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Challenges in the Safety-Security Co-Assurance of Collaborative Industrial Robots

Mario Gleirscher¹ [0000–0002–9445–6863], Nikita Johnson¹, Panayiotis Karachristou², Radu Calinescu¹, James Law², and John Clark²

- Department of Computer Science, University of York, U.K. {author.surname}@york.ac.uk
- ² Department of Computer Science, University of Sheffield, U.K. {author.surname}@sheffield.ac.uk

Abstract. The coordinated assurance of interrelated critical properties, such as system safety and cyber-security, is one of the toughest challenges in critical systems engineering. In this chapter, we summarise approaches to the coordinated assurance of safety and security. Then, we highlight the state of the art and recent challenges in human-robot collaboration in manufacturing both from a safety and security perspective. We conclude with a list of procedural and technological issues to be tackled in the coordinated assurance of collaborative industrial robots.

Keywords: Co-assurance \cdot cobot \cdot dependability trade-off \cdot cyber-security \cdot human-machine interaction \cdot risk management \cdot hazard identification \cdot threat analysis.

1 Introduction

Collaborative robots (or *cobots*³) are expected to drive the robotics market in coming years [56], providing affordable, flexible, and simple-to-integrate robotic solutions to traditionally manual processes. This transformational technology will create new opportunities in existing markets such as food, agriculture, construction, textiles, and craft industries [20,44], enabling more efficiency in production while reducing operator workloads and removing occupational hazards [20,55].

Cobots will ultimately enable humans and robots to share physical spaces, and combine the benefits of automated and manual processes [57]. However, current applications are in the main limited to those requiring little physical collaboration, with humans and robots sharing spaces but working sequentially [21]; close, physical collaboration in the true sense (with robots responding in real-time to users) requires more complex sensing and control, resulting in highly

³ Throughout this chapter we refer to *cobots* as robots, including their software and operational infrastructure, specifically designed for human-robot collaboration, although we accept that traditional robots may be used in collaborative ways when augmented with sufficient control and sensory systems.

complex safety cases. Whilst cobots may be designed to be inherently safe (when operating with limited capabilities), the process (and end effector or payload) often poses a greater threat than the robot itself [55].

ISO 10218 [22] set the standard for safety of industrial robots. In 2016, with a rapidly growing range of collaborative robots on the market, ISO 10218 was supplemented by ISO/TS 15066 [23], which specifies additional safety requirements for industrial *collaborative* robots. However, many manufacturing organisations have indicated that these do not go far enough in providing guidance, and that the lack of examples of good practice is hindering deployment of the technology. As a result companies are falling back on traditional segregational approaches to risk assurance, including physical or chronological isolation and barriers, which counteract many of the lauded benefits of collaborative robots.

The aim of this chapter is to explore existing approaches and best-practice for safety and security of collaborative robots, and to highlight the challenges. Section 1.1 provides an overview of safety and security approaches applicable to cobots. Sections 2 and 3 then elaborate on particular methodologies in the context of an industrial case study. Following the two perspectives—social and technical—of the Socio-Technical System (STS) design approach [5], Section 4 enumerates additional socio-technical and technical challenges arising from safety-security interactions.

1.1 General Approaches to Safety and Security

One of the main sources of difficulty, which prompts the need for guidance, is the engineering complexity and diversity required to build a cobot, or indeed any complex system that involves interactions with humans. In order to reconcile multiple (often heterogeneous) goals and objectives, knowledge from multiple engineering disciplines is needed – mechanical, electrical, process, human-computer interaction, and safety and security. In this section, approaches to co-engineering and co-assuring safety and security that can be applied to cobots are explored. The discussion in this section will be an extension of previous work done in [24] with an emphasis on literature and application to industrial control, robotics and cobots. Throughout this section, assurance will refer to the process and outcome of identifying, reducing and arguing about the level of risk.

Pietre-Cambacedes et al. [45] give a comprehensive view of methods, models, tools and techniques that have initially been created in either safety or security engineering and that have then been transposed to the other quality attribute. However, one of the biggest challenges identified is the (mis-)use of risk language. Whilst both deal with the notion of risk, and aim to prevent situations which might result in negative consequences [11], their conditions and concepts of loss are sufficiently different to cause conflict to arise. A classical example of this is the conceptualisation of risk. Traditionally, the goal of safety is to prevent death or injury, therefore safety risk is concerned only with the hazards that might lead to an accident, and is calculated as a product of the likelihood of a hazard occurring and the severity of that hazard (i.e. safety risk = likelihood × severity). In contrast, the goal of security is to prevent loss of assets. These

might include people, in which case the goal aligns with safety, however security encompasses a much larger scope so assets might include process, intellectual property, organisation reputation, and information. Thus many more factors must be included when analysing security risk (i.e. security risk = (threat \times access) \times (business impact, confidentiality, etc.)).

Figure 1, taken from previous work done on co-assurance, shows a model from the Safety-Security Assurance Framework (SSAF) [24]. In particular, it highlights the safety and security processes and interactions during the system lifetime. Each of the phases of the system will place different requirements on safety and security practitioners, for example early stages will have a focus on assisting the engineering process to lower the risk of the system, whereas during operation, the practitioner's focus will be on ensuring that operations are being performed as expected and no assurance claims made earlier are being violated.

The core idea underlying SSAF is that of *independent co-assurance* that allows for separate working but requires *synchronisation points* where information is exchanged and trade-off decisions occur. This allows practitioners to use specialised expertise and progress to occur within each domain because there is a shared understanding of *what* information will be required, and *where* and *when* it should be provided.

There are different modes of interaction ranging from silos (characterised by very few synchronisation points and little inter-domain communication) to unified approaches (where the attributes are co-engineered and co-assured together, e.g. in [47]). A prerequisite for knowing information needs at synchronisation points is understanding the causal relationships within and between domains. This can be achieved using multiple approaches, some of which are shown in Table 1 which contains a subset of approaches that are commonly used. Approaches to safety and security risk management can be classified into several groups according to their level of formalism and their objectives. The classification framework of (1) structured risk analysis, (2) architectural methods, and (3) assurance and standards has been adapted from [45]:

(1) Structured Risk Analysis. These approaches are concerned primarily with understanding the cause-effect relationships for particular risks. In safety, hazards are analysed by experts using structured reasoning approaches such as Hazard and Operability Studies (HAZOP), Failure Modes Effects and Criticality Analysis (FMECA), and Bow Tie Analysis. These function by requiring the analyst to consider risk sources and outcomes systematically by using guide words over system functions. Example guidewords are too much, too little, too late, etc.; when applied to a cobot speed function would allow the analyst to reason about what would happen if the cobot was too fast/slow/late performing a task in a specific context. System-Theoretic Process Analysis (STPA) requires the system to be modelled as a controlled process rather than decomposing it into functions. Hazards relating to the control structure are then reasoned about. The advantage of this approach is that hazards introduced by failure of intent are more readily identified than analysing functions, for example, where a cobot

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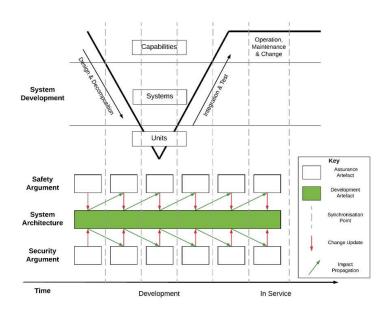


Fig. 1: SSAF Interaction Model with Synchronisation Points (taken from [24]).

Table 1: Approaches to Safety and Security Assurance Applicable to Cobots.

Approach	Safety	Security	Joint		
(1) Structured Risk Analysis					
HAZOP	[10]	[53]	[59]		
FME(C)A	[15] [6]	-	[48]		
Bowtie Analysis	[61]	[7]	[1] [8]		
STPA	[35]		[60] [14]		
STRIDE		[40]			
FTA	[17]		[25] [47]		
Attack Trees		[49] [33]	[47]		
(2) Architectural Approaches, Testing & Monitoring					
ATAM			[29]		
Metrics			[31]		
Failure Injection	[43]	[4]			
(3) Assurance & Standards					
Assurance Cases	[30]	[19]			
Standards	IEC 61508	IEC 62443	IEC TR 63069		
	ISO 10218	ISO 15408 (CC)			
	ISO/TS 15066	ISO 27001			

function does not fail and system requirements are satisfied, but it still leads to an unsafe state. There have been multiple adaptations of safety approaches to include security guidewords and prompts such as security-informed HAZOPs, FMVEA (FMEA and Vulnerabilities Analysis) and STPA-Sec.

Similar to its safety counterparts, STRIDE is a security threat analysis model that assists analysts to reason about types of threats relating to spoofing, tampering, repudiation, information disclosure, denial of service and elevation of privilege (more information is provided in Section 3). The main limitation of structured risk analysis is their over-reliance on expert opinion which makes the outcome only as good as the analyst performing the analysis [24].

Fault Tree Analysis (FTA) [17] is one of the earliest approaches used in safety analysis. Its process requires that the causes of functional failures and faults are decomposed; the outcome is then modelled in a directed acyclic graph as events connected by AND and OR gates. This tree-based approach has been extended to apply to both attacks and threats in security [49,33]. Whilst the formality of these types of models allows for an improved review and audit of the risk analysis, they are limited by the assumptions made during the analysis process and whether or not they are validated subsequent to the analysis.

- (2) Architectural Approaches, Testing & Monitoring. The third class of approaches seeks to understand the trade-offs between safety and security for the system architecture, and the effects of risk during operation. Architectural Trade-Off Analysis Method (ATAM) [29] is a methodology that allows structured negotiation of architectural strategies for quality attributes including safety and security. Dependability Deviation Analysis (DDA) [8] relies on applying Bow-Tie analysis to architectural models to understand the impact of dependability attributes on each other. In addition to these approaches, which are primarily applied early in the system development lifecycle, there are approaches that seek to test and verify the requirements output at even earlier stages. In addition to architectural model approaches such as ATAM and DDA, the concept of joint safety and security metrics [31] has been proposed to understanding safety and security functional assurance in industrial control systems. Examples of failure injection and testing include Hierarchically Performed Hazard Origin and Propagation Studies (HiP-HOPS) [43] which is a safety technique wherein Simulink models are used to generate fault trees to assess the impact of different faults. In security, penetration testing [4] is often used as an approach to understand the vulnerabilities in the engineered system.
- (3) Assurance & Standards. The final class of approaches seeks to manage risk through safety and security processes and standards. The industrial control safety standard IEC 61808 is arguably the most influential safety standard created as many safety standards from other domains are its derivatives; examples include ISO 10218 [22] (robotics) and ISO/TS 15066 [23] (cobots). Similarly for security IEC 62443 (ICS product security), ISO 27001 (organisation security process), ISO 15408 (security requirements) have been applied to a wide range

of industries. Standards from both domains have been largely isolated with very little alignment, however, as security has the potential to undermine the safety of a system, the two should be considered in conjunction. In an attempt to address this problem, joint standards are being created. One such standard is IEC TR 63069 (applied to ICS), which advocates the creation of a security perimeter within which safety analysis is performed. A fundamental part of the certification process for standards is presenting a structured argument with evidence to show that the assurance criteria have been satisfied. This argument takes the form of safety cases and security cases (examples of each in [30] and [19]).

Many of the approaches described above are general approaches or have been applied within an industry related to cobots, such as industrial control. There has been some preliminary application of many of these methods to cobots, for example, Lichte and Wolf [38] use an approach that combines graphical formalism and architectural methods to understand the safety and security of a cobot; this is a good start, however it still leaves many challenges unaddressed. In the following sections, we provide an illustrative cobot example and further details about the safety and security challenges.

1.2 Illustrative Example: The Cobot

In the previous section, the focus was on general approaches to safety and security that could be applied to a collaborative robotic system. However, there is a paucity of information about how these work in practice. The industrial case study discussed in the following Sections 2 and 3, seek to provide greater clarity about how to undertake safety and security analysis for a cobot.

As many types of human-robot interactions, Kaiser et al. describe scenarios of co-existence [28]: (1) Encapsulation, with physically fenced robot work areas, (2) co-existence, without fencing but separation of human and robot work areas, (3) cooperation, with shared work areas but without simultaneous operation in the shared area, and (4) collaboration, with shared work areas and simultaneous, potentially very close interaction inside the shared area.

In our example, we consider scenarios that match (3) or (4) and a system that comprises primarily of a plant (i.e. a manufacturing cell including one or more robots), operators, and an automatic controller.

2 Cobot Safety

In this section, we (i) review safety risk analysis and handling in human-robot collaboration and (ii) highlight recent challenges in the development of controllers implementing the safety requirements.

2.1 Analysing Safety Risks in Cobot Settings

In safety analysis, one focuses on two phenomena: accidents and hazards. An accident is a more or less immediate and undesired consequence of a particular

combination of the plant's state and the environment's state, which together form the *cause* of the accident. The plant's portion of such a cause is called a *hazard* and the environment's portion an *environmental condition* [36, p. 184], both first-class entities of safety risk analysis.

Safety Risks. Accidents, their causes, and hazards in human-robot co-existence in manufacturing have been discussed in the literature since the mid 1970s (e.g. [54,27,2,28]). Notably, Nicolaisen [42] envisioned collaborative, potentially mobile, robots closely working together with humans in shared work areas in 1985. In 1986, Jones [27] distinguished two major classes of hazards relevant to human-robot collaboration:

- Impact hazards: Unexpected movements (e.g. effectors or joints reaching beyond the planned work area), for example due to failing equipment (e.g. valves, cables, electronics, programs); dangerous work pieces handled (e.g. released) in an unexpected or erroneous manner; manipulations (e.g. welding, cutting, transport) with hazardous side effects (e.g. welding sparks, flying tools or work piece residuals, robots bumping into humans).
- Trapping hazards: Workers are trapped between a robot and a static object (e.g. a machine or cage wall) while the robot is active or in a programming, maintenance, or teaching mode.

Both classes of hazards can cause the robot to collide with, or catch, a human co-worker. This includes robot joints, end-effectors, or dangerous work pieces hitting and injuring co-workers.

2.2 Handling Safety Risks in Cobot Settings

Accidents or hazards can be *prevented* by employing measures to avoid their occurrence. More generally, accidents or hazards can be *mitigated* by employing measures to significantly reduce accident or hazard *probability* or reduce accident *severity*. An accident cause is considered *latent*⁴ if there are sufficient resources (e.g. time, bespoke safety measures) to mitigate the accident (e.g. by removing the hazard or the environmental condition).

For example, a robot arm on its way to a shared area W (hazard) and the operator on their way to W (environmental condition) form a cause of an impact accident to happen. This cause seems immediate unless a measure (e.g. stopping the arm on a collision signal, or the operator jumping away) renders it to be latent, i.e. possible if this measure were to stay inactive.

Measures can be either intrinsic (not requiring control equipment) or $functional^5$ (requiring control equipment). A functional measure is said to be passive if it mitigates certain accidents (e.g. a car airbag system) and active if it prevents

⁴ As opposed to *immediate* causes falling outside the scope of risk handling.

⁵ Note that functional safety in IEC 61508 or ISO 26262 deals with the dependability, particularly, correctness and reliability, of critical programmable electronic systems. Safety functions or, here, "functional measures" form the archetype of such systems.

Table 2: Examples of safety measures in human-robot collaboration, classified by stage of escalation and by the nature of the underlying technical mechanism

Stage	Type	Intrinsic	Functional
Hazard prevention	1) Safety barrier, physical safeguard	Fence	Interlock
	2) Avoidance of development mistakes	Controller verification	Controller verification
& accident	3) Improved reliability and fault-tolerance 4) Intrusion detection (static, dynamic, distance-based) 5) Hand-guided operation		Fault-tolerant scene interpretation Speed & separation monitoring; safety-rated monitored stop
Accident mitigation	6) Power and force limiting7) System halt	Lightweight components, flexible surfaces	Variable impedance control, touch-sensitive and force-feedback control Emergency stop

certain accidents (e.g. an emergency braking system). Functional measures focusing on the correctness, reliability, or fault-tolerance of the controller (nowadays a complex programmable electronic system) are called *dependability* measures [2].

Safety Measures. Experience from accidents and risk analyses has lead to many technological developments [2,18,28], partly inspired by precautions when interacting with machinery. Table 2 gives an overview of measures in use.

Concepts for Functional Measures. Jones [27, p. 100] describes safety monitors as an additional control device for safety actions like emergency stop and limiters (e.g. speed, force). He further suggests safety measures be designed specifically for each *mode of operation* (e.g. programming or teaching, normal working, and maintenance), each to be examined for its designed and aberrant behaviour [27, p. 87]. Internal malfunction diagnostics (e.g. programming error detection, electronic fault detection, material wear-out monitoring) can also inform such a safety monitor and trigger mode-specific actions.

Alami et al. [2] highlight advantages of *interaction-controlled* robots over *position-controlled* robots. The former are easier for planning and fewer assumptions on the structure of the work area and the robot's actions need to be made, while the latter need extensive pre-planning and require stronger assumptions.

Based on ISO 15066, Kaiser et al. [28] summarise design considerations (e.g. work area layouts) and collaborative *operation modes* beyond traditionally required emergency stop buttons (also called dead man's controls):

- Safety-rated monitored stop: A stop is assured while powered, thus prohibiting simultaneous operation of robot and operator in the shared area.
- Hand-guiding operation: The robot only exercises zero-gravity control and is guided by the operator, hence, no actuation without operator input.
- Speed and separation monitoring: Robot speed is continuously adapted based on several regions of distance between robot and operator.
- Power and force limiting: To reduce impact force on the human body, the robot's power and applied forces are limited.

Guidelines. Standardisation of safety requirements for industrial robots started in Japan with the work of Sugimoto [54]. In the meantime, ANSI/RIA R15.06, ISO 10218, 13482, and 15066 have emerged, defining safety requirements and providing guidance for safety measures. The aforementioned safety modes are part of the recommendations in ISO 15066.

2.3 Risk Analysis and Handling in a Cobot Example

In our example, an operator and a cobot undertake a spot-welding process. The open-sided work cell consists of a robot positioned between a spot-welding machine and a shared hand-over area. During normal operation an operator sits outside the cell and uses this area for exchanging work pieces. The layout allows staff to enter the active cell when needed.

In Table 3, we exemplify results of a preliminary safety analysis (i.e. hazard identification, assessment, requirements derivation, cf. Section 2.1) of the cell along with the identified safety requirements compliant with state-of-the-art measures as summarised in Section 2.2. The right column specifies the *overall safety requirements* for each *accident* and the technical safety requirements (e.g. the mode-switch requirements) for each *latent cause* (left column) indicating how the *hazard* can be removed from the critical state in due time. Each safety requirement specifies the conditions of a corresponding measure to mitigate any escalation towards one of the listed accidents.

2.4 Recent Challenges in Cobot Safety

Because robots and human co-workers have complementary skills, it has long been an unfulfilled desire for both actors to simultaneously and closely work in shared areas [27, p. 70]. Consequently, complex guarding arrangements, established for safety reasons, interfere with efficient production workflows. For mobile robots, fencing in the traditional sense is rarely an option. Back in the 1980s, another problem was that robots often had to be programmed through a teaching-by-demonstration approach with workers in the cage while robots fully powered. However, this rather unsafe method has been superseded by more sophisticated programming techniques (e.g. simulation, digital twins).

From the viewpoint of co-workers, close interaction has proven to be difficult in some settings as invisible joint motion planning procedures not rarely

Table 3: Results of hazard identification, assessment, and mitigation analysis referring to measures recommended in ISO 15066

Critical Event Safety Requirement[†]

Accident (undesired, to be *mitigated*)

The robot arm collides with The robot shall *avoid* active collisions with the operathe operator.

Welding sparks cause opera- The welding machine *avoids* sparks injuring the operator injuries (i.e. burns).

Latent Cause (to be reacted upon in a timely manner)

The operator and the robot (m) The robot shall perform a safety-rated monitored use the shared hand-over area stop and (r) resume normal operation after the operator at the same time.

has left the shared hand-over area.

The operator approaches the (m) If the robot is transferring a work piece to the hand-shared hand-over area while over area then it shall switch to power and force limiting the robot is away from the mode and (r) resume normal operation after the opera-hand-over area (undertaking tor has left the shared hand-over area. a different part of the process).

The operator has entered the (m) The welding machine, if running, shall be switched safeguarded area of the cell off and the robot shall switch to speed and separation while the robot is moving or monitoring mode. (r) Both robot and welding machine the welding process is active. shall resume normal operation after the operator has left the area and acknowledged the safety notification provided via the operator interface.

The operator is close to the (m) The welding machine shall be switched off and the welding spot while the robot robot shall perform a safety-rated monitored stop. (r) is working and the welding Both robot and welding machine shall resume normal process is active.

operation or idle mode with a reset procedure after the operator has left the area and acknowledged the safety notification provided via the operator interface.

result in *unpredictable joint/effector movement* patterns. Assuming collaborative scenarios with complex tasks shared between humans and robots, Hayes and Scassellati [18] raise further conceptual issues, such as how cobots recognise operator intent, how they autonomously take roles in a task, how they include operators' intent in their trade-offs, and how they self-evaluate quantities such as risk during operation.

Unfortunately, more sophisticated robots incorporate a larger variety of more complex failure modes. Sensors need to sufficiently inform the robot controller for the estimation and timely reduction of the impact on the human body. For example, "speed and separation monitoring" requires accurate and reliable sensors (e.g. stereo-vision systems, laser scanners), particularly, when multiple safety zones are considered, to be able to control several modes of operation. Unknown faults, complex failure modes, and additional sensor inputs lead to security as a

^{† (}m) ... mitigation, (r) ... resumption

more than ever important prerequisite to assuring cobot safety, as pointed out by Kaiser et al. [28]. Finally, the overarching challenge is to provide practical safety and performance guarantees of the behaviour of a manufacturing cell based on realistic assumptions and leading to certifiable assurance cases.

3 Security

As indicated in Section 2, an important aim of research has been to facilitate the release of cobots from highly constrained caged environments to enable greater productivity [41]. Ensuring their security is a critical aspect. The security of robots has received less attention than safety concerns and cobot-specific security issues have received hardly any attention at all. We can learn from extant attempts to secure robots in general (though this area itself is still a challenge) and seek to identify new challenges for cobots.

Some security issues have direct safety implications, for example any attack that can gain control over the physical actions of a cobot may cause the robot to behave in a physically dangerous fashion, even to the point of launching a physical attack on the co-worker. Some, for example the leakage of personal data, may not have any obvious safety effect, but must be addressed in a manner that satisfies security related regulations (e.g. GDPR). Below we examine elements of security whose challenges have particular relevance to cobot security.

3.1 Threat analysis

Threat Modelling is the use of abstractions which aid the process of finding security risks. The result of this operation is often referred to as a threat model. In the case of robotics, threat modelling defines risks that relate to the robot and its software and hardware components while offering means to resolve or mitigate them [58].⁶ In general terms, threat modelling is figuring out what might go wrong in terms of security with the system being built, and helps address classes of attacks, resulting in the delivery of a much more secure product [51].

An example of threat modelling used in various systems is STRIDE. Kohnfekder and Garg [32] introduced the STRIDE threat modelling approach in 1999 and it has since become one of the most commonly used threat modelling methods. The STRIDE acronym stands for Spoofing, Tampering, Repudiation, Denial of Service and Elevation of Privilege. This methodology has recently been used in a document concerning the threat modelling of robots [52] (at the time of writing this is still a draft document).

Moreover, a novel way of identifying attacks/threat modelling is used in a paper by Trend Micro [39]. They identify five robot specific attack classes and their concrete effects, as depicted in Table 4.

⁶ We would add that analysing the wider system in which a cobot exists is essential, since for example linking OT and IT—e.g. supporting accounting and other business functions—is a common practice and greatly enlarges the threat landscape.

Requirements Violated **Robot Attack Class** Concrete Effects Safety Integrity Accuracy Products are modified or 1. Altering the control loop become defective parameters 2. Tampering with calibra-Damage to robot tion parameters 3. Tampering with the pro-Products are modified or duction logic become defective X Injuries to robot operator 4. Altering the user per-Χ ceived robot state 5. Altering the robot state Χ Χ Injuries to robot operator

Table 4: Types of attacks to robots by Trend Micro [39]

3.2 Review of existing security approaches

Security Policies. For a system to be secure there needs to be an unequivocal statement of what it means to be secure, what properties the system must uphold, what must happen and what must not happen. Such a statement is typically provided by a security policy. The policy may cover physical (e.g. access to a physical robot environment may be required to be via specific doors accessible only to authorised users), logical (e.g. access control policy), and procedural aspects (e.g. vetting of staff). For example, Zong, Guo and Chen [62] propose a policy-based access control system that enables permission management for robot applications developed with ROS (Robot Operating System). They introduce Android-like permissions so that each application in ROS can be controlled as to whether a certain resource can be accessed or performed.

Authentication underpins security in various forms. It can be thought of as the verification of one or more claims made about system agents or elements to be valid, genuine or true. Most commonly, authentication applies to a user or a process that wishes to gain access to a system and its resources. Authentication may be required from the user to the system (user identification) or from the system to the user.⁷ Dieber et al. [9] introduces a dedicated Authentication Server (AS) that tracks which ROS node subscribes or publishes in a topic. The aim of ROS is to provide a standard for the creation of robotic software that can be used on any robot. A node is a sub-part of this robotic software. The software contains a number of nodes that are placed in packages, two example nodes are the camera driver and the image processing software. These nodes need to communicate with each other [46]. The proposed AS also handles node authentication and produces topic-specific encryption keys.

⁷ Though in many applications guarantees of authenticity of the system will be provided by physical and procedural means—for example, it may be practically very hard to replace an authentic robot with a malicious or fake one.

User authentication is typically provided in three ways: (i) something you know, (ii) something you have, and (iii) something/someone you are. Passwords are the most common means of user authentication. A claim is first made by supplying a specific user identifier, or user_id (the person supplying that user_id is claiming to be the person associated with it by the system). Accompanying such a claim with a password recognised by the system is an example of (i). (ii) is also a major means of authentication. Possession of a 'token' (or physical identifier) is deemed to establish the link with an authorised user. Thus, Radio Frequency Identification Tags (RFIDs) may be programmed with the identities of specific users to whom they are given. Biometric approaches are examples of (iii). These make use of physical (biological) or behavioural features of a user. Fingerprints, voiceprints, retinal or iris images are all examples of biometrics that can be used to identify a individual.

We would observe that most user authentication is *one off*: the user authenticates at the beginning of a session and the privileges which go with such authentication prevail throughout that session. Problems ensue when a user walks away from a terminal and another user takes over, or when an authorised user deliberately hands over to an unauthorised one. A variety of attempts have been made to counter this using *continuous authentication*. Such approaches may prove of significant use where cobots are concerned. Hass, Ulz and Steger [16] approach this problem with expiring passwords and smart cards equipped with fingerprint readers, so only authorised users are authenticated to use the robot.

Intrusion Detection Systems (IDS). Intrusion Detection Systems are effective counter-measures for detecting attacks or improper use of systems by detecting any anomalies or inappropriate use of the host machines or networks. The concept of IDSs was first introduced by Anderson in 1980 [3]. There are three main intrusion detection approaches: signature-based, anomaly-based, and specification-based [34,50,37].

Signature-based systems recognise basic pre-packaged patterns of misbehaviour. For example, three consecutive failed attempts to log into a cobot management system might be regarded as a 'signature' of a potential attack. Another example includes the use of specific payloads in service requests recognised by the presence of specific bit strings in code. The bit string would form a signature of malfeasance.

An anomaly-based approach typically seeks to profile 'normal behaviour in some way and measure how closely current behaviour is to that previously ascertained profile. Often, the underlying measure is a statistical one, and an anomaly is raised when current behaviour veers outside the historically established profile of normal behaviour. Some attributes lend themselves to monitoring in this way, for example many events incurred, such as the number of page faults or cache-misses. Often an anomaly-based system is required to classify current behaviour as 'normal' or 'anomalous'. Thus, it is no surprise that a wide variety of pattern classification approaches can, and have, been brought to bear on intrusion detection problems. A major claim for anomaly-based approaches is that

they have good potential for detecting previously unseen attacks. The degree to which this is true is controversial; strictly speaking, they will flag as anomalous monitored behaviours that are not reasonably close to historic trends. However, some malicious attacks may have behaviours that are plausibly consistent with normal behaviours. If the symptoms of an attack are similar to the symptoms of another anomalous attack then the new attack will also be flagged as anomalous. Furthermore, most behaviours are unique if you look into the detail. Thus, such approaches require that, at some level of detail, attacks look different to 'normal' behaviour. This may or may not be true.

Specification-based intrusion detection [50], being a niche application, assumes that the behaviour follows a specified protocol. An intrusion is any deviation from this protocol. A variety of attacks on communication or application protocols can be detected this way. For example, a malicious application running on a cobot may attempt to make use of currently unused fields in a communication protocol to leak information. Such leaking will be detectable.

An example of the application of intrusion detection techniques to a robotic system is given in [26], where the authors implement an IDS using deep learning models. There are two components in the system proposed: one signature-based and one anomaly-based. The signature-based component is intended to detect misuse by identifying known malicious activity signatures, whilst the anomaly-based component detects behavioural anomalies by analysing deviations from the expected behaviour. The approach has two significant challenges: processing time and detection accuracy. In short, the IDS must be very fast with a low false positive rate. This is acceptable when using the signature-based model, but the anomaly detection component requires more time and is more prone to falsely indicating an attack.

In another instance, Fagiolini, Dini and Bicchi [12] propose an intrusion detection system that detects misbehaviour in systems where robots interact on the premise of event-based rules. They refer to misbehaving robots as intruders that may exhibit uncooperative behaviour due to spontaneous failure or malicious reprogramming. The proposed IDS is applied in an industrial scenario where a number of automated forklifts move within an environment that can be represented as a matrix of cells and macro-cells.

3.3 Application to Cobots

To the best of our knowledge, there would appear to be no published research specifically targeting security for cobots. However, the authors are currently undertaking work into the application of security concepts described above. In the next section we identify some of these and explain why the application to cobotic security may require some sophistication.

Security Policy. Since the rise of cobots is quite recent we should not be surprised to find no security policy work specifically targeting cobots. This area, however, is an intriguing and subtle one. A security policy will generally have

to maintain some notion of privacy, as personal data may be stored in the system (e.g. a staff capabilities database). But the area is much more subtle than is usual for security policy. Issues of who should get access to what and under what circumstances, may have significant effect on co-workers. What is a reasonable policy on access when there is contention between co-workers? What is suitable 'etiquette' in such cases? Some data will be less privacy-sensitive and safety-relevant and the motivations for security policy elements will be different. A security policy and its implementation may be able to enforce elements of safety practice. For example, overly long shifts that break working time directives can be readily policed via security policy. Requirements for suitable skills or training can be enforced too. Ultimately, a great deal of reasonable co-working constraints boil down to access control of one form or another and such control can be specified via policy.

Authentication. Our current work is carried out in collaboration with industrial users of cobots. Workers generally operate a single robot cell and work on a continual basis, punctuated by scheduled breaks. It seems highly unlikely that the robots in these cells can be faked or replaced in some way without notice (though we accept that software could be maliciously updated). Consequently, it is only one-way user-to-robot authentication that needs to be considered. However, this authentication needs to be persistent, to account for changes in staffing. Some notion of initial authentication by traditional means, for example a standard password or token based approach, can be supplemented by an appropriate continuous authentication method. We are currently investigating the use of physical interaction properties (i.e. forces applied to the robot by the co-worker) and other biometrics (accelerometry applied to co-worker hands, eye movements and ECG monitoring) for user authentication.

The resources and capabilities made available by a cobot may vary across co-workers. Part of the appeal of cobots is, however, that they can be readily reprogrammed to do a variety of tasks. As co-workers may vary in their skills, experience and qualifications, we might quite legitimately allow certain tasks to be done only by co-workers with specific skills and training. A suitably configured system with access to the capabilities of specific users can easily enforce such policies. Thus, issues of cobot policy compliance can readily be handled via suitable access control, provided there is credible user authentication.

3.4 Challenges for Cobot Security

Many aspects of cybersecurity analysis and system development remain unaltered. But our work so far reveals that cobots also present either specific challenges in their own right, or else require considerable subtlety of thought to engage with cobot-specifics. Below we highlight areas we believe are in need of security focus:

Developing security policies and related elements that fully take into account the human, including both single co-worker cases and multi-co-worker cases.

Policies must be sympathetic of user needs, well-being, and diversity issues. Crafting a policy for a mobile cobot working in different company domains is as much an exercise in occupational psychology as it is an issue in cyber-security. Particularly, in an industrial work setting, the co-working modus operandi and co-worker well-being must be considered. There are significant possibilities of couching a variety of working practice constraints in terms of security policy.

Development of practical templates for authentication requirements. Authentication needs will vary a great deal between deployment domains. Thus, a single worker collaborating with an industrial robot on a welding task might lend itself to initial password logon followed by continuous authentication by a variety of means (e.g. biometrics or token). Manufacturing with several on-site suppliers and changing external staffing is markedly different, perhaps requiring on-going speech recognition for continuous authentication. Guidance will need to be developed about the pros and cons of authentication approaches in specific cobot environments. These will include guidance regarding specific approaches in harsh electromagnetic environments. As an example of the latter, one of our industrial collaborators uses cobots to perform elements of arc-welding; the arc-ing could affect any authentication scheme based around wireless communications (including, e.g. distance bounding protocols).

Development of a plausible strategy for **cobot forensics**, which as far as we are aware, has received no attention in the literature. Digital forensics is largely concerned with the generation of credible evidence as to who did what, where and when (and also why). This is important not just for cyber-security reasons, for example to investigate security breaches, but also for health and safety reasons, where reconstructing an accident from event logs may be required.

Developing a credible IDS for use in cobotic environments. Again, we know of no work in this area. It is clear that domain specifics will need to be handled. Mobile cobots will present challenges over and above those for fixed cobots.

4 Cobot Co-Assurance

In previous sections, we have discussed how to reduce safety and security risks in cobots, and the challenges that arise. However, reducing risk within the individual domains alone is insufficient to claim the acceptability of overall risk. There are multiple factors that can affect co-assurance and the confidence in the reduction of overall risk. These factors can be divided into two categories:

Socio-technical Factors – these are concerned with the processes, technology, structure and people required for co-engineering and the *co-assurance process*. Such factors play an important role, e.g. in complex information systems engineering [5], and so co-assuring socio-technical factors encompasses a large scope that includes organisational, regulatory, and ethical structures, management practices, competence, information management tools, *etc.*

Technical Factors – these are primarily concerned with the causal relationships between risk conditions and artefacts of the *engineered system*, *e.g.* accidents, hazards, attacks, threats, safety and security requirements.

Below, we consider these factors for cobots, and discuss the challenges that arise with respect to the interactions between safety and security risks.

4.1 Socio-technical Challenges

The many socio-technical challenges include:

Ethics. Interaction with co-workers is at the core of cobot use and ethics issues will inevitably arise. For example, ethical issues related to operator monitoring within the cobot will have to be resolved, for example by getting informed consent from co-workers.

Risk prioritisation. The principled handling of trade-offs across competing risks in cobots (safety, security, economic etc.) requires care in both 'normal' and exceptional circumstances. For example, when a security problem has been published with potential safety implications but a vendor patch is not yet available (possibly a common occurrence given the heavy use of commercially available components in cobots), what should be done immediately? Different actions may have different economic consequences and organisations are rarely equipped to judge such situations rapidly.

Risk representation and communication. To facilitate better decision making, the *profile* of various risks in particular circumstances needs to be made apparent, e.g. using structured risk analysis (Section 1.1). This may encompass risk attributes outside the usual safety and security (or further dependability).

Coordinating and integrating risk analyses. The system design may be modified, as the design and analyses progress, to incorporate necessary security and safety mechanisms. Since neither security nor safety are preserved under refinement (i.e. moving to a more concrete representation) the specific way a safety or security measure is implemented matters and so safety and security synchronisation will be required at what are believed to be at feasibly stable points in the development. Table 1 on page 4 summarises several candidate approaches to be adopted to prioritise, align, or integrate safety/security analyses.

Ensuring quality and availability of third party evidence. Cobots will usually integrate components from several vendors. Those components may draw on further vendors' products. Ensuring the quality or availability of relevant documentation throughout the supply chain to support safety and security assurance arguments, both individually and together, due to interdependencies, will often prove challenging. A vendor patch to a vulnerability may, for example, be available only as an executable.

Handling dynamic threat and impact landscapes. A cobot's threat landscape may vary greatly over time, e.g. when new vulnerabilities in critical components emerge, and this will likely affect safety. Rapidly assessing the safety impact of security flaws (and vice versa) is not a mainstream activity for manufacturing organisations and the skills required may well be lacking.

Resourcing safety and security interactions. There are many interactions between safety and security in cobots. Resourcing the investigation of such aspects will present significant challenges in the workplace.

Increasing automation of assurance. Cobot assurance is complex and dynamic, requiring repeated analyses and risk judgements to be frequently revisited. Increasing automation of assurance will be essential to ensure feasibility of any sound process. Table 1 (rightmost column) on page 4 lists approaches that, used individually or in combination, can be a basis for continuous alignment of safety and security assurance of cobots in manufacturing.

4.2 Technical Challenges

Some technical challenges in cobot co-assurance are given below:

Deadly conflicts. Cobots may be used in dangerous environments with human presence. Protecting against dangerous, and possibly deadly, conflicts is a challenge. For example, ensuring access control policy does not cause problems, i.e. by prohibiting essential data access for maintaining safety.

Consolidated audit policy. Logging events are an important, if somewhat prosaic, component of cobots. Many events could be logged but the potential volume is huge. We need to determine for what purposes we would want logged information and seek to craft a fitting policy. For security purposes, we might wish to access logs for determining situational awareness, for identifying specific behaviours, or for contributing towards evidence in a criminal court case. For safety purposes, we might wish to reconstruct an accident and its causes. We must be aware of the possibility of logging causing problems (e.g. affecting real-time performance of critical services or, even worse, causing deadlocks). Of course, the logs themselves must be protected from attack, as a successful security attack might destroy forensic log evidence. The topic of attribution is difficult in almost any system, however the complexity of cobots and their wider connectedness will make this aspect even hard for cobots.

Unifying anomaly detection. There are challenges regarding the efficient use of data to inform anomaly detection for safety and security as the data that can inform safety and security decisions may overlap. For example, the presence of sophisticated malware might reveal itself in degradation trends of operational performance. Thus, traditional health monitoring for safety and predictive maintenance reasons might highlight the presence of malware (one of Stuxnet's remarkable attack goals was to cause centrifuges to wear out more quickly [13]).

Reacting to compromise. What should be done when some elements of a cobot are perceived to be compromised in some way (e.g. via physical component failure or the presence of malware)? Having detected something is potentially 'wrong', management may wish to take appropriate action. This requires significant situational awareness (which may be difficult in cobots) and we need to be very careful to ensure the cure (response) is not worse than the problem, i.e. does not itself cause unpalatable security or safety issues. Some degree of degradation may be inevitable.

Ensuring resilience to direct access. Cobots will come into close proximity with humans providing an opportunity for interference or damage, both physical and digital. We must find useful and preferably common mechanisms to either resist attack or else make it apparent when it has occurred.

Coping under failure. The failure modes of a cobot and their consequences must be thoroughly understood. A degraded system may be compromisable in ways a fully operational system is not. Co-assurance approaches from process automation such as, e.g. FACT [47], could cross-fertilise cobot-specific co-assurance procedures.

Adversarial attacks. Systems whose activities are underpinned by machine learning or other AI⁸ may be susceptible to adversarial attack. This is where the robot is fooled into malfunctioning in some way because it is presented with specially crafted input. This is a common worry from both a security and safety perspective.

Testing of cobots. Current robot testing approaches will need to be adapted to the new requirements of cobot settings. Moreover, the development of more rigorous testing approaches for cobots is essential.

Software and system update. Cobot and wider system update is a common concern and we need to ensure updates are made with appropriate authority, integrity, and that the updates do not cause unpalatable harm. From a security perspective, patches are a commonplace, however the safety implications of such changes are rarely considered. Other domains understand the importance of maintaining integrity of updates (e.g. updating of remote satellites or automotive software in the field). In some cases updates may need to be 'hot', i.e. at runtime. Again, a compromised update process will play havoc with safety and security. Furthermore, the effects of a host of run-time attacks are likely to have safety implications (e.g. attacks on a database via SQL injection, or similar).

4.3 Conclusion

With this chapter, we summarise general approaches to safety and security assurance for cobots. Further detail is provided in the form of risk-based assurance approaches for both safety and security of cobots (Section 1.1), illustrated by an example (Sections 2.3 and 3.3). Finally, we describe the challenges that arise when attempting to assure and align the two quality attributes for a cobot. These challenges are not limited to technical factors about how and when to relate risk conditions between safety and security, but include significant socio-technical factors that influence the co-assurance process itself. These challenges form the crux of the contribution of this work. Although no claims are made with regards to completeness, we believe that the challenges identified in Section 4 form the basis of a preliminary research roadmap, and that addressing them is essential for the safe and secure deployment of cobots in an industrial setting.

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⁸ Cobots, as with other manufacturing technologies, will include increasingly complex artificial intelligence software.

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