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Box 6: Quotes from interviews relating to understanding

Understanding of options	<p><i>"It was quite clear and they weren't too complicated either especially with the reshaping and stuff, I thought it was all going to be more complicated but it's really easy for me to understand...I don't know why I thought it might be more difficult but it's good"</i> [SI01]</p> <p><i>"We've no experience of braces or the bridges so it will be new to us"</i> [SI03, Father]</p> <p><i>"I don't know really, having been there before I've sort of got some sort of idea of what's involved"</i> [SI05, Mother]</p> <p><i>"When they first told me I didn't really understand but I think my mum understood so that's all that really mattered"</i> [SI08]</p>
Information seeking	<p><i>"I looked at stuff for blocks {Functional appliances} because I didn't know anyone that had had them so I went on YouTube and tried to see if anyone else had the same thing or videos of how it works"</i> [SI01]</p> <p><i>"I got really freaked out and I went on yahoo answers to see if fake teeth look real, I just searched fake teeth"</i> [SI03]</p> <p><i>"I think we got some kind of pamphlet from the post I think or we just picked them up so I looked at some of those"</i> [SI06]</p>
Desire for evidence	<p><i>"If they told me they could do something but it would be two years, I don't think I'd go with it because I'm happy with what I've got now but if they said 10/15 years then I would because it's quite a while"</i> [SI04]</p>