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# Untangling the motivations of different stakeholders for urban greenspace conservation in Sub-Saharan Africa

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# 13 Abstract

Urban expansion is threatening ecosystem service delivery, especially in sub-Saharan Africa where urbanisation rates are among the fastest globally. Greenspaces offer opportunities to prioritise ecosystem services for city residents. However, the success of greenspace conservation is more often driven by their acceptability to a range of stakeholders than by scientific evidence, highlighting the need to acknowledge multiple perspectives when implementing greenspace conservation activities.

We used the Q-methodology to describe and compare the viewpoints of three stakeholder categories for the services and disservices provided by greenspaces in two fast-growing Ghanaian cities. Ecosystem services were generally valued, however there was strong heterogeneity in viewpoints among respondents. The main concerns included regulating services, heritage aspects and

23	contributions to economic development. Comparisons between viewpoints revealed both substantial
24	differences between stakeholder categories and consensus around specific ecosystem services.
25	Recognising shared viewpoints and areas of disagreement may increase the acceptability of
26	greenspace implementation measures. Furthermore, addressing the disservices brought about via
27	greenspace degradation is crucial. Our study shows that, in fast-growing cities in Ghana, a forerunner
28	of urban development in Sub-Saharan Africa, specific ecosystem services such as shade provision, play
29	a pivotal role in promoting greenspace conservation.
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33	Highlights
34	- Greenspaces in two African cities were generally valued across stakeholder categories
35	- There were many disagreements on the relative values of ecosystem services
36	- User viewpoints were very diverse and some dismissed the benefits of greenspaces
37	- Addressing disservices arising from pollution is crucial
38	- Emphasizing services valued by all, such as shade, could be useful for conservation
39	
40	
41	Keywords ecosystem services; perceptions; Q-methodology; Ghana; green infrastructure; disservices
42	
43	
44	1. Introduction
45	Urbanisation has reached unprecedented levels, with more than half of the world population living in
46	towns and cities, compared to 30% in 1950 (DESA, 2015). This rapid increase in the urban population

47 is coupled with urban sprawl, whereby the geographical extent of land, which is built on is expanding 48 twice as fast as the number of urban dwellers (Angel et al., 2011). Such fast land cover change has 49 substantial negative impacts on ecosystems, including encroachment on protected areas and 50 biodiversity hotspots (Seto et al., 2012) as well as an appropriation of resources from a much larger 51 region than the physical area a city occupies (Folke et al., 1997).

52 Although urban areas can substantially alter natural ecosystems, urban greenspaces (herein defined 53 as all vegetated areas within the urban environment; Taylor and Hochuli, 2017) play a considerable 54 role in delivering ecosystem services, including air purification, flood protection and food provision, 55 alongside recreational, health and social benefits (e.g. Elmqvist et al., 2013). Losing such urban ecosystem services would affect the cities' resilience as well as urbanites' health and well-being 56 57 (McPhearson et al., 2015; Tzoulas et al., 2007). Retaining or retrofitting greenspaces within urban 58 areas is crucial to the delivery of ecosystem services and, therefore, to the long-term sustainability of cities (United Nations, 2015). 59

In Sub-Saharan Africa, urban areas are some of the fastest-growing worldwide (DESA, 2015), with destructive effects reported on the surrounding landscape (Seto et al., 2012). Urbanisation in this region is mainly taking place in smaller towns (DESA, 2015; Elmqvist et al., 2013) and is not always associated with economic growth (Turok and McGranahan, 2013). Informal settlements with limited infrastructure and service delivery are widespread and their inhabitants experience high levels of poverty (Elmqvist et al., 2013; UN-Habitat, 2016).

Those arguments that do exist for the implementation and management of urban greenspaces for ecosystem service provision are largely based on work carried out in the Global North, with a lack of locally relevant, context specific evidence and research for Africa (Botzat et al., 2016; Luederitz et al., 2015). Even within the continent, research has thus far centred on South Africa (Cilliers et al., 2013; du Toit et al., 2018). Further, the research carried out in African cities mostly estimated monetary values of ecosystem services, something which is not always compatible with different local value systems (Wangai et al., 2016). The few studies on how ecosystems are perceived and understood
suggest limited awareness or knowledge of the benefits of conserving urban greenspaces across
stakeholders (Gwedla and Shackleton, 2015; Kaoma and Shackleton, 2015).

75 Stakeholder categories with an interest in, or influence over, the way in which urban greenspaces are 76 managed or are converted to other uses are diverse. Experts such as urban planners or NGOs play a 77 key role in the Global North, as they are frequently the ones leading greenspace conservation or 78 ecosystem management programs (Riechers et al., 2017). However, studies in Sub-Saharan Africa 79 indicate that experts could also have a strong negative impact by being largely unaware of the role of 80 urban greenspaces for sustainable development and so prioritising economic growth (Gwedla and 81 Shackleton, 2015; Schäffler and Swilling, 2013), with potential long term negative consequences for 82 the liveability of cities for their residents (UN-Habitat, 2016). Local residents are frequently the main 83 beneficiaries of greenspaces (Johnson et al., 2004), which they use to improve their living conditions, for instance through urban agriculture or recreational use of public parks (e.g. Adekunle et al., 2013; 84 85 Shackleton et al., 2015). How residents influence what happens to greenspaces is, however, unclear. 86 Individually they have little influence on city greening plans even though participation of local 87 communities is known to be crucial for the success of conservation initiatives (Andrade and Rhodes, 88 2012) and urban residents could have a strong impact by joining forces into groups (Reed et al., 2009). 89 However, in general, little consideration is given by policy-makers to the opinions and perceptions of 90 city residents, leading to a disengagement regarding decisions about how greenspaces are used, 91 managed and converted into other land uses (Mensah, 2014). Consequently, another key stakeholder 92 category consists of the people in position of authority within the community, but without direct 93 interest in urban planning and/or greenspaces, such as political parties, the media or churches. 94 Indeed, they could pose both a substantial risk and an opportunity for greenspace conservation, as 95 their opinions will likely be widely spread amongst urban residents (Reed et al., 2009). As such, should 96 they choose to take a stand on greenspaces, they would have the opportunity to rally the population 97 to achieve positive change, or instil the notion that greenspaces should be removed. Additionally, they

98 could be key to creating a link between residents and experts. However, to our knowledge, there is 99 no research available on their perceptions of urban greenspaces. Consequently, understanding the 100 differences and similarities of perceptions by different stakeholders of urban greenspaces and 101 ecosystem services in Sub-Saharan Africa could help implement successful greenspace conservation 102 programs with long-term benefits for urban residents.

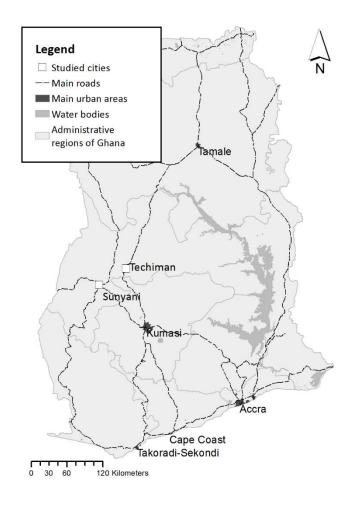
Here, we investigate the viewpoints of three categories of stakeholders on the services and disservices provided by urban greenspaces in two small-sized cities in Sub-Saharan Africa. We also examine how those viewpoints compare and contrast with each other, hypothesising that stakeholders involved in the planning of urban greenspaces will have viewpoints that differ from both urban residents using such greenspaces, and people with the power to influence community perceptions. Finally, we explore how such agreements and divergences in viewpoints could offer opportunities for successful conservation of urban greenspaces and ecosystem services.

110 **2. Methods** 

#### 111 2.1. Study location

Ghana is at the higher end of urban growth rates in Africa (DESA, 2015) and has been praised as an example of economic development due to its efficient health and education systems, and democratic system of government (Lenhardt and Rocha Menocal, 2015). Understanding how urban greenspaces are viewed and managed in small Ghanaian cities could thus serve as a useful forerunner of what could arise as a result of the further urbanisation of neighbouring countries and provide an opportunity for sharing best practice in a rapidly urbanising Africa.

We carried out our study in Sunyani and Techiman, Ghana (Fig. 1). The cities are both located in the Brong Ahafo region and span four districts. In 2010, Sunyani and Techiman had a total population of 162765 and 123971 respectively (Ghana Statistical Services, 2013). As such, they are considered small cities by global standards, similar to the cities hosting 48% of the African urban population (DESA, 2015). Both cities are located at the fringe of the moist semi-deciduous Guinean Forests of West Africa, a biodiversity hotspot threatened by urban expansion (Ghana Statistical Services, 2013; Seto et al.,
2012). Their rapid development is being encouraged as part of the Sunyani Urban Network, which is
intended to ease the expansion pressures on the two largest Ghanaian cities, Accra and Kumasi
(Government of Ghana, 2015). As a result, Techiman is one of the 10 fastest-growing cities of Ghana
(Government of Ghana, 2015). Sunyani, the regional capital, is described as a one of the best-planned
and cleanest cities of the country, although rapid and uncontrolled expansion means it is on the verge
of losing this status (Adu-Gyamerah, 2016; Yaro, 2015).



- 130
- 131 **Fig. 1.** The two study cities of Sunyani and Techiman within Ghana.
- 132 2.2. <u>Methods</u>

We used the Q-methodology to investigate the different viewpoints on ecosystem services and disservices held by three stakeholder categories (Experts, Authorities and Users; see "2.2.2 Selection of the participants"). Q-methodology is a bottom-up approach used to discern people's perceptions 136 of their world and provide an insight into different subjective views on a research topic (McKeown 137 and Thomas, 2013). It uses a quantitative approach to collect and statistically analyse qualitative data, 138 thus combining the strength of both approaches (ten Klooster et al., 2008). In general, data collection 139 involves the sorting, by the participants, of a set of 40-60 statements into a forced normal distribution, 140 such as from the most to the least agreed statement (McKeown and Thomas, 2013; Watts and 141 Stenner, 2005). To better understand sorting patters, the Q-methodology can be complemented by 142 information on the socio-demographic background of participants, and in-depth interviews, which 143 allow researchers to capture motivations for how statements were sorted, particularly those 144 statements placed at the extremes of the forced normal distribution (Milcu et al., 2013). The Q-145 methodology has the advantage of providing numerical results to support the interpretation of 146 viewpoints (Zabala et al., 2018). While the *a priori* aim of Q-methodology is not to compare the views 147 across different categories of participants, this can be done by using similar Q-sets across participant 148 categories and analysing their sorts separately (Watts and Stenner, 2012).

#### 149 2.2.1. Statement creation

150 In this study, we used 45 statements covering all sections and divisions of ecosystem services from 151 the CICES classification relevant to non-coastal locations (Haines-Young and Potschin, 2013). We 152 included 12, 18 and 15 statements for provisioning, regulating and cultural services respectively. Of these, 35 were framed as services and ten statements were framed as disservices (Table 1). 153 154 Statements were developed based on interviews with experts and local greenspace users, online 155 searches of Ghanaian newspaper content (e.g. Graphic Online, The Chronicle, BA News Ghana), 156 Ghanaian policy document analysis regarding urban development and/or biodiversity (e.g. National 157 Biodiversity Strategy, National Urban Policy Framework), international agendas and ecosystem 158 assessments and scientific literature (Table S1 and S2). Statements were generated in English and, 159 following best practice, double-translated to Twi (i.e. translated to Twi, then back to English by 160 someone else, with consistency of meaning between the two English versions verified by the 161 researcher, Brislin, 1970). Pilot-testing of statements with four stakeholders from the different

- 162 categories and in both languages confirmed a clear understanding of the statements by the
- 163 participants. Participants could choose to conduct the interview in English or Twi, and statements
- 164 were read aloud for illiterate or visually impaired participants.

**Table 1.** The 45 statements presented to participants as part of the Q-sorting exercise. Statements are organised according to the CICES sections and divisions (Haines-Young and Potschin, 2013). The positive or negative framing of the statement, i.e. whether they describe an ecosystem service (+) or disservice (-), is indicated by + and - signs. Original wording and sources are available in Table S2.

Section	Division	Framing	Statements
	Energy	+	Urban trees are an important source of wood and charcoal fuel.
		+	Converting urban parks and reserves to ecotourism facilities is essential to make them profitable.
		+	Livestock in cities is important as it provides manure to improve soil fertility.
		+	The job opportunities and incomes that could be earned from the development of urban parks, gardens and green spaces are
	rials		significant.
<u>ب</u>	Materials	+	The presence of trees and plants that heal is crucial in a city, as traditional medicine is an economical and trusted form of health care.
Provisioning		-	Backyards and parks should be cleared to provide space for businesses and accommodation for the ever increasing urban
Provi			population.
		-	Cities are centres of employment, trade and job creation, green spaces are not needed.
		+	Backyard gardens are important to supplement incomes by selling roots and tubers, vegetables and fruits.
		+	Produce from our gardens are available when we are in dire
	Ę		need of them because they are scarce on the market.
	Nutrition	+	Small livestock in urban environments can make a big
	lutr		difference to nutrition and health.
	2	-	Cattle in urban areas can be dangerous if it is not properly enclosed.
		-	Vegetables grown in the city are contaminated through
			chemicals and dirty water use.
(D	ical,	+	Brong Ahafo used to be a forest so now we should be planting trees to recreate this natural environment.
ntenance	al, chemical, tions	+	Greenspaces are essential for recycling the nutrient into the
ntei	al, ch itions		soil, conserving soil quality for backyard gardens.
.=		+	Keeping greenspaces in the city allows natural predators of pests to stay and decrease the pests' impacts.
and	of ph cal co	+	Open green spaces in the city are important to protect our
Regulation and ma	Maintenance of physic biological condi	+	waterways, essential for the provision of clean water. Parks and open green spaces offer me an opportunity to
egula	nten; bi		exercise to stay healthy.
<u>ح</u>	Maii	+	The insects can help produce more fruits through pollination so we can get to eat fresh fruits from our backyard gardens.

	Mediation of flows	+ + + +	Trees within the city are important to provide me with natural shade. Greenspaces in the city are not good for health because they attract malaria-carrying mosquitoes. Many plants and animals found in urban green spaces and parks can cause allergies. Urban greenspaces can harbour animals that are aggressive towards humans. In the city, trees are natural windbreaks which protects me from storms. We need the trees in our cities to help reduce the impact of climate change. With grass and trees in the city, when the rain comes, it just flows down and sinks into the ground instead of flooding the city.
	Mediation of wastes, toxics and other nuisances	- + + +	Trees in cities risk to fall on me or my house during storms. A key component of urban green spaces is to reduce the level of noise. Greenspaces are useful for dumping refuse. The purpose of a green space is to reduce air pollution within the city. Urban livestock can consume agricultural and household waste products, converting them into human food
Cultural	Physical and intellectual interactions with biota, ecosystems, and landscapes [environmental settings]	+ + + + +	products, converting them into human food.Green spaces in school yards help to inculcate in our children good environmental practices and awareness, to become environmentally responsible adults.Greenspaces provide me with recreational opportunities.Growing cities should not affect the traditional norms of keeping the environment green and clean, which was taught by parents in the community.Parks are the heartbeats of all social gatherings.The gardens and scented flowers along the roads are making the city more attractive and beautiful.The variety of flowers and grass in the gardens acts as magnets that pulls the youth to snap pictures.Trees bring me peace and tranquillity.Urban greenspaces are a key driver of the film and advertising industry.Buildings make the environment more beautiful than trees and flowers.Green spaces and parks are often been taken over by lunatics, gangs and robbers, so I feel afraid to go there.
Spiritual, symbolic and	other interactions with biota, ecosystems, and landscapes	+ + +	Because I live in the city and will not go to the bush to see the plants and animals, I want to see them in the city. By conserving greenspaces in cities, we are continuing the work of God, who created all species to live with us. Ghanaian cities must increase their green spaces to give residents a sense of pride. Urban forests and parks are good places for religious activities, prayers and meditation.

Urban forests should be preserved for the present generation
and generations yet unborn.

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# 2.2.2. Selection of the participants

+

We interviewed 76 people from three different categories: Experts, Authorities and Users. Each represented a category with different levels of interest and influence in greenspace planning and management.

174 The Experts (n=22) were defined as having both influence on the wider population in regards to 175 greenspaces and/or urban planning and interest in the subject, making them key players to target for any urban conservation initiative (Reed et al., 2009). Experts included people working for various 176 177 government offices related to land-use planning, greenspace management and environmental 178 services, as well as representatives of the traditional authorities (the main land-owners in Ghana who, 179 in total, own about 80% of the land; Kasanga and Kotey, 2001), estate developers and environmental 180 outreach NGOs. Though experts have a strong influence on greenspaces, they have an intellectual and 181 planning approach to greenspaces, and only some of them directly interact with, or spend time in, 182 greenspaces on a regular basis. We ensured that Experts had this intellectual and planning approach 183 to greenspaces by selecting them through snowball sampling, which specifically targeted Experts 184 working on land-use or greenspaces planning. Initially, participants were identified by visiting 185 government offices whose official aim is to carry out urban planning or greenspace management. Participants within those offices were then asked to identify other stakeholder groups who could be 186 187 approached. By asking for groups such as organisations and institutions rather than individuals, we 188 limited the impact of the initial participants on the sample. We also diversified the sample by 189 contacting potential participants not directly part of the initial participants' network.

190 The Authorities (n=27) were stakeholders with high influence on the wider population but little 191 interest in greenspaces and/or urban planning. Their viewpoints are important to take into 192 consideration for urban greenspace conservation initiatives as their influence can be both a threat or an opportunity for its success (Reed et al., 2009). Authorities included representatives of the main political parties, the media, the education system and religious groups. Their relationship with greenspaces was in general even more distant than that of Experts, as they had an influence on the population rather than on greenspaces directly. Authorities were identified by the same snowball sampling method as that of the Experts.

198 Users (n=27) were defined as stakeholders with an interest in urban greenspaces, but with little 199 influence as individuals on the city-wide implementation of greenspaces through policies, planning or 200 management. Users included urban farmers (both crop and livestock), owners of gardens and active 201 users of public greenspaces. As opposed to the two other groups, users experience a more direct 202 relationship with greenspaces, interacting with, or spending time in, them daily. This relationship was 203 captured by a different sampling method, targeting urban farmers, owners of private domestic 204 gardens and those actively using greenspaces in public areas. As the Q-methodology requires a variety 205 of opinions rather than a representative sample (Watts and Stenner, 2012), we aimed to capture the 206 diversity of user viewpoints by targeting people from a variety of neighbourhoods, using different 207 types of greenspaces, as well as of different demographics, by for instance including a balance of 208 genders, adult participants from all age groups, with varying levels of education and Ghanaians as well 209 as migrants.

# 210 2.2.3.Data collection

Interviews took place in locations familiar to the participants, such as their offices or properties. During each interview, participants were first asked to describe in their own words what they understood by greenspaces. This ensured that they had an understanding of the subject and allowed a verification of the consistency or inconsistency of definitions. Participants were then presented with the 45 statements and asked to do a first classification by dividing them in three piles according to whether they agreed, disagreed, or neither agreed nor disagreed with each statement. They were then asked to further this classification by ordering them from the most agreed to the most disagreed on a grid representing a quasi-normal distribution of nine steps (Fig. S1), resulting in a 'Q-sort' of the different
statements for each participants. This sorting exercise was followed by a discussion on the reasons
underlying decisions made in the sort, as well as some details of their socio-demographic background.
Interviews were recorded and transcribed for analysis. Data collection was conducted in the same way
for each stakeholder category.

223 2.2.4. Analyses

224 The description of greenspaces by the participants were quantified to take the same approach as the 225 Q-methodology, which analyses qualitative data quantitatively. We classified the descriptions into 226 three classes emerging from the interviews, namely a description of greenspaces (1) through the 227 benefits they bring to society, (2) through their physical characteristics and (3) through how land is 228 managed. Based on the different descriptions, each of those classes were then sub-divided into 10, 229 three and three sub-classes respectively. We quantified the number of mentions of each of those 230 classes and sub-classes by each stakeholder category. This allowed us to illustrate the diversity and 231 similarities in the descriptions of greenspaces, while being able to discuss their implications 232 qualitatively.

233 Statistical analysis of the individual Q-sorts identifies common and diverging viewpoints by grouping 234 the participants according to the rank they assigned to each statement (Watts and Stenner, 2005). 235 The sorts were analysed by applying a principal component analysis and a varimax rotation within the 236 R package "qmethod" (Zabala, 2014). Individual Q-sorts were automatically assigned to a viewpoint 237 according to how representative of a viewpoint their ranking of the statements was. The scores of the 238 Q-sorts assigned to a viewpoints were then used to reconstruct a hypothetical Q-sort for each 239 viewpoint by calculating the scores of each statements. Distinguishing and consensus statements were 240 also identified (Zabala, 2014). The viewpoints were interpreted by examining the distribution of the 241 distinguishing statements within each hypothetical Q-sort, considering the statements in the extremes 242 of the hypothetical Q-sorts and relating them to the interviews of the participants whose Q-sorts had been assigned to the viewpoint in question. Consensus statements were used to understand the commonalities across all viewpoints. Sorts from the three stakeholder categories were analysed independently, with the number of viewpoints extracted determined by having at least one distinguishing statement and two participants per viewpoint (Coogan and Herrington, 2011).

247 Comparisons of viewpoints across stakeholder groups in Q-methodology is usually carried out by 248 analysing them separately and qualitatively comparing the results (Watts and Stenner, 2012). An index 249 to quantify those comparisons has been developed (Giannichi et al., 2017), allowing a more precise 250 detection of differences amongst all, or a subset of, statements between two viewpoints. We used an 251 adapted version of this index to account for the fact that all our participants were exposed to the exact 252 same set of statements. This index was defined as:

253 (1) 
$$CI(\{s\}) = \frac{\sum_{i \in s} |V_i - W_i|}{C_s}$$

254 where  $V_i$  and  $W_i$  are the factor rankings (zsc\_n) for statement *i* for the two compared viewpoints and  $C_s$  is the maximum potential  $\sum_{i \in s} |V_i - W_i|$  for the subset of statements within the given Q-set 255 (here, *C<sub>Total</sub>*=164, *C<sub>Provisioning</sub>*=84, *C<sub>Regulating</sub>*=112 and *C<sub>Cultural</sub>*=100). *C<sub>s</sub>* ensures that the comparison 256 257 index (CI) ranges from 0 to 1, with zero representing the most agreement and one the most 258 disagreement between the compared viewpoints. With this index, we quantified the differences in 259 viewpoints within and between stakeholder categories, for all statements and separately for the 260 subsets of statements covering the three ecosystem services sections (provisioning, regulating and 261 cultural, Table 1).

#### 262 3. Results

Participants were between 18 and 87 years old. Around a third had spent a portion of their lives in rural areas, while half had lived in a larger city such as Accra or Kumasi. Participants in the Experts and Authorities categories were relatively homogenous, while we were able to select a more diverse sample of Users. Experts and Authorities were overwhelmingly male and more likely to have had

tertiary education and be of working age (25-60 years) compared to Users (Fig. 2).

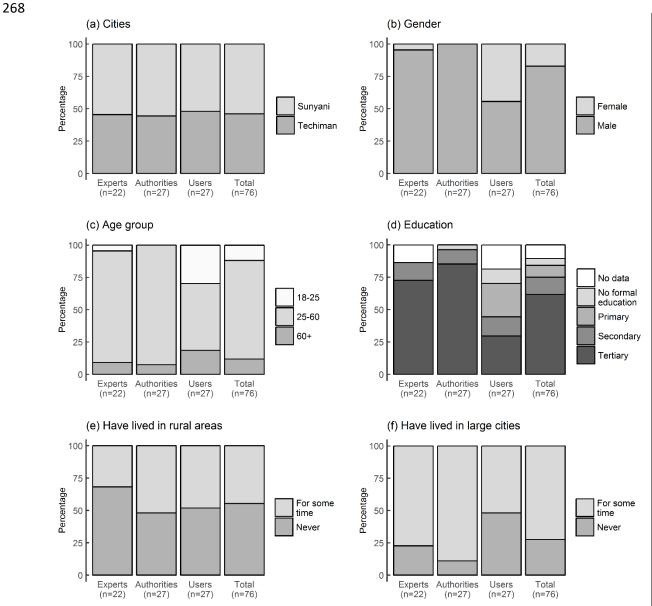


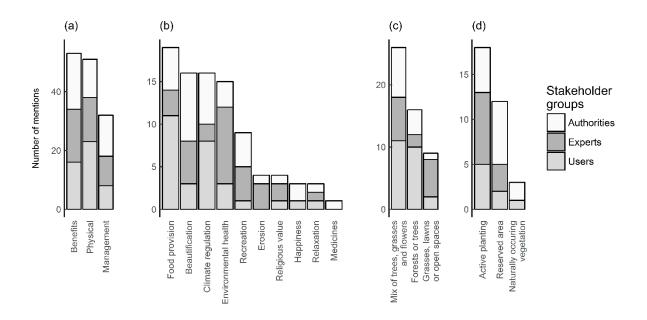


Fig. 2. Socio-demographic characteristics of the 76 participants, divided into three categories. Experts
had both influence on the wider community and interest in urban greenspaces and/or planning,
Authorities had influence on the wider community, but no specific interest in urban greenspaces
and/or planning. Users had an interest in urban greenspaces but no influence over their conservation
or implementation at a city scale. See Table S3 for socio-demographics per viewpoints.

# 275 3.1. <u>Understanding of greenspaces</u>

When asked to define what they understood by urban greenspaces, 53 out of 76 participants described them by the benefits they bring to humans (e.g. food provision, shade), 51 by their physical characteristics (e.g. trees, mix of trees of grasses) and 32 by the management practices leading to their presence (e.g. setting aside land from development, deliberately planted sites; Fig. 3a). Eleven participants mentioned all the three aspects in their understanding, and 25 participants only mentioned one of the aspects (10, 13 and two for benefits, physical characteristics and management respectively).

283 Benefits mentioned were varied (Fig. 3b). The three most common were food provisioning through 284 urban gardening or fruit trees (n=19), climate regulation (including both macro- and micro-climate, 285 n=16), improvement of the city's aesthetics (n=16) and general environmental health (n=15). Amongst 286 those describing greenspaces by their physical characteristics, the most common description of 287 greenspaces included stating that they contained a mix of different vegetation types ranging from 288 trees to flowers and lawns (n=26). Fewer descriptions only mentioned trees or forest (n=16). Nine 289 participants described greenspaces as being open spaces with only grasses (Fig. 3c). When describing 290 greenspaces through the management practices leading to their presence, active plantation (through 291 agriculture, tree nurseries or decorative planting, n=18), setting land aside to protect it from physical 292 development (n=12), and remnant patches of naturally occurring vegetation (n=3) were mentioned 293 (Fig. 3d).



294

**Fig. 3.** Descriptions of urban greenspaces by stakeholders (n=76). (a) General description of greenspaces; more detailed by a differentiation of (b) the benefits they are perceived to offer, (c) their physical characteristics and (d) the way they are managed. Totals exceed 76 as participants were not restricted to reporting a single aspect.

299 3.2. Experts

The Q-methodology revealed that consensus amongst Experts focused on the need for greenspaces in cities despite development pressures, but that they should be well maintained and pose no health risks. Experts also considered that conserving greenspaces was part of their religious duty. Shade provision was the main motivation for greenspace conservation (Table 2). Four different viewpoints were identified:

# 305 3.2.1. Greenspaces for environmental regulation

This group of Experts highly valued greenspaces for their regulating functions as provided when in a "natural" state. They saw a need to plant urban forests to keep services such as such as flood prevention, waterway protection, nutrient recycling and adaptation to climate change in the city: *"We can bring it back if conscious efforts are done because we have grown and realised the relevance of trees on the lives of mankind"*. They also considered greenspaces to be at risk of disappearing in the 311 face of development, partly because of the "intangible aspects" of those services: "it was a planned 312 forest but they pulled down all those trees and they are now building a hotel or something there so 313 that is an issue we are facing currently".

314 *3.2.2.Greenspaces for well-being* 

Experts sharing this viewpoint highly valued greenspaces for the peace and tranquillity they provide, offering a place for people to be quiet, away from the noise of the city: *"Trees, they don't talk, they only whistle and [...] you hear the trees singing their own song peacefully. [...] Every man wants peace and tranquillity and harmony and trees will offer that."* Greenspaces therefore were seen to offer opportunities to relax but also to be a place for social interactions and exercise: *"When it is warm people like to go under the tree – for the shade, because it's cool, but not only. They play games [...] meet and get social"*.

322 3.2.3. Greenspaces as source of danger

323 What differentiated these Experts was their fear of potential dangers from greenspaces, such as the 324 health hazards from urban farming (through vegetables contaminated by dirty water use, disease 325 transmissions and attacks by livestock) or the criminals that vegetation can help to hide: "if somebody 326 wants to trap you, the person can hide on the tree or in the bushy area". They saw crime as a reason 327 to keep greenspaces well maintained, rather than destroying them and replacing them by housing or 328 other buildings: "If the urban centres are being over-populated, clearing the backyard gardens will not 329 resolve the problem. There should be other social policy interventions that will [...] decongest the city." 330 They also highly valued the education potential of urban greenspaces: "you want to inculcate [...] the spirit of cultivation and maintenance among the school children". 331

332

#### 3.2.4. Greenspaces for income and socialisation

For these Experts, the value of greenspaces originated in the income they provide, for instance through backyard farming: *"[backyard gardens] are necessary for providing food"*. They also appreciated the space they provide for recreation and social interaction: *"In my leisure time, maybe I*  will call my colleagues, if they want to play a local game like draughts, you need [...] a place that is
having shade so we can go there and enjoy our game". However, they also mentioned that business
and accommodation is more important in cities and should take priority over greenspaces.

339 3.3. <u>Authorities</u>

Authorities highly valued greenspaces and saw it as their religious duty to conserve them. They were not concerned about any health impacts from greenspaces and acknowledged other benefits such as the role of greenspaces for improving the appearance of a city, the provision of traditional medicine, protection against flooding and the importance of urban animal husbandry on both human nutrition and soil fertility. Three distinct viewpoints were identified:

345 *3.3.1.Greenspaces as a legacy* 

346 People holding this viewpoint had a long-term worldview in which greenspaces were perceived as part 347 of their heritage, to be passed on to future generations through education. They considered that 348 urban greenspaces should be conserved and replanted as source of pride for residents: "we have to 349 plant trees to get our lost glory, so the environment must be recreated again. [...] anybody who gets 350 here will admire [the city]". As part of this desire to conserve greenspaces, they were also aware of 351 the pressures greenspaces face and tried to think strategically about it: "there is competition in terms 352 of the use of any piece of land that is available for development in urban space. So in order to actually 353 stay in competition, you should look at [...] how we can also generate directly income from whatever 354 parcel of land we are deliberating on."

355 *3.3.2.Greenspaces for their multi-functionality* 

For this group, the multi-functionality of greenspaces was thought to be their main value. They highly valued them for climate regulation, provision of household incomes, partly through urban farming (*"if I have [crops] at the back of my house, I will not need money to buy them at the market"\*1*), and the

<sup>&</sup>lt;sup>1</sup> Quotes indicated with a \* were translated from Twi

social interactions they help facilitate (*"it can serve for weddings* [...] and it can serve as a nice place
for recreation").

361 *3.3.3.Greenspaces for religion* 

People with this viewpoint thought that greenspaces play two roles in their faith. Firstly, it was their religious duty to conserve greenspaces for future generations and secondly, greenspaces offered them the opportunity to exercise their faith: *"Anything that can bring about peace and unity is good. To be able to meet and discuss about God and worship him"\*.* Additionally, greenspaces were thought to play a role in both education and in beautifying the city.

367 3.4. <u>Users</u>

There was less consensus amongst greenspace Users compared to the two other categories. Users only agreed on four statements, compared to nine and ten for Experts and Authorities respectively, and not all Users were in favour of increasing urban greenspace cover. Nevertheless, they were all in agreement that the shade provided by urban greenspaces is very important. They also acknowledged that greenspaces can be positive for the aesthetics of the city and highly disapproved of littering. Four distinct viewpoints were identified:

374 3.4.1.Greenspaces as cultural heritage

375 This group of Users saw forests as a defining aspect of the region, which should be maintained in the 376 city for their heritage value: "Every city has its heritage, something that marks it out there. And Brong 377 Ahafo, we are known for forests reserves, but now [...] we are losing all our [forest reserves] for 378 buildings.". Greenspaces were also valued from a religious aspect: "In the beginning, God created trees 379 and grasses and bushes on the earth. [...] If they were not important, God could have designed the 380 earth with terrazzo or tiles.", and for the protection they offer against harsh climatic conditions. They 381 also recognised and valued the contribution that urban farming can make to household food supplies, 382 although they did not necessarily farm as a full-time job: "Originally it started like just fun, so just to

see things, so just plant them and keep watering them. And now they became a major source of
vegetables."

385 *3.4.2.Greenspaces for children* 

Users sharing this viewpoint regretted the disappearance of trees in the landscape, which some remembered fondly from their childhood: *"When I was a kid, we used to have all these places full of trees and other stuff. We used to climb there, play around there."* They thought replanting and conserving trees was important for the children, both to provide them with places to play and as a legacy from their elders. They also valued the complementary income that greenspaces can bring to the poor through food and fuel, and the flood protection greenspaces offer. While greenspaces were not perceived as a source of danger, they were not a source of peacefulness either.

# 393 *3.4.3. Greenspaces for beauty and cleanliness*

394 For this group of Users, greenspaces were highly valued for their cleansing properties, providing fresh 395 air and purifying waterways, and the role they play in providing protection against the weather. Their 396 beauty was perceived as important for promoting the city to the outside world, in order to attract 397 people and profitable businesses: "Flowers beautify cities more than buildings. Buildings also play a 398 role in beautifying the cities, but flowers are really the key element of city beautification."\*. However, 399 in comparison with other user viewpoints, they were more concerned about the detrimental effects 400 of retaining greenspaces for economic and social development and the problems they might create, 401 such as serving as hideouts for criminals. They acknowledged the presence of urban agriculture but 402 did not value it, wary of the impact of urban pollution on the quality of city-grown crops, thinking that 403 urban livestock are dangerous for residents, and dismissing regulating services linked to farming, such 404 as nutrient cycling and pollination.

405

#### 3.4.4. Greenspaces for development

These Users typically thought that housing and commercial enterprises should be allowed to expand
and be prioritised over greenspaces: *"It is appropriate to eliminate backyard gardens to build houses*

408 for people to live in"\*. Yet they still valued greenspaces for their provision of resources such as fuel, 409 and their provision of serenity, by reducing the noise and providing a space for meditation. They 410 thought that greenspaces should be free and accessible for all and insisted on intensive management 411 to maintain them: "It does makes the town beautiful. Visitors can appreciate the cleanliness of the 412 people living there."\*. Despite valuing greenspaces for their part in increasing the city's beauty, they 413 also thought that buildings can sometimes be more aesthetic than greenspaces. They gave little value 414 to regulating services such as flood protection, storm protection, nutrient recycling or protection of 415 waterways.

416 **Table 2.** Factor rankings for each statement for the hypothetical Q-sort (i.e. Q-sort reconstituted for each viewpoint from the factor scores), ranging from 4

417 (most agree) to -4 (most disagree). Bold scores indicate consensus amongst viewpoints within each stakeholder category and asterisks indicate that the

418 statement is a distinguishing statement for the viewpoint in question within the stakeholder category. For instance, all authorities agreed on the relative

419 importance of "Livestock in cities is important as it provides manure to improve soil fertility", rating it as slightly negatively (score of -2). However, "Urban

420 trees are an important source of wood and charcoal fuel" was distinguishing for the Authority viewpoints on greenspaces for multi-functionality, meaning it

421 was more important for them than for the others, with a statistically higher rating of -1 as compared to -3 than for both the other Authority viewpoints. See

422 Table S4 for the z-scores, Table S5 for the statistical significance of distinguishing and consensus statements and Table S6 for the factor loadings per

423 participant.

						Facto	or rank	ing					
			Ex	perts		Au	uthorit	ies	Users				
Secti	on Statements	Environmental regulation	Well-being	Source of danger	Incomes and socialisation	Legacy	Multi-functionality	Religion	Cultural heritage	Children	Beauty and	Development	
	Urban trees are an important source of wood and charcoal fuel.	-1	-4	-4	-1	-3	-1*	-3	-3	1*	-4	4*	
	Converting urban parks and reserves to ecotourism facilities is essential to make them profitable.	0	0	3	2	1*	0*	2*	0	0	2*	-2*	
	Livestock in cities is important as it provides manure to improve soil fertility.	-2	-1	-2	-1	-2	-2	-2	-2	1	-1	1	
	The job opportunities and incomes that could be earned from the development of urban parks, gardens and green spaces are significant.	1	0	-1	1	1*	3*	-2*	0	-1	-3*	0	
60	The presence of trees and plants that heal is crucial in a city, as traditional medicine is an economical and trusted form of health care.	2*	0	-1	-2*	0	0	0	2	1	3	0	
Provisioning	Backyards and parks should be cleared to provide space for businesses and accommodation for the ever increasing urban population.	-4	-4	-4	2*	-4*	-3*	0*	-4	-2	-4	-1	
Provi	Cities are centres of employment, trade and job creation, green spaces are not needed.	-4	-4	-4	-4	-4	-4	-4	-4	-4	-2*	-1*	

	Backyard gardens are important to supplement incomes by selling roots	0	1	2	4	0*	3	2	0	4	-1	2
	and tubers, vegetables and fruits.	Ŭ	-	-		Ŭ	5	2	Ŭ	•	-	2
	Produce from our gardens are available when we are in dire need of them	0	0	1	-2*	-1	1*	-1	3*	-1	0	-1
	because they are scarce on the market.											
	Small livestock in urban environments can make a big difference to	0*	-2	-2	-1	-1	-1	0	1	-1	0	-2
	nutrition and health.											
	Cattle in urban areas can be dangerous if it is not properly enclosed	1	-1	4*	0	0	1	2	-1	1	3	0
	Vegetables grown in the city are contaminated through chemicals and	-2	-2	3*	-4	-1	-2	-1	-2*	-1	2*	1
	dirty water use.											
	Brong Ahafo used to be a forest so now we should be planting trees to	4*	2	2	2	3	0*	3	4	3	-2*	3
	recreate this natural environment.											
	Greenspaces are essential for recycling the nutrient into the soil,	2*	0	0	0	1	1	1	3	2	-1*	-3*
	conserving soil quality for backyard gardens.											
	Keeping greenspaces in the city allows natural predators of pests to stay	-2	-1	-3	-2	-2	-1	-1	-1	-2	-1	1*
	and decrease the pests' impacts.		-	-	-			-		-	-	
	Open green spaces in the city are important to protect our waterways,	2	2	0	2	0	-1*	2	-1*	2	3	-3*
	essential for the provision of clean water.	1	2	4	4	1	4	4 *		2	4	4 *
	Parks and open green spaces offer me an opportunity to exercise to stay	1	3	1	1	1	1	-1*	1	2	T	-1*
	healthy. The insects can help produce more fruits through pollination so we can	1	-1	-2*	0	0	2*	0	1	1	2*	2
	get to eat fresh fruits from our backyard gardens.	1	-1	-2	0	0	2	0	<b>–</b>	Т	-5	2
a)	Trees within the city are important to provide me with natural shade.	3	2	4	1	2	3	4	3	2	3	3
ance	Greenspaces in the city are not good for health because they attract	-3	-3	2	-3	-3	-3	-4	_2*	_1	_2*	-1
ena	malaria-carrying mosquitoes.	J	-5	-5	-5	- <b>J</b>	-5		-5	-1	-2	-1
aint	Many plants and animals found in urban green spaces and parks can cause	-2	-2	-2	-1	-2	-3	-2	-2*	-3*	-1*	1*
Ĕ	allergies.	_	2	-	-	-	0	-	-	5	-	-
and	Urban greenspaces can harbour animals that are aggressive towards	-3	-3	-2	-3	-3	-1*	-4	-3	-2	0	-1
on 8	humans.	_	-		-	_			_		-	
Regulation and maintenance	In the city, trees are natural windbreaks which protects me from storms.	4	1	3	3	2*	4*	1*	2	1	4*	0*
gul	We need the trees in our cities to help reduce the impact of climate	4	3	1	0	4	4	1*	4	3	0	1
Re	change.		-		-					-	-	
L	-					•			1			I

	With grass and trees in the city, when the rain comes, it just flows down and sinks into the ground instead of flooding the city.	3	1	1	0	2	1	1	1	4*	0	-4*
	Trees in cities risk to fall on me or my house during storms.	-2	-2	0	-1	-1	-2	-3	-2	-3	-1	-4
	A key component of urban green spaces is to reduce the level of noise.	0	2*	-1	-1	0*	-2	-3	-1*	-3	-3	3*
	Greenspaces are useful for dumping refuse	-4	-3	-4	-3	-4*	-3*	-1*	-4	-4	-4	-4
	The purpose of a green space is to reduce air pollution within the city.	2	1	0	1	2	1	-0*	-1	0	4	4
	Urban livestock can consume agricultural and household waste products,	-1	-1	-1	1	-1*	0*	-3*	0	-2	2	-2
	converting them into human food.	-	-	-	1	-	U	5	Ŭ	2	2	2
	Green spaces in school yards help to inculcate in our children good	3	1	4	0	3	3	1	2	0	1	-1
	environmental practices and awareness, to become environmentally responsible adults.											
	Greenspaces provide me with recreational opportunities.	0*	4	2	3	1	4	3	0	1	1	1
	Growing cities should not affect the traditional norms of keeping the	2	1	0	-2*	3	1	-2*	2*	0*	-2	-3
	environment green and clean, which was taught by parents in the community.											
	Parks are the heartbeats of all social gatherings.	-1	1	-1	3	-1	2*	-1	1	3	-1	0
	The gardens and scented flowers along the roads are making the city more attractive and beautiful.	1	3	2	3	1	2	2	1	2	0	2
	The variety of flowers and grass in the gardens acts as magnets that pulls the youth to snap pictures.	-1	0	1	1	-1	0	3*	1	0	4*	-2*
	Trees bring me peace and tranquillity.	0	4*	1	-2*	1	0	0	0	-2*	1	0
	Urban greenspaces are a key driver of the film and advertising industry.	-1	0	-1	1	0*	-2	-1	-1	-1	2	4
	Buildings make the environment more beautiful than trees and flowers.	-3	-3	-3	-4	-3	-4	0*	-3	0*	-3	2*
	Green spaces and parks are often been taken over by lunatics, gangs and	-3	-2	3*	-3	-2	-1	1	-1	-4*	1*	-2
	robbers, so I feel afraid to go there.											
	Because I live in the city and will not go to the bush to see the plants and	-1	-1	-1	-1	-2	-4	-2	-2	-3	-2	0*
	animals, I want to see them in the city.											
ral	By conserving greenspaces in cities, we are continuing the work of God, who created all species to live with us.	1	2	2	1	4	2	3	4	-1*	2	1
Cultural	Ghanaian cities must increase their green spaces to give residents a sense of pride	-1	3	0	2	3*	-1	1	0	3	1	2

Urban forests and parks are good places for religious activities, prayers	1	-1	0	4*	2*	0*	4*	2	0	1	3
and meditation.											
Urban forests should be preserved for the present generation and	3	4	1*	3	4	2	4	3*	4*	0*	-3*
generations yet unborn.											

426 The comparison analysis highlighted strong differences between the viewpoints of three stakeholder 427 categories when considering all sections of ecosystem services (comparison indexes (CI) up to 0.71; with 428 one indicating total disagreement; Table 3.a). However, the main disagreements were found between 429 the User viewpoint greenspaces for development and the other viewpoints (CI from 0.60 to 0.71) and, 430 to a lesser extent, between Users perceiving greenspaces as a source of cleanliness and the other 431 viewpoints (CI from 0.41 to 0.66). Both were quite different from each other (CI=0.7), but more 432 accepting than other viewpoints to the possibility of actively prioritising urban expansion over 433 conserving greenspaces. Aside from these, viewpoints were generally in agreement (most Cl under 0.5). 434 Comparisons between stakeholder categories highlighted a higher level of similarity between Experts 435 and Authorities (maximum CI of 0.46) than between Users and the other two stakeholder categories 436 (max. CI=0.71 with Experts and 0.70 with Authorities). One viewpoint from each category, namely the Experts for regulation, the Authorities for legacy and the Users for cultural heritage were in high 437 438 agreement with each other (CI of 0.21 to 0.24). All emphasised the importance of regulating ecosystem 439 services and the heritage value of greenspaces. Within stakeholder category variation was relatively low 440 for Experts and Authorities (max. CI=0.49 and 0.48 respectively). Users were the most heterogeneous 441 category (max. CI=0.79), mirroring the socio-demographic backgrounds of the stakeholder groups.

No single ecosystem service section underpinned all of the disagreements between viewpoints. There
were similar agreement levels within provisioning and regulating services (average CI=0.25 for both),
and only slightly more disagreements for cultural services (average CI=0.28). However, (dis)agreement
patterns for both provisioning and cultural services were relatively representative of the agreement
patterns found when considering all categories of ecosystem services, whereas regulating services
showed a slightly different picture.

For provisioning services (Table 3.b), the highest disagreements were found between the viewpoints of the Users valuing greenspaces *for beauty and cleanliness* and the Experts valuing greenspaces for 450 income (CI=0.44), with Users emphasising the risks of urban farming, while the Experts praised the 451 incomes it creates. In general, Authority viewpoints were in high agreement with each other (maximum 452 CI=0.21) as well as with the Experts (max. CI=0.26), but diverged more with some of the User viewpoints 453 (especially with the one for beauty and cleanliness, CI=0.36). The slightly higher agreement for the 454 overall classification between the User viewpoints greenspaces for development and children than with 455 the other viewpoints was explained mainly through a higher consensus on the role of provisioning 456 services (CI=0.20), mainly focusing on urban agriculture, highlighting both the benefits of crop farming 457 and the risks of urban livestock.

As opposed to the other services sections, the highest disagreements for regulating services (Table 3.c), were systematically found between the User viewpoint on *greenspaces for* development and all other viewpoints (CI from 0.38-0.43), followed by the Users seeing *greenspaces for beauty and cleanliness* to all other viewpoints (CI from 0.21 to 0.37). Except for those two differing viewpoints, there was high agreement between all stakeholders on the value of regulating services.

The disagreements regarding the relative valuation of cultural services (Table 3.d) were marginally larger than for the other service sections. The highest disagreement was found between Users seeing greenspaces *for development*, and Authorities appreciating their *multi-functionality*, with the former dismissing the importance of legacy, focusing more on beautification and income-generating aspects, whereas the later highly valued recreation, education and legacy.

468

**Table 3.** Comparison indexes (CI) contrasting the viewpoints both across and within the three stakeholder categories. (a) Overall comparison, (b) provisioning

470 services, (c) regulating services and (d) cultural services. Light cells, closer to zero, represent agreement while darker cells, closer to one, represent
 471 disagreement.

			Experts	S	Αι	uthoriti	es		Us	ers			Experts		Αι	uthoriti	es		Us	ers	
		Well-being	Danger	Income	Continuity	Multi-functionality	Religion	Cultural heritage	Children	Filtration	Development	Well-being	Danger	Income	Continuity	Multi-functionality	Religion	Cultural heritage	Children	Filtration	Development
		(a) Al	l ecosy:	stem se	ervices							(b) Pr	ovision	ing							
	Regulation	0.35	0.41	0.45	0.21	0.30	0.46	0.22	0.39	0.51	0.67	0.14	0.29	0.27	0.11	0.12	0.21	0.11	0.20	0.24	0.33
Experts	Well-being		0.40	0.40	0.28	0.37	0.44	0.35	0.41	0.55	0.65		0.21	0.27	0.11	0.17	0.21	0.13	0.23	0.26	0.29
Exp	Danger			0.49	0.37	0.40	0.41	0.41	0.54	0.41	0.71			0.37	0.23	0.26	0.21	0.30	0.32	0.21	0.38
	Income				0.43	0.44	0.43	0.50	0.44	0.56	0.65				0.24	0.23	0.23	0.36	0.24	0.44	0.35
ties	Continuity					0.37	0.40	0.24	0.41	0.51	0.63					0.15	0.15	0.14	0.21	0.25	0.30
Authorities	Multi-functionality						0.48	0.32	0.43	0.56	0.70						0.21	0.20	0.18	0.36	0.31
Aut	Religion							0.43	0.43	0.49	0.63							0.25	0.20	0.24	0.31
S	Cultural heritage								0.46	0.54	0.71								0.29	0.27	0.39
Users	Children									0.66	0.60									0.35	0.20
	Filtration										0.70										0.40
		(c) Re	gulatin	ng								(d) Cu	ultural								
	Regulation	0.18	0.21	0.20	0.09	0.18	0.25	0.13	0.17	0.32	0.41	0.26	0.20	0.29	0.15	0.20	0.30	0.13	0.28	0.28	0.36
erts	Well-being		0.19	0.16	0.14	0.21	0.21	0.20	0.21	0.32	0.38		0.26	0.25	0.21	0.22	0.30	0.25	0.26	0.32	0.40
Experts	Danger			0.15	0.15	0.21	0.22	0.19	0.25	0.26	0.40			0.33	0.25	0.20	0.24	0.21	0.34	0.20	0.40
	Income				0.16	0.21	0.23	0.21	0.26	0.21	0.41				0.32	0.29	0.25	0.28	0.23	0.31	0.31
Aut	Continuity					0.18	0.23	0.13	0.19	0.32	0.38					0.27	0.27	0.14	0.29	0.27	0.37

	Multi-functionality	0.27	0.14	0.24	0.27	0.39	0	30	0.19	0.28	0.32	0.44
	Religion		0.23	0.21	0.36	0.39			0.23	0.30	0.20	0.34
s	Cultural heritage			0.21	0.36	0.39				0.29	0.25	0.39
Jser	Children				0.37	0.40					0.38	0.36
	Filtration					0.43						0.32

473 4. Discussion

474 By differentiating viewpoints on the values held for the suite of ecosystem services in relation to each 475 other, we obtained a rich picture of the varying viewpoints on urban greenspaces across multiple 476 stakeholders. We highlighted that, despite the existence of a diversity of viewpoints, greenspaces 477 were generally valued, providing opportunities for coordination and communication about the 478 benefits of urban greenspaces across stakeholders. However, strong divergences in regards to which 479 services were most valued, especially between stakeholders with more influence on policies and city-480 wide implementation and those with more direct contact with greenspaces, emphasises the 481 importance of bottom-up approaches to greenspace conservation. Such understanding of the 482 diversity of viewpoints provides keys for better targeting urban greenspace conservation programs 483 either with different approaches for each stakeholder group or by concentrating on areas of 484 consensus.

485

# 4.1. Including viewpoints of urban residents

486 Given that uncooperativeness from residents and communication issues between stakeholders can be 487 major barriers to the conservation of greenspaces (du Toit et al., 2018), shaping discourses on the 488 promotion of greenspaces according to the values of the urban residents could help decrease 489 misunderstandings and increase engagement by urban residents. In Ghana, public participation in 490 urban planning has been promoted by the government as a way to gain a better understanding of 491 residents' values and develop cities in a more equitable and sustainable fashion (Andrade and Rhodes, 492 2012; UN-Habitat, 2016), yet its application remains limited (Government of Ghana, 2012). Such lack 493 of participation, together with the limited knowledge of urban residents' perceptions of greenspaces, 494 can lead to dissatisfaction from the urban population either about the lack of public greenspaces or 495 regarding how they are managed (Shackleton and Blair, 2013) and a disengagement of their part 496 (Mensah, 2014).

497 As such, framing discourses on urban greenspaces around benefits specifically valued by greenspace 498 Users, such as the reduction of air pollution or the beautification of the city, could help build support 499 among the general public for their retention. However, User viewpoints tended to be very diverse. 500 This higher diversity was to be expected due to the differences in sampling methods, as the snowball 501 sampling method used for Experts and Authorities can decrease the diversity of the participants 502 (Kirchherr and Charles, 2018); something which was apparent in our sample (Fig. 2). This diversity of 503 viewpoints amongst the Users is also likely to be more aligned with the variety of viewpoints held by 504 the wider urban society than that of the Experts or the Authorities, as their socio-economic situation 505 is more similar (Ghana Statistical Services, 2013). Additionally, acknowledging that services 506 detrimental to the long-term conservation of greenspaces, such as the provision on fuelwood, are 507 valued by some greenspace users could prompt Experts to help provide alternation solutions and thus 508 minimise extraction. If no effort is made to do so, there is a risk that the divergences in opinions 509 between greenspace Users and Experts, and the lack of both funds and political will to preserve 510 greenspaces (Schäffler and Swilling, 2013; Shackleton and Blair, 2013) could increase the lack of 511 support by the urban population and lead to a rapid decrease of urban greenspaces.

#### 512 4.1. The impact of pressures to develop land

513 Many Users did not think that greenspaces should be retained at all, arguing instead that such areas 514 should be converted to buildings in order to generate income. Such pressures to develop land were 515 perceived as a threat to the provision of ecosystem services by many stakeholders from the Experts 516 and Authorities categories. This is a common feature throughout Sub-Saharan Africa, where economic 517 development and the provision of basic services is prioritised by policy-makers (Schäffler and Swilling, 518 2013). Policy guidelines do emphasize the importance of the built environment (Government of 519 Ghana, 2015), yet we highlighted that not all Ghanaian Experts, as individuals, valued businesses and 520 buildings at the expense of greenspaces, and that they mostly have a fair understanding of the 521 ecosystem services provided by greenspaces, in contrast with experts in other parts of the continent 522 (Gwedla and Shackleton, 2015).

Despite holding personal opinions on the value of retaining greenspaces, most of the Experts did not tend to mention that their official roles actually included ensuring that greenspaces were retained as economic development plans are implemented. Given that Ghanaian policy documents recognise the unsustainable nature of conventional economic growth (Environmental Protection Council, 1988) and legal frameworks exist for the retention of greenspaces (Government of Ghana, 2012), empowering individuals to translate their own values into practice could result in substantial gains for urban greenspace conservation.

#### 530 4.2. Diversity of opinions

531 Discussions around the valuation of urban ecosystem services necessarily require an understanding of 532 the biophysical properties of greenspaces that underpin them. However, the greenspace concept is, 533 even within academia, defined only in very broad terms (Taylor and Hochuli, 2017). Similarly, the 534 description of greenspaces by our participants yielded a variety of definitions, of which some, but not 535 all, included a wide array of ecosystem services. Additionally, many descriptions centred on how 536 greenspaces are managed. Although such descriptions tended to indicate that the benefits of 537 greenspaces were recognised, many did not appreciate the variety of forms that greenspaces can take. 538 There was a general dismissal of naturally occurring urban vegetation, and an assumption that 539 greenspaces were either locations where vegetation is highly managed, such as in parks or urban 540 farms, or protected areas where natural processes could occur. However, remnant of native 541 vegetation can bring more ecosystem services than retro-fitted greenspaces (Mexia et al., 2018), while 542 also requiring lower management. Such differences in the conceptualisation of greenspaces and 543 dismissal of specific greenspace types need to be recognised and overcome if the full range of benefits 544 and types of urban greenspaces are to be retained as cities expand.

545 We also showed that even within relatively homogenous stakeholder categories such as the Experts 546 and Authorities and within a geographically homogenous region, different values could be identified. 547 However, the few studies examining the perceived benefits of greenspaces in Africa thus far have 548 focused on how the population as a whole perceived urban ecosystem services, with mixed findings 549 highlighting a variety of perspectives likely influenced by both the geographical location of the study 550 and the different stakeholders studied (Adekunle et al., 2013; Dumenu, 2013; Mensah et al., 2017; 551 Shackleton and Blair, 2013). Several of the perspectives highlighted by previous work were mirrored 552 in this study. For instance, Experts who valued greenspaces for environmental regulation had a similar 553 viewpoint to Ghanaian academics valuing regulating services provided by protected greenspaces such 554 as air quality regulation, shade or temperature reduction (Dumenu, 2013) despite dismissing the 555 opportunities of naturally occurring greenspaces to provide such services. Similarly, the Users 556 viewpoint greenspaces for children reflects the perception of some South African and Nigerian urban 557 residents who highly value greenspaces for recreation or relaxation (Adekunle et al., 2013; Shackleton 558 et al., 2015). This validates the importance of those viewpoints but also highlights the need to assess 559 their prevalence within the population.

#### 560

#### 4.3. Tackling disservices to improve acceptability

561 Though the value of greenspaces was recognised by most, not all stakeholders perceived them as 562 beneficial. Disservices such as providing locations for crime and antisocial behaviour or their polluted 563 state was a concern for some groups (e.g. Experts seeing greenspaces as a source of danger), 564 supporting findings from other parts of Africa (Shackleton and Blair, 2013; Shackleton et al., 2015). 565 Additionally, although greenspaces were recognised as being able to help regulate and remediate 566 biodegradable waste, there is a consensus within both Experts and User groups that the use of open 567 greenspaces for the disposal of waste is problematic and has a strong negative effect on their 568 attractiveness as well as raising contamination concerns.

The prevalence of disservices was also acknowledged regarding urban farming, with both Experts seeing greenspaces as *a source of danger* and Users *for beauty and cleanliness* being wary of the effect of pollution on the quality of food produced and the risks related to roaming livestock. Contamination of urban farms is a real concern in the area (Amoah et al., 2005; Binns et al., 2003) and the overuse of 573 pesticides can affect production through decreasing pollinator abundances in urban farms (Guenat et 574 al., 2019). Urban agriculture can, nevertheless, help increase social equality by empowering women 575 (Orsini et al., 2013) and improve the livelihood of poor urban residents who are highly dependent on 576 greenspaces (Cilliers et al., 2013; Kaoma and Shackleton, 2015). Indeed, food provision through urban 577 agriculture was described by many Users as an important service provided by urban greenspaces (see 578 Fig. 3.b). Further, urban agriculture was central for several viewpoints (User viewpoint greenspaces as 579 cultural heritage or for children, Authorities for multi-functionality and Experts for incomes and 580 socialisation). Consequently, some of the highest disagreements between viewpoints were linked to 581 the risks and benefits of urban agriculture. Addressing the pollution of the urban environment, 582 including of greenspaces, water and vegetable production in African cities, and thus decreasing the 583 impact of ecosystem disservices, might be an important step to improve not only urban residents' 584 health but also the perception of greenspaces.

#### 585

#### 4.4. <u>Regulating services and their place in the conservation discourse</u>

586 Regulating services are often used in the urban conservation discourse (Luederitz et al., 2015), with a 587 relatively large body of research available on their valuation (du Toit et al., 2018). However, regulating 588 services were also the section for which disagreements between one of the Users viewpoints and 589 other viewpoints was consistently high. This highlights potential conflicts if regulating services were 590 to be emphasized due to the agreements between Experts and Authorities. The only regulating service 591 for which we found consensus across Users and another stakeholder category, the Experts, was the 592 provision of shade, being highly valued by both. This was also reflected in the description of 593 greenspaces by many participants as trees or forests, where high standing vegetation would provide 594 protection against the sun, and is mirrored in other African studies (Dumenu, 2013; Shackleton et al., 595 2015). However, for some Authorities (greenspaces for multi-functionality), shade was not amongst 596 the most important services provided by greenspaces. Such mismatches in discourses from a 597 stakeholder category with high influence on the urban population could lead to a missed opportunity 598 for conserving urban trees.

In light of the lack of local, context specific knowledge that would help to integrate the diversity of perspectives of the urban population and counteract uncooperative attitudes towards greenspaces (du Toit et al., 2018; Mensah, 2014), we recommend assessing the extent to which shifting the focus of arguments for greenspace conservation from regulating services as a whole to the few for which there are consensus on their importance might help promote the retention of greenspaces within cities.

#### 605 **5.** Conclusion

606 Ghana has one of the highest urbanisation and economic growth rates in Africa. Understanding how 607 people value the multiple ecosystem services that urban greenspaces provide in one of the most 608 urbanised countries of the continent could provide insights that are relevant throughout Africa as 609 cities expand and economic growth progresses.

610 Ecosystem services provided by urban greenspaces were valued by all stakeholder categories. There 611 is therefore potential for conservation and retention measures to be implemented despite continuing 612 development pressures on land. However, not all ecosystem services were a source of agreement 613 either within or between stakeholder categories. Targeting discourses towards the audience and 614 ensuring that messaging is focussed on ecosystem services with as broad a consensus as possible 615 across stakeholders will be necessary if more widespread support for the retention of greenspaces 616 within fast growing cities is to be successful. We therefore caution against focusing communication 617 solely on ecosystem services consistently valued by Experts and Authorities, without taking into 618 consideration that the opinions and values held by those stakeholders frequently diverged from the 619 opinions of greenspace users.

Despite this, there are some areas of consensus between Users and Experts, such as the provision of
shade, whose benefits could, therefore, be emphasized to improve the dialogue around greenspace,
thus increasing their acceptance.

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- 632 7. References

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