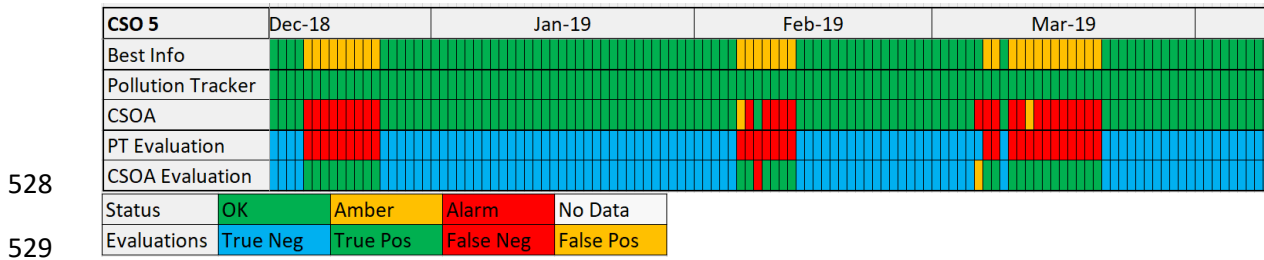
517 **Table 1:** Whole period summary of data and analytics evaluations for CSO 20.

	Days of data	All Positives	Conf. Positives	All Positives		Confirmed Positives		Negatives	
				TP(%)	FN(%)	TP(%)	FN(%)	TN(%)	FP(%)
PT	795	25	3	4.0%	96.0%	33.3%	66.7%	98.2%	1.8%
CSOA	795	25	3	32.0%	68.0%	100.0%	0.0%	97.7%	2.3%

518

519 Fig. 8 shows the data for CSO 5, it can be seen that this site never appears on PT, confirmed
 520 in Table 2 where there are zero true or false positives. CSOA does produce warnings and
 521 there is a reasonably good correlation between these and higher than expected water depths.
 522 Table 2 shows a reduced TP performance for confirmed positives, this is due to the majority

523 of these occurring in the 6 month pilot in a period where the model required retraining due to
 524 a clear change in response of the CSO or in the monitor calibration, thus the magnitude of the
 525 residuals was too small to cause an alert. Table 2 also shows that there were issues with this
 526 monitor as significantly less data was available through the historic and live periods than
 527 other sites.



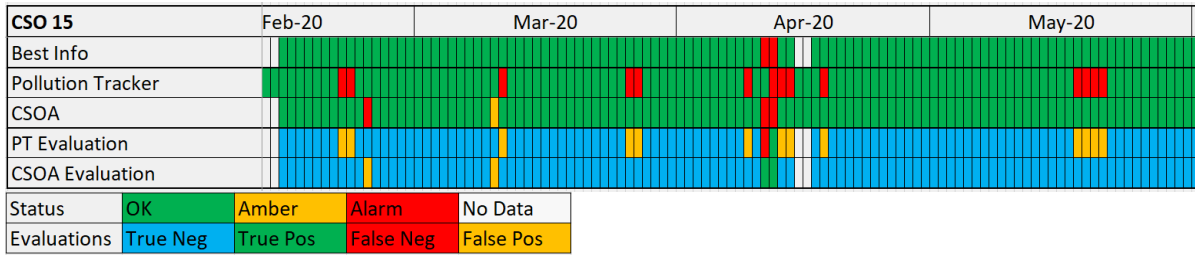
530 **Fig. 8:** Daily summary of best available information, status prediction from PT and CSOA,
 531 and evaluation of PT and CSOA predictions for CSO 5.

532 **Table 2:** Whole period summary of data and analytics evaluations for CSO 5.

	Days of data	All Positives	Conf. Positives	All Positives		Confirmed Positives		Negatives	
				TP(%)	FN(%)	TP(%)	FN(%)	TN(%)	FP(%)
PT	306	83	14	0.0%	100.0%	0.0%	100.0%	100.0%	0.0%
CSOA	306	83	14	57.8%	42.2%	21.4%	78.6%	92.8%	7.2%

533

534 Fig. 9 and Table 3 show the performance for CSO 15, which has one of the highest amounts
 535 of data. CSOA performs well in predicting performance issues. In this example, PT returns
 536 7.5% false positives, as can be seen in Fig. 9, while CSOA only returns 1.7% false positives
 537 and correctly identifies more than twice as many positives in both categories.



538

539

540 **Fig. 9:** Daily summary of best available information, status prediction from PT and CSOA,
 541 and evaluation of PT and CSOA predictions for CSO 15.

542 **Table 3:** Whole period summary of data and analytics evaluations for CSO 15.

	Days of data	All Positives	Conf. Positives	All Positives		Confirmed Positives		Negatives	
				TP(%)	FN(%)	TP(%)	FN(%)	TN(%)	FP(%)
PT	889	14	7	28.6%	71.4%	42.9%	57.1%	92.5%	7.5%
CSOA	889	14	7	85.7%	14.3%	100.0%	0.0%	98.3%	1.7%

543

544 **Summary of performance across all sites**

545 Next, information is summarised across all sites for both the historical and live periods.
 546 Distinction is made between the two continuous time periods – the ‘historic’ data from July
 547 2017 to July 2019, and the ‘live’ data from late January to July 2020. Table 4 shows the total
 548 days of data and reveals that there are a higher proportion of confirmed positives in the 2020
 549 data, this is due to a 4 month period where one site was continuously positive, and thus
 550 accounts for 126 confirmed positives. Table 4 also highlights the difficulty of being able to
 551 confidently confirm a performance issue, with the confirmed positive count only accounting
 552 for 15% of all positives. Table 5 gives a comprehensive overview of the performance of both
 553 analytics solutions. The CSOA tool provides strong performance across all data, with a True
 554 Positive rate of 68.2% or 88.4% for confirmed positives only, and a False Positive rate of
 555 4.3%. This high degree of precision in the positive warnings is important for trust in the

556 analytical solution. In contrast, PT only correctly identifies 16.0% of unexpectedly high
 557 depths (True Positives) within the data set, improving to 26.6% if only confirmed positives
 558 are considered. PT’s False Positive rate is also higher at 5.4%.

559 **Table 4:** Summary of data for sites across both historical and live data periods.

	Total days of data	Missing data days	'Best Info' All positives	'Best Info' Confirmed positives
2017-19	28429	702	2101	221
2020	7238	632	551	177
Total	35667	1334	2652	398

560

561 **Table 5:** Summary of analytics performance for all sites and periods, both all positives and
 562 confirmed (conf.) positives.

	2017-19 data				2020 data				All data			
	TP (%)	TN (%)	FP (%)	FN (%)	TP (%)	TN (%)	FP (%)	FN (%)	TP (%)	TN (%)	FP (%)	FN (%)
PT All	17.1	94.6	5.4	82.9	11.6	94.4	5.6	88.4	16.0	94.6	5.4	84.0
CSOA All	65.9	96.0	4.0	34.1	77.2	94.5	5.5	22.8	68.2	95.7	4.3	31.8
PT Conf.	39.8	94.6	5.4	60.2	10.2	94.4	5.6	89.8	26.6	94.6	5.4	73.4
CSOA Conf.	89.6	96.0	4.0	10.4	86.9	94.5	5.5	13.1	88.4	95.7	4.3	11.6

563

564 **DISCUSSION**

565 Most sewerage systems are not managed in real time. They have little or no facilities for
 566 warning of service failure before it has impacted on customers and/or the environment. The
 567 innovation presented here enables a step change in this advance warning of the degradation of
 568 CSO performance which could result in a premature spill or pollution event.

569 While no direct comparison is conducted, it appears that performance is comparable to
570 similar models in the literature, but achieved with an ANN architecture that has been
571 developed to be transferable between CSOs and hence appropriate for applying at scale,
572 rather than focussing only on predictive performance. The benefits of the architecture also
573 include a relatively short training dataset to give acceptably accurate predictions. A short
574 training dataset has benefits when the catchment response changes significantly (e.g.
575 additional upstream urbanisation), or a monitor calibration changes for any reason (e.g. when
576 the monitor or CSO is maintained, the head is either inadvertently moved, or is repositioned
577 differently), then it is possible to retrain the ANN after only 2 or 3 months (depending on the
578 number and range of events included). In comparison, deeply structured ANN models (e.g.
579 Wu et al. 2015), may be able to better represent the performance of the CSO under many
580 more conditions such as delayed response inflows in wet winter periods. However, these
581 would require the training dataset to include a much wider range of conditions and events,
582 which would inevitably mean a longer training period of potentially many years of data.

583 The period of historic data required to train the ANN is difficult to precisely define as it
584 depends on the available data, in particular the number and range of rainfall events (and also
585 climate variability is a factor). The data selected for training did not need to be continuous,
586 but was selected based on data quality and consistency in order to include a variety of
587 different rainfall events as well as periods of dry weather. With sufficiently long periods of
588 data and automated data quality assessment, sites could be retrained at regular intervals with
589 slightly updated data sets over time as has been implemented in other applications areas, for
590 example water main burst detection (Mounce et al., 2010).

591 Supervised learning techniques require datasets where examples of good and degraded
592 performance are clearly and accurately labelled. As with most water network applications,

593 such labelling is not routinely carried out and it is not feasible to do so accurately with large
594 historic datasets. Unsupervised AI techniques are therefore appropriate to apply to such
595 datasets. A key example of this was the fuzzy inference system developed and validated here.
596 The FIS captured expert judgement and assessment of residuals between measured and
597 predicted depth data. Unlike the expert, the AI system enables repetitive error free operation
598 at scale. The system is shown to capture a sufficient degree of the expert behaviour to yield
599 high true positive and low false negative classifications.

600 The performance of the FL based control systems is a function of the rules and Membership
601 Functions (MF) which in effect capture expert appreciation of system operation which are
602 explicit and more human readable than opaque black box solutions, particularly for waste
603 water. In Ostojin et al. (2011), an automatic control methodology for sewer pumping stations
604 in dry weather conditions utilising FL was proposed. Simulation results indicated that cost
605 savings of around 5% were achievable and that the number of pump runs was reduced by
606 20%. In Mounce et al. (2020) a Genetic Algorithm software tool was coded to optimise a FL
607 control system which uses local water-depth sensing and a flow control gate to adjust the
608 spatial distribution of the in-pipe water volume to reduce the local flood risk. The optimised
609 FL MFs result in an average 25% decrease in the flood volume compared to those selected by
610 experts for unseen rainfall events.

611 The UK WSP partner with whom this work has been carried out is a market leader, having
612 been installing water depth monitors in CSOs for almost two decades. The WSP now has the
613 majority of their CSOs monitored with data transferred to a central database by telemetry on
614 at least a daily basis, or when a set alarm depth is breached. The system presented was
615 designed and implemented on a cloud based architecture to take advantage of such data.
616 Deployment on 50 assets for a 6 month demonstration showed that the analytics architecture

617 could be effectively transferred to cloud operation enabling rapid scale up of deployment.
618 Following the successful validation of the pilot, the WSP has conducted a full roll-out of
619 CSOA, with over 2000 assets having an AI model deployed as of 2023. The close
620 relationships with control room and operational functions within the water utility were vital
621 in building trust and acceptance of the system, as well as providing the high level of ‘ground
622 truth’ to the events that are detected. Thus the validation exercise has made it possible to
623 understand the potential impact/benefit of integrating the tool into daily operations and
624 replacing existing processes.

625 CSOA alerts are produced from either online or from archived data. CSOA has the potential
626 to provide updates on a sub-daily basis when data is available, whereas the PT ranking
627 methodology is designed to use daily data. The data from the sensors goes into the YW
628 database and then on into MindSphere at a frequency of at least once a day. A shorter time
629 window is used by CSOA for raising warnings, this means that a warning can be raised far
630 more quickly after a change in performance, however it can also result in inconsistent
631 warnings if depths fluctuate. The sensitivity of CSOA alerts is adjustable, overall this is a
632 useful feature because different CSOs react in different ways and a fixed sensitivity can result
633 in wrongly produced warnings, conversely if the sensitivity is too low then warnings might
634 not appear when they should, or appear later and hence provide less time for a blockage to be
635 cleared.

636

637 **CONCLUSIONS**

638 This paper demonstrates how cloud based analytics can be applied to transform data from on-
639 line CSO depth monitors combined with rainfall radar data into information about how the
640 sewer system is performing.

641 The system is based on a hybrid artificial neural network and fuzzy logic approach that
642 enables incorporation of rainfall data. This allows expected high water depths to be ignored
643 and is key to the predictive capability for identifying unexpected high water depths which
644 could indicate a blockage which could result in a pollution incident. Examples are presented
645 showing that the new system is resilient to wet weather, allowing performance deterioration
646 to be identified during minor rainfall or shortly after more significant rainfall.

647 The ANN architecture was a one layer feed- forward structure which is transferable (i.e. the
648 ANN architecture was not site specific) and has a comparatively low data requirement for
649 training. Each asset has multiple models capturing different spatial and temporal windows of
650 rainfall data, a grid search was used to identify the best structure as regards to ANN inputs.
651 This approach was found to sufficiently capture the response to rainfall across a large number
652 of real world locations.

653 The AI tool performance results for 50 assets over a 6-month live trial when high quality
654 confirmatory analysis was possible show CSOA correctly identifying 86.9% of confirmed
655 positives with only 5.5% false positives. This is significantly better than the legacy system
656 with 10.2% and 5.6% respectively.

657 The system can deliver tangible benefits by producing reliable advance warnings of adverse
658 performance of a CSO which may lead to a pollution event. These advance warnings mean
659 that maintenance can be scheduled and prioritised in order to prevent the problem from

660 escalating into a pollution incident. The cloud based architecture readily enables scaling, with
661 the system now being rolled out across the water utility, with over 2000 assets on board.

662 The system presented here will help enable improved delivery of water services from existing
663 infrastructure in the face of climate change, population growth and increasing urbanisation,
664 without the need to build more infrastructure:

- 665 • The AI tool provided performance equal to or superior than (especially during wet
666 weather) an existing analysis system based only on moving averages of depths.
- 667 • The system is resilient to wet weather, allowing performance deterioration to be
668 identified during minor rainfall or shortly after more significant rainfall.
- 669 • The system is largely resilient to annual fluctuations in dry weather flow depths.
- 670 • The system can deliver tangible benefits by producing reliable warnings of decreases
671 in performance of a CSO which may lead to a pollution event. By receiving these
672 warnings as early as possible, maintenance can be scheduled and prioritised in order
673 to prevent the problem from escalating into a pollution incident.

674

675 **DATA AVAILABILITY STATEMENT**

676 Some or all data, models, or code generated or used during the study are proprietary or
677 confidential in nature and may only be provided with restrictions (e.g., anonymized data).

678 Data supplied by the WSP is subject to a non-disclosure agreement; the code is commercially
679 confidential.

680 **ACKNOWLEDGEMENTS**

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683

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