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Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Alexander	510 NHs	Nursing Home	Cross-sectional	RN HPRD	14 long-	With RN	negativ
-200)8 in Missouri	Compare		Grouped	and 5	HPRD < 0.30,	
		files 2004		low (<0.30)	short-stay	residents	
				medium	Quality	with	
				(0.30-0.44)	Measures	moderate-	
				High (>0.44)		severe	
					(Process	pain	
					and	increased	
					Outcome)	With RN HPRD	positive
						<0.45 minutes	
						or less, fewer	
						pressure ulcers	
						than nursing homes	
						reporting	
						higher RN staffing	
						As RN staffing increased,	positive
						licensed nurses spent	
						more time with	
						residents	

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Castle 2008	8,023 NHs	OSCAR	Cross-	FTE RNs/	19 quality	Average RN turnover	
		Primary data	sectional	100 residents	of care	46.10%	
		ARF			deficiencies	Average DON turnover	
		(2005-2006)				39.40%	
					Sum of RN	Low NA turnover	negative
					terminations	associated with high RNs	
					for 6 months/	Low RN turnover	negative
					Sum of	associated with	
					established	high RN staffing	
					positions	levels	
						Low RN turnover	negative
					RN vacancy	associated with	
					rates	high RN staffing	
						lev;	
					(Outcomes)	Low DON turnover	positive
						associated with	
						low turnover	
						RNs,LPNs,NAs	
						High RN turnover	positive
						associated with high	
						number deficiencies;	
						High RN staff associated	
						with low RN staffing;	
						Low RN turnover and	not
						deficiencies not	significa
					significantly		

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Castle and	6,005 NHs	Primary data	Cross-sectional	FTE RNs/	11 long-	In 5 of 6 RN	positive
Engberg		OSCAR		100 residents	stay	staffing coefficients,	
200	8	ARF		RNs/ (NA	quality	higher RN staffing	
		Nursing Home		and LPNs)	measures;	associated with	
		Compare			3 short	better quality	
				% FTE positions	stay	High RN stability	negative
				filled by agency	quality	associated with low	
				RNs in past	measures;	restrain use; high professi	onal
				year	%RNs	staff assoc.with low use	negative
					work 5 yrs.	use; high RN and NA	positive
					or more	agency staffing associated	ł
					(Process	with high restraint use	
					and outcome	9)	
Castle and	1,071 NHs	Primary data	Cross-sectional	FTE agency	14 QMS	An additional agency RN	positive
Engberg		Nursing home		RNs/100 beds		improves quality;	
200	8	compare			(Process	An additional RN does	not
				FTE agency	and	not;	significar
				RNs/100 beds	Outcomes)	Regular RN staff and	positive
						agency NAs interact	
						positively	
						There is a positive	positive
						interaction between	
						agency RNs and	
						regular LPNs	

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality	Quality Indicators	Findings	
	·			Indicator	(Types)		
Decker	4.086 Medicare	National Nursing	Cross-sectional	RN daily	Predictors	Increase in RN staffing	negative
200	08 stay	Home Survey		hours/bed	of discharge	decreased the	
	discharged	1997 and			status	probability of hospitalization	
	residents	1999			(6 types	by > 4% points;	
					of	Higher RN staffing and PT	negative
					discharges)	staffing levels associated	
					(Outcome)	with shorter length of	
						stay among recovered/	
						stabilized discharges	
Decker	6,623	1999 National Nursing Home	Cross-sectional	RN daily	Discharge	For longer stay residents	negative
200	08 sample of total annual	Survey		hours/bed	of nursing	(>30 days) higher	
	discharges for	ARF			home	RN staffing	
	shorter and long			RN FTEs/ RN +	residents	levels in NHs reduced	
	stay in both residents			LPN + NA FTEs	to hospital	hospitalizations only for	
	admitted from hospital					residents admitted from	
	or not				(Outcome)	hospitals;	
						Higher RN levels reduced	
						hospitalization more	
						than higher licensed	
						nurse levels or	
						skill mix;	
						only among longer-stay	not
						residents not	significar
						admitted from hospitals	
						was RN staffing unrelated	
						to hospitalizations	

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Dellefield	24 MDS	Primary data	Qualitative	RN Minimum		MDS training, reporting	
2008	8 RNs from			Data Set		relationships, software	
	20 states			Coordinator		used, quality and	
				Role		compliance	
						cultures impact	
						the RN's work role	
						performance	
Feng (2008)	77,622	OSCAR	Longitudinal	RN HPRD	RN staffing	Overall increase in	positive
	survey observations	ARF			level in	nursing staff;	
	from 9,996	CMS regional			response to	small significant	negative
	urban,	wage index			state	decrease in RN HPRD	for RN
	free-standing				Medicaid rat	e	HPRD
	NHs in 48 states				and case-		
					mix		
					reimburseme	ent	
					(Structural)		

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Horn (2008)	1,376 nursing	National Ulcer Long-	Cohort study	Average RN direct	Hospital-	For 100 bed long-stay	negative
	residents and	Term care Study		care time/resident	izatons,	NH with high risk	
	82 NHs	MDS data		day (10 minute	pressure	nursing unit with less than	
	in 23 states	Medical records		increments)	ulcers,	10 minutes RN/per resider	nt
		Wage data			urinary	day, increase in RN staffin	ig to
		Bureau of Labor			tract	30-40 minutes/resident da	у
		Statistics			infections	associated with annual ne	t
						societal cost savings of >	
					(Outcomes)	\$319,000; nursing home to	otal
						costs estimated to increas	e
						\$199,507 for 100-bed, hig	h risk
						home; staffing decreased	
						0.01 HPRD on average af	ter
						introduction of case mix;	
						reduced incidence of outco	omes
Konetzka,	399,206 resident	MDS resident	Longitudinal	RN HPRD	Pressure	With endogeneity of	negative
Stearns,	observations	quarterly			sore within	staffing increases, greater	
Park 2008	from freestanding	observations		RN staffing hours	14 days;	RN staffing significantly	
	nursing homes in Ohio,	falling within		as proportion of total	UTI within	decreased likelihood of	
	Kansas, Maine,	120 days of		nurse staffing hours	last 30 days	both adverse events;	
	Mississippi,	annual OSCAR				Increased skill mix	negative
	South Dakota	data point;			(Outcomes)	decreased incidence of U	Tls
	(1997-2000)	OSCAR					

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Siegel (2008)	31 nursing home staff in 3 NHs	Primary data	Qualitative RN sup Nursing membe	ı staff		Significant variations in RI experiences of organization resources; processes used support RN supervisory ro- limited evidence of RN perceptions of the benefits	onal d to ole;
			self-rep	ort		of training to support role	
Castle 2009	3,876 NHs	Primary data OSCAR Nursing Home Compare 2006	Cross-sectional	FTE regular RNs per 100 resident days Any RN agency used in 2006 FTE agency RNs/ 100 beds Agency RN as % of all RNs	11 chronic care quality measures; 3 post-acute quality measures (Process and Outcomes)	Average 12.5% FTE/ 100 beds -RNs 28.3% nursing home had some agency use; 4.1% NHs only used RN agency In NHs with no agency use 13 of 15 QMs QMs significantly lower than in nursing homes with 25% or more agency use	positive

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Castle,	7,542 NHs	OSHA data	Cross-sectional	FTE RNs/100	Workplace	Nursing homes with high	positive
Engberg,		OSCAR		residents;	Injury-	FTE RNs/100 beds	
Mendeloff,		ARF			Lost Days	more likely to	
Burns						report high injury rates;	
200	9					lower quality homes	negative
					(Outcome)	more likely to	
						report high injury rates;	
Decker	1,048 cases	2004 National	Cross-sectional	DON	Mean tenure	DON education	negative
and	of DON	Nursing Home		education	of DON	significantly related	
Castle(2009)) tenure	Survey		level		shorter DON tenure	
		OSCAR			(Outcome)	DONs with diploma	negative
		ARF		Facility		or associate degree had	
				ownership;		on average nearly 7	
				occupancy		more months of	
				rate		job tenure than DONs	
						with higher degrees;	
						After career	
						experience, DON	
						tenure in not-for-	
						profit nursing homes	
						greater than for-profit	
						chain nursing homes;	
						Increased occupancy	positive
						associate with increase	
						in DON tenure	

Donoghue	2,900 NH	Primary data	Cross-sectional	NH	RN	Turnover lowest in	negative
and Castle	administrators	Nursing Home		administrator	turnover	nursing home with	
2009	9 from 1,333	Compare		role		consensus manager,	
	randomly	OSCAR		(leadership	(Outcome)	with 7% for RNs;	
	selected			style)		Turnover highest in	negative
	NHs					nursing home with	
						shareholder manager	
						(do not solicit input or	
						provide staff information	
						to make decisions)	
						Leadership style	
						and turnover associated	
Kim,	4,933 annual	California	Longitudinal	RN HPRD	Deficiency	RN HPRD negatively	negative
Harrington,	observations	OSPHD			citations	related to total	
Greene	of 1,099	OSCAR				and quality of care	
2009	9 NHs in California	MDS			(Outcomes)	deficiencies;	
	1999-2003	ACLAIMS				marginally related	
						to serious	
						deficiencies	
Kim, Kovner,	201 nursing	California	Longitudinal	RN HPRD	Total	RN staffing levels	negative
Harrington,	facilities in	OSPHD	panel		deficiencies;	negatively related to	
Greene,	CA staffing	ACLAIMS			quality of	total deficiencies,	
Mezey	standards;				care	quality of care	
-2009	9 210 NHs				deficiencies;	deficiencies, and	
	consistently				Serious	serious deficiencies	
	failed				deficiencies;		
	standards					Met staffing standards	not
	of 1,099				(Outcomes)	not related to receiving	significar
	free-standing					serious deficiencies	
	California NHs						
	1999-2003						

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings
AcGilton	16 RN	Primary data	Qualitative	RN role		Themes identified-
-200)9 charge					against all odds; getting
	RNs in					through the day; stepping
	Ontario					in work; leading and
	Canada					supporting unregulated
						care workers; the intersection
						of work context and work
						strategies

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Park and	55,248	OSCAR	Cross-sectional	RN HPRD	Quality of	Average	
Stearns	facility-year	ARF			Care =	RN HPRD = 0.34	
200	09 observations			Impact of 16	% pressure	No significant association	not
	from 15,217			states that	sores;	of standards	significan
	free-standing			implemented	% contrac-	change and resident	
	NHs			or expanded	tures;	outcomes;	
				staffing	%inconti-	Non-profits	
				standards	nence;	had statistically	
				compared to	% catheter	significant increase	
				those without	use; %	in RN HPRD;	
				new standards	restraint	Increased standards	positive
					use; %	associated with small	
					Total	staffing increases for	
					deficiencies	nursing home below or	
						close to new	
					(Process	standards;	
					and outcome)) increased standards	negative
						associated with small	
						reduction in	
						restrain use and	
						number total	
						deficiencies	

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings
Colon-	766 staff	Primary data	Qualitative	Regulatory		A shared facility mission strongly
Emeric,	members			framework		impacted staff perceptions of
Plowman,	observed;			for NHs by		purpose/utility of regulations.
Bailey,	192 staff			CMS		In resident-centered culture,
Corazzini,	interviewed,					regulation increased mindful
Utley-Smith,	including					behaviors. In cost-focused
Ammarell,	47 RN					culture, regulations reduced mindfu
Toles,	managers					care practices. When managers
Anderson						emphasized punitive aspects of
201	0					regulation, a decrease in mindful
						practice observed.
Corazzini,	33 RNs at	Primary data	Qualitative	RN role		Primary approaches included:
Anderson,	national			(approach		follow job description' and
Rapp,	DON			to delegation)		consider scope of practice.'
Mueller,	conference					Barriers to delegation included:
McConnell,						poor partnerships across
Lekan						licensed and unlicensed staff,
201	0					attitudinal barriers,
						little RN-level clinical leadership

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality	Quality Indicators	Findings	
				Indicator	(Types)		
=eng, Lee,	Not reported	OSCAR	Longitudinal	RN HPRD	Impact of	No wage pass-through	not
Kuo, Intrator,	, (US nursing	State Medicaid			state Medi-	effect for RN HPRD	significan
oster, Mor	home annual	nursing home			caid wage		
2010	0 surveys) of	reimbursement			pass-		
	states with	policies			through		
	wage pass-	1996-2004			policy on		
	through				direct care		
	during				staffing levels	S	
	1996-2004				(outcome)		
=lynn,	63 Medicare/	Primary data	Cross-sectional	RN perception	% residents	Supportive practice	negative
_iang,	Medicaid	Nursing Home		of practice	with	environment inversely	
Dickson,	certified	Compare		environment	pressure	associated with percent	
Niken	NHs in			Practice	ulcers,	of residents with	
2010	0 New Jersey;			Environment	deficiencies	pressure ulcers;	
	1,143 RNs			Scale of		No association between	not
				Nursing Work	(Outcome)	staffing levels and Qis	significan
				Index (PES)			
leath	English	Primary data	Qualitative	RN and		RN role is broad and multi	i-
2010	0 staff,			others'		faceted; 24 hour presence	e of
	family,			perceptions		RNs is essential	
	residents			of RN role			
	and 25 RNs;						
	24 care aides;						
	10 other staff						
	and family						

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality	Quality Indicators	Findings	
	Sample Size			Indicator	(Types)		
Kash,	572 DON	2003 Texas	Cross-sectional	DON	DON	15% intend to leave have	
Naufal,	observations	Nursing		characteristics	intention	diploma or AA degree; 71	%
Dagher,		Facility		and	to	perceived salary as comp	etitive;
Johnson		Medicaid		perception of	leave	16% DONs in for-profit	facilities
201	10	Cost		job;	(12 months	intended to leave within 1	2
		Report; ARF		NH characteristics	and 24 mo)	months compared to 7%	DONs
		Primary data				in not-for-profit. DONs in	urban
					(Outcome)	settings more likely to hol	d
						college degree and	positive
						indented to leave. Job	negativ
						satisfaction significantly	
						associated with intent to l	eave
Seblega,	11,611	OSCAR	Descriptive	RN HPRD/	Change in	Large and medium size fa	acilities
Zhang,	Medicare/			Total	RN HPRD	had large decrease in RN	HPRD
Jnruh,	Medicaid			HPRD	and skill	(20.3% and 18.6% respec	ctively);
Breen, Paek	k, SNFs				mix between	decrease in skill mix (23.1	I% and
Van (2010)	(1997				1997-2007	19.7% respectively)	
	compared						
	to 2007)				(Structure)		

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Bowblis	94,371	OSCAR	Cross-sectional	RN as % of total	% residents	NH with low Medicaid	not
201	1 survey	ARF		nursing staff;	restrained,	had no change in RN	significar
	observations				with catheter	, skill mix, but decreased	
	from			(RN + LPN)	feeding tube	s, proportion of licensed	
	17,552 NHs			as % of total	and taking	nurses; NHs with	positive
	(1999-2004)			nursing staff	psycho-	high medicaid increased	
					active	proportion of RNs; no	not
				Impact of minimum	medications	change in overall	significar
				direct care staffing	% residents	skill mix;	
				requirements	with		
				on staffing	pressure		
					ulcers,		
					incontinent,		
					having		
					weight		
					change, rash	I,	
					facility-		
					acquired		
					pressure		
					ulcers,		
					deficiency		
					citations		
					(Process		
					and Outcome	5)	

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Castle	3,941 NHs	OSCAR	Cross-sectional	FTE RNs/		68% nursing homes	
201	1 reporting	primary data		100 residents	Consistent	reported using	
	consistent			(full,part-	assignment	consistent assignment;	
	assignment			time, not		actual level varied	
	practices in			agency)	Deficiency	substantially;	
	2007				citations	Quality of life and care	negative
						deficiencies significantly	
					Structure	lower in facilities with	
					and	highest levels of	
					Outcomes	consistent assignment;	
						High RN staffing	negative
						associated with	
						less quality of life	
						citations	

Note. Consistent assignment = the same caregivers consistently caring for the same residents almost every time they are on duty

Table 10 Summary of Reviewed Studies

Author(s)	Sample and Sample Size	Data Source	Study	Structural	Quality Indicators	Findings	
	Sample Size		Design	Quality Indicator	(Types)		
Castle and	2,839 NHs	Primary data	Longitudinal	FTE RNs per	Percent residents	Average RN staffing/100	
Anderson	(2003-2007)	OSCAR		100 residents	with	beds = 11.7%;	
201	1	Nursing Home		(including full, part-time	physical	professional staff mix=	
		Compare		in last quarter); not	restraint	0.25%;	
				including DON or	use,catheter	RN turnover = 14.3%	
				agency staff;	use,moderate		
					to severe	Increasing RN	positive
				(RNs/NA + LPNs)	pain; % low-	staffing levels associated	
					risk residents	with better QMs;	
					with pressure		
					ulcers;	Increasing professional	positive
					% of FTE RN turnover	staff mix associated with	
					in last quarter (total	increased quality;	
					number of RN staff	increased RN turnover	negative
					who left employment	will be associated with	
					during past quarter	decreased quality	
					divided by total		
					number RN staff		
					employed during the		
					period; not including		
					DON or agency staff		
					(Process and		
					Outcomes)		

Table 10 Summary of Reviewed Studies

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Castle, Wagner, Ferguson- Rome, Men, Handler 201	99,400 Medicare/ Medicaid certified NH observations 1 (2000-2007)	Primary data OSCAR ARF	Longitudinal	FTE RNs per resident	Deficiency citation for infection control (Outcome)	Lower RN staff levels associated with receipt of deficiency citation for infection control.	negative
Choi (2011)	282 NHs in New Jersey; 863 RNs in 2006	Primary data Nursing Home Compare	Cross-sectional	RN self-report of facility characteristics	Job satisfaction (Outcome)	RN participation in facility affairs, supportive manager, resource adequacy positively associated with RN job satisfaction	positive
Havig, Skogstad, Kjekshus, Romoren 201	21 NHs with 40 wards; 444 employees 1 (including RNs and 378 residents	Primary data	Mixed methods	FTE RNs full time/ in permanent positions/ total number of workers (including unfilled positions)	Leadership style; quality of care (Structure and Outcom	Ratios and staff levels RN no related to any quality index; Task and relationship oriented leadership style strongly correlated e)	not significant

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings
	Sample Size		, ,	Quality	Indicators	C C
				Indicator	(Types)	
Munyisia,	2,944	Primary data	Descriptive	% of time	430 RN	RN time spent-
Yu, Hailey	observations	OSCAR		in which	care	48.4% of time communication;
201	1 in high			RN performs	activities	18.1% with medication
	care homes			an activity		management, and
	and					17.7% documentation
	2,500				(Processes)
	observations					
	in low					
	care					
	homes;					
	13 RNs					
	over 5 days					
	observed					

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Type)	Findings	
Tong 2011	812 certified NHs (1995-2002)	OSHPD	Cross-sectional	RN HPRD	Impact of change in staffing	Low staff nursing homes increased overall nurse hours; no change in RN	not
					regulation	hours;	significant
					on employment and resident mortality	High staff nursing homes decreased RN HPRD and increased LVN HPRD; changes in RN and LVN hours offset each other	negative
					(Structure and outcome)	Reduced resident mortality suggesting that benefits from increased overall staffing outweigh effects of reduced nurse skill mix	negative

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Townsley, Beck, Dudley, Pepper	161 rural Medicare/ Medicaid NHs; 23	Primary data Rural Urban Commuting Areas	Mixed methods	RN HPRD	NH RN staffing levels	Smaller or government nursing homes had higher RN HPRD than larger, non-government	negative
	1 NH staff	OSCAR			(Structure)	nursing homes. 87% in sample had staffing levels below expert recommendations; Informants reported on challenges related to having sufficient qualified and trained staff	
Zhao and Haley 2011	2,305 Florida NHs (2001-2005)	OSCAR Medicare Cost Report	Cross-sectional	RN HPRD	Total deficiency citations	Nursing homes with higher RN staffing ratios less likely to have malpractice paid-losses	negative
					(Outcome)	Total deficiencies on malpractice not significant	not significan

Table 10

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Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Corazzini,	NHs	National	Cross-sectional	FTE RNs/	RN	homes (41%) had low	<u> </u>
Anderson,	from 2004	Nursing		FTE LPNs	jurisdiction	probabilities of any	
Aueller,	nationally	Home		and NA		indicator of RN	
horpe,	representative	Survey				jurisdiction; mixed capa	acity
/IcConnell	sample	2004		RN education	(Structural)	NHs with moderate to	
201	2			level		high probabilities	
						of having	
				NH facility		higher RN education	
				characteristics		and staffing levels	
						High capacity	posit
						nursing homes (32%)	
						were more likely	
						to have	
						specialty care	
						programs, relative	
						to low capacity	
						nursing homes; less	
						likely to be chain-	
						owned, larger, have	
						higher technical level	
						of care; lower ratio	
						of LPNs to RNs;	
						administrator with	
						higher education	

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings
Dellefield,	4,476	Primary data	Descriptive	% RN time	RN care	Observed RNs
Harrington,	observations			used for	activities	performed indirect
Kelly(2012)	of RN			types	for	care 59% of time
	pressure			of care	pressure	on average on day
	ulcer			activities	ulcer	shift. Little observed
	prevention				prevention	care could be
	practices					linked with
	in 1 NH;				(Process)	guideline-based
	7 RN staff					pressure ulcer
						preventive
						practices
Harrington	Nursing	Government	Descriptive	RN HPRD;	RN staffing	Wide variation in
Choiniere	home	documents;		nurse	levels;	both nurse staffing
Goldmann,	RN and	websites		staffing		standards and
lacobsen,	direct care			ratios	Deficiency	actual staffing
_loyd,	nurse				citations	levels within and
AcGregor,	staffing standards-					across countries;
Stematopoul	OS,				(Structure	variation in size
Szebehely	6 countries				and	and ownership
2012	2				outcomes)	of nursing homes
						higher deficiencies
						and 41% higher
						serious
						3611003
						deficiencies than

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Harrington, Olney,	17,316 NHs (2003-2008)	OSCAR Primary data	Longitudinal	RN HPRD	Deficiency Citations	Top 10 for profit had lower RN	negative
Carrillo,						HPRD;	
Kang						Top 10 for profit	
2012	2				(Outcomes)	had 36%	
						higher deficiencies	
						and 41% higher	
						serious	
						deficiencies than	
						government facilities	
Hunt,	1,174	National	Cross-sectional	NH facility	RN	Majority of retention	not
Probst,	Medicare or	Nursing		programs	retention	programs not	significan
Haddock,	Medicaid	Home			as % RNs	significantly	
Moran,	certified	Survey			employed	associated with	
Baker,	or state	2004			> 1 year	facility-level	
Anderson,	licensed					report of RN	
Corazzini	NHs				(Outcome)	retention	

Summary of Reviewed Studies

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings
	Sample Size			Quality	Indicators	
				Indicator	(Types)	
Mukamel	927 free-	2006 California	Cross-sectional	RN	Impact of	Increased RN pos
Kang,	standing	OSHPD		productive	Medicaid	staffing levels in
Collier,	NHs in	report		hours	NH	2006 =
Harrington	California				reimburse-	2 minutes/
201	2				ment with	\$10 increase
					incentives	in Medicaid rate
					for	anticipated 2008
Siegel,	29 DONs	Primary data	Qualitative	DON role	staffing	DONs described
Young,	from 15					a broad and
Leo,	states				(Structure)	varied
Santillan						understanding
201	2					of the DON role
Singer, Kitch	٦,	Primary data	Descriptive	RN study	Assessment	Assessment of
Rao, Bonne	r, 8 randomly			participants	Safety	safety climate varied
Gaudet,	selected				Climate	by personnel category;
Bates, Field	, Massachusetts					managers perceived more
Gurwitz,	NHs and					positive climate than direct
Keohane,	751				(Outcome)	staff that included RNs, LPNs,
and Campbe	ell employees;					and CNAs
201	2 including 27 RNs					
	(6% of					
	respondents)					

Table 10 Summary of Reviewed Studies

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
emkiin-	46,044	Primary data	Cross-sectional	RN self-	Prevalence	Residents in facilities	negativ
Greener,	resident	MDS		report of	of pressure	with worse staff	
Cai, Zheng,	MDSs	OSCAR		work	ulcers	cohesion had	
hao,	from 162	Nursing		environment	and urinary/	significantly	
lukamel	New York	Home		and	bowel	greater odds of	
201	2 State	Compare		practices	incontinence	pressure ulcers	
	Medicare/					and incontinence	
	Medicaid				(Outcome)	compared with	
	certified					Residents in facilities	
	NHs; 7,418					with better	
	staff,					cohesion scores;	
	including					Residents in facilities	negativ
	964 RNs					with greater	
						penetration of	
						self-managed	
						teams had lower	
						risk of pressure	
						ulcers, but not	
						incontinence;	
						Consistent	not
						assignment not	signific
						significantly	
						associated with	
						outcomes	

Table 10

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Thomas,	6,000	Primary data	Cross-	RN HPRD/	Nursing	On average, DON	
Hyer,	randomly	OSCAR	sectional	(RN + LPN	home	and administrator	
Castle,	selected	MDS		HPRD)	safety	had 63% positive	
Branch,	NHs; 375,770				culture;	rating of nursing	
andel,	long-stay			RN agency	restraint	home safety	
Weech-	residents;			HPRD >	use;	culture (PSC)	
Maldonado	4,000			5% of total	residents		
201	2 DON and			RN HPRD	who fell	High ratings of	negative
	administrator					PSC associated with	
	responses;				(Process	decreased odds of	
	3,557 MDS				and	physical restraint use;	
	assessments				Outcomes)	Residents in nursing	negative
						homes with lower RN	
						to licensed nurse ratio	
						and RN agency staffing	
						and higher NA	
						staffing	
						less than 5% more	
						likely to be restrained	

Summary of Reviewed Studies

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Trivedi,	308 Medicare	CDC data;	Cross-sectional	Daily RN	Deaths and	Facilities with <0.75	negativ
DeSalvo,	certified	MDS		hours/bed	hospital-	daily RN hours/	
_ee,	NHs in	Nursing			izations	resident had	
Palumbo	Oregon,	Home				increased mortality	
lon	Wisconsin,	Compare				compared with	
Curns	Pennsylvania				(Outcomes)	baseline;	
Hall,	reporting					Facilities with	not
Manish	at least					>0.75 daily	significa
Parashar,	1 confirmed					RN hours/resident	
_opman	or suspected					had no increased	
201	2 norovirus					mortality;	
	outbreak					Higher daily	not
	to CDC					RN hours/resident	significa
	(2009-2010)					and likelihood of	
						hospitalization	
						were insignificant	
Vagner,	120,000	OSCAR	Longitudinal	FTE RNS/100	Deficiency	Restraint/side rail	negativ
/IcDonald,	observations			beds	citation	deficiency citations	
Castle	from				for	negatively associated	
201	2 OSCAR				physical	with higher staffing	
	(2000-2007)				restraints	levels of RNs and LPNs	
					and		
					restrictive		
					side rails		
					(Process)		

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Banaszak-	419 NH	Primary data	Cross-sectional	Admin-	Turnover	19.3% RNs leaving	<u> </u>
Holl,	administrators	OSCAR		istrator	as % RNs	in 12 month period	
Castle,		AHCA 2007		self-report	who leave	and RN turnover	negativ
_in,		report		of NH	NH within	rates reduced by	
Shrivastwa,		of turnover		organizational	6 and 12	stronger	
Spreitzer				culture	month	hierarchical	
201	3				periods	values within	
						nursing home;	
					(Outcome)	Market values	positiv
						increased RN	
						turnover;	
						RN turnover not	
						significantly	
						associated	
						with nursing homes	
						having stronger	
						group and	
						developmental	
						cultures	

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)		Findings
Corazzini,	50 state	LexusNexis	Mixed methods	RN and	RN vs	14% state NPAs allow	delegation, and
Anderson,	and	legal database;		LPN	LPN	focused assessment	supervision;
Mueller,	Washington	Board of		state	care	by LPN; 53% describe	18% had no language
Thorpe,	DC	Nursing and		Nurse	practices	LPNs as collecting data;	about RN practice
McConnell	RN & LPN	government		Practice	related to:	22% states prohibit LPN	103 practice
201	13 Practice	websites		Acts	weight	supervision or delegation;	components;
	Acts				loss;	82% of states describe	NPAs have
					bedfast;	RN practice as	differences related
					urinary	assessment, care	to resident pain,
					tract	planning, delegation,	catheter use,
					infections	supervision.	weight loss, restraints
						30% NPAs silent	accounting for
					(Process	about role of LPN	skill mix
					and	in nursing assessment	
					Outcomes)	and care planning;	
						22% of states	
						prohibit LPNs from	
						either supervising	
						or delegating;	
						8% prohibit both;	
						82% of states	
						described RN	
						practice as composed	
						of assessment,	
						care planning,	

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings
Day,	2 North	Primary data	Qualitative	Nursing		The nursing staff
Anderson,	Carolina			Skill Mix		skill mix influences
Mueller,	NHs; 5 RNs					how RNs, LPNs, NA
Hunt-McKin	ney,					interact in
Porter,						performing care
Corazzini						processes;
						When low RN professional skill mix exists, it is difficult to practice within defined scopes of practice
King,	27 RNs	Primary data	Qualitative	RN description		Hospital discharge
Gilmore-	working			of transitions of		information provided
3ykovskyi,	in 5 NHs in			residents from		to SNF RNs is
Roiland,	3 Wisconsin			hospital to SNF		inadequate and
Polnaszek,	counties			experiences		results in care
Bowers,						delays
Kind						
201	10					

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality	Quality Indicators	Findings	
				Indicator	(Types)		
Konetzka,	2,245 NHs	Westlaw's	Lagged 2-year	RN/	Pressure	RN nurse to positive	
Park, Ellis,	in 6 states	Adverse	moving	total	Ulcers;	total staffing	
Abbo	with	Filings	average	nursing	law	ratios	
201	3 litigation	database	of litigation	hours	suits	increased	
	claims	OSCAR	threat			in response	
					(Outcome)	to rising malpractice	
						threat.	
						Small magnitude of	
						deterrence	
Lerner,	225	Nursing Home	Cross-sectional	RN HPRD	Number	Average RN HPRD=0.78;	
201	3 Medicare	Compare			and	Average number	
	certified				severity	deficiency citations = 9.76;	
	NHs in				of deficiency	RN HPRD accounted	negative
	Maryland				citations	for 4% of variance in	
						severity of	
					(Outcome)	deficiency citation	
McGilton,	55 RNs	Primary data	Cross-sectional	RN self-	RN	ITS positively associated	positive
Tourangeau	, from 12			report of	intention	with lower burnout,	
Kavcic,	Canadian			factors	to stay	higher job satisfaction,	
Wodchis,	long-term					older nurses and	
201	13 care				(Outcome)	resident relationships.	not
	facilities					Leadership support	significant;
						non-significant; work	negative
						relationships negatively	
						associated with ITS	

Table 10

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality Indicator	Indicators (Types)		
Shin (2013)	25 NHs	OSCAR	Cross-sectional	RN HPRD	Resident	Higher RN HPRD	negative
	within 70	MDS 3.0			self-	negatively associated	
	miles of	proposed			reported	with meaningful	
	Iowa City	Quality of Life			quality of	activity and	
	and size=	section			life	relationships;	
	50-100 beds					Part-time RN HPRD	positive
	and 231				(Outcome)	positively associated	
	residents					with comfort	
						and enjoyment	
Shin, Park,	8 NHs in	Primary data	Cross-sectional	RN HPRD	Resident	Higher ratio of RNs	negative
Huh (2013)	New York	OSCAR			self-	negatively associated	
	State;	MDS		RNs/	reported	with meaningful	
	142 residents			LPNs + NA	quality of	activity, food	
					life;	enjoyment, and	
					RN turnover	security domains;	
					measured		
					using	RN turnover negatively	
					Nursing	associated with dignity	
					Personnel	and meaningful activity,	
					Data	and security domains	
					Collection		
					Tool and		
					Crude Turno	ver	
					Rate		
					(Outcomes)		

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality	Quality Indicators	Findings	
				Indicator	(Types)		
Spector,	62,745 NH	MDS	Cohort study	RN hours/	Type of	For additional nursing	
Limcangco,	residents	OSCAR		resident	hospitaliz-	home avoidable	
Williams,	who became	Brown University			ation with 3	condition hospitalizations,	
Rhodes,	long-stay	state policy data			categories	(ANHACs)	
Hurd (2013)	residents				ACSC;	residents in for-profit	
	(2006-2008)				Ambulatory-	facilities had higher risk;	
					care & NH	residents in facilities with	negative
					unavoidable	higher RN hours had	
					conditions	lower risks.	
					(NHUCs)	Risks higher in NHs with	positive
						more deficiencies	
Troyer and	7,896	OSCAR	Cross-	RN HPRD	Average	Average RN HPRD = 0.54	
Sause	complaints	MDS	sectional		number of	The higher the number	positive
2013	3 to North	Ombudsman			complaints;	of RNs, the greater	
	Carolina	complaint			Total	the number of	
	Long-Term	data			deficiencies	complaints	
	Care						
	Ombudsman				(Outcomes)	Health deficiencies	positive
	Program					associated with	
	(2002-2006)					number of complaints	
Zhang,	All NHs	OSCAR	Descriptive,	RN HPRD	Nursing	Overall downward	
Unruh,	in OSCAR				skill mix	trend in RN HPRD	
Wan (2013)	dataset			RN/all	(Structural)	and increase i in non-RN HI	PRD;
	(1997-2001)			nurses		RNs substituted for	
						non-RNs.	

Table 10 Summary of Reviewed Studies

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality	Indicators		
				Indicator	(Types)		
Castle,	148,900 NH	OSCAR	Longitudinal	RN HPRD	Deficiency	Low RN HPRD	negative
Wagner,	observations	ARF	panel study		Citation	associated	
Fergson,	(2000-2009)	Medicaid				with receiving	
Handler		reimbursement			(Outcome)	hand hygiene	
201	.4	levels				deficiency	
						citation	
Chen and	5,486	OSCAR	Longitudinal	RN HPRD	% residents	Fewer RNs hired	negative
Grabowski	California				with	relative to NAs;	
201	4 and Ohion NHs			Impact of	restraints,	Reduced absolute	
	surveyed			minimum staffing	receiving	level of indirect	
	(1996-2006)			regulation in	psychoactive	care support staff	
	and 45,738			California	medications,	(housekeeping, food	
	NH year			and Ohio	catheterized	service, activities)	
	survey			on	and		
	observations			skill mix	citation	Reduced number	positive
					scope;	of severe deficiencies	
					% residents	and contractures;	
					with	Other measures	not
					contractures	remained unchanged	significa
					and		
					pressure		
					ulcers		
					(Process and		
					Outcomes)		

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings
Hunt,	1 Medicare	Primary data	Qualitative	DON self-		Themes
Corazzini,	Medicaid			report		for DON, nurse
Anderson	certified					manager turnover:
201	4 NHs in Central					lack of shared
	North					vision;weakened
	Carolina					communication
	with					networks to
	400%					promote oversight;
	turnover in					impaired ability
	9 months;					of nurse managers
	12 RNs					with weakened
						QI mechanisms;
						Turnover at all
						staff levels
						nonlinear,
						socially
						mediated,
						contributed
						to dramatic care
						deficits

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Lee, Blegen, Harrington 201	195 Medicare certified NHs in 4 Colorado	OSCAR MDS ARF State Medicaid reimbursement data	Cross-sectional	RN HPRD	% resident using anti-psych drugs, indwelling catheter, low risk pressure ulcers, urinary tract infections, weight loss (Process an Outcomes)	Higher RN HPRD associated with 11% lower prevalence of pressure ulcers; no significant association with other quality indicators	negative not significa

Table 10

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality Indicator	Quality Indicators (Types)	Findings	
Lin (2014)	3,275	OSCAR	Longitudinal	RN HPRD	Number of	Using instrumental	positiv
	Medicare/	ARF		(RNs +	deficiency	variable estimation	
	Medicaid			DONs)	citations;	increasing RN	
	certified				% residents	HPRD by 0.3	
	NHs				with	HPRD would	
	(1999 and				pressure	increase	
	2003)				ulcers	quality	
					and	by >16%	
					contractures	(e.g. lower	
						number	
						of deficiency	
					(Process	citations;	
					and	Strong	
					Outcomes)	relationship	
						between	
						RN HPRD and	
						quality	
						of care	
						outcomes;	
						No significant	
						RN HPRD using	
						ordinary least squares	
						model	

Table 10

Author(s)	Sample and	Data Source	Study Design	Structural	Quality	Findings	
	Sample Size			Quality Indicator	Indicators		
					(Types)		
Rahman,	692,875	MDS	Cross-sectional	Total FTE RNS;	Discharge	Dual eligible more	
Grabowski,	dually	Medicare Claims		FTE RNs/ total		likely to be	
Gozalo,	eligible	and Enrollment		nurses	(Outcome)	discharged to	
Thomas,	Medicare	records;				free-standing	
Mor (2014)	beneficiaries	Medicaid Analytical				and for-profit	
	aged 65	Extract data;				facilities;	
	and over	OSCAR				Share of RNs	negative
	discharged from	inpatient and				among total	
	a hospital to	SNF Medicare				facility nurses	
	a SNF without	Standard Analytic				3% lower for dual	
	prior NH use	File				eligible relative to	
	(July 2004-					Medicare-only	
	June 2005)					patients	

Table 10Summary of Reviewed Studies

Author(s)	Sample and Sample Size	Data Source	Study Design	Structural Quality	Quality Indicators	Findings	
				Indicator	(Types)		
Shippee,	369 Medicare	Primary data	Longitudinal	RN HPRD	Resident-	Higher RN HPRD	positive
Hong,	certified	Minnesota			Self-	and more activity	
Henning-	NHs in	Department of			reported	staff and	
Smith,	Minnesota	Human Services			quality	higher quality	
Kane (2014)	(2007-2010)	and Minnesota			of life (QOL)	improvement	
		Department of				scores were	
		Health data				positively	
		MDS				associated with	
					(Outcome)	multiple QOL	
						domains	

Note. ACLAIMS = Automated Certification and Licensing Administrative Information and Management Systems; ADON = assistant director of nursing; ARF = Area Resource File; CDC= Centers for Disease Control; CMS = Centers for Medicare and Medicaid Services; DON = director of nursing; FTE = Full-time Equivalent;LPN = licensel practical nurse; LVN = licensed vocational nurse; MDS = Minimum Data Set; NHs = nursing homes; OSHA = Occupational Safety and Health Administration; OSHPD= California Office of Statewide Health Planning and Development; OSCAR = On-line Survey and Certification Automated Record; QA = quality assurance; QMs = quality measures; SNFs = Skilled Nursing Facilities; US = United States