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Version: Supplemental Material

Article:

Mounce, LT, Barry, HE, Calitri, R et al. (4 more authors) (2016) Establishing the validity of English GP Patient Survey items evaluating out-of-hours care. *BMJ Quality and Safety*, 25 (11). pp. 842-850. ISSN 2044-5415

<https://doi.org/10.1136/bmjqs-2015-004215>

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Supplementary Table 1: Characteristics of providers recruited

ID	Provider type	Area covered	GPPS OOH satisfaction score (tertile) ¹	Average calls	
				Weekday evenings	Weekends
1	NHS	Rural	62% (mid)	150	1000
2	Social enterprise	Rural	73% (high)	424	1431
3	Commercial	Urban	66% (mid/high)	206	735
4	NHS	Inner city	41% (low)	Not available	Not available
5	Commercial	Urban	49% (low)	122	900
6	Commercial	Urban and rural	62% (mid)	110	900

¹Scores taken from Year 5, Quarter 2 (July-September 2010) of the GP Patient Survey (GPPS) out-of-hours (OOH) items. Data available at <https://gp-patient.co.uk/>