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## 1. Introduction

1 It is widely accepted that resource use is exceeding the planet's replacement capacity  
2 (Melkert & Vos, 2008; WHO, 2013) with anthropogenic, global environmental change  
3 problems threatening human needs. Associated, complex social-environmental issues have,  
4 in many cases, been classified as 'wicked problems' following Rittel and Webber (1973).  
5 This term denotes problems for which it is impossible to define optimal solutions because  
6 of both uncertainty about future environmental conditions and intractable differences in  
7 social values (Shindler & Cramer, 1999). Environmental, wicked problems are particularly  
8 challenging for policy makers. Policy initiatives aiming to address complex social-  
9 environmental issues are perennially difficult to implement because of a host of  
10 circumstances including when associated knowledge bases are divergent and incomplete,  
11 when short-term interests conflict with long-term benefits, and when ambiguous boundaries  
12 prevent universally agreed problem formulation or assignation of responsibilities for  
13 resource allocation (Head, 2014).

14 This paper re-evaluates what makes problems wicked, reflecting upon the nature of the  
15 'untameable beast' to which wicked problems have been likened (Xiang, 2013, see also  
16 Churchman, 1967) and assesses the theoretical and pragmatic approaches that have been  
17 advanced to 'tame the beast' through a literature review. We begin by revisiting Rittel and  
18 Webber's (1973) despondent analysis in which they set out a series of insoluble  
19 conundrums for would-be problem solvers. We see despondency in the superlative  
20 negativity of the language repeated throughout the seminal article: wicked problems are not  
21 merely difficult to manage but "incorrigible" (Rittel and Webber, 1973). We then move on  
22 to critique the discourse that has emerged which promotes more optimistic strategies to

23 tackle wicked problems (for example, ASPC, 2007; Brown et al., 2010; Termeer et al.,  
24 2013) and qualitatively review the presence of corresponding strategic initiatives in actual  
25 practices of environmental problem management and the surrounding policy discourse in  
26 Scotland. Specifically, we address the following research questions:

27       What strategies to tackle wicked environmental problems are prominent in the  
28       literature and to what extent do they address or provide pathways for tackling the  
29       defining characteristics of wicked problems?

30       How are these strategies, suggested by the literature, reflected in examples of  
31       practice in Scotland?

32 Our analysis seeks out emergent themes in the literature on wicked environmental problems  
33 to help us to understand how far both theory and practice have come since the original  
34 problem formulation by Rittel and Webber (1973) and how this has percolated, implicitly  
35 or explicitly in the policy discourse, using the Scottish example. In Scotland, policy is  
36 responding to address wicked environmental problems with a range of instruments  
37 including legislation, strategies, programmes and frameworks, and in some cases  
38 implementing European directives (e.g. The Water Framework Directive). Encouragement  
39 for bottom-up individual or community led approaches and the use of market mechanisms  
40 is also present in the Scottish policy discourse. Given this diversity of policy initiatives and  
41 with respect to wider interest in all aspects of environmental governance there is a pressing  
42 need to leave no stone unturned in exploring the available methods for understanding and  
43 responding to wicked environmental problems.

## **2. Methodology**

44 To address our research questions, the paper conducts a three-step analysis. First, based on  
45 Rittel and Webber's (1973) original representation and subsequent formulations (for  
46 example, Conklin, 2003; Horn & Weber, 2007; Levin et al., 2009), we present a  
47 consolidated set of characteristics of wicked problems (see Table 1). Second, we map  
48 'strategies to tackle wicked problems' proposed in the literature onto the particular  
49 elements of wicked problems which each strategy claims to tackle, grouping them  
50 thematically. Third, we search for evidence that the grouped strategies are reflected in  
51 Scottish policy responses to four wicked environmental problems, namely: securing the  
52 sustainability and resilience of landscape and land-use systems through spatial planning;  
53 addressing population health through the control of livestock diseases; mitigating climate  
54 change through woodland planting; and mitigating rural diffuse pollution in freshwater  
55 systems.

## 56 **2.1. Characterizing wicked problems**

57 Table 1 is a novel reformulation of wicked problem characteristics, starting from Rittel and  
58 Webber's 1973 article, in which they detailed ten defining characteristics, and developed by  
59 collapsing and condensing ten into six descriptive categories. We aim to comprehensively  
60 but more concisely capture the original ideas augmented with some of our own insights  
61 informed by other literature in the field. Our categories are: 1. Indefinable; 2. Ambiguously  
62 bounded; 3. Temporally exacting; 4. Repercussive; 5. Doubly hermeneutic; and 6. Morally  
63 consequential. The objective was to develop an instrument that eliminated repetition in the  
64 original yet remained true to Rittel and Webber's conceptual construct, and furthermore  
65 worked on a pragmatic level within the scope of this paper. In doing so, we acknowledge  
66 Conklin (2005) who presents a different, condensed set of defining characteristics.

## 67        **2.2. Identifying and mapping strategies from the literature**

68    The second step of the analysis maps various proposed strategies to tackle wicked problems  
69    onto the six defining categories (Table 1). The objective is to identify the specific  
70    characteristic of wickedness purportedly being tackled. Strategies were identified using the  
71    ScienceDirect and Google Scholar search engines. The titles of articles and reports  
72    identified through keyword searching were reviewed, and articles best matching the search  
73    criteria were studied in greater detail. Reference lists from reviewed articles were scanned  
74    for other relevant articles. Material was chosen at first for a good match with the ‘wicked  
75    environmental problem’ topic, but later, as strategies began to be repeated with only minor  
76    variations, we purposely searched for more novel strategies. We stopped searching the  
77    literature following the principle of theoretical saturation, that is; no new concepts were  
78    emerging regarding the development of our categorization thereby demonstrating that our  
79    overall structure had sufficient variation to enable categorization of all new proposals  
80    appearing in the literature; and we had become reasonably confident that relationships  
81    among categories were well established and validated, and that further discoveries would  
82    add little to the model (Glaser & Strauss, 1967, pp.61-62, 11-112). A caveat to the search  
83    is however, that while based on an extensive review of the literature, our evaluation is not  
84    an inventory of all published papers on the topic of wicked problems, but rather the result  
85    of a systematic exercise to identify strategies to tackle wicked environmental problems in  
86    the literature.

87

INSTERT TABLE 1 AROUND HERE

88 Mapping the strategies to the six defining characteristics was accomplished qualitatively  
89 through an ‘analytical matrix’ in which we plotted how each identified tackling strategy  
90 might best correspond to a specific wicked characteristic. This was sometimes  
91 straightforward where, as in many cases, there were explicit claims attached to the  
92 strategies. At other times the process of drawing linkages was more interpretive. A  
93 qualitative, thematic analysis drawing on aspects of Grounded Theory (Corbin & Strauss,  
94 2008; Glaser & Strauss, 1967) was applied revealing a number of common themes. Based  
95 on this analysis we identified a set of mitigation approaches taking the most distinct  
96 elements from the matrix. Tackling strategies, as proposed by the literature, were  
97 consolidated on the basis of having strong similarity or common authorship. Many studies  
98 only allowed a partial mapping because all six characteristics (Table 1) were not  
99 necessarily tackled thus leaving gaps in the matrix. Furthermore, we recognise that  
100 thematically clustering and condensing common ideas inevitably loses some of the nuances  
101 in the original papers. However, our review covers a substantial body of literature and what  
102 is gained is the degree of generality our research question requires. We also acknowledge  
103 applying subjective judgements to the analysis, assigning strategies to categories on the  
104 basis of our reading of the text. This is integral to our methodology. We situate this study  
105 within the tradition of qualitative research and hold that the derivation of meaning from text  
106 as an interpretive practice is a valid exercise for the social sciences.

107        **2.3. Identifying tackling strategies in four case studies**

108        In the third step we examined four cases of wicked environmental problems found in  
109        Scotland in the light of the tackling strategies that we have identified: Our four cases were as  
110        follows: i) securing the sustainability and resilience of landscape and land-use systems  
111        through spatial planning; ii) addressing population health and infectious diseases through  
112        livestock disease control; iii) climate change mitigation with woodland planting; iv)  
113        mitigation of freshwater diffuse pollution. All four cases are high on Scotland's  
114        environmental policy agenda and are part of the Scottish Government's Rural Affairs and the  
115        Environment Portfolio Strategic Research Programme 2011-2016.

**3. Findings from the mapping process**

116        The decades since Rittel and Webber defined wicked problems have seen a wealth of  
117        material proposing strategies to tackle wicked environmental problems (for example, Balint  
118        et al., 2011; Brown et al., 2010). Post-normal science (Sardar, 2010; Healy, 2011; Ravetz,  
119        2011) and other mixed methods approaches that incorporate adaptive, participatory and  
120        transdisciplinary (APT) elements have been proposed and in various cases applied to  
121        wicked problems (O'Connor, 1999; Frame & Brown, 2007; Innes & Booher, 2010). For  
122        example, there are claims that scenario planning techniques can open up problem solving  
123        possibilities through more creative, inclusive and ongoing engagement processes, such as  
124        participatory back-casting, in contrast to normal science-based approaches (Carlsson-  
125        Kanyama et al., 2008).

126        Figure 1 summarizes the results of the analysis and the options identified in the process of  
127        mapping the tackling strategies against the six defining characteristics.

128 [INSERT FIGURE HERE]

129 Figure 1. The wicked wheel: strategies to tackle wicked problems mapped to consolidated  
130 characteristics of wickedness proposed in the searched literature

### 131 **3.1. Tackling Indefinability**

132 To address the indefinable nature of wicked problems, a strand of the literature proposes  
133 changing the problem solving paradigm or theoretical framework. For example, Batie  
134 (2008) suggests that post-normal science and its epistemic assumptions can generate a more  
135 powerful conceptual framework to deal with wicked problems. Berkes (2011) proposes  
136 framing problems under the socio-ecological systems paradigm. Other authors go further,  
137 advocating methods beyond rationality (Coyne, 2005) and the use of philosophical inputs  
138 enlisting environmental philosophers in collaborative reimagining of engineering and  
139 technology practices particularly in relation to sustainability problems (Whyte &  
140 Thompson, 2012). We label this group of ideas as the theoretical approach (strategy 1a,  
141 Fig. 1).

142 Other proposals in the literature are, what can be understood as, pragmatic (strategy 1b,  
143 Fig. 1). Two pragmatic sub themes are identified: firstly, those that advance specific  
144 analytical tools or methodological approaches to help cope with uncertainty (for example,  
145 modelling tools, scenario planning and non-deterministic participatory approaches (see  
146 Batie, 2008; Grootjans in Brown et al., 2010); and secondly, those favouring  
147 deconstructing the problem into sub-problems, for example, the translation of complex  
148 problems into more recognizable, smaller problems (Shindler & Cramer, 1999); locking the  
149 down the problem definition (Conklin, 2010) ‘sticking’ to purposes and goals (Lazarus,



150 2009) and assessing competences (Mascarenhas, 2009). These deconstructive approaches  
151 are further referred to in our analysis as atomistic. In another approach, Innes and Booher  
152 (2010) have developed a framework they call ‘collaborative rationality’ that we consider  
153 both theoretical and pragmatic. Their approach, explicitly based on Habermas’ ‘Theory of  
154 Communicative Rationality’ (Habermas, 1984), targets reframing the planning process in  
155 the complex contexts in which wicked environmental problems arise. These authors  
156 balance more abstract theorizing, for example, ‘thinking differently in an age of  
157 complexity’ with practical application, for example ‘stories from the field’.

158 A further theme accepts the indefinability of wicked problems offering no way around  
159 (Sharman, 2009; van der Brugge et al., 2005; van Latesteijn & Rabbinge, 2012; Palmer,  
160 2012). We denote this as the resignatory approach (strategy 1c, Fig 1). This neologism is  
161 not intended to be a pejorative label but one very much in the spirit of Rittel and Webber’s  
162 delineation of the field. They explicitly state that, without severe qualifications there are no  
163 solutions and emphasise that wicked problems are “incorrigible” (Rittel & Webber’s 1973).  
164 To a large extent their seminal paper implies a resignatory approach from the outset and  
165 this important idea will be revisited in the conclusion.

166 It is worth noting at this point, that for the defining characteristic of indefinability, many  
167 studies in our review do not propose any kind of solution, but we make a clear distinction  
168 between omissions for which any interpretation would be highly speculative and the  
169 resignatory approach (strategy 1c, Fig. 1) which explicitly recognises that little can be done  
170 about indefinability and the associated non-generalizability beyond informed acceptance.

### 171 **3.2. Tackling Boundary ambiguity**

172 Regarding the boundary ambiguity of many wicked problems (2, Table 1), three strategic  
173 options emerged from the analysis; although it should be noted that they are not necessarily  
174 mutually exclusive. Some authors propose an explicitly interdisciplinary or  
175 transdisciplinary approach (strategy 2a, Fig 1): the distinction being that an  
176 interdisciplinary approach entails integration across different scientific disciplines whereas  
177 transdisciplinary entails the incorporation of other strands of knowledge including non-  
178 academic knowledge (Tress et al., 2004). For example, Batie (2008) uses the example of  
179 ecological economics and sustainability sciences as examples of interdisciplinarity to  
180 address wicked problems, whereas Conklin (2010) and Palmer (2012) advocate  
181 transdisciplinary approaches in which science is integrated with management. A variation,  
182 for Innes and Booher (2010) proposes transdisciplinarity with a particular emphasis on the  
183 generation of rational knowledge and discussion through permanent collaboration between  
184 public and private decision makers, enrolling scientists as informants and facilitators.

185 Systems thinking (strategy 2b, Fig. 1) following Bertalanffy (1968) also features in some  
186 approaches such as the one inherent to the socio-ecological framework (Berkes, 2011) and  
187 underpinning the proposals by Shindler and Cramer (1999), Chapin et al. (2008) and  
188 Sharman (2009). Beyond transdisciplinary planning processes, Innes and Booher (2010)  
189 propose a complexity-based approach to tackle wicked problems that also appears to favour  
190 looking at wicked problems through the lens of systems thinking but using softer tools that  
191 recognise different world views and local knowledge (see also Checkland, 1981 and 2000).  
192 The ‘collaborative rationality’ proposed by Innes and Booher (2010) draws upon Habermas  
193 (1984) and emphasises the importance of levelling power imbalances in order to reach

194 genuine consensus. We distinguish a final approach in response to this defining  
195 characteristic, which we call boundary spanning (strategy 2c, Fig. 1). This refers to  
196 bridging levels or institutional boundaries within organizations and across functional scales  
197 (van der Brugge et al., 2005; van Latesteijn & Rabbinge, 2012; Whyte & Thompson,  
198 2012).

### 199 **3.3. Tackling Exacting temporality**

200 Several approaches have also been proposed to deal with the temporally exacting  
201 characteristic evident in many wicked environmental problems. Different forms of scenario  
202 building, fore-sighting and envisioning (strategy 3a, Fig. 1) are advanced for imagining  
203 plausible futures and preparing solutions for them (e.g., Batie, 2008; Whyte & Thompson,  
204 2012; Griffith in Brown et al., 2010). Not mutually exclusive to envisioning is the  
205 opportunity-driven approach (strategy 3b, Fig. 1), by which several authors propose  
206 grasping the opportunity or seizing the moment, to establish dynamic and temporary goals  
207 and intermediate solutions (Lazarus, 2009; van Latesteijn & Rabbinge, 2012). Mascarenhas  
208 (2009) expresses this in terms of concentrating on possibility rather than probability.  
209 Following their practice based approach to planning and decision-making, Innes and  
210 Booher (2010) propose an opportunity-driven approach with (rational) communication  
211 taking place amongst different stakeholders as the key tool to adaptive mitigation of wicked  
212 problems possessing contingent and ever-changing characteristics. Within the socio-  
213 ecological framework, resilience (strategy 3c, Fig. 1) is proposed as the key variable that  
214 determines the limits and thresholds that ought not to be passed, thus attempting to  
215 determine the point at which the system is destabilized to such an extent that alternative,  
216 beneficial courses of action are no longer available (Berkes, 2011).

### 217 **3.4. Tackling Repercursiveness**

218 The most frequently recurring suggestion addressing the repercursiveness characteristic of  
219 wicked environmental problems (within the searched literature) is to use different  
220 participatory approaches (strategy 4a Fig. 1). This is formulated, variously, as effective  
221 engagement (Batie, 2008), integration of knowledges, social learning, accommodation of  
222 multiple alternatives, group exploration (Mascarenhas, 2009), dialogue mapping and  
223 deliberation (Conklin, 2010). Suggestions also include some more concrete frameworks  
224 such as adaptive co-management (Berkes, 2011), and collaborative rationality (Innes &  
225 Booher, 2010), both of which explicitly prescribe the necessity to go beyond participation  
226 and towards active collaboration throughout the whole planning and decision-making  
227 process.

### 228 **3.5. Tackling the Double hermeneutic characteristic**

229 The notion of a double hermeneutic (5, Fig. 1) draws on Giddens' (1987) idea that there is a  
230 two-way relationship between reflection upon and participation in the social world. This  
231 can be particularly frustrating when tackling wicked environmental problems in which  
232 social context and proposed solutions are mutually and constantly reshaping one another. In  
233 response, some of the reviewed literature refers to a participatory re-framing of the  
234 problem through iterative processes (strategy 5a, Fig. 1) that is, sharing views at different  
235 stages of the process to reframe the problem. This includes the proposals by van Bueren et  
236 al. (2003), Coyne (2005), Batie (2008), Conklin (2010), Palmer (2012), van Latesteijn and  
237 Rabbinge (2012) and Schooneveldt (in Brown et al. (2010)). Alternatively, by placing  
238 wicked environmental problems in the context of complexity, Innes and Booher suggest

239 going beyond participation through iterative dialogues, and promote instead “a democratic  
240 governance for a resilient society” (2010, p. 196). Their idea of resilience envisages public  
241 rationality and adaptiveness spontaneously arising from the communicative processes  
242 taking place within and between local communities, scientists, planners and politicians.  
243 According to these authors, rational processes of communication will allow communities to  
244 constantly adapt to any new circumstances, and be empowered to take full responsibility for  
245 common, agreed actions and decisions.

246 A second strand aiming to tackle the double hermeneutic problem characteristic can be  
247 classified as a holistic approach (strategy 5b, Fig. 1) that emphasises connectedness.  
248 Mascarenhas (2009) argues for a focus on the relationships between discrete alternatives  
249 rather than continuous variables for a better understanding of the systemic nature of wicked  
250 problems (see also Sharman (2009)). Waddock (2012) conceives of a holistic shift through  
251 which agents of change stand outside the detailed interactions at the operational level and  
252 take a bigger-picture view with democratically agreed objectives. According to the APSC  
253 (2007) thinking inclusively to tackle wicked problems also belongs to the holistic approach.

254 We also find an atomistic (strategy 5c, Fig 1) proposal in relation to the double hermeneutic  
255 in Chapin et al. (2008) who recommend pursuing simple solutions at an appropriate scale  
256 (e.g., local or regional), thereby capturing problem definitions at the actor level. This two-  
257 way dynamic is treated ambivalently under asymmetric pre-commitment strategy (Lazarus,  
258 2009), an approach which deliberately makes it hard to roll-back laws established to deliver  
259 environmental goods, while simultaneously allowing advances that are consistent with the  
260 established law’s objectives. The pre-commitment rationale recognises that actors, over

261 time, will sometimes subvert less rigid arrangements in the pursuit of self-interest therefore  
262 it promotes seizing moments of opportunity to pre-empt this.

### 263 **3.6. Tackling Moral consequentiality**

264 We found a consensus, where the issue arises, that the morally consequential nature of  
265 wicked problems can be addressed through public participation (6a, Fig 1). Authors refer  
266 variously to collective deliberation (Coyne, 2005); citizens at the core of the problems  
267 (Sharman, 2009); equal empowerment of everyone (Aslin & Blackstock in Brown et al.,  
268 2010); increasing ownership through transparency and participation (Mascarenhas, 2009);  
269 comparing different perspectives and incentivizing continuous debate (Whyte & Thompson,  
270 2012); and of going beyond public participation and into rational collaboration (Innes &  
271 Booher, 2010). In places this participatory theme evokes a Habermasian view of governance  
272 (Habermas, 1984), presupposing that the generation of permanent platforms for discussion  
273 and collaboration are the key to overcoming barriers to progressive decision-making (for  
274 example, differences in status, power, etc.) and facilitating rational decisions. There are notes  
275 of caution however. Participation ought to take proper account of the socio-ecological  
276 contingencies of any given moment for Innes and Booher (2010). Head and Alford (2015)  
277 agree that collaboration offers one way of recognizing the complexity of problems but point  
278 to the difficulty of establishing and sustaining robust collaboration particularly in a public-  
279 sector context subject to turbulence and strict accountability rules. Van Bueren et al. (2003)  
280 identify risks involved in over-reliance on citizen engagement citing ethical dilemmas  
281 associated with public participation. One example, are the tensions created trying to maintain  
282 scientific credibility while engaging in adaptive management (Griffith in Brown et al., 2010).  
283 In addition, the APSC (2007) cautions that lack of understanding of the wicked

284 environmental problem can result in different stakeholders being confident that their version  
285 of the problem is correct. To the list of logistical challenges Sharman (2009) adds the need  
286 to re-think the scale of moral values, with citizens at the core of the process, an idea echoed  
287 throughout the literature. Finally, Huxham and Vangen (2005), advise that seeking  
288 collaborative advantage is a seriously resource-consuming activity that practitioners and  
289 policy makers should not undertake lightly.

#### **4. Case study analysis**

290 There follow four separate case studies undertaken by sector specialists (the four named  
291 authors). A personal perspective is presented regarding the influences of the wicked  
292 problem discourse within the field of each of these four cases. We were inspired to develop  
293 this paper and drawn together through our encounters with the ‘wicked problem’ discourse  
294 in the course of our separate programs of research. These four cases have not been selected  
295 necessarily because they feature prominently in the ‘wicked problems’ discourse, although  
296 some of them (e.g. the mitigation of diffuse pollution in freshwater systems) have been  
297 identified as such (Patterson et al., 2013). For the most part however, they are not  
298 exemplars or archetypes long established as wicked problems by scholars. For us  
299 ‘wickedness’ is not a fixed academic label but an analytical category and we have selected  
300 the four cases to show that they variously share the characteristics of wicked problems as  
301 defined in this paper. More importantly, they allow us to present ideas to address or ‘tackle’  
302 wicked problems in the context of real-world environmental challenges that bear the  
303 hallmarks of incorrigibility and intractability that first drew the attention of Rittel and  
304 Webber (1973). Whether or not wicked problems are either explicitly referred to in the  
305 respective policy frames or generally in the measures adopted to manage the challenges is

306 not germane to our analysis and we fully accept that other discourses may have influenced  
307 the development of the policies that are in place.

308 We proceed systematically, case by case, firstly presenting the policy frame, secondly  
309 supporting our assertion that the case is a wicked environmental problem. We do so in a  
310 narrative way, highlighting elements of the problem that link to the defining characteristics  
311 established in this paper. Thirdly, we explore the tackling strategies that we see in evidence  
312 and critique them in light of the literature presented above.

#### 313 **4.1. Securing the sustainability and resilience of landscape and land-use systems** 314 **through spatial planning**

315 **What is the policy frame?** Following political devolution from the UK more than a decade  
316 ago, the Scottish Government assumed full competence in Spatial Planning. The resulting  
317 political and planning framework is fragmented (Campbell et al., 2012; Sugden et al.,  
318 2012). It comprises independent regimes for urban, rural and semi-natural land-use  
319 systems. This might hamper the achievability of generic political goals for Scotland's land  
320 systems, including achieving sustainable multi-functionality and increasing resilience  
321 (Scottish Government, 2011a). Relevant examples of regulations and planning tools that  
322 concern the built environment include the National Planning Framework 2 (Scottish  
323 Government, 2009b), the National Planning Framework 3 (Scottish Government, 2014a),  
324 the Scottish Planning Policy (Scottish Government, 2014b) and Local Development Plans  
325 for local planning authorities. Meanwhile Scotland's Land Use Strategy (Scottish  
326 Government, 2011a), local Forest Indicative Strategies, regional Forest District Strategies,  
327 and Rural Development Programmes are all concerned with the planning and regulation of



328 rural areas, whilst the Nature Conservation (Act) Scotland (Scottish Government, 2004)  
329 and the Local Biodiversity Action Plans regulate natural resources. Landscape-oriented  
330 policies include: National Scenic Areas and National Parks; Local and Regional Landscape  
331 Designations; and Landscape Character Assessment and Supplementary Planning  
332 Guidelines underpinning local plans and strategies. Additionally, some other regulatory  
333 instruments have been recently approved that strongly influence the direction of spatial  
334 planning, including; the Land Reform (Scotland) Act 2003, and (Modification) Order 2013  
335 (Scottish Government, 2013), and the Climate Change (Scotland) Act (Scottish  
336 Government, 2009a). Clearly therefore, there is a diversity of very specialized regulatory  
337 and planning instruments influencing change in land-use (Campbell et al., 2012). This  
338 results in a highly fragmented spatial planning framework. Such fragmentation is therefore  
339 unfit to address the fact that the diverse components of land-use systems are, in reality,  
340 strongly interconnected and mutually dependant, for example, urbanization and its effects  
341 on landscape protection, or conflicts amongst forestry and wind-energy expansion.

342 **What is the wicked environmental problem?** Spatial planning is a an area of public  
343 policy that is defined at diverse levels of public administration, ranging from the National  
344 to the Local levels, and across areas of policy that jointly encompass the natural, rural and  
345 urban components of land-use systems. It is basically aimed at securing the sustainability  
346 and multi-functionality and at increasing the resilience of land-use systems. It is the site of  
347 a wicked environmental problem because it operates within cross-cutting socio-political  
348 jurisdictions and established institutional, administrative and socio-political structures.  
349 Furthermore, it addresses territorial processes that are mutually nested, and hence  
350 ambiguously bounded (2, Table 1) across spatial-temporal institutional scales (from the

351 national to the local), forming complex patterns, making it both spatially and temporally  
352 exacting (3, Fig. 1). Ultimately it is subject to huge uncertainty associated with the  
353 definition of permanent, concrete targets and objectives (1, Fig. 1). This problem is  
354 exacerbated by the lack of stopping rules concerning the definition of targets for change in  
355 land-use systems, especially surrounding defining attributes such as resilience and  
356 sustainable multi-functionality. Additional complexity arises where outcomes can be  
357 determined by the attribution of roles and responsibilities in the decision-making process.  
358 This results in the process of spatial planning being characterized by a double-hermeneutic  
359 nature (5, Fig 1). Furthermore, even the conceptualisation of spatial planning tools to tackle  
360 the wicked problems of resilience and multi-functionality of land-use systems can defy  
361 rational formulation (1, Fig, 1), as the domain itself is simultaneously defined as a scientific  
362 field of study, an administrative technique and a socio-political praxis (European  
363 Regional/Spatial Planning Charter, 1983). Consequently it confounds rules that may be  
364 separately applicable to the political, social and scientific spheres of human knowledge and  
365 action.

366 **How are the strategies to tackle wicked problems being reflected in practice?** The  
367 indefinability that is inherent in the complex nature of land-use systems (Rindfuss et al.,  
368 2008; Dearing et al., 2010) and the landscapes that are representative of these (Pedroli et  
369 al., 2006; Selman, 2008; Dramstad & Fjellstad, 2011) is currently being tackled in Scotland  
370 through the fragmentation of policy and planning frameworks and regimes. This is a  
371 pragmatic (strategy 1b, Fig. 1) and atomistic (strategy 5c, Fig. 1) approach. In order to  
372 tackle the ambiguous boundaries (2, Table 1) of problems associated with landscapes and  
373 land-use systems, the present Scottish planning regime has opted to operate in a systemic

374 mode (strategy 2b, Fig. 1). This is clearly reflected in strategic documents such as  
375 Scotland's Land Use Strategy (Scottish Government, 2011a) and Scottish Planning Policy  
376 (Scottish Government, 2014b) and National Planning Framework 3 (2014a). These  
377 documents are reflective of the Scottish Government's intention to embed spatial planning  
378 policy in a wider and more holistic understanding of land-use systems, by adopting an  
379 ecosystem approach (Scottish Government, 2011b). Regarding the temporally exacting (3,  
380 Table 1) nature of changes in landscapes and land-use systems, it is clear from major  
381 policies and their recent evolution that the approach undertaken by the spatial planning  
382 system in Scotland is opportunity driven (strategy 3b, Fig. 1). This is well reflected by the  
383 recent changes in the definition of targets for issues as important for land-use change as  
384 forestry expansion (Scottish Executive, 2006; WEAG, 2012).

385 In essence, most efforts to cope with the wickedness of land-use systems in the planning  
386 and policy framework in Scotland to date have been concentrated through strategic  
387 instruments that operate at the national and regional levels. Paradoxically, there is a clear  
388 tendency in the Scottish territorial political discourse to favour bottom-up approaches  
389 underpinned by the principle of subsidiarity that favour decisions at the local level (Scott &  
390 Shannon, 2007), and that are backed by a strong emphasis on promoting public and  
391 stakeholder participation in the planning process (strategies 4a and 6a, Fig. 1). Whilst  
392 recognising these competing strategies, it is too soon to evaluate their effects on shaping  
393 novel planning models that are capable of coping with wicked environmental problems  
394 associated with defining targets for planning the sustainable multi-functionality and  
395 resilience of land-use systems and associated landscapes. Nevertheless, a joint effort by  
396 political authorities, local agents and experts is clearly underway.

397 **4.2. Addressing population health through the control of livestock diseases**

398 **What is the policy frame?** Balancing ecological and agricultural objectives under  
399 conditions of climate change whilst competing in globalised food and energy markets  
400 severely tests collective approaches and encompasses a number of policy areas impacting  
401 on the control of livestock disease. The Wildlife and Natural Environment (Scotland) Act  
402 2011 attempts to harmonise policy outcomes with those of the Scottish Rural Development  
403 Program (Scottish Government, 2014c) which in turn are subject to the European Rural  
404 Development programme. The monolithic Common Agricultural Policy, currently in the  
405 midst of profound and politically charged reform, overarches all of these. Environmental  
406 management is further subject to European directives (for example the Habitats Directive,  
407 1992) and UK law (for example, The Protection of Badgers Act (1992)) as livestock  
408 intersects with wild nature. At European Union, UK and devolved Scottish scales there are  
409 complex, nested and overlapping constraints on control policies. More widely, Scotland's  
410 disease control strategy must co-exist in a minefield of international obligations in a  
411 dynamic environment where diseases are both uncertain and emerging, and in which human  
412 values are inextricably bound-up. Animal disease is regulated through The World  
413 Organization for Animal Health (OIE); trade in livestock through The World Trade  
414 Organization; and zoonotic disease through The World Health Organization.

415 **What is the wicked environmental problem?** Few issues attract the polarity of ethical  
416 contestation than that of the human, animal interface. Our attitudes to the other sentient  
417 creatures that share our planet, with animal rights agendas and animal welfare regimes  
418 literally changing the landscape, and our responsibilities to our fellow humans in terms of  
419 food security and moral obligations towards the hungry, create incommensurate priorities

420 (Food and Agriculture Organization (FAO), 1996). Controlling livestock disease directly  
421 encounters all of these contested areas as evidenced by the furore surrounding the funeral  
422 pyres of cattle seen throughout the UK in 2001 (Convery et al., 2005) or accompanying the  
423 ongoing failures to effectively manage bovine tuberculosis (bTB) through culling (or  
424 killing) wild badgers (Cassidy, 2012) and during ‘mad cow disease’ (Murphy-Lawless,  
425 2014) that led to a crisis of confidence in British beef of global proportions. In these recent  
426 cases, market pressures, trade arrangements, food safety concerns, food security issues,  
427 animal rights and animal welfare agendas, indeed the lives and livelihoods of entire  
428 communities, have all been entangled in disputes about science and social justice,  
429 constraining proposed interventions. In the case of bTB scientists, farmers, policy makers  
430 and non-farming citizens continue to argue amongst and between themselves about the  
431 aetiology of the disease and both the efficacy and the ethics of trialled control measures  
432 (Cassidy, 2012) making a wicked problem with indefinability and moral consequences (1  
433 and 6, Table 1) as characteristics.

434 Livestock disease is, in certain cases, exacerbated by particular modes of production, e.g.,  
435 intensification, that can constitute new epidemiological risk in terms of diseases associated  
436 with livestock production (for example, Arnold, 2013), yet are advanced as a solution to  
437 food scarcity. Intensiveness and veterinary interventions create new problems in terms of  
438 disease susceptible and drug resistant animals. Highly efficient farms can experience drastic  
439 interventions such as mass culling following a disease outbreak that have led to severe  
440 social and economic problems, for example, following a Foot and Mouth Disease (FMD)  
441 outbreak in 2001. Vaccination strategies are often influenced by trade implications; for  
442 example, when a country’s disease-free status is compromised by false-positive test results

443 from vaccinated animals. Conservation measures may produce wildlife disease reservoirs,  
444 such as the protection of badgers that farmers associate with increasing bovine TB. These  
445 various effects and interrelationships are open to interpretation as ambiguously bounded  
446 and repercussive problem characteristics (2 and 4, Table 1).

447 Growing global food requirements add further moral and ethical dimensions to already  
448 complex issues with ever increasing requirements for highly productive systems, including  
449 stock bred for production rather than health. Agricultural pressures on wildlife reservoirs  
450 can be intolerant of ‘wild nature’ seeing in it disease risks including vectors and  
451 opportunities such as land resources for additional pasture. Globalisation of trade in animal  
452 produce and live animals is ever increasing. The problems are getting worse in various  
453 ways as the human population grows and any stopping rule appears unlikely. Zoonotic  
454 disease is partly a product of interactions between human and animal systems, and human  
455 populations are encroaching on wild spaces evermore (3, Fig. 1). Social impacts of zoonotic  
456 pathogens can be significant while the variety of competing economic interests frustrate  
457 preparedness initiatives (Miller & Parent, 2012). Drug resistance and disease vulnerable  
458 production units may be products of earlier problem framings that sought to address animal  
459 welfare or human food requirements thereby revealing both a doubly hermeneutic and an  
460 ambiguously bounded pattern (5 and 2, Table 1). Rational demands for food self-  
461 sufficiency post World War II have in part driven intensification for which adverse animal  
462 welfare side effects are an unintended consequence; another repercussive effect. Culling  
463 may be too traumatic to be repeatable in political terms (Convery et al., 2005) with the  
464 potential to stigmatise production systems and become politically problematic for would-be  
465 decision makers. Outbreaks demand action yet all available actions can be unpalatable.

466 Finally, public responses to livestock disease risk are intersubjective, drawing on earlier  
467 experiences, media coverage and other dynamic socio-economic and socio-cultural  
468 contingencies (Duckett & Busby, 2013; Busby & Duckett, 2012) making response to  
469 outbreaks a highly charged political exercise (6, Table 1).

470 **How are the strategies to tackle wicked problems reflected in practice?** Across the  
471 panoply of recent crises besetting the United Kingdom in the area of livestock disease the  
472 available toolbox has been extensively and variously called into service. Recent  
473 experiences of FMD have, for example, resulted in the formation of public participatory  
474 exercises (strategy 6a, Fig. 1) considering, for example, issues of access to the countryside  
475 during livestock disease outbreaks. Recently, interdisciplinary and participatory initiatives  
476 (strategies 2a and 4a, Fig. 1) have been deployed by Scottish Government through its  
477 Centre for Excellence in Livestock Disease Outbreaks ([www.epicscotland.org](http://www.epicscotland.org)), including  
478 scenario planning exercises (strategy 3a, Fig. 1) looking at the future of the Scottish cattle  
479 sector (EPIC, 2014) and the sheep sector (EPIC, 2015). The work within the centre is  
480 interdisciplinary and transdisciplinary where social scientists, veterinary scientists and  
481 other disciplines based across Scotland's major research providers work together to design a  
482 holistic approach (strategy 5b, Fig 1) in a one-stop scientific advice centre for policy  
483 makers.

484 The establishment of structures, like EPIC, that are willing to implement a range of  
485 strategies broadly in-line with those promoted in the literature on tackling wicked  
486 environmental problems, does appear to make Scotland better prepared to meet challenges  
487 like those first encountered in 1986 with bovine spongiform encephalopathy (BSE) and in  
488 2001 with foot and mouth disease (FMD). Stakeholders are more engaged; scientists are

489 working in new partnerships, and these developments alone seem reason for optimism.  
490 With diseases however, unlike the other cases under discussion here, progress in tackling  
491 outbreaks defines success and it is tempting fate to suggest that novel approaches will  
492 deliver significantly better outcomes in the future especially given that traditional responses  
493 may have weakened with the reduction in front-line veterinary staff and state veterinary  
494 services across the UK including Scotland (Lowe, 2009). It is also worth reflecting that  
495 diseases appear as adaptive as any mitigation so far developed which is yet another reason  
496 why novel and emerging pathogens are such a wicked adversary.

#### 497 **4.3. Mitigating climate change through woodland planting**

498 **What is the policy frame?** Scotland's targets to mitigate greenhouse gas (GHG) emissions  
499 were set in the Climate Change (Scotland) Act in 2009 by the Scottish Government. These  
500 targets are 80% GHG emission reduction by 2050 and 42% (interim target) reduction by 2020  
501 (Scottish Government, 2009a). This Act presents a stern challenge to the rural land use sector  
502 which is expected to mitigate its own GHG emissions and also to offset GHG emissions from  
503 other sectors that are not expected to achieve such substantial reductions (for example,  
504 transport and industry). One of the Scottish Government policies to achieve the necessary  
505 GHG emission reductions is the creation of 10,000 hectares of new woodland annually until  
506 2022 (Scottish Government, 2011a). To support woodland creation and management, the  
507 Scottish Rural Development Programme 2014–2020 (Scottish Government, 2014c) has made  
508 £252 million available through the Forestry Grant Scheme (Forestry Commission Scotland,  
509 2015). Farmers can apply for support under eight categories, two for the creation of woodland  
510 and six for management of existing woodland. The most recent discourse points out that apart  
511 from climate change mitigation benefits, the Scottish Government also aims at promoting



512 other environmental benefits as well as economic and social benefits, ensuring that new  
513 woodlands are created by multiple landowners and across holdings.

514

515 **What is the wicked environmental problem?** Climate change, perhaps more than any other  
516 area, has been conceptualized as a set of wicked environmental problems. It defies resolution  
517 due to enormous uncertainties, circularities and conflicting stakeholder interests that become  
518 enmeshed in efforts to develop solutions (Lazarus, 2009). Woodland planting has been  
519 considered an essential strategy to mitigate GHG emissions due to its capacity to sequester  
520 CO<sub>2</sub> from the atmosphere. However, in Scotland, this strategy is difficult to implement due  
521 to conflicting food and climate change policy goals (Feliciano et al., 2013, Munoz-Rojas  
522 Morenes et al., 2015), low acceptability of woodland planting schemes among Scottish  
523 farmers (Crabtree et al., 2001; WEAG, 2012) and volatile stakeholder perceptions about the  
524 consequences of climate change (Barnes & Toma, 2012; Feliciano et al., 2014). Therefore,  
525 the strategy to mitigate the climate change problem is itself a wicked problem and because  
526 of that it engenders slow progress in addressing the main problem. Meanwhile, the rate of  
527 GHG emissions is increasing and time seems to be running out for communities and  
528 ecosystems both in Scotland and around the world. In short, the problem is temporally  
529 exacting (3, Table 1). Furthermore, while neither woodland planting nor any single  
530 intervention can change such a complex nexus, every individual effort can foster negative  
531 repercussions (4, Table 1). For example, reducing available arable land or pasture through  
532 woodland planting may promote more intensive farming through demand-side pressure or  
533 competing imports from other countries; a development laden with a further ambiguously  
534 bounded set of wicked environmental problems (2, Table 1).

535

536 Those seeking to resolve the problem (for example, Scottish Government) are also  
537 exacerbating it (5, Table 1). Political discourses are sometimes contradictory in relation to  
538 the support of woodland planting to cut GHG emissions since by strengthening food policy  
539 discourses, which accept the mantra of increasing food demand, they undermine the  
540 aspiration to increase forest cover. Woodland planting is a morally consequential problem  
541 (6, Table 1) because stakeholders have different perspectives and goals, both specifically in  
542 relation to the successful implementation of woodland planting in Scotland, and in relation  
543 to climate change in general. A report from the Woodland Expansion Advisory Group  
544 (WEAG, 2012) admitted that there is a deep cultural divide between forestry and farming  
545 strategy. A glance at the Food and Agriculture Rome declaration (FAO, 1996) highlights the  
546 moral imperatives stacked-up on the food side of that divide.

547 **How are the strategies to tackle wicked problems being reflected in practice?**

548 Mitigating climate change through woodland planting requires the Scottish Government to  
549 align its own policies, plans and strategies. We focus on the Land Use Strategy for Scotland  
550 (Scottish Government, 2011a) and the Scottish Forestry Strategy discourses (Scottish  
551 Executive, 2006). Through these instruments the Scottish Government recognises that  
552 different individuals have different legitimate interests and priorities for the use of particular  
553 areas of land and that the main factors influencing land use and land use choices can vary  
554 considerably from area to area. There is recognition that decisions are generally best made  
555 by those closest to the land, namely individuals, land managers, communities and businesses,  
556 in order to reflect local needs and circumstances; a recognition partly emerging from and  
557 partly creating a need for participatory processes (strategy 4a, Fig. 1). The Land Use Strategy  
558 for Scotland (Scottish Government, 2011a) proposes a pragmatic approach (strategy 1b, Fig.  
559 1) to inform these local processes.

560 The Scottish Government, working through its Forestry Strategy is cooperating with local  
561 authorities and others to expand existing strategies beyond forestry issues. These multi-  
562 agency strategies are expected to assist in decisions on grant funding, develop proposals and  
563 other decisions relating to land use and land use change, thus embarking upon boundary  
564 spanning collaborations (strategy 2b, Fig. 1). The APSC (2007) considers that improving the  
565 public sector's capacity to work in a distributed way can help to better understand the causes  
566 and solutions of a particular wicked problem among the organisations that are supposed to  
567 deliver the services.

568 The Land Use Strategy for Scotland (Scottish Government, 2011a) enshrines values that land  
569 use decisions should be informed by an understanding of the opportunities and threats,  
570 brought about by the changing climate. In addition, it mentions that land should continue to  
571 contribute to delivering climate change mitigation objectives in addition to reduced GHG  
572 emissions associated to land use change (Scottish Government, 2011a). We interpret this  
573 discourse as being an opportunity driven approach (strategy 3b, Fig. 1).

574 Mitigating climate change through woodland planting is entangled with value conflicts,  
575 ideological and cultural constraints. The Scottish Government has set out principles to decide  
576 how proposals within the Land Use Strategy for Scotland (Scottish Government, 2011a) will  
577 be delivered, including a commitment that, "people should have opportunities to contribute  
578 to debates and decisions about land use and management decisions which affect their lives  
579 and their future" (Scottish Government, 2011a), an explicitly public participatory approach  
580 (strategy 6a, Fig. 1).

581 The Land Use Strategy for Scotland (Scottish Government, 2011a) presents a set of ten  
582 principles for sustainable land use that reflect Scottish Government policies on the priorities  
583 which should inform national land use choices. These principles tacitly acknowledge the

584 doubly hermeneutic characteristics of wicked problem (5, Table 1), whereby contextual  
585 factors, human and non-human are an on-going challenge varying in spatial and temporal  
586 dimensions. The strategy asserts that it is not an option to look at a narrow range of interests  
587 when making decisions about land and it particularly embraces regionalisation. It further  
588 recommends an integrated approach and holistic action in decision-making about land use to  
589 secure tangible benefits in practice (strategy 5b, Fig. 1).

590 Finally, the Forestry Commission Scotland suggests increasing awareness of the forestry  
591 sector's contribution in climate change mitigation with Regional Forestry Forums and  
592 assessing trends in public awareness through public opinion surveys. The Land Use Strategy  
593 for Scotland (Scottish Government, 2011a) recognises that people should have opportunities  
594 to contribute to debates and decisions about land use and management decisions that affect  
595 their lives and their future (strategy 6a, Fig. 1).

596 In 2012, the Woodland Expansion Advisory Group wrote a report to the cabinet secretary for  
597 rural affairs and environment with 24 recommendations to help achieving woodland creation.  
598 Given the inclusive approach intended by both the Forestry Strategy and the Land Use  
599 Strategy, it is expected that these recommendations will be taken forward for further  
600 discussion.

601

#### 602 **4.4. Mitigating rural diffuse pollution in freshwater systems**

603 **What is the policy frame?** The Scotland River Basin Management Plan, developed by the  
604 Scottish Environmental Protection Agency (SEPA, 2009), requires programmes and  
605 interventions that comply with the Water Framework (WFD) and Nitrates Directives. The  
606 WFD (2000) sets the target for European water bodies to reach 'good ecological status',

607 prescribing the use of economic tools and principles and promoting public participation  
608 (Martin-Ortega, 2012). The Nitrates Directive (1991) aims to protect water quality across  
609 Europe by preventing nitrates from agricultural sources polluting ground and surface waters  
610 and by promoting the use of good farming practices. In this context, the Rural Diffuse  
611 Pollution Management Strategy for Scotland (SEPA, 2010) aims at improving water quality  
612 through a combination of regulation, guidance and voluntary measures.

613 **What is the wicked environmental problem?** We focus on how best to mitigate pollution  
614 of freshwater systems at the catchment scale in a cost-effective and socially acceptable  
615 way. This is a problem tackled by Scottish Government (SEPA, 2010), and is also  
616 recognized as a problem by a range of other stakeholders, however, land managers in  
617 Scotland do not always necessarily see or recognize the link between their activities and  
618 water quality (Martin-Ortega & Holstead, 2013, Christen et al, 2015).

619 Catchment management in general (von Korff et al., 2012) and diffuse pollution in  
620 particular have been explicitly recognized to be wicked problems in the literature.  
621 Addressing diffuse pollution requires implementation actions involving multiple actors  
622 acting at multiple scales and influenced by a range of factors (Patterson et al., 2013; Smith  
623 & Porter, 2010), making it ambiguously bounded (2, Table 1). It also commonly involves  
624 tensions and mismatches between spatial and temporal scales relating to environmental  
625 change, human behaviour and institutional processes (Patterson et al., 2013; Smith &  
626 Porter, 2010), which are all riddled by uncertainty and affected by repercusiveness and the  
627 double hermeneutic effect (4, 5 Table 1). For example, programmes to improve water  
628 quality need to be assessed in terms of their economic efficiency at the catchment scale by  
629 the regulator; while each specific intervention requires farmers' action at the field level.

630 Current hydro-chemical models are limited in their capacity to establish the association and  
631 causation between land-management practices and ecological and geomorphological  
632 consequences across the catchment and field scales (Slee et al., 2013). There are also  
633 heterogeneous perceptions of what constitutes proper land-management and how it affects  
634 water quality between different stakeholders (Martin-Ortega & Holstead, 2013, Christen et  
635 al, 2015), making the problem indefinable (1, Table 1). Moreover, there is evidence that  
636 mitigation programmes designed for current conditions might not be ‘future-proofed’  
637 against climate and land-use change (Jackson-Blake et al., 2013), contributing to a  
638 temporally exacting dimension (3, Table 1). Finally, the ultimate aim, established by the  
639 WFD, to achieve (close to) natural conditions in systems that are essentially  
640 anthropogenized, poses a moral dilemma (6, Table 1) as to whether it is acceptable (and  
641 ultimately possible) due to the unequal distribution of the costs of measures to improve  
642 water quality and the benefits the good ecological status provides (Martin-Ortega et al.,  
643 2015).

644 **How are the strategies to tackle wicked problems being reflected in practice?** We focus  
645 on the approach followed by The Scottish Environmental Protection Agency, through the  
646 analysis of its Rural Diffuse Pollution Plan ([SEPA, 2010](#)). The Plan is aimed at ensuring  
647 ‘that the key stakeholders in Scotland work in a coordinated way to reduce diffuse  
648 pollution, tacitly acknowledging the ambiguously bounded nature of this wicked  
649 environmental problem (2, Table 1). There are some early signs of interdisciplinarity  
650 (strategy 2a, Fig. 1) and the adopted catchment approach can to some extent be  
651 approximated to systems thinking (strategy 2b, Fig. 1).

652 The Scottish Environmental protection Agency acknowledges the fact that ‘there is no  
653 single solution to problems of diffuse pollution and it adopts a pragmatic approach  
654 (strategy 1b, Fig. 1) by endorsing best management practices, which rely on a range of  
655 measures to reduce and alleviate diffuse pollution impacts, and by offering a number of  
656 planning tools and in-field measures. Through the creation of a Diffuse Pollution  
657 Management Advisory Group (DPMAG) involving a range of stakeholders and aimed at  
658 ‘helping create robust governance, decision-making and a coordination framework’ and  
659 ‘ensuring input from a cross-section of rural, environmental and biodiversity interests’, the  
660 Scottish Environmental Protection Agency has adopted an explicitly participatory approach  
661 (strategy 4a, Fig. 1). It is too early to observe whether the advisory group is also an  
662 instrument for iterative participatory re-framing (strategy 5a, Fig. 1), which could address  
663 the double hermeneutic issue. The Diffuse Pollution Management Advisory Group’s  
664 ‘Priority Catchment Strategy’ where areas significantly failing water quality standards are  
665 prioritized, could be approximated to a certain extent to the threshold delimitation approach  
666 (strategy 3c, Fig. 1).

667 The national awareness raising and one-to-one farm visit campaigns, that are at the core of  
668 the Rural Diffuse Pollution Plan and by which the Scottish Environmental Protection  
669 Agency has moved from a punitive approach to a supportive one, could be interpreted as  
670 the regulator’s strategy towards tackling the morally consequential aspect of diffuse  
671 pollution’s wickedness (6, Table 1), by increasing transparency and participation  
672 (strategies 6a and 6b, Fig. 1). While there has been no formal evaluation of the overall  
673 effectiveness of the Rural Diffuse Pollution Plan in mitigating diffuse pollution, the Diffuse  
674 Pollution Management Advisory Group is observing positive progress. Compliance with

675 General Binding Rules in six of the priority catchments has risen from 26% to 51%, with  
676 88% compliant or working towards compliance, as evidenced by field visits (SEPA, 2015).

## 5. Discussion

677 Numerous difficulties remain, some of which we attempt to address below. However first  
678 we can say positively that strategies identified in the selected literature are clearly evident  
679 in practice in the Scottish cases we have featured. Given that cause and effect between  
680 theory and practice is perennially difficult to establish we have at least been able to draw  
681 some parallels between environmental management praxis and the ‘tackling wicked  
682 environmental problems’ literature, finding clear correspondences in terms of theoretical  
683 ideas that have practical counterparts. An exemplar of theoretical ideas resembling  
684 elements in current practice is participation. Various participatory processes were  
685 evidenced in all four case studies. In this regard, the analytical approach we adopted allows  
686 us to offer a partial answer to the question, often raised in this context, regarding whether  
687 the wicked problem discourse is any more than a descriptive commentary and is actually  
688 grounded in practices, (for example, Xiang, 2013). We have shown that, within the Scottish  
689 context at least, socio-ecological challenges are sites where approaches consistent with  
690 those advocated in the wicked problem literature are being practiced. In all four of our case  
691 studies notable parallels are evident. With regard to securing the sustainability and  
692 resilience of landscape and land-use through spatial planning, we have identified in-use  
693 tackling strategies, such as the ecosystems approach, (the primary framework for action  
694 under the Convention on Biological Diversity, 1992) that evoke the systemic approaches  
695 common in the discourse. Scottish Government have also embraced scenario exercises and  
696 appear committed to interdisciplinary science to tackle the thorny issues involved in



697 addressing population health through the control of livestock diseases. When it comes to  
698 mitigating climate change through woodland planting, there is further evidence that multi-  
699 scale approaches have been deployed in response to the ambiguously bounded nature of the  
700 challenges faced. In our fourth case study, mitigating rural diffuse pollution in freshwater  
701 systems, it also seems reasonable to argue for the existence of holistic, participatory,  
702 interdisciplinary and systemic approaches evoking similar ideas from the literature.

703 The extent to which the ‘strategies to tackle wicked environmental problems’ discourse has  
704 actually influenced these practices is more difficult to determine. All of the options  
705 (strategies 1a to 6b) are not only present as strategies to tackle wicked problems but are also  
706 aligned to prevailing ideas in wider research beyond any necessary association with wicked  
707 problems; examples include quests for transparency and systems thinking. The discourse, in  
708 many ways broadly reflects current methodologies, particularly in the social sciences,  
709 rather than offering a unique set of approaches tailored for a specifically ‘wicked’ problem.  
710 Other examples include the rubric of interdisciplinarity that pervades a great deal of  
711 research independently of the discourse of wicked environmental problems. Likewise,  
712 participatory approaches are de rigueur across social science with the idea of ‘the  
713 stakeholder’ a prerequisite for a great many problems that are not ostensibly wicked (for  
714 example, Renn, 2003). Similarly both adaptive and holistic approaches within the socio-  
715 environmental problem sphere do not appear consistently differentiated in the searched  
716 literature from their more general usage.

717 This degree of generality does not invalidate the utility of any of the aforementioned  
718 approaches but does raise questions about the influence of the discourse especially given  
719 that it largely operates within an Anglophone diaspora (Xiang, 2013) whereas many of the

720 actual environmental problems and their management approaches appear ubiquitous. The  
721 question then arises, regarding whether these approaches are simply generally accepted as  
722 valid and useful for tame and wicked problems alike or whether they particularly offer  
723 something to wicked environmental problems. The evidence from our cases is mixed.  
724 Participation, for example, is often advanced uncritically as a universal panacea yet has  
725 obvious limitations including both potentially greater overheads than non-participatory  
726 approaches and variable outcomes. Other strategies to tackle wicked problems appear  
727 overly optimistic, for example overestimating the efficacy of interdisciplinary approaches;  
728 a familiar issue for many researchers. Other strategies to tackle wicked environmental  
729 problems appear to cherry-pick the least wicked parts of problems. Some of the strategies  
730 even appear to go against the foundational definition (*contra-natura*), for example, the  
731 atomization approaches. This reductionist strategy, breaking problems up into manageable  
732 components, aligns well with traditional ideas about complexity but is singled out for  
733 criticism by Rittel and Webber in their original formulation of wickedness. Wicked  
734 problems, they insist, are not supposed to be amenable to straightforward simplification.  
735 We are therefore keenly aware that wickedness, in its original formulation has a deeply  
736 problematic intractability to its nature and is different to complexity. The distinction is  
737 starkly evident in the explicitly negative prognosis running through the Rittel and Webber  
738 analysis. Those tasked with tackling wicked problems often have to contend with  
739 irreconcilable stakeholders, collateral environmental damage caused by previous and  
740 current interventions, policy failures, messy situations, conflict, temporary fudges, and  
741 paradoxical and morally objectionable outcomes – that’s how wicked problems are defined  
742 and where such issues are avoided or resolved there was probably no wicked problem in the  
743 first place.

744 Complexity, by contrast, has long been ‘tackled’ in many ways in the social sciences for  
745 example through Soft Systems Methodology (SSM) which proposes advanced problem  
746 definition techniques, inclusive approaches to different worldviews and participatory  
747 exercises with all kinds of stakeholders. This is not to say that SSM or other approaches  
748 that have emerged independently are incompatible with tackling wicked environmental  
749 problems, rather, that claims for their efficacy or indeed appropriateness probably need to  
750 be considered on a case by case basis.

751 One approach that does appear incompatible and worth noting is precommitment strategy  
752 (see section 3.5). Its notion of locked-in mitigation appears theoretically ill-equipped to  
753 being an effective tackling strategy. In particular, given the general improvement in  
754 scientific knowledge over time, privileging current assessments and goals over those that  
755 may develop in the future and regarding current opportunities as inherently preferable to  
756 those that may arise, seems flawed. Seeking to pin down mitigation when the problem itself  
757 cannot be pinned down does not seem to be a sound principle. This is not to say that  
758 binding targets, particularly in the sphere of emissions targets, do not have a constructive  
759 role.

760 More broadly, it is far from clear how many of the proposed wicked environmental  
761 problem fixes differ from parallel theoretical approaches, beyond belonging to a unique  
762 discourse. That said, generality may well be a strength and the postmodern turn that social  
763 science has made towards openness of method, inclusivity of stakeholders and rejection of  
764 reductionism cannot be excluded from approaches to what may be the severest socio-  
765 technical challenges of all. Furthermore, there is a pragmatic and a can-do tenor to most of  
766 the literature excluding the original formulation. The idea of ‘tackling wickedness’ has, in

767 the most part, usefully moved away from idealistic notions about ‘solutions’. At the time of  
768 publication Rittel and Webber were despondent about a failing planning system in which  
769 ‘arrogant systems analysts’ falsely promised continual progress through outdated and  
770 failing notions of ‘scientific management’. Most subsequent authors have been at pains to  
771 reiterate a version of the wickedness conundrum before proposing their best-fit approach  
772 and most, while determined that efforts must be made, are cautious and conservative in  
773 their assessment of efficacy. For example, Head (2014) and Head and Alford (2015), argue  
774 that while conclusive solutions are very uncommon, it is possible to frame partial,  
775 provisional courses of action against wicked environmental problems. This is not without  
776 risk. Addressing only some problem elements can spawn new problems just as the Lernean  
777 hydra grew another two heads for each that was cut off. Therefore, it must be stressed that  
778 what are considered in this study are explicitly tackling strategies not solutions. The  
779 incorrigibility or otherwise of the wickedness bedeviling Scotland’s environmental  
780 challenges demands our best efforts, however problematic the available options appear.

## 6. Conclusion

781 In closing, we believe it is important to reiterate the order of magnitude of the challenge  
782 required in making useful progress with wicked environmental problems. Rittel and  
783 Webber set us an extraordinary task, already anticipating some of the subsequent proposals  
784 and ruling them out as inadequate. For example, they dismiss traditional, objectivist  
785 systems approaches unequivocally stating that, “this type of scheme does not work” (Rittel  
786 & Webber, 1973). In comparison to the ‘dodekathelon’ of challenges set for Hercules that  
787 required only supreme effort, the decathlon of trials Rittel and Webber identified constitute  
788 tasks for which even herculean effort is not enough. Unlike the slayer of the Nemean lion,

789 the would-be wicked problem tackler neither knows what the mission is, nor will it  
790 necessarily ever be clear whether or not it has been accomplished. Rittel and Webber's lion  
791 is not only "aggressive" but "tricky (like a leprechaun)" and "vicious (like a circle)" (Rittel  
792 & Webber, 1973). It is to be expected then, given the scale of the challenges we have  
793 investigated in our four cases that any positive impact resulting from strategies to tackle  
794 wicked problems, even where it may exist, is extremely difficult to assess. Therefore, it is  
795 with some trepidation, within this context of 'incurable' problems, that we offer this  
796 research on small steps that are being taken within Scotland toward taming the untameable  
797 beast.

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Table 1: Six consolidated characteristics of wicked problems

<b>Short description</b>	<b>Long description</b>
<b>1.Indefinable (and non-generalizable)</b>	<p>The formulation of a wicked problem is the problem. Stakeholder contestation abounds hampering all attempts to reach agreed or definitive problem formulations and making each wicked problem unique and resistant to general strategies of mitigation.</p> <p>This creates an immense problem for both analysts and would-be problem solvers. It undermines all the following definitions (2-6) just as it did for Rittel and Webber whose 10 characteristics were equally caught in this conundrum (of their own devising).</p>
<b>2.Ambiguously bounded</b>	<p>Wicked problems can usually be considered as symptoms of another different problem often at a different scale. The resultant inter and intra-connectedness of issues problematizes the isolation of manageable components. Boundaries are hard to establish and unstable. There are problems within problems and strategies to address one can spawn other single or interlocking problems.</p>
<b>3.Temporally exacting</b>	<p>Time is often running out where wicked problems are concerned. There is generally no stopping rule. There are no ends to the causal chains linking open systems involved. Persistence and longevity confound intervention strategies and mitigation efforts often only cease because of the intervention project's own material limitations. System relationships are frequently nonlinear exhibiting disproportionate and unpredictable changes. Co-evolution occurs both in the overall system and the agents within it.</p>
<b>4.Repercussive</b>	<p>Proposed solutions to wicked problems are entangled with value conflicts and ideological/cultural constraints often with side effects that may themselves be profoundly problematic. They do not have an enumerable or an exhaustively describable set of potential solutions, nor is there a well-described set of permissible operations that may be incorporated into any plan. There is no ultimate validity test for solutions. A proposed solution to a wicked problem is often a 'one-shot operation' with the problem resisting a return to square one having often been transformed by attempts to tackle it.</p>
<b>5.Doubly hermeneutic</b>	<p>There is a two-way relationship between analysis and the social world. Understandings of wicked problems cannot be pinned-down but are constantly challenged by active subjects who, unlike rocks or chemicals under the gaze of the natural scientist, can change their practices just as understandings of those practices are developed condemning attempts to solve wicked problems based on a specific understanding of the behaviours involved to failure. The information needed to understand a wicked problem depends upon initial framing which itself is co-dependent on a wide range of contextual factors; human and non-human - adaptive agents react to the system and to each other. System behaviour is</p>

	<p>emergent from the interaction of the parts, such that the whole is different from the sum of the parts. The problem is not understood until after the formulation of a solution.</p>
<p><b>6. Morally consequential</b></p>	<p>Wicked problems demand action while displaying great resistance to change. They exist in social systems where mistakes are unacceptable not in controlled environments. This can create significant moral dilemmas that pose individual risks for would-be problem solvers who may be held to have no right to be wrong yet may be morally obligated to act. Outcomes can always be contested. Those seeking to solve the problem may also be causing it or inadvertently causing another wicked problem.</p>

## Appendix

### Supplementary materials

Item	Label	File type
Table 1.	Six consolidated characteristics of wicked problems	Word Table on next page
Figure 1.	The wicked wheel: strategies to tackle wicked problems mapped to consolidated characteristics of wickedness proposed in the searched literature	Powerpoint figure as separate file attachment

