



Deposited via The University of Sheffield.

White Rose Research Online URL for this paper:

<https://eprints.whiterose.ac.uk/id/eprint/168576/>

Version: Published Version

Article:

Goodacre, S., Thomas, B., Lee, E. et al. (2020) Characterisation of 22445 patients attending UK emergency departments with suspected COVID-19 infection : observational cohort study. PLoS ONE, 15 (11). e0240206. ISSN: 1932-6203

<https://doi.org/10.1371/journal.pone.0240206>

Reuse

This article is distributed under the terms of the Creative Commons Attribution (CC BY) licence. This licence allows you to distribute, remix, tweak, and build upon the work, even commercially, as long as you credit the authors for the original work. More information and the full terms of the licence here:

<https://creativecommons.org/licenses/>

Takedown

If you consider content in White Rose Research Online to be in breach of UK law, please notify us by emailing eprints@whiterose.ac.uk including the URL of the record and the reason for the withdrawal request.

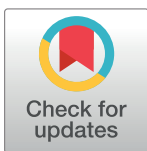
RESEARCH ARTICLE

Characterisation of 22445 patients attending UK emergency departments with suspected COVID-19 infection: Observational cohort study

Steve Goodacre^{1*}, Ben Thomas¹, Ellen Lee¹, Laura Sutton¹, Amanda Loban¹, Simon Waterhouse¹, Richard Simmonds¹, Katie Biggs¹, Carl Marincowitz¹, Jose Schutter¹, Sarah Connelly¹, Elena Sheldon¹, Jamie Hall¹, Emma Young¹, Andrew Bentley², Kirsty Challen³, Chris Fitzsimmons⁴, Tim Harris⁵, Fiona Lecky¹, Andrew Lee¹, Ian Maconochie⁶, Darren Walter⁷

1 School of Health and Related Research (SchARR), University of Sheffield, Sheffield, United Kingdom, **2** Intensive Care, Manchester University NHS Foundation Trust, Wythenshawe Hospital, Manchester, United Kingdom, **3** Emergency Department, Lancashire Teaching Hospitals NHS Foundation Trust, Preston, United Kingdom, **4** Emergency Department, Sheffield Children's NHS Foundation Trust, Sheffield, United Kingdom, **5** Emergency Department, Barts Health NHS Trust, London, United Kingdom, **6** Emergency Department, Imperial College Healthcare NHS Trust, London, United Kingdom, **7** Emergency Department, Manchester University NHS Foundation Trust, Wythenshawe Hospital, Manchester, United Kingdom

* s.goodacre@sheffield.ac.uk



OPEN ACCESS

Citation: Goodacre S, Thomas B, Lee E, Sutton L, Loban A, Waterhouse S, et al. (2020) Characterisation of 22445 patients attending UK emergency departments with suspected COVID-19 infection: Observational cohort study. PLoS ONE 15(11): e0240206. <https://doi.org/10.1371/journal.pone.0240206>

Editor: Walter R. Taylor, Mahidol Oxford Clinical Research Unit (MORU), THAILAND

Received: August 12, 2020

Accepted: September 23, 2020

Published: November 25, 2020

Peer Review History: PLOS recognizes the benefits of transparency in the peer review process; therefore, we enable the publication of all of the content of peer review and author responses alongside final, published articles. The editorial history of this article is available here: <https://doi.org/10.1371/journal.pone.0240206>

Copyright: © 2020 Goodacre et al. This is an open access article distributed under the terms of the [Creative Commons Attribution License](https://creativecommons.org/licenses/by/4.0/), which permits unrestricted use, distribution, and reproduction in any medium, provided the original author and source are credited.

Data Availability Statement: Data are available at DOI: [10.15131/shef.data.13194845](https://doi.org/10.15131/shef.data.13194845).

Abstract

Background

Hospital emergency departments play a crucial role in the initial assessment and management of suspected COVID-19 infection. This needs to be guided by studies of people presenting with suspected COVID-19, including those admitted and discharged, and those who do not ultimately have COVID-19 confirmed. We aimed to characterise patients attending emergency departments with suspected COVID-19, including subgroups based on sex, ethnicity and COVID-19 test results.

Methods and findings

We undertook a mixed prospective and retrospective observational cohort study in 70 emergency departments across the United Kingdom (UK). We collected presenting data from 22445 people attending with suspected COVID-19 between 26 March 2020 and 28 May 2020. Outcomes were admission to hospital, COVID-19 result, organ support (respiratory, cardiovascular or renal), and death, by record review at 30 days. Mean age was 58.4 years, 11200 (50.4%) were female and 11034 (49.6%) male. Adults (age >16 years) were acutely unwell (median NEWS2 score of 4), frequently had limited performance status (46.9%) and had high rates of admission (67.1%), COVID-19 positivity (31.2%), organ support (9.8%) and death (15.5%). Children had much lower rates of admission (27.4%), COVID-19 positivity (1.2%), organ support (1.4%) and death (0.3%). Similar numbers of men and women presented to the ED, but men were more likely to be admitted (72.9% v 61.4%), require organ

Funding: Steve Goodacre received funding from the United Kingdom National Institute for Health Research Health Technology Assessment (HTA) programme (project reference 11/46/07, <https://www.nihr.ac.uk/explore-nihr/funding-programmes/health-technology-assessment.htm>). The funder played no role in the study design; in the collection, analysis, and interpretation of data; in the writing of the report; and in the decision to submit the article for publication. The views expressed are those of the authors and not necessarily those of the NHS, the NIHR or the Department of Health and Social Care.

Competing interests: All authors declare grant funding to their employing institutions from the National Institute for Health Research (NIHR), as outlined under financial disclosure information. SG is Deputy Director of the NIHR Health Technology Assessment (HTA) Programme, which funded the study, and chairs the NIHR HTA commissioning committee. These competing interests do not alter our adherence to PLOS ONE policies on sharing data and materials.

support (12.2% v 7.7%) and die (18.2% v 13.0%). Black or Asian adults tended to be younger than White adults (median age 54, 50 and 67 years), were less likely to have impaired performance status (43.1%, 26.8% and 51.6%), be admitted to hospital (60.8%, 57.3%, 69.6%) or die (11.6%, 11.2%, 16.4%), but were more likely to require organ support (15.9%, 14.3%, 8.9%) or have a positive COVID-19 test (40.8%, 42.1%, 30.0%). Adults admitted with suspected and confirmed COVID-19 had similar age, performance status and comorbidities (except chronic lung disease) to those who did not have COVID-19 confirmed, but were much more likely to need organ support (22.2% v 8.9%) or die (32.1% v 15.5%).

Conclusions

Important differences exist between patient groups presenting to the emergency department with suspected COVID-19. Adults and children differ markedly and require different approaches to emergency triage. Admission and adverse outcome rates among adults suggest that policies to avoid unnecessary ED attendance achieved their aim. Subsequent COVID-19 confirmation confers a worse prognosis and greater need for organ support.

Registration

ISRCTN registry, ISRCTN56149622, <http://www.isrctn.com/ISRCTN28342533>.

Introduction

Hospital emergency departments (ED) have played a crucial role during the COVID-19 pandemic in receiving acutely ill patients, determining the need for admission and critical care, and providing emergency treatment. International [1, 2] and national [3–6] guidelines have been developed for the emergency management of suspected COVID-19.

Studies of hospitalised cases with COVID-19 [7–10] inform the emergency management of suspected COVID-19 but have important limitations. First, patients typically present with suspected rather than proven COVID-19. This presentation includes many patients with characteristics of COVID-19, who need urgent care, but do not ultimately have the virus. Second, emergency management involves differentiating those with severe illness who require hospital admission from those with mild or moderate illness who can be managed at home. Appropriate management of this heterogeneous population is an important challenge that needs to be informed by relevant data.

The Pandemic Respiratory Infection Emergency System Triage (PRIEST) study collected data from consecutive patients attending EDs across the UK with suspected COVID-19. We aimed to characterise patients attending EDs with suspected COVID-19, including subgroups based on sex, ethnicity and COVID-19 results.

Materials and methods

The PRIEST study was originally set up and piloted as the Pandemic Influenza Triage in the Emergency Department (PAINTED) study as part of the UK National Institute for Health Research (NIHR) pandemic portfolio of studies to be activated in the event of an influenza pandemic [11, 12]. It was developed into the PRIEST study and expanded to include other respiratory infections in response to the emerging COVID-19 pandemic.

We undertook an observational cohort study of adults and children attending the ED with suspected COVID-19 infection. Patients were included if the assessing clinician recorded that the patient had suspected COVID-19 in the ED records or completed a standardised assessment form for suspected COVID-19 patients. The clinical diagnostic criteria for COVID-19 during the study were of fever ($\geq 37.8^{\circ}\text{C}$) and at least one of the following respiratory symptoms, which must be of acute onset: persistent cough (with or without sputum), hoarseness, nasal discharge or congestion, shortness of breath, sore throat, wheezing, sneezing. We did not seek consent to collect data but information about the study was provided in the ED and patients could withdraw their data at their request. Patients with multiple presentations to hospital were only included once, using data from the first presentation identified by research staff.

Baseline characteristics at presentation to the ED were recorded prospectively, using a standardised assessment form developed and piloted for the PAINTED study [12] that doubled as a clinical record (SF [S1 Appendix](#): Standardised Data Collection Form), or retrospectively, through research staff extracting data onto the standardised form using the clinical records. Research staff collected follow-up data onto a standardised follow-up form (SDF [S2 Appendix](#): Follow-up Form) using clinical records up to 30 days after presentation. They then entered data onto a secure online database managed by the Sheffield Clinical Trials Research Unit (CTRU).

Patients who died or required respiratory, cardiovascular or renal support were classified as having an adverse outcome. Patients who survived to 30 days without requiring respiratory, cardiovascular or renal support were classified as having no adverse outcome. Respiratory support was defined as any intervention to protect the patient's airway or assist their ventilation, including non-invasive ventilation or acute administration of continuous positive airway pressure. It did not include supplemental oxygen alone or nebulised bronchodilators. Cardiovascular support was defined as any intervention to maintain organ perfusion, such as inotropic drugs, or invasively monitor cardiovascular status, such as central venous pressure or pulmonary artery pressure monitoring, or arterial blood pressure monitoring. It did not include peripheral intravenous cannulation or fluid administration. Renal support was defined as any intervention to assist renal function, such as haemofiltration, haemodialysis or peritoneal dialysis. It did not include intravenous fluid administration.

The sample size was determined by the size and severity of the pandemic, but was originally planned to involve recruiting 20,000 patients across 40 sites. This was expected to include 200 with an adverse outcome, based on a 1% prevalence of adverse outcome in a previous study undertaken during the 2009 H1N1 pandemic.

This paper presents a descriptive analysis of the cohort. We calculated a National Early Warning Score (2nd version, NEWS2) for adults, to provide an overall assessment of acute illness severity on a scale from zero to 20, based on respiratory rate, oxygen saturation, systolic blood pressure, heart rate, level of consciousness and temperature [13]. We calculated a modified Paediatric Observation Priority Score (POPS) for children for the same purpose, with a scale from zero to 14, based on respiratory rate, oxygen saturation, heart rate, level of consciousness, temperature, breathing and past medical history (excluding the gut feeling parameter) [14]. We undertook descriptive analysis of subgroups based on age, sex and ethnicity. We also compared the characteristics and outcomes of admitted patients with positive COVID-19 testing to those with negative or no testing.

Ethical approval

The North West—Haydock Research Ethics Committee gave a favourable opinion on the PAINTED study on 25 June 2012 (reference 12/NW/0303) and on the updated PRIEST study

on 23rd March 2020. The Confidentiality Advisory Group of the Health Research Authority granted approval to collect data without patient consent in line with Section 251 of the National Health Service Act 2006.

Patient and public involvement

The Sheffield Emergency Care Forum (SECF) is a public representative group interested in emergency care research [15]. Members of SECF advised on the development of the PRIEST study and two members joined the Study Steering Committee. Patients were not involved in the recruitment to and conduct of the study. We are unable to disseminate the findings to study participants directly.

Results

The PRIEST study recruited 22484 patients from 70 EDs across 53 sites between 26 March 2020 and 28 May 2020. We included 22445 in the analysis after excluding 39 who requested withdrawal of their data. The mean age was 58.4 years, 11200 (50.4%) were female, 11034 (49.6%) male (211 missing), and ethnicity was 15198 (84.7%) UK/Irish/other white, 1150 (6.4%) Asian, 692 (3.9%) Black/African/Caribbean, 328 (1.8%) mixed/multiple ethnic groups, 570 (3.2%) other ethnic groups and 4507 unknown (missing data or preferring not to say). After ED assessment COVID-19 was considered the most likely diagnosis for 14400 (67.2% of those with non-missing data). Fig 1 shows that hourly presentations between 11:00 and 18:00 were around four times the night-time rate.

Table 1 shows the baseline characteristics, presenting features and physiology of adults and children in the cohort, and Table 2 shows the admission decisions and adverse outcomes for adults and children.

Adults with suspected COVID-19 were acutely unwell, with a lower IQR oxygen saturation of 94% and an upper IQR respiratory rate of 26/minute, and had high rates of admission (67.1%), organ support (9.8%) and death (15.5%). Children with suspected COVID-19 also

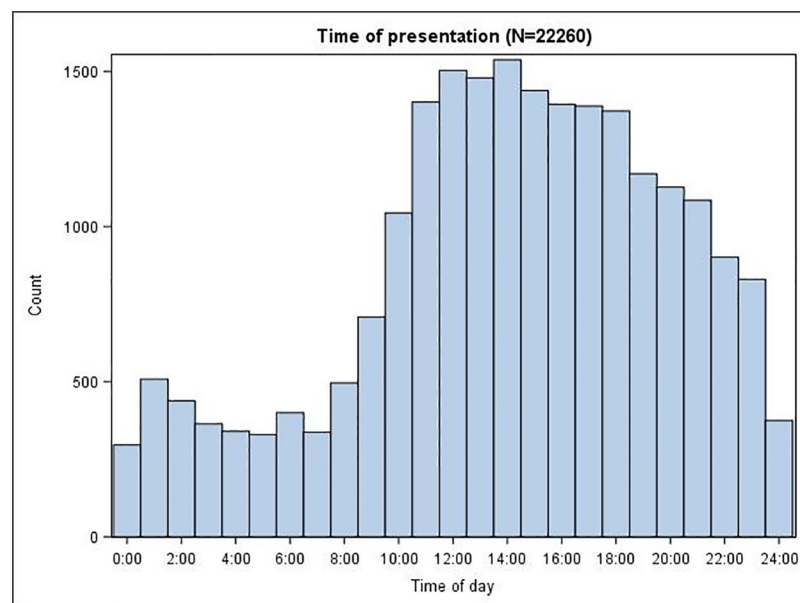


Fig 1. Time of presentation to the ED.

<https://doi.org/10.1371/journal.pone.0240206.g001>

Table 1. Baseline characteristics, presenting features and physiology of adults (N = 20908) and children (N = 1530)†.

Characteristic	Statistic/level	Adults	Children
Age (years)	N	20908	1530
	Mean (SD)	62.4 (19.7)	3.6 (4.2)
	Median (IQR)	64 (48,79)	2 (0,6)
Sex	Missing	193	18
	Male	10209 (49.3%)	821 (54.3%)
	Female	10506 (50.7%)	691 (45.7%)
Ethnicity	Missing/prefer not to say	4215	290
	UK/Irish/other white	14243 (85.3%)	950 (76.6%)
	Asian	1044 (6.3%)	106 (8.5%)
	Black/African/Caribbean	640 (3.8%)	52 (4.2%)
	Mixed/multiple ethnic groups	247 (1.5%)	81 (6.5%)
	Other	519 (3.1%)	51 (4.1%)
Presenting features	Cough	12994 (62.1%)	580 (37.9%)
	Shortness of breath	15586 (74.5%)	314 (20.5%)
	Fever	10282 (49.2%)	1222 (79.9%)
Symptom duration (days)	N	18890	1442
	Mean (SD)	7.9 (8.9)	4.3 (5.9)
	Median (IQR)	5 (2,10)	2 (1,5)
Heart rate (beats/min)	N	20477	1482
	Mean (SD)	94.9 (21.6)	137.2 (28.4)
	Median (IQR)	93 (80,108)	138 (118,157)
Respiratory rate (breaths/min)	N	20363	1473
	Mean (SD)	23.3 (7)	33.1 (10.3)
	Median (IQR)	22 (18,26)	32 (26,40)
Systolic BP (mmHg)	N	20315	376
	Mean (SD)	134.6 (24.9)	107.9 (15.2)
	Median (IQR)	133 (118,149)	109 (98,117)
Diastolic BP (mmHg)	N	20228	366
	Mean (SD)	78.2 (16.1)	65.3 (12.4)
	Median (IQR)	78 (68,88)	64 (58,73)
Temperature (°C)	N	20248	1485
	Mean (SD)	37.1 (1.1)	37.5 (1.1)
	Median (IQR)	37 (36.4,37.8)	37.4 (36.7,38.3)
Oxygen saturation (%)	N	20649	1498
	Mean (SD)	94.7 (6.8)	97.7 (3.1)
	Median (IQR)	96 (94,98)	98 (97,99)
Glasgow Coma Scale	N	15434	506
	Mean (SD)	14.6 (1.4)	14.9 (0.9)
	Median (IQR)	15 (15,15)	15 (15,15)
AVPU	Missing	2391	120
	Alert	17580 (94.9%)	1394 (98.9%)
	Verbal	640 (3.5%)	11 (0.8%)
	Pain	183 (1%)	3 (0.2%)
	Unresponsive	114 (0.6%)	2 (0.1%)

†N = 7 omitted due to missing age

<https://doi.org/10.1371/journal.pone.0240206.t001>

Table 2. Outcomes of adults (N = 20908) and children (N = 1530).

Outcome	Level	Adult N (%)	Child N (%)
Admitted at initial assessment	Missing	45	3
	No	6866 (32.9%)	1109 (72.6%)
	Yes	13997 (67.1%)	418 (27.4%)
Respiratory pathogen	COVID-19	6521 (31.2%)	19 (1.2%)
	Influenza	27 (0.1%)	2 (0.1%)
	Other	1721 (8.2%)	237 (15.5%)
	None identified	12639 (60.5%)	1272 (83.1%)
Mortality status	Missing	20	3
	Alive	17642 (84.5%)	1523 (99.7%)
	Dead	3246 (15.5%)	4 (0.3%)
	Death with organ support*	693 (21.3%)	0 (0%)
	Death with no organ support*	2553 (78.7%)	4 (100%)
Organ support	Respiratory	1944 (9.3%)	18 (1.2%)
	Cardiovascular	517 (2.5%)	8 (0.5%)
	Renal	218 (1%)	2 (0.1%)
	Any	2058 (9.8%)	22 (1.4%)

*Denominator = total deaths in category

<https://doi.org/10.1371/journal.pone.0240206.t002>

presented with abnormal physiology, but had low rates of admission, organ support and mortality. Adults tended to present with cough and breathlessness, while children tended to present with fever. Very few children had a positive test for COVID-19, compared with almost a third of adults.

Fig 2 shows the NEWS2 score for adults and Fig 3 shows the POPS score for children. The median (inter-quartile range [IQR]) NEWS2 score was 4 (2, 7) for adults and the median POPS score was 1 (1, 3) for children.

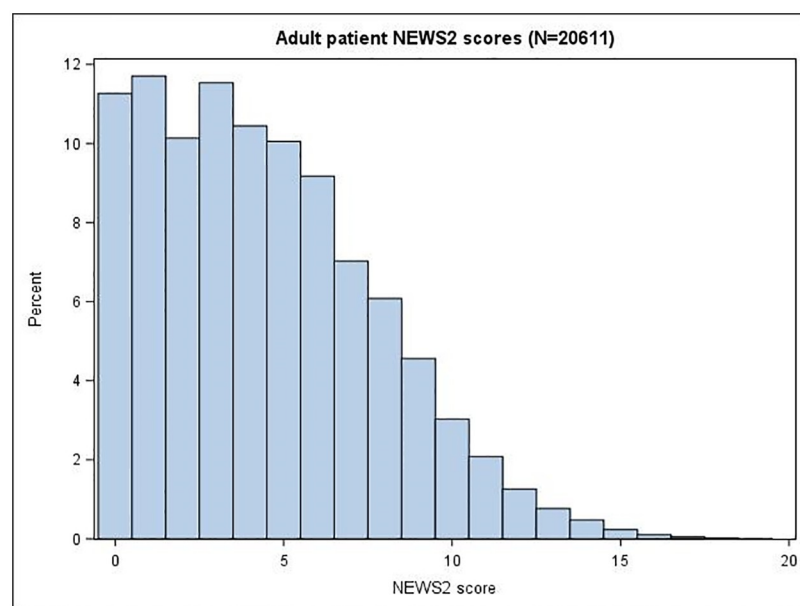


Fig 2. Adult patients NEWS2 scores.

<https://doi.org/10.1371/journal.pone.0240206.g002>

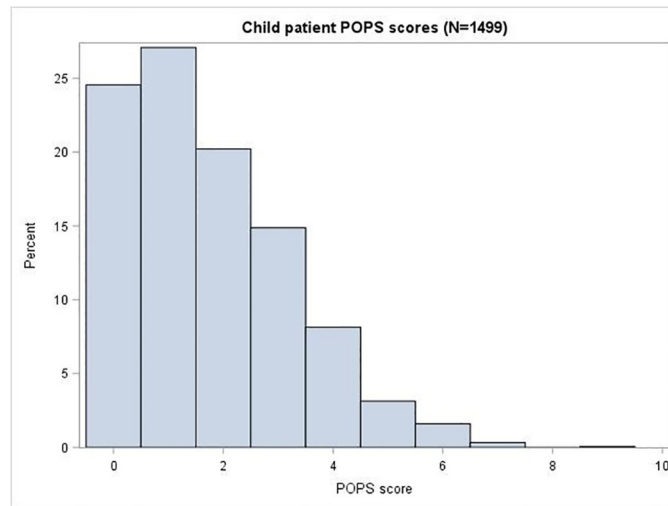


Fig 3. Child patient POPS scores.

<https://doi.org/10.1371/journal.pone.0240206.g003>

[Table 3](#) shows that adults with suspected COVID-19 had substantial co-morbidities (30.8% with hypertension and 19.7% with diabetes) and almost half were recorded as having some limitation of normal activities. A substantial proportion (19.3%) had a Do Not Attempt Resuscitation decision recorded on or before the day of presentation.

[Table 4](#) shows that men tended to be older than women, have slightly more severe illness, and were more likely to have hypertension, heart disease, diabetes or chronic lung disease, while women were more likely to have asthma. Men and women attended the ED in similar numbers, but men were more likely to be admitted, have positive COVID-19 testing, require organ support and die.

Table 3. Co-morbidities, performance status and Do Not Attempt Resuscitation decisions for adults (N = 20908).

Characteristic	Level	N (%)
Comorbidities	Hypertension	6437 (30.8%)
	Heart Disease	4702 (22.5%)
	Diabetes	4129 (19.7%)
	Other chronic lung disease	3767 (18%)
	Asthma	3410 (16.3%)
	Renal impairment	1934 (9.3%)
	Active malignancy	1120 (5.4%)
	Immunosuppression	631 (3%)
	Steroid therapy	557 (2.7%)
	No Chronic disease	5798 (27.7%)
Performance status	Missing	1080
	Unrestricted normal activity	10541 (53.2%)
	Limited strenuous activity, can do light	2373 (12%)
	Limited activity, can self care	2781 (14%)
	Limited self care	2649 (13.4%)
	Bed/chair bound, no self care	1484 (7.5%)
DNAR in place after ED assessment		4029 (19.3%)

<https://doi.org/10.1371/journal.pone.0240206.t003>

Table 4. Characteristics and outcomes of male (N = 10209) and female (N = 10506) adults†.

Characteristic	Statistic/level	Adult men	Adult women
Age (years)	N	10209	10506
	Mean (SD)	64 (18.3)	60.8 (20.9)
	Median (IQR)	66 (51,79)	61 (45,79)
Presenting features	Cough	6406 (62.7%)	6473 (61.6%)
	Shortness of breath	7646 (74.9%)	7811 (74.3%)
	Fever	5224 (51.2%)	4969 (47.3%)
Symptom duration (days)	N	9216	9501
	Mean (SD)	7.6 (8.5)	8.3 (9.2)
	Median (IQR)	5 (2,10)	5 (2,10)
Respiratory rate (breaths/min)	N	9951	10228
	Mean (SD)	23.7 (7.3)	22.8 (6.7)
	Median (IQR)	22 (18,27)	21 (18,26)
Oxygen saturation (%)	N	10094	10367
	Mean (SD)	94.2 (7)	95.1 (6.6)
	Median (IQR)	96 (93,98)	97 (94,98)
NEWS2 score	N	10118	10304
	Mean (SD)	4.7 (3.4)	4.1 (3.2)
	Median (IQR)	4 (2,7)	4 (1,6)
Comorbidities	Hypertension	3356 (32.9%)	3013 (28.7%)
	Heart Disease	2718 (26.6%)	1945 (18.5%)
	Diabetes	2343 (23%)	1747 (16.6%)
	Other chronic lung disease	1981 (19.4%)	1760 (16.8%)
	Asthma	1261 (12.4%)	2117 (20.2%)
	Renal impairment	1029 (10.1%)	888 (8.5%)
	Active malignancy	659 (6.5%)	453 (4.3%)
	Immunosuppression	294 (2.9%)	333 (3.2%)
	Steroid therapy	248 (2.4%)	305 (2.9%)
	No Chronic disease	2659 (26%)	3080 (29.3%)
Performance status	Missing	530	539
	Unrestricted normal activity	5005 (51.7%)	5437 (54.6%)
	Limited strenuous activity, can do light	1216 (12.6%)	1134 (11.4%)
	Limited activity, can self care	1420 (14.7%)	1339 (13.4%)
	Limited self care	1315 (13.6%)	1308 (13.1%)
	Bed/chair bound, no self care	723 (7.5%)	749 (7.5%)
Admitted at initial assessment	Missing	22	23
	No	2765 (27.1%)	4043 (38.6%)
	Yes	7422 (72.9%)	6440 (61.4%)
Respiratory pathogen	COVID-19	3612 (35.4%)	2851 (27.1%)
	Influenza (pandemic or seasonal)	10 (0.1%)	17 (0.2%)
	Other	809 (7.9%)	902 (8.6%)
	None identified	5778 (56.6%)	6736 (64.1%)
Mortality status	Missing	9	11
	Alive	8341 (81.8%)	9132 (87%)
	Dead	1859 (18.2%)	1363 (13%)
	Death with organ support*	439 (23.6%)	250 (18.3%)
	Death with no organ support*	1420 (76.4%)	1113 (81.7%)
Organ support	Respiratory	1165 (11.4%)	769 (7.3%)

(Continued)

Table 4. (Continued)

Characteristic	Statistic/level	Adult men	Adult women
	Cardiovascular	360 (3.5%)	151 (1.4%)
	Renal	155 (1.5%)	61 (0.6%)
	Any	1241 (12.2%)	805 (7.7%)

[†]N = 193 omitted due to missing sex

*Denominator = total deaths in category

<https://doi.org/10.1371/journal.pone.0240206.t004>

Table 5 reports the characteristics and outcomes of adults in different ethnic groups. Black or Asian adults tended to be younger than White adults, were less likely to have impaired performance status, be admitted to hospital or die, but were more likely to require organ support or have a positive COVID-19 test. Comorbidities also varied between ethnic groups.

Table 6 shows the characteristics and outcomes of admitted adults with subsequent positive COVID-19 testing and admitted patients with negative or no testing. Age, presenting characteristics, performance status and comorbidities (except chronic lung disease) did not differ markedly between the two groups, but adults with confirmed COVID-19 were more likely to die or require organ support.

Discussion

Our study describes the presentation of suspected COVID-19 to EDs across the United Kingdom over the first wave of the pandemic. This large, generalizable cohort allows us to characterise the challenge faced by EDs, identify important differences between demographic groups and guide planning for future emergency care.

Adults presenting to the ED with suspected COVID-19 tended to have severe illness, with relatively high NEWS2 scores and abnormal respiratory physiology, and a correspondingly high rate of admission and adverse outcome. Children had a much lower rate of admission and a very low rate of adverse outcome. Adults were also much more likely to have confirmed COVID-19 than children. Suspected COVID-19 in adults and children could therefore be considered as different entities, requiring different approaches to triage, diagnosis and management.

A number of policies were implemented during the pandemic to reduce unnecessary ED attendances with suspected COVID-19. The UK National Health Service advised people with suspected COVID-19 to use the online or telephone NHS111 service rather than attend the ED directly. Some ambulance services avoided transferring people to the ED if they did not have features of severe disease. Our findings suggest that these approaches resulted in an adult ED population with severe illness and high rate of admission. Further research is underway as part of the PRIEST study to determine whether this was achieved at the expense of delayed hospital admission for some cases.

Adults admitted with suspected COVID-19 that was subsequently confirmed were more than twice as likely to die or receive organ support as those who did not have COVID-19 confirmed, despite having similar age, performance status and comorbidities (except chronic lung disease). Admission with COVID-19 therefore confers a markedly worse prognosis compared to similar presentations. We are only aware of one other study comparing ED presentations in this way—a small single centre study from San Francisco showing no difference in mortality [16].

Table 5. Characteristics and outcomes of different ethnic groups among adults.

Characteristic	Statistic/level	UK/Irish/ other white	Asian	Black/ African/ Caribbean	Mixed/ Multiple groups	Other	Unknown	
Age (years)	N	14243	1044	640	247	519	4215	
	Mean (SD)	64.5 (19.5)	52.8 (17.8)	55 (17.7)	52.8 (19.3)	51.2 (18.5)	60.6 (19.7)	
	Median (IQR)	67 (51,81)	50 (40,66)	54 (41.5,67)	52 (36,69)	48 (38,64)	61 (46,77)	
Sex	Missing	129	11	6	4	5	38	
	Male	6858 (48.6%)	531 (51.4%)	309 (48.7%)	104 (42.8%)	269 (52.3%)	2138 (51.2%)	
	Female	7256 (51.4%)	502 (48.6%)	325 (51.3%)	139 (57.2%)	245 (47.7%)	2039 (48.8%)	
Presenting features	Cough	8749 (61.4%)	717 (68.7%)	386 (60.3%)	155 (62.8%)	342 (65.9%)	2646 (62.8%)	
	Shortness of breath	10662 (74.9%)	765 (73.3%)	442 (69.1%)	178 (72.1%)	388 (74.8%)	3151 (74.8%)	
	Fever	6756 (47.4%)	650 (62.3%)	329 (51.4%)	127 (51.4%)	288 (55.5%)	2132 (50.6%)	
Symptom duration (days)	N	12891	988	601	232	494	3684	
	Mean (SD)	7.6 (8.7)	9.3 (8.9)	9.1 (9.5)	8.8 (8.8)	8.7 (7.7)	8.3 (9.5)	
	Median (IQR)	5 (2,10)	7 (3,13)	7 (3,14)	7 (3,10.5)	7 (3,12)	6 (2,10)	
Respiratory rate (breaths/min)	N	13898	1013	617	239	502	4094	
	Mean (SD)	23.2 (6.8)	24.2 (8.2)	23.7 (7.8)	22.5 (7.2)	22.4 (6.6)	23.3 (7.1)	
	Median (IQR)	22 (18,26)	22 (18,28)	21 (18,28)	20 (18,25)	20 (18,24)	21 (18,26)	
Oxygen saturation (%)	N	14079	1031	634	245	513	4147	
	Mean (SD)	94.5 (6.9)	95 (7.6)	95.3 (7)	95.6 (5.9)	95.5 (6.4)	94.8 (6.4)	
	Median (IQR)	96 (94,98)	97 (95,98)	97 (95,99)	97 (95,99)	97 (95,98)	96 (94,98)	
NEWS2 score	N	14062	1021	632	241	509	4146	
	Mean (SD)	4.5 (3.3)	4.2 (3.3)	4.1 (3.3)	3.8 (3.3)	3.7 (3.2)	4.4 (3.3)	
	Median (IQR)	4 (2,7)	4 (1,6)	4 (1,6)	3 (1,6)	3 (1,6)	4 (2,7)	
Comorbidities	Hypertension	4576 (32.1%)	338 (32.4%)	253 (39.5%)	61 (24.7%)	105 (20.2%)	1104 (26.2%)	
	Heart Disease	3563 (25%)	158 (15.1%)	66 (10.3%)	28 (11.3%)	56 (10.8%)	831 (19.7%)	
	Diabetes	2743 (19.3%)	334 (32%)	175 (27.3%)	59 (23.9%)	67 (12.9%)	751 (17.8%)	
	Other chronic lung disease	2938 (20.6%)	70 (6.7%)	45 (7%)	29 (11.7%)	47 (9.1%)	638 (15.1%)	
	Asthma	2400 (16.9%)	160 (15.3%)	99 (15.5%)	36 (14.6%)	63 (12.1%)	652 (15.5%)	
	Renal impairment	1415 (9.9%)	86 (8.2%)	63 (9.8%)	17 (6.9%)	23 (4.4%)	330 (7.8%)	
	Active malignancy	865 (6.1%)	26 (2.5%)	22 (3.4%)	7 (2.8%)	12 (2.3%)	188 (4.5%)	
	Immunosuppression	445 (3.1%)	33 (3.2%)	29 (4.5%)	7 (2.8%)	13 (2.5%)	104 (2.5%)	
	Steroid therapy	414 (2.9%)	19 (1.8%)	14 (2.2%)	4 (1.6%)	15 (2.9%)	91 (2.2%)	
	No Chronic disease	3452 (24.2%)	380 (36.4%)	189 (29.5%)	97 (39.3%)	257 (49.5%)	1423 (33.8%)	
	Performance status	Missing	706	28	13	6	21	306
		Unrestricted normal activity	6549 (48.4%)	744 (73.2%)	356 (56.8%)	180 (74.7%)	367 (73.7%)	2345 (60%)
Limited strenuous activity, can do light		1755 (13%)	84 (8.3%)	81 (12.9%)	22 (9.1%)	40 (8%)	391 (10%)	
Limited activity, can self care		2095 (15.5%)	79 (7.8%)	70 (11.2%)	23 (9.5%)	36 (7.2%)	478 (12.2%)	
Limited self care		2058 (15.2%)	50 (4.9%)	54 (8.6%)	9 (3.7%)	32 (6.4%)	446 (11.4%)	

(Continued)

Table 5. (Continued)

Characteristic	Statistic/level	UK/Irish/ other white	Asian	Black/ African/ Caribbean	Mixed/ Multiple groups	Other	Unknown
Admitted at initial assessment	Bed/chair bound, no self care	1080 (8%)	59 (5.8%)	66 (10.5%)	7 (2.9%)	23 (4.6%)	249 (6.4%)
	Missing	22	1	0	0	0	22
Respiratory pathogen	No	4329 (30.4%)	445 (42.7%)	251 (39.2%)	108 (43.7%)	262 (50.5%)	1472 (35.1%)
	Yes	9892 (69.6%)	598 (57.3%)	389 (60.8%)	139 (56.3%)	257 (49.5%)	2722 (64.9%)
	COVID-19	4278 (30%)	440 (42.1%)	261 (40.8%)	68 (27.5%)	170 (32.8%)	1304 (30.9%)
	Influenza (pandemic or seasonal)	23 (0.2%)	1 (0.1%)	0 (0%)	0 (0%)	0 (0%)	3 (0.1%)
	Other	1361 (9.6%)	65 (6.2%)	29 (4.5%)	16 (6.5%)	19 (3.7%)	231 (5.5%)
	None identified	8581 (60.2%)	538 (51.5%)	350 (54.7%)	163 (66%)	330 (63.6%)	2677 (63.5%)
Mortality status	Missing	3	0	0	0	0	17
	Alive	11903 (83.6%)	927 (88.8%)	566 (88.4%)	221 (89.5%)	473 (91.1%)	3552 (84.6%)
	Dead	2337 (16.4%)	117 (11.2%)	74 (11.6%)	26 (10.5%)	46 (8.9%)	646 (15.4%)
	Death with organ support*	442 (18.9%)	40 (34.2%)	30 (40.5%)	13 (50%)	17 (37%)	151 (23.4%)
	Death with no organ support*	1895 (81.1%)	77 (65.8%)	44 (59.5%)	13 (50%)	29 (63%)	495 (76.6%)
Organ support	Respiratory	1189 (8.3%)	139 (13.3%)	93 (14.5%)	31 (12.6%)	53 (10.2%)	439 (10.4%)
	Cardiovascular	278 (2%)	58 (5.6%)	45 (7%)	5 (2%)	14 (2.7%)	117 (2.8%)
	Renal	115 (0.8%)	22 (2.1%)	31 (4.8%)	3 (1.2%)	5 (1%)	42 (1%)
	Any	1264 (8.9%)	149 (14.3%)	102 (15.9%)	34 (13.8%)	53 (10.2%)	456 (10.8%)

*Denominator = total deaths in category

<https://doi.org/10.1371/journal.pone.0240206.t005>

Men and women presented to the ED with suspected COVID-19 in almost equal numbers, but men were more likely to be admitted, have positive COVID-19 testing, receive organ support and die. This may be explained by age and comorbidities. Previous studies have shown a male majority of around 60% among admitted patients [7–10, 17–19]. Petrilli *et al* included patients managed as outpatients or discharged from the ED in their cohort and report similar findings to us, with an equal ratio presenting but men more likely to be admitted [20].

Black or Asian adults tended to be younger than White adults, had less impairment of performance status, and were less likely to be admitted to hospital or die, but were more likely to require organ support or have a positive COVID-19 test. A recent systematic review [21] suggested Black or Asian people are at an increased risk of acquiring COVID-19 and a greater risk of worse clinical outcomes compared to White people. Most studies in the review were from the United States, where social imbalances and inequalities in the access to health care may explain these increased risks. Harrison *et al* studied admitted patients with a high likelihood of COVID-19 infection across UK hospitals over the same time period as our study and showed that higher mortality among the White population was explained by age on multivariable analysis [22]. In contrast, Price-Heywood *et al* found that high mortality associated with Black ethnicity in Louisiana was explained by sociodemographic and clinical characteristics [23], while

Table 6. Characteristics and outcomes of admitted adult patients with (N = 5768) and without (N = 8229) positive COVID-19 test.

Characteristic	Statistic/level	COVID-19 positive	COVID-19 negative or not tested
Age (years)	N	5768	8229
	Mean (SD)	69.8 (16.6)	68.4 (17.8)
	Median (IQR)	73 (58,83)	72 (57,82)
Sex	Missing	53	82
	Male	3282 (57.4%)	4140 (50.8%)
	Female	2433 (42.6%)	4007 (49.2%)
Presenting features	Cough	3722 (64.5%)	4633 (56.3%)
	Shortness of breath	4390 (76.1%)	6158 (74.8%)
	Fever	3425 (59.4%)	3629 (44.1%)
Symptom duration (days)	N	5199	7278
	Mean (SD)	6.9 (6.3)	7 (8.9)
	Median (IQR)	6 (2,10)	3 (2,8)
Respiratory rate (breaths/min)	N	5634	8060
	Mean (SD)	25.6 (7.8)	23.9 (6.9)
	Median (IQR)	24 (20,29)	22 (19,28)
Oxygen saturation (%)	N	5710	8152
	Mean (SD)	92.7 (7.8)	94.1 (7)
	Median (IQR)	95 (91,97)	96 (93,98)
NEWS2 score	N	5711	8146
	Mean (SD)	6.1 (3.2)	5.2 (3.2)
	Median (IQR)	6 (4,8)	5 (3,7)
Comorbidities	Hypertension	2251 (39%)	3000 (36.5%)
	Heart Disease	1605 (27.8%)	2457 (29.9%)
	Diabetes	1591 (27.6%)	1885 (22.9%)
	Other chronic lung disease	978 (17%)	2189 (26.6%)
	Asthma	770 (13.3%)	1276 (15.5%)
	Renal impairment	769 (13.3%)	959 (11.7%)
	Active malignancy	282 (4.9%)	693 (8.4%)
	Immunosuppression	181 (3.1%)	309 (3.8%)
	Steroid therapy	160 (2.8%)	288 (3.5%)
	No Chronic disease	1158 (20.1%)	1406 (17.1%)
Performance status	Missing	232	504
	Unrestricted normal activity	2224 (40.2%)	2989 (38.7%)
	Limited strenuous activity, can do light	605 (10.9%)	1160 (15%)
	Limited activity, can self care	856 (15.5%)	1625 (21%)
	Limited self care	1128 (20.4%)	1286 (16.6%)
	Bed/chair bound, no self care	723 (13.1%)	665 (8.6%)
Mortality status	Missing	0	1
	Alive	3918 (67.9%)	6952 (84.5%)
	Dead	1850 (32.1%)	1276 (15.5%)
	Death with organ support*	471 (25.5%)	208 (16.3%)
	Death with no organ support*	1379 (74.5%)	1068 (83.7%)
Organ support	Respiratory	1235 (21.4%)	661 (8%)
	Cardiovascular	379 (6.6%)	128 (1.6%)
	Renal	151 (2.6%)	65 (0.8%)
	Any	1278 (22.2%)	729 (8.9%)

*Denominator = total deaths in category

<https://doi.org/10.1371/journal.pone.0240206.t006>

Petrelli *et al* showed that Hispanic ethnicity in New York was associated with an increased risk of hospital admission but not of critical illness [20]. These findings suggest a complex interaction between underlying demographics and comorbidities, susceptibility to COVID-19 and use of health services may explain differences between ethnic groups.

Our study is based on a large and generalizable cohort covering the first wave of the pandemic, but has some limitations. A combination of prospective and retrospective data collection was used, and infection control measures limited our ability to collect data directly from patients. Reliance on clinical records may have underestimated the prevalence of some presenting features and co-morbidities, and resulted in missing data for some variables. Selection of cases was based on subjective clinical judgement that COVID-19 was a suspected diagnosis, which may have been applied in a variable manner between clinicians and between sites. Our analysis was limited to describing the cohort rather than using multivariable analysis to explain the observed differences between groups. We felt that the latter analysis would need to be based on a clear theoretical rationale and inclusion of appropriate covariates, which would be beyond the scope of this study. Finally, the use of our data to guide planning of emergency care may be limited by changes in the characteristics of patients presenting in future waves of the pandemic. Further research is therefore required to determine the characteristics of patients in future waves.

Conclusion

We have shown important differences between patient groups presenting to the ED with suspected COVID-19. Adults and children differ markedly and require different approaches to emergency triage. Admission and adverse outcome rates among adults suggest that policies to avoid unnecessary ED attendance achieved their aim. Subsequent COVID-19 confirmation confers a worse prognosis and greater need for organ support.

Supporting information

S1 Appendix. Standardised data collection form.

(PDF)

S2 Appendix. Follow-up form.

(PDF)

S3 Appendix. Study steering committee.

(DOCX)

S4 Appendix. Site research staff.

(DOCX)

S5 Appendix. Supporting research staff.

(DOCX)

Acknowledgments

We thank Katie Ridsdale for clerical assistance with the study, Erica Wallis (Sponsor representative), Matt Burnsall and Mike Bradburn for additional statistical support, all members of the Study Steering Committee (SDF_ [S3 Appendix](#): Study Steering Committee) and the site research staff who delivered the data for the study (SF_ [S4 Appendix](#): Site Research Staff), and the research team at the University of Sheffield past and present (SF_ [S5 Appendix](#): Supporting Research Staff).

Author Contributions

Conceptualization: Steve Goodacre, Andrew Bentley, Kirsty Challen, Chris Fitzsimmons, Tim Harris, Fiona Lecky, Andrew Lee, Ian Maconochie, Darren Walter.

Data curation: Ben Thomas, Amanda Loban, Simon Waterhouse, Richard Simmonds, Katie Biggs, Jose Schutter, Sarah Connelly, Elena Sheldon, Jamie Hall, Emma Young.

Formal analysis: Steve Goodacre, Ellen Lee, Laura Sutton.

Funding acquisition: Steve Goodacre, Katie Biggs, Andrew Bentley, Kirsty Challen, Chris Fitzsimmons, Tim Harris, Fiona Lecky, Andrew Lee, Ian Maconochie, Darren Walter.

Investigation: Ben Thomas, Amanda Loban, Simon Waterhouse, Richard Simmonds, Katie Biggs, Carl Marincowitz, Jose Schutter, Sarah Connelly, Elena Sheldon, Jamie Hall, Emma Young.

Methodology: Steve Goodacre, Ellen Lee, Laura Sutton, Andrew Bentley, Kirsty Challen, Chris Fitzsimmons, Tim Harris, Fiona Lecky, Andrew Lee, Ian Maconochie, Darren Walter.

Project administration: Ben Thomas, Katie Biggs.

Supervision: Steve Goodacre.

Validation: Ben Thomas, Ellen Lee, Laura Sutton, Katie Biggs, Carl Marincowitz.

Writing – original draft: Steve Goodacre, Ben Thomas, Ellen Lee, Laura Sutton, Katie Biggs.

Writing – review & editing: Ben Thomas, Ellen Lee, Laura Sutton, Amanda Loban, Simon Waterhouse, Richard Simmonds, Katie Biggs, Carl Marincowitz, Jose Schutter, Sarah Connelly, Elena Sheldon, Jamie Hall, Emma Young, Andrew Bentley, Kirsty Challen, Chris Fitzsimmons, Tim Harris, Fiona Lecky, Andrew Lee, Ian Maconochie, Darren Walter.

References

1. World Health Organisation. Clinical care of severe acute respiratory infections—Tool kit. <https://www.who.int/publications-detail/clinical-care-of-severe-acute-respiratory-infections-tool-kit> (accessed 28/04/2020)
2. International Federation for Emergency Medicine. Global Response to COVID-19 for Emergency Healthcare Systems and Providers: From the IFEM Task Force on ED Crowding and Access Block. <https://www.ifem.cc/coronavirus-2019-information/> (accessed 15/06/2020)
3. NHS. Clinical guide for the management of emergency department patients during the coronavirus pandemic. 17 March 2020 Version 1 <https://www.england.nhs.uk/coronavirus/secondary-care/other-resources/specialty-guides/#ae> (accessed 15/06/2020)
4. National Institute for Health and Care Excellence. COVID-19 rapid guideline: managing suspected or confirmed pneumonia in adults in the community. Published: 3 April 2020. www.nice.org.uk/guidance/ng165 (accessed 28/04/2020)
5. American College of Emergency Physicians. Guide to Coronavirus Disease (COVID-19) <https://www.acep.org/corona/covid-19-field-guide/cover-page/>
6. Public Health England. COVID-19: investigation and initial clinical management of possible cases. <https://www.gov.uk/government/publications/wuhan-novel-coronavirus-initial-investigation-of-possible-cases/investigation-and-initial-clinical-management-of-possible-cases-of-wuhan-novel-coronavirus-wn-cov-infection#criteria> (accessed 27/04/2020)
7. Zhou F, Yu T, Du R, Fan G, Liu Y, Liu Z, et al. Clinical course and risk factors for mortality of adult inpatients with COVID-19 in Wuhan, China: a retrospective cohort study. *Lancet* 2020; 395(10229):1054–1062. [https://doi.org/10.1016/S0140-6736\(20\)30566-3](https://doi.org/10.1016/S0140-6736(20)30566-3) PMID: 32171076
8. Richardson S, Hirsch JS, Narasimhan M, Crawford JM, McGinn T, Davidson KW, et al. Presenting Characteristics, Comorbidities, and Outcomes Among 5700 Patients Hospitalized With COVID-19 in

- the New York City Area. *JAMA*. 2020; 323(20):2052–2059. <https://doi.org/10.1001/jama.2020.6775> PMID: [32320003](https://pubmed.ncbi.nlm.nih.gov/32320003/)
9. Docherty AB, Harrison EM, Green CA, Hardwick HE, Pius R, Norman L et al. Features of 20 133 UK patients in hospital with covid-19 using the ISARIC WHO Clinical Characterisation Protocol: prospective observational cohort study *BMJ* 2020; 369: m1985 <https://doi.org/10.1136/bmj.m1985> PMID: [32444460](https://pubmed.ncbi.nlm.nih.gov/32444460/)
 10. Cummings MJ, Baldwin MR, Abrams D, Jacobson SD, Meyer BJ, Balough EM, et al. Epidemiology, clinical course, and outcomes of critically ill adults with COVID-19 in New York City: a prospective cohort study. *Lancet* 2020; 395(10239):1763–1770. [https://doi.org/10.1016/S0140-6736\(20\)31189-2](https://doi.org/10.1016/S0140-6736(20)31189-2) PMID: [32442528](https://pubmed.ncbi.nlm.nih.gov/32442528/)
 11. Simpson CR, Thomas BD, Challen K, De Angelis D, Fragaszy E, Goodacre S et al. The UK hibernated pandemic influenza research portfolio: triggered for COVID-19. *Lancet Infect Dis* 2020; 20(7): 767–769. [https://doi.org/10.1016/S1473-3099\(20\)30398-4](https://doi.org/10.1016/S1473-3099(20)30398-4) PMID: [32422199](https://pubmed.ncbi.nlm.nih.gov/32422199/)
 12. Goodacre S, Irving A, Wilson R, Beever D, Challen K. The PAndemic INfluenza Triage in the Emergency Department (PAINTED) pilot cohort study. *Health Technol Assess* 2015; 19(3):1–70. <https://doi.org/10.3310/hta19030> PMID: [25587699](https://pubmed.ncbi.nlm.nih.gov/25587699/)
 13. Royal College of Physicians. National Early Warning Score (NEWS) 2: Standardising the assessment of acute-illness severity in the NHS. Updated report of a working party. London: RCP, 2017.
 14. Roland D, Arshad F, Coats T, Davies F. Baseline Characteristics of the Paediatric Observation Priority Score in Emergency Departments outside Its Centre of Derivation. *BioMed Research International* 2017; 9060852, <https://doi.org/10.1155/2017/9060852> PMID: [28812025](https://pubmed.ncbi.nlm.nih.gov/28812025/)
 15. Hirst E, Irving A, Goodacre S. Patient and public involvement in emergency care research. *Emerg Med J* 2016; 33:665–670. <https://doi.org/10.1136/emmermed-2016-205700> PMID: [27044949](https://pubmed.ncbi.nlm.nih.gov/27044949/)
 16. Shah SJ, Barish PN, Prasad PA, Kistler A, Neff N, Kamm J et al. Clinical features, diagnostics, and outcomes of patients presenting with acute respiratory illness: a comparison of patients with and without COVID-19., *EClinicalMedicine* (2020), <https://doi.org/10.1016/j.eclinm.2020.100518>
 17. Argenziano MG, Bruce SL, Slater CL, Tiao JR, Baldwin MR, Barr RG et al. Characterization and clinical course of 1000 patients with coronavirus disease 2019 in New York: retrospective case series *BMJ* 2020; 369: m1996 <https://doi.org/10.1136/bmj.m1996> PMID: [32471884](https://pubmed.ncbi.nlm.nih.gov/32471884/)
 18. Guan WJ, Ni ZY, Hu Y, Liang WH, Ou CQ, He JX, et al. Clinical characteristics of coronavirus disease 2019 in China. *N Engl J Med* 2020; 382:1708–1720. <https://doi.org/10.1056/NEJMoa2002032> PMID: [32109013](https://pubmed.ncbi.nlm.nih.gov/32109013/)
 19. Liang W, Liang H, Ou L, Chen B, Chen A, Li C, et al. Development and Validation of a Clinical Risk Score to Predict the Occurrence of Critical Illness in Hospitalized Patients With COVID-19. *JAMA Intern Med*. 2020; 180(8):1081–1089. <https://doi.org/10.1001/jamainternmed.2020.2033> PMID: [32396163](https://pubmed.ncbi.nlm.nih.gov/32396163/)
 20. Petrilli CM, Jones SA, Yang J, Rajagopalan H, O'Donnell L, Chernyak Y et al. Factors associated with hospital admission and critical illness among 5279 people with coronavirus disease 2019 in New York City: prospective cohort study *BMJ* 2020; 369: m1966 <https://doi.org/10.1136/bmj.m1966> PMID: [32444366](https://pubmed.ncbi.nlm.nih.gov/32444366/)
 21. Pan D, Sze S, Minhas JS, Bangash MN, Pareek N, Divall P, et al. The impact of ethnicity on clinical outcomes in COVID-19: A systematic review. *EClinicalMedicine* 2020; 23:100404. <https://doi.org/10.1016/j.eclinm.2020.100404> PMID: [32632416](https://pubmed.ncbi.nlm.nih.gov/32632416/)
 22. Harrison EM, Docherty AB, Barr B, Buchan I, Carson G, Drake TM et al. Ethnicity and Outcomes from COVID-19: The ISARIC CCP-UK Prospective Observational Cohort Study of Hospitalised Patients (5/31/2020). Preprint posted 17/06/2020. SSRN: <https://ssrn.com/abstract=3618215>
 23. Price-Haywood EG, Burton J, Fort D, Seoane L. Hospitalization and Mortality among Black Patients and White Patients with Covid-19. *N Engl J Med* 2020; 382:2534–43. <https://doi.org/10.1056/NEJMsa2011686> PMID: [32459916](https://pubmed.ncbi.nlm.nih.gov/32459916/)