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**Article:**

Beecham, R and Wood, J (2014) Characterising group-cycling journeys using interactive graphics. *Transportation Research Part C: Emerging Technologies*, 47 (P2). P2. pp. 194-206. ISSN: 0968-090X

<https://doi.org/10.1016/j.trc.2014.03.007>

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# Characterising group-cycling journeys using interactive graphics

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Date accepted in [Transport Research Part C](#): 11th March 2014

## Abstract

The group-cycling behaviours of over 16,000 members of the London Cycle Hire Scheme (LCHS), a large public bikeshare system, are identified and analysed. Group journeys are defined as trips made by two or more cyclists together in space and time. Detailed insights into group-cycling behaviour are generated using specifically designed visualization software. We find that in many respects group-cycle journeys fit an expected pattern of discretionary activity: group journeys are more likely at weekends, late evenings and lunchtimes; they generally take place within more pleasant parts of the city; and between individuals apparently known to each other. A separate set of group activity is found, however, that coincides with commuting peaks and that appears to be imposed onto LCHS users by the scheme's design. Studying the characteristics of individuals making group journeys, we identify a group of less experienced LCHS cyclists that appear to make more spatially extensive journeys than they would do normally while cycling with others; and that female cyclists are more likely to make late evening journeys when cycling in groups. For 20% of group cyclists, the first journey ever made through the LCHS was a group journey; this is particularly surprising since just 9% of all group cyclists' journeys are group journeys. Moreover, we find that women are very significantly ( $p < 0.001$ ) overrepresented amongst these 'first time group cyclists'. Studying the bikeshare cyclists, or bikeshare 'friends', that individuals make 'first time group journeys' with, we find a significantly high incidence ( $p < 0.001$ ) of group journeys being made with friends of the opposite gender, and for a very large proportion (55%) of members these first ever journeys are made with a friend that shares the same postcode. A substantial insight, then, is that group cycling appears to be a means through which early LCHS usage is initiated.

Keywords: bikeshare schemes; bicycling behaviour; visual analytics.

# 1 Introduction

The many economic, health-related and environmental benefits of cycling have precipitated a growing academic interest in understanding cycling behaviour, and particularly the factors that motivate and discourage cycling within cities (Pucher & Buehler 2012). Here, researchers have identified distinct cycling behaviours related to factors such as gender and social demographics (Anable et al. 2010, Heesch et al. 2012), individuals' life stages (Bonham & Wilson 2012, Pooley et al. 2011), more obvious weather-related variables (Thomas et al. 2008) and the nature and provision of cycling infrastructure (Garrard et al. 2008, Dill & Gliebe 2008, Tilahun et al. 2007). Relatively little research, either observational or attitudinal, has been published on the subject of group cycling – cycling involving more than one person within a limited space and time. Two studies that briefly discuss the subject found that group cycling might be a means through which to overcome barriers around safety (Aldred 2012) or to reintroduce adults to cycling after not having cycled since childhood (Bonham & Wilson 2012). Both suggest that group cycling might be important, as it is seen as a means of enabling and motivating cycle behaviour.

In this study, we implement an approach to deriving group-cycling journeys from a comparatively large behavioural dataset: journeys made by members of the London Cycle Hire Scheme (LCHS), a large public bikeshare system. Our ambition is to systematically describe group journeys taken through the LCHS – their nature and spatial-temporal extent. A significant contribution will be to determine whether certain types of LCHS cyclists are more predisposed to group cycling than others, and importantly whether group journeys are different from the journeys those cyclists typically make. In order to meet these aims, it is necessary to simultaneously consider the spatial, temporal and demographic circumstances that underpin group-cycling journeys. Following approaches taken within information visualization, which attempt to identify space-time patterns of group interactions derived from mobile phone logs (Shen & Ma 2008, Eccles et al. 2008, Slingsby et al. 2013), we develop interactive exploratory interfaces to explore the space-time structure of group-cycling journeys. A secondary contribution is the application of such techniques to this novel research area.

In the first half of the paper we explain the dataset, our approach to processing group journeys and our design and use of exploratory visualization software. In the second, a discussion of findings is structured around four research questions:

1. Where are group-cycling journeys, when are they made and who makes them?
2. Are there different types of group-cycling journeys and cyclists?
3. To what extent are group journeys different from the journeys that cyclists typically make?
4. To what extent is group cycling a means through which individuals are introduced to the LCHS?

To our knowledge this is the first large-scale study of group-cycle behaviours, either observational or survey based. It should be noted, however, that we only make inferences about group-cycling behaviour through mining LCHS usage records. In addition, our analysis misses a particular type of LCHS usage. To access LCHS bicycles, it is possible to either join the scheme as a formal member,

or to pay on the day of travel as a ‘casual’ user. Casual users generally make around 35% of all LCHS journeys. We have a limited set of information on casual users and we do not identify their group behaviours, or group journeys made between members and casual users. Nor do we examine the group-cycling behaviour of LCHS cyclists and ‘regular’, non-bikeshare cyclists .

## 2 Related work

### 2.1 Group or social cycling research

As yet there is very little academic research that focuses substantively on group cycling. Two small-scale case studies that briefly discuss the subject found that respondents reported greater feelings of safety when cycling within groups (Aldred 2012), and that for a small sample of female cyclists, group or social cycling was a motivation for returning to cycling (Bonham & Wilson 2012). Whilst it would be possible to study group-cycling behaviour in more detail using travel surveys, one reason for the lack of large-scale observational research into the subject may be data availability. Typically in data-driven studies, cycle behaviours are observed by recruiting a small number of self-selected participants and monitoring their travel behaviours over a determinate period of time using GPS (Dill & Gliebe 2008). In order for group-cycling behaviours to be measured using such means, entire social networks would need to be recruited, which would likely be problematic.

Despite the lack of existing research, there is a growing sub-discipline of work focussing particularly on urban cycling that is of relevance to this study. For example, a well-documented barrier to cycling within cities is that of personal safety (Jacobsen 2003). In his 2003 study, titled ‘Safety in Numbers’, Jacobsen (2003) finds that collision rates involving walkers and cyclists actually decline as the number of people walking and cycling in an area increases. It is unlikely that those walking or cycling exercise greater caution towards motor vehicles when there are many other walkers or cyclists in an area, and Jacobsen (2003) argues that it is motorists’ behaviours that are moderated by the increased number of pedestrians or cyclists. It is perhaps reasonable to assume that Jacobsen’s (2003) ‘Safety in Numbers’ thesis also applies to group cycling: group journeys are likely to be more visible than journeys made independently, and by extension group journeys may be materially safer than non-group journeys. That the bicycles available through the LCHS are arguably iconic and conspicuous, it might be argued that groups of LCHS bikes moving around London simultaneously may represent a special case of the ‘Safety in Numbers’ thesis.

Whilst the real safety of cyclists is clearly important, fears about personal safety and cycling actively affect decision-making processes. Importantly, these fears are not experienced evenly across demographic groups (Garrard et al. 2012). Concerns about cycling safety have been found to be a greater constraint for women than men (Garrard et al. 2012). In the context of the LCHS, existing research into male and female scheme usage has found that women are underrepresented amongst LCHS members, and that those women that do make journeys tend to preferentially select parts of the city generally associated with greater levels of safety (Beecham & Wood 2014).

Following (Aldred 2012), we speculate that group cycling may positively influence the perceptions of individual LCHS members, and subsequently their cycling behaviours. Although it is difficult to make strong inferences about group cycling’s impact, it will certainly be important to distinguish between the group journeys and non-group journeys of male and female LCHS members, as well as members who are typically less extensive scheme users.

## 2.2 Data-driven approaches to analysing group relationships

The term ‘reality mining’ has been used to describe a growing class of work whereby sensor data are used to research how humans interact with each other and their environment. Our approach to inferring group-cycling behaviours from a large observational dataset shares some similarities with this work. Studying detailed data collected from mobile phone logs, for instance, Min et al. (2013) derive and separate social contact behaviours that are between family, colleagues and friends, and Do & Gartica-Perez (2013) propose a model that aims to uncover interaction types based on known individuals’ proximity, phone and e-mail contacts. Of greater relevance to this study, Ythier et al. (2013) analyse a comprehensive set of smartphone data to extract information on the travel, activity locations, personal characteristics and social communication behaviours of study participants. The authors find that an individual’s social network, socio-economic characteristics and communication activities may influence their travel behaviour. For instance, study participants who contacted each other before or whilst travelling share similar travel behaviours, and there is an association between contact intensity and travel intensity (Ythier et al. 2013).

Since it is group-cycle journeys that are the focus of this study, we are interested in the ways in which group behaviours are expressed spatially and temporally. Studies with such a focus have used techniques from information visualization to explore and describe space-time patterns of social interaction. GeoTime is a visual analysis tool which aims to track events, objects, activities and interactions of individuals (Kapler & Wright 2005). The software combines highly interactive spatial and temporal views, with further drill-down information, as well as thematic summaries. Mobivis (Shen & Ma 2008) uses mobile phone data collected from a small, known network of university staff and students with the aim of discovering social-spatial information exchanges. Spatial interactions between individuals are partially represented using node-link diagrams and a temporal view is designed such that the cyclical nature of interactions is emphasised (Shen & Ma 2008). Also, Slingsby et al. (2013) use linked temporal, spatial, demographic and social matrix views to discover and characterise communication behaviours from the smartphone logs of a small sample of participants. Slingsby et al.’s (2013) work enables a study-wide view of contact behaviours to be summarised within a social network matrix. Through interaction, these behaviours are located over space-time and linked to known demographic characteristics of individuals. As well as a global view of social interactions, then, relationships between individuals are explored in detail.

The principal objective of our study is a global view of group-cycling behaviours: to describe where and when distinct group-cycling behaviours take place and who makes these various journeys. This

objective is expressed in RQ1, RQ2, RQ4, and partially in RQ3. In RQ3, we consider the extent to which group-cycling behaviours are different from the journeys a member typically makes. Whilst we propose a technique for systematically identifying these differences, we also aim to qualitatively evaluate the nature of individual members' group-cycling journeys and relationships with other bikeshare members. In terms of visualization design, and following Slingsby et al. (2013), this means creating a system that can support the identification of global patterns of group-cycling behaviour, as well as the querying of individual cyclists.

### **3 Dataset, data processing and (visual) analysis**

#### **3.1 Dataset**

Two datasets from the LCHS have been supplied for use in this research. The first is a full customer database where, for every customer registering with the LCHS, their gender, full postcode and date they registered are stored. The second is a full set of journey records. Here, for every journey made, the docking station that journey started and finished at, along with associated timestamps is recorded. The two datasets can be linked, and therefore individual members linked to their journeys, with a unique customer identifier that appears in both datasets.

The LCHS launched on 30th June 2010 and we have obtained usage data running from this date through to 14th September 2012. This amounts to over 11 million member journeys. In identifying group-cycle journeys we consider the complete history of members' journeys over this period. However, when presenting findings, we only discuss the ca.83,000 valid members who made journeys within the most recent 12 months between 14th September 2011 and 14th September 2012.

#### **3.2 Geodemographic and behavioural variables**

Our aim is to describe in detail group cyclists and their journeys. Although the two usage datasets available to us are comprehensive, we create a set of derived and precomputed variables that usefully augment the LCHS datasets, and which are crucial to the group-cycling behaviours elicited in section 4. Some are relatively straight-forward and entail leveraging external datasets, others are more analytically involved, requiring mining of the LCHS usage data.

Firstly, the postcode variable in the customer database represents the address members' payment cards are registered to, and is the address to which access keys are mailed when members initially register. We speculate that this address is a member's home, but recognise that in some cases individuals may pay with a work card and address, or that their card may be registered to an address where they no longer live permanently. Assuming that it does represent a current home address, we link the postcode variable to two freely available geo-demographic classifiers: the 2001 Census Output Area Classification (Vickers & Rees 2006) and the Indices of Multiple Deprivation (IMD) (Department for Communities and Local Government 2011). As well as their gender, we

therefore have some indication of the types of communities members apparently live in.

Previous analysis of LCHS usage data has found very distinct spatial usage behaviours associated with specific times of day and days of the week (Lathia et al. 2012, Wood et al. 2011). These usage behaviours have also been found to be specific to particular types of LCHS members (Beecham & Wood 2014). Our behavioural classification therefore attempts to automatically identify and summarise groups of members who use the LCHS in particular ways – at particular times of day.

Such an approach is taken by Lathia et al. (2013) when analysing a sample of Origin-Destination (OD) smartcard data from the London underground network. Here, each traveller is represented as a vector of values summarising when they travel, and agglomerative hierarchical cluster analysis (HCA) is used to identify groups of customers sharing similar temporal usage profiles. Following Lathia et al. (2013), we create five variables: morning peaks (weekdays between 6am-9am), evening peaks (weekdays between 4pm-6.30pm), interpeaks (weekdays between 10am-3pm), evenings (weekdays or weekends between 9pm-11pm) and weekends (between 8am-9pm). We draw a random sample of 2,000 members and construct a euclidean distance matrix where, for a given pair of members  $i$  and  $j$ , the distances between each variable – between the values a customer has in each time bin – is computed:

$$\delta_{i,j} = \sqrt{\sum_{k=1}^5 (x_{ik} - x_{jk})^2}.$$

Once the distance matrix is constructed, the Ward’s method is used for identifying and merging together similar members. Visually inspecting the output dendrogram from this analysis, as well as Average Silhouette Width (ASW) values (Rousseeuw 1987), calculated iteratively at different cuts of the dendrogram, we find that a 5-cluster solution results in the most stable and coherent clustering (ASW = 0.40).

Since HCA involves constructing a distance matrix where  $n^2$  comparisons are made exhaustively for the highest similarity, it is computationally expensive and cannot be extended beyond our 2,000 sample of members. We therefore use k-means clustering to run this analysis on the full ca. 83,000 member population that travelled in the most recent 12 months. Unlike HCA, k-means clustering requires an appropriate number of output clusters ( $k$ ) to be first specified. Based on our initial HCA, we specify a 5-cluster solution when executing the k-means analysis. In order to improve the stability of the solution, we run the algorithm with 100-random starts and select the optimum solution, evaluated in terms of maximum intra-cluster similarity and inter-cluster difference between objects. The five output clusters from this analysis are discussed in section 4.3.

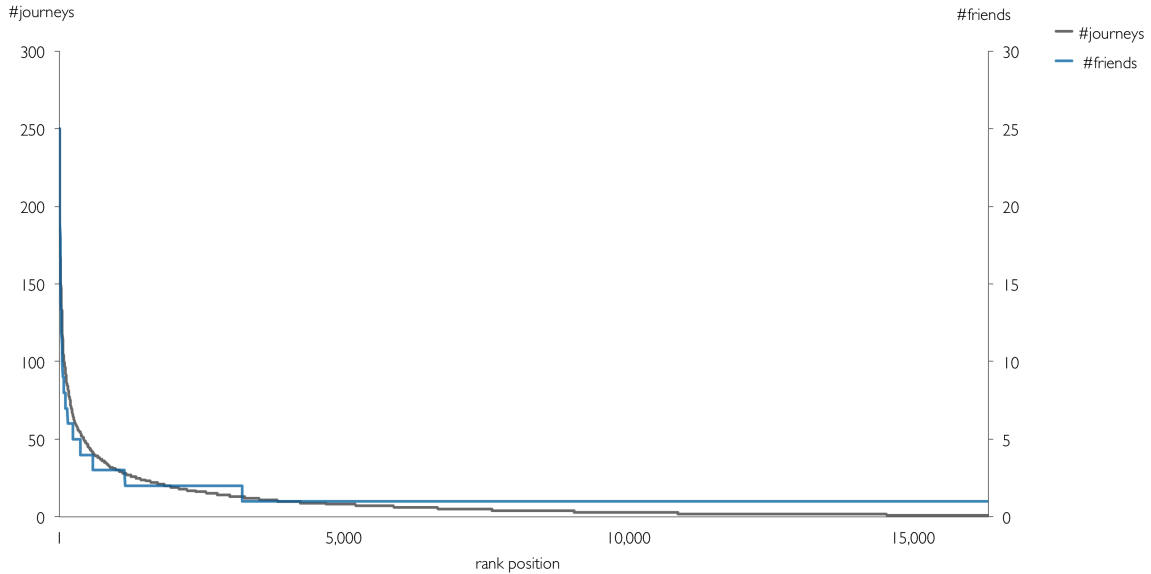
### 3.3 Processing group-cycle journeys

Our approach to classifying group journeys is relatively crude. We mine the journeys dataset and for each member identify instances where that member makes the same journey (OD pair) with

another member at the same time. We use a two-minute window to allow for slight variations in both releasing and docking bikes at a journey's origin and destination. If this 'same journey' happens with a pair of members on more than one occasion, we define those members as bikeshare 'friends' and all same journeys that occur between the two members as group journeys.

There are problems associated with this approach. By imposing an exact match on origin and destination, we necessarily exclude occasions where members cycle with other members for a section of their journey. Whilst it might be possible to relax this rule and test only for matching origin station and time, this would lead to greater uncertainty around whether or not journeys are indeed made together, and we would perhaps need to impose firmer rules on the frequency of these events happening between pairs of members. Similarly, a fixed two-minute window may exclude group journeys where, for various reasons, one member takes substantially longer to dock or undock their bike. Clearly the reverse may also be true: that even with relatively strict rules for defining group journeys, two individuals making exactly the same journey on more than one occasion may not be known to one another. We certainly expect this to be the case to some extent. However, since in our classification a pair of members must make exactly the same journey (within a two-minute window), we might assume they take the same route, and therefore cycle together.

Running this analysis on the ca.83,000 members that made journeys in our 12-month study period, we find that just under 20% make group journeys, and that group journeys represent 3% of all 5.05 million journeys. For most members, there is relatively little variation in the size of their group-cycling networks, or the amount of group cycling that members engage in. Ordering members according to the number of bikeshare 'friends' they have (blue), and group journeys they make (grey), reveals a power-law distribution that commonly exists in social networks (Barabasi & Albert 1999). The majority of cyclists (80%) making group journeys do so with just one other friend, and 74% make less than 10 group journeys. Calculating the scale-free exponent ( $\gamma$ ) from the two curves using the maximum likelihood method, the resulting  $\gamma$  for the number of group journeys made per member is 2.4, and for the number of friends group-cycling members have is 2.0. A high value for  $\gamma$ , as we find here, suggests a very concentrated network. The probability of finding members with a large number of 'friends' or making a large number of group journeys is small.



**Figure 1:** Members are ranked according to the number of bikeshare friends they have and group journeys they have made.

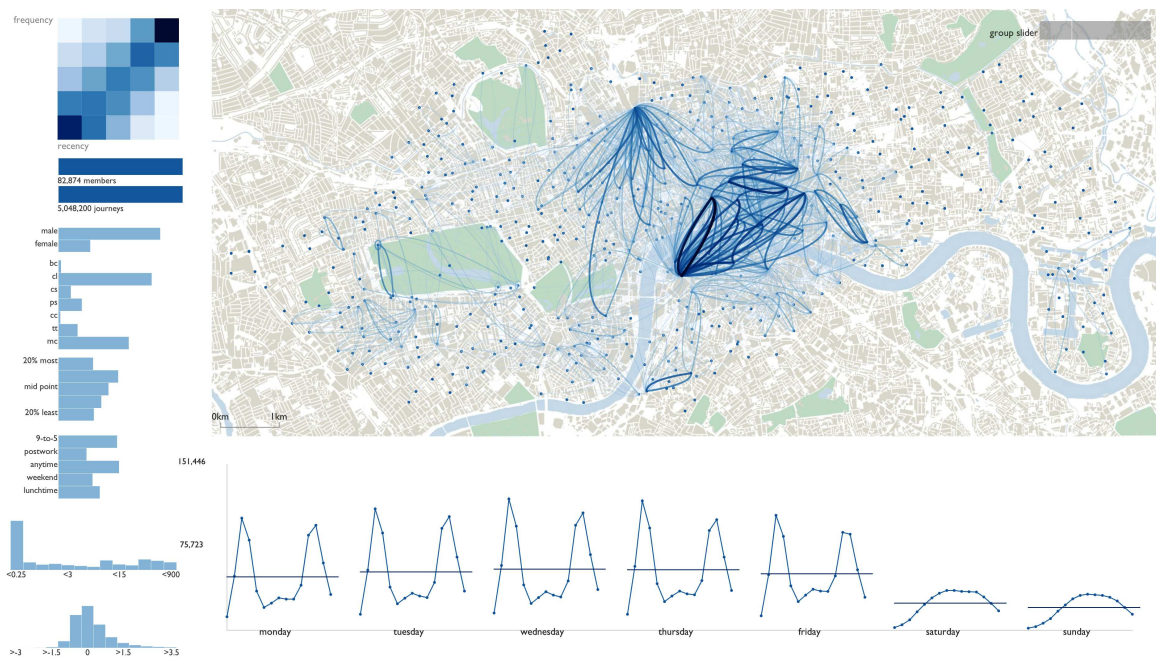
Clearly the group-cycling behaviours that we explore in this study are only inferred through analysing LCHS journeys, and the possible explanations behind behaviours are informed speculations. One means of validating the group-cycling classification, and any hypotheses about motivations behind group cycling, might be to recruit a sample of LCHS cyclists and ask them to recall their usage of the scheme. Aside from the fact that such travel surveys would be difficult to administer, with recall bias perhaps the greatest concern, at present it would not be possible to link surveyed customers with their LCHS usage records for reasons of data privacy.

### 3.4 Visualization design

A substantive element of this work is a description of group-cycle behaviours that is both detailed and large-scale. In RQ1 and RQ2 we wish to characterise various types of group-cycling journeys. An important component is also to explore whether particular types of members are predisposed to group cycling, or predisposed to making particular group-cycle journeys. As discussed in section 2.2, these aims are analogous to earlier work by Slingsby et al. (2013). Here the authors develop visualization software that enables social communications to be explored spatially, temporally and by demographic and behavioural category.

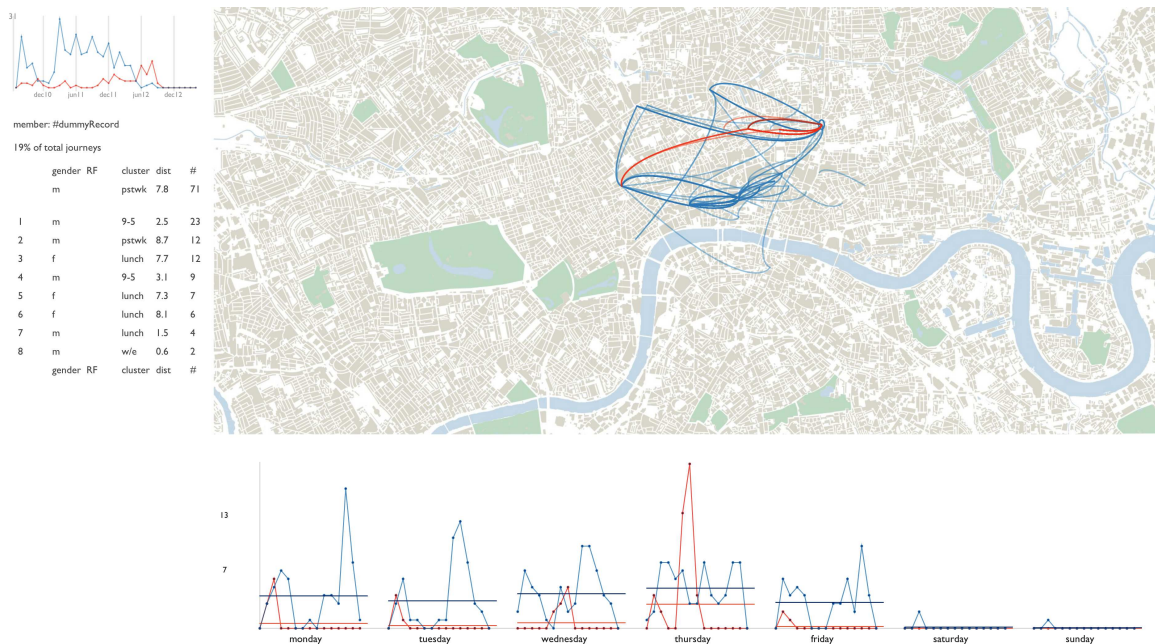
The first set of software we use to analyse group-cycle behaviours is pre-existing (Figure 2), and was developed for early exploratory analysis (Beecham & Wood 2014). As with Slingsby et al. (2013), we create three fully linked views. In the map view, the spatial structure of journeys is depicted by drawing lines between origin-destination pairs. Following (Wood et al. 2011), we use Bezier curves that are asymmetric; the straight end represents journey origin and the curved end, journey destination. The most common flows are made more salient by weighting journey lines

according to their frequency. Spatial selection of journeys can be performed using brushing (Becker & Cleveland 1987). Clicking and dragging on the map creates a spatial filter; only journeys within the selected area are subsequently displayed. Below the map is a temporal summary. The graphic is a variant of the cycle plot (Robbins 2005) and enables intuitive analysis of hourly flows, but also immediate comparison of day-of-the-week trends; the horizontal line running through the chart represents average hourly flows for that day. In the left margin a number of demographic and behavioural variables appear as bar charts and a behavioural matrix. Any combination of these variables can be filtered to select particular types of member. Also designed for this study is a slider (top right), where group cyclists can be filtered according to the number of bikeshare friends they have, or group journeys they make.



**Figure 2:** Application for exploring customer journeys. All members and all journeys taken between September 2011 September 2012 are shown. Customer-related variables – geodemographics and derived behavioural variables – are shown in the left margin. In the centre we summarise spatial patterns of travel and below that display hourly trip volumes by day of week. It is possible to select any component of the map, customer and temporal view to filter those members and their journeys. A detailed description of this application appears in (Beecham & Wood 2014). Background mapping uses Ordnance Survey data Crown copyright and database right 2014.

The strength of this tool is that it enables a global overview of cycling behaviours. Using very similar principles, we designed a second application for studying individual members’ behaviours and their relationships with other members (Figure 3). We use the same technique for drawing journeys on the map view, but distinguish between non-group (blue) and group (red) journeys made by the individually selected member. In the top left margin month-on-month volumes of group (red) and non-group (blue) journeys are displayed, and below that we summarise the selected member and their bikeshare ‘friends’ according to key demographic and behavioural variables. Clicking on any of these friends isolates only group journeys made by these people. In addition, various ordering and filtering techniques are created to facilitate iterative exploration of particular sub-groups of members.



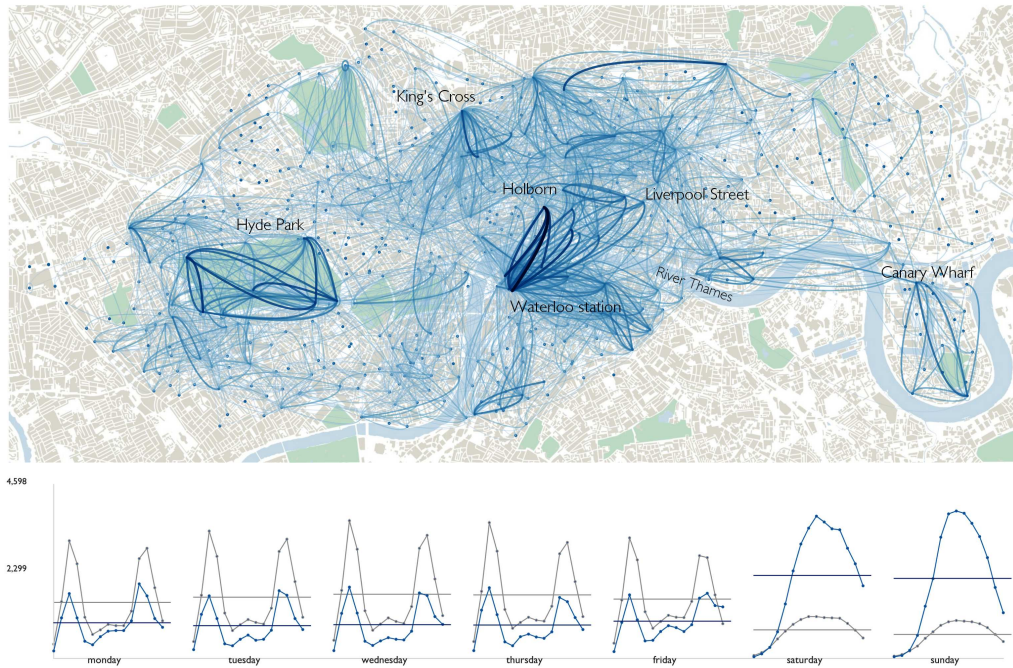
**Figure 3:** A single member is selected and their group and non-group journeys summarised. To preserve customers' anonymity, data for a fictional member and their (bikeshare) social network are generated and displayed here. Background mapping uses Ordnance Survey data Crown copyright and database right 2014.

## 4 Findings

Figure 4 is a summary of the spatial and temporal structure of group-cycling journeys. Displayed in grey is the relative number of journeys by hour and day of week made in the period 14th September 2011 – 14th September 2012. In blue is the same summary showing only group journeys. Studying the timeline view we immediately find that the temporal profile of group journeys is very distinct. Compared to total LCHS usage, where 16% of journeys take place at weekends, weekends account for a very large portion (48%) of group-cycling journeys. In addition, a significantly greater proportion ( $p < 0.001$ ) of journeys take place late during Friday and Saturday evenings (between 8pm and 2am): 6% of group journeys happen during Friday and Saturday evening, whilst this figure for all journeys is 2%. The corollary is that significantly fewer ( $p < 0.001$ ) journeys take place during commuting peaks: 58% for all journeys and 32% for group journeys.

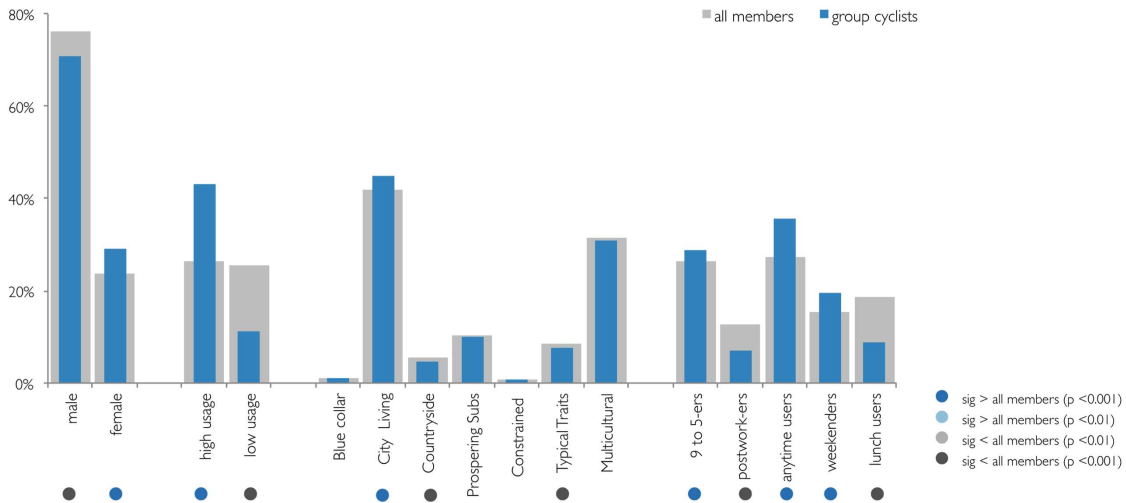
Studying the spatial structure of group journeys, London's parks appear to be a focus of group-cycling activity. A number of journeys can also be found south of the River Thames, within central London and extending east. A very dominant spatial pattern is of journeys between Waterloo rail station and Holborn in central London (labelled in Figure 4), where many workplaces, rather than shops and other facilities in London, are located. Selecting these journeys by performing a spatial filter on the map, a large number coincide with particularly weekday morning peaks. Half of all group-cycling journeys within this region take place between 6am-10am on weekday mornings, whilst this figure for all journeys is just 32%. The reverse is true when only journeys within London's parks are selected: the weekends become especially dominant. Selecting on group

journeys that take place within central London itself, we find peaks that coincide with commuting hours, but also that lunchtime journeys become particularly prominent towards the end of the working week.



**Figure 4:** Map view: journey lines are weighted according to number of members making journeys. The LCHS's three hub stations, two of which located at major rail terminals (King's Cross and Waterloo), but also in central London (Holborn), are labelled. Temporal view: group journeys appear in blue; all journeys made by the member population are grey. Background mapping uses Ordnance Survey data Crown copyright and database right 2014.

In Figure 5, a demographic and behavioural summary of group cyclists is provided. Compared with the total member population, women, frequent and recent scheme users and members living in City Living communities, generally affluent inner-city areas, are significantly overrepresented ( $p < 0.001$ ) amongst group cyclists. Given the spatio-temporal pattern of group-cycle journeys in the previous figure it is not surprising that the cluster group *weekenders* are overrepresented ( $p < 0.001$ ). We also find, however, that a large portion of group cyclists (29%) are *9-to-5 ers*, a group that typically uses the scheme for commuting purposes.



**Figure 5:** Demographic and behavioural profile of group cyclists. From the left: gender, level of usage based on a Recency-Frequency analysis (Beecham & Wood 2014), Output Area Classification groupings (Vickers & Rees 2006) and temporal cluster membership (section 3.2). Significance testing: contingency tables using the Pearson’s chi-square test statistic are used to test for equality of proportions between group cyclists and all members. Standardized residuals are used to identify the specific categories – for example, individual OAC groupings – that contribute most to the overall chi-square model. They are effectively z-scores, and can be used to assess category-level significance (Field 2009). Significant differences are reported at  $p < 0.01$  (z-score =  $\pm 2.58$ ) and  $p < 0.001$  (z-score =  $\pm 3.29$ ).

#### 4.1 RQ2 Are there different types of group-cycling journeys and members?

In some respects, the spatial and temporal structure of group-cycle journeys meets our expectations: the weekends, parks and lunchtimes are a focus of group-cycling activity. However, there is evidence suggesting a variety of group-cycling behaviours. For example, almost a third of all group journeys still coincide with commuting peaks, and the main commuter cluster group, *9-to-5 ers*, make up a large portion of group cyclists. Studying these cluster groupings, and the spatial-temporal structure of their journeys, is a useful means of characterising such varying behaviours.

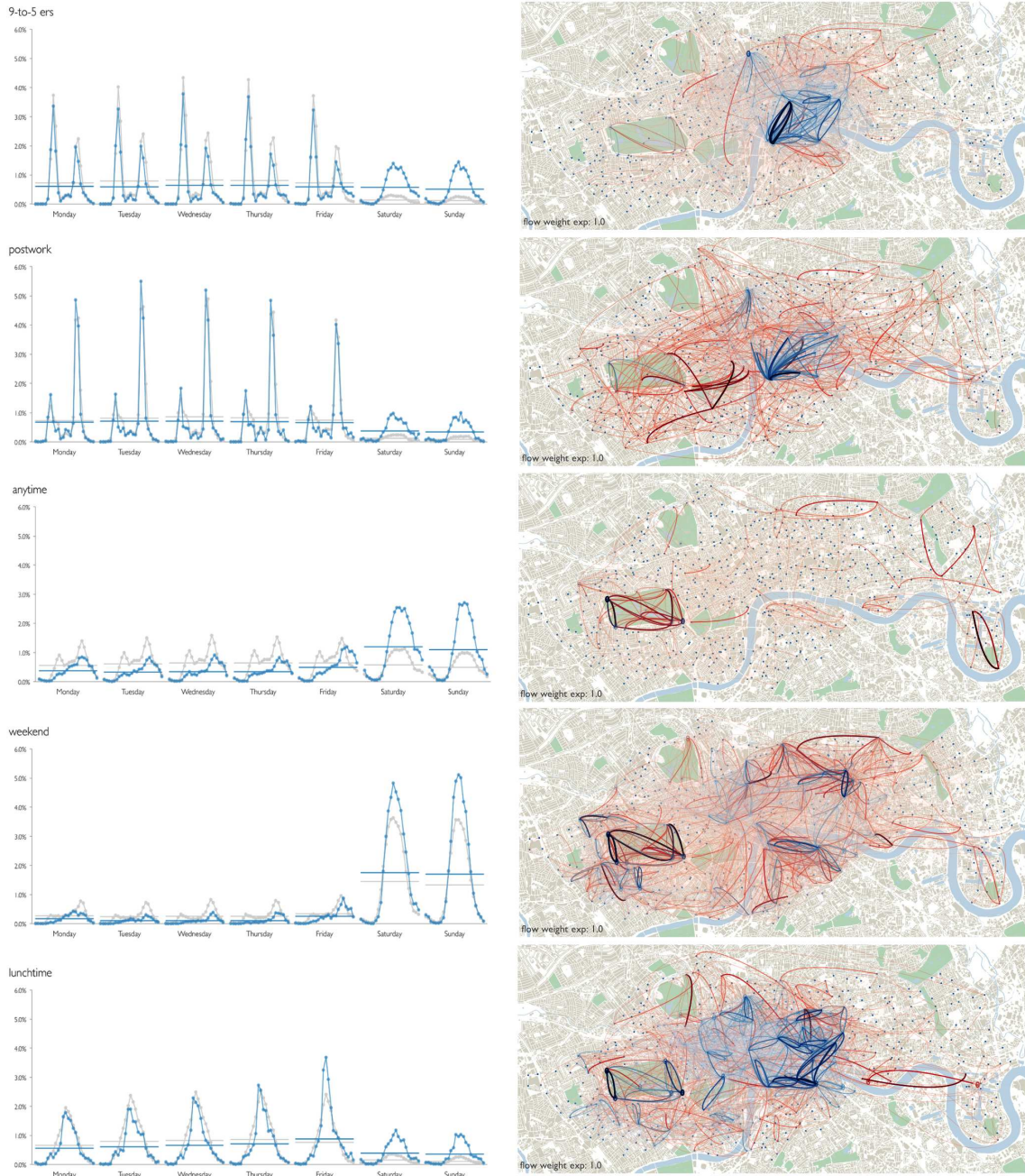
*Weekenders* are a relatively small group of members (15% of the total member population) typically living within the London area, but who use the LCHS infrequently. Over a quarter of *weekenders* (26%) are group cyclists, significantly greater ( $p < 0.001$ ) than for the total member population (20%). Perhaps as expected, *weekenders’* group-cycling journeys are very concentrated within weekend times (Figure 6) and spatially within London’s parks and along the River Thames. A noticeable difference between all journeys made by *weekenders* and those journeys that are group journeys, however, is that group journeys appear more spatially extensive. Significant numbers extend east, as well as along the north and south sides of the river. When selecting non-group journeys made by *weekenders*, however, an extremely dominant pattern is of journeys within Hyde Park (labelled in Figure 4). This suggests that, when cycling in groups, *weekenders* generally make a more diverse set of journeys. One way of partially testing this finding quantitatively is to calculate the number of unique journeys, unique OD pair combinations, taken by *weekenders*. We find that whilst 32% of non-group journeys taken by *weekenders* are unique, this figure for group journeys

is 55%, perhaps suggesting that group journeys for *weekenders* are indeed more diverse than their typical journeys. In terms of demographics, women are significantly overrepresented ( $p < 0.001$ ) amongst the *weekenders* who are also group cyclists; they constitute 31% of all *weekenders*, but 45% of group-cycling *weekenders*.

*9-to-5 ers* and *postworkers* together constitute 40% of the total member population. The groups consist of heavy (in the case of *9-to-5 ers*) and occasional (in the case of *postworkers*) commuters, often living outside of London. Comparing group journeys with all journeys that these groups typically make, we find that a significantly greater number ( $p < 0.001$ ) of group journeys coincide with weekends (Figure 6). At the same time, however, group journeys for these people do take place during commuting peaks. In fact group-cycle journeys are even more concentrated within commuting times for post-workers than all journeys taken by these members (Figure 6). Studying the spatial patterns of these journeys, the hub stations tend to occupy a large proportion of peak-time group-cycling activity. Journeys either starting or finishing at hub stations comprise 49% of all peak-time group journeys made by *9-to-5 ers*, whereas for all *9-to-5 ers*, hub stations only account for 14% of these journeys. Hubs are generally larger docking stations located at areas associated with high volumes of commuting activity. They are placed at two major rail terminals, Kings Cross and Waterloo, and at the intersection of the City of London and central London (Holborn) (labelled in Figure 4). In order to cope with very high demand at peak times, bikes are continually replenished at, or withdrawn from, these hub stations.

*Anytime users* are a large group of members who apparently use the scheme for a variety of purposes. Over a third (36%) of *anytime users* are group cyclists. Studying their group journeys, we find that weekends become particularly prominent, but so too do journeys taken later in the evening on Fridays and Saturdays (Figure 6). In fact *anytime users* comprise 60% of all members making group journeys between 8pm-2am on Fridays and Saturdays. Anytime members are generally more active scheme users living relatively close to a LCHS docking station, and it perhaps makes sense that those making group journeys later in the evening fit this profile. We also find, however, that women are significantly overrepresented ( $p < 0.001$ ) amongst the group members who make these late evening journeys. Whilst 28% of all group cyclists are women, 33% of group cyclists making late evening group journeys are women. This is particularly surprising as when we look at all journeys (both group and non-group) taking place at these times, women are significantly underrepresented ( $p < 0.001$ ); just 21% of members using the scheme in the late evening are women.

Finally, *lunchtime users*, who represent 19% of the member population, consist of generally male, occasional scheme users who live outside the London area. A relatively small proportion (10%) of these members are group cyclists. Their group journeys coincide with lunchtime hours, but compared to all journeys taken by this group we observe a noticeable peak on Fridays.

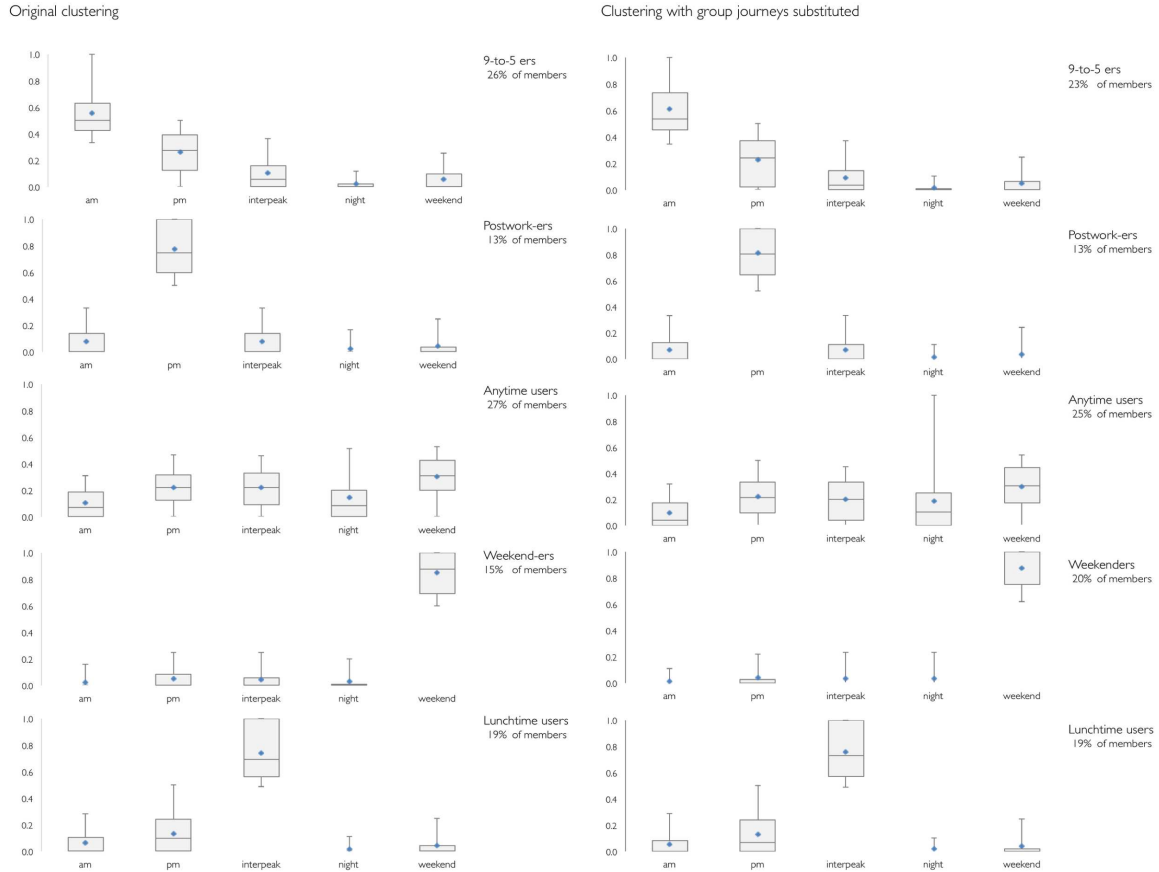


**Figure 6:** Temporal and spatial views of group journeys by cluster membership. Temporal view: all journeys in grey, group journeys in blue. Map view: non-group journeys are blue, group journeys are red. Journey lines are weighted by the number of members making journeys. Since group cyclists represent just 20% of LCHS members, if we were to use the same colour scale to weight group journeys as non-group journeys it would be very difficult to make a comparison; non-group journeys would appear very light and transparent in colour. To enable better comparison, colour weightings for group and non-group journeys are therefore scaled independently. Background mapping uses Ordnance Survey data Crown copyright and database right 2014.

## 4.2 RQ3 Are group journeys different from the journeys a member typically makes?

In the previous section, the cluster groupings served as useful descriptors for identifying different types of group journeys. This analysis and the temporal profiles displayed in Figure 6 suggest that differences do exist between the journeys a member typically makes and those that member makes within a group. Visually exploring members' group journeys at an individual level enables a detailed evaluation of these differences. Here we attempt to study the extent to which group journeys differ at this individual level more systematically by repeating the same clustering procedure used to define our initial cluster groupings (described in section 3.2), but for group members, only consider their group-cycling journeys.

Although 20% of members are group cyclists, and therefore a number of objects in this second cluster analysis were altered, we still find that, when run on a 2,000 sample of members (with a representative number of group cyclists), a 5-cluster solution produces a relatively well-defined set of clusters ( $ASW = 0.42$ ). Inspecting the temporal profile of these cluster groupings (Figure 7), the same set of labels can be used to describe the output groupings from this 'clustering with group cycle replacement' as with our original cluster analysis. Moreover, of those members who are not group cyclists, only 2% have switched cluster groupings from the original analysis. This suggests that a comparison between these two independent analyses can reasonably be made.



**Figure 7:** Box plots summarising the temporal profile of members in each cluster grouping from the two independent analyses. For each member we express the number of journeys made in each time bin as a percentage of a member's total journeys.

Studying the extent to which group journeys are measurably different, then, we find that 48% of group-cycling members are now in a different cluster grouping than in the original analysis. The largest shift in membership is in the anytime user group. Sixty-seven percent of *anytime users* switched cluster grouping, with 51% now classed as *weekenders*. We also find a smaller shift with *9-to-5 ers*, 23% of which are now classed as *weekenders*. These differences make intuitive sense, as it is reasonable to assume that members who use the scheme regularly and for commuting travel would tend to make a larger proportion of their group-cycling journeys at weekends. It is also logical that 14% of *9-to-5 ers* are now classed as *postworkers*. One might expect work-related group journeys to take place during the evening rather than the morning peaks, and therefore for a number of *9-to-5 ers* to switch in this direction when we filter only their group journeys. Although this analysis may miss more subtle differences in behaviours, it does provide evidence of the extent to which individuals' group-cycling behaviours are measurably different from non-group behaviours.

### 4.3 RQ4 To what extent is group cycling a means through which members are introduced to the scheme?

In their study of gender and cycling through the life course, (Bonham & Wilson 2012) find that group or social cycling is a means through which adult women are reintroduced to cycling. We speculate that the same might be true of LCHS usage: that members are introduced to the scheme first through cycling with others. We attempt to find instances where the first ever journey a member makes is a group journey, and study whether particular types of members are predisposed to this behaviour. In practice, mining the historical journeys dataset we cannot be absolutely certain that the first journey appearing in a member's records is in fact their first ever LCHS journey. As discussed, in addition to registering as a formal member, cyclists can hire bikes as 'casual' users. Tracking returning casual users is problematic, and we do not identify casual journeys that a member may have made before formally registering. It should be noted, then, that when we refer to the first time a member has used the scheme, we only consider the first journey they made as a member.

In total, this applies to around 20% of all group cyclists. An additional 15% of members made a group-cycling journey within a week of their first ever journey. A significant finding is that women are very significantly overrepresented ( $p < 0.001$ ) amongst members whose first journey was a group journey. Whilst 29% of group cyclists are women, female members represent 48% of all 'first time group cyclists'. The scheme's least active members, those who use the LCHS rarely and who have not used it recently, are also overrepresented amongst members whose first ever journey was a group journey (11% of all group cyclists, but 25% of first time group cyclists).

These findings perhaps suggest that, for a particular type of member, group cycling is indeed a means through which cyclists are introduced to the LCHS. Studying members' bikeshare 'friends' provides further context to these relationships. For each group-cycling member, we identify the individual they cycle with the most – their 'best friend' – and analyse all journeys made with this best friend. For 87% of members, the first group journey they made, not their first ever journey as a member, was with this best friend. Since 80% of members have just one bikeshare friend, we would expect this proportion to be large. However, we find that this is particularly true of female group cyclists: 85% of male cyclists' first group journeys were with a best friend, whereas for women, this proportion is 92% – a significant difference ( $p < 0.001$ ). Returning to our idea of 'first time group cyclists', this significant difference ( $p < 0.001$ ) also exists for those members whose first ever journey is a group journey: 93% of first-time group cyclists' first journeys were taken with their best friend, whilst this was the case for 86% of non first-time group cyclists.

Further analysing these best friend relationships, we find that 34% of male group cyclists' best friends are women and 84% of female group cyclists' best friends are men. The relative probabilities of these two events happening, essentially the female-male split of group cyclists, is 29% and 71% respectively. Since pairs of best friends are not mutually exclusive – a single member has only one best friend, but that member can be the best friend of any number of other members –

we can compare the differences between our observed and these expected values against a binomial distribution. We find that in both cases the difference between the observed and expected proportions of members having best friends of the opposite gender are very significant ( $p < 0.001$ , 99% confidence intervals:  $p(f|m)$  82%-85%;  $p(m|f)$  33%-35%). In other words, female members are more likely to have best friends that are men; and men are more likely to have best friends that are women. These differences again exist when studying first time group cyclists: 89% of female first time group cyclists made their first ever journey with a man; and 44% of male first time group cyclists made their first ever journey with a woman. An additional but relevant point is that a large proportion (37%) of group cyclists share exactly the same full postcode as their best friend. Again, this is especially true of first time group cyclists, 55% of which made their first ever journey with a friend sharing the same postcode.

## 5 Discussion

Several insights into the group-cycling behaviour of LCHS members should be highlighted from this analysis. Firstly, group journeys do appear to fit an expected pattern of ‘leisurely’ activity. A large proportion of group journeys take place at weekends, within London’s parks and along the banks of the River Thames, and analysing the group journeys of *lunchtime users*, Friday lunchtimes are a particular focus of group-cycling activity. In many cases these group journeys are different from the journeys members typically make, and often these differences meet our expectations. For 51% of *anytime users*, 23% of *9-to-5 ers* and 19% of members originally classified as *postworkers*, their group journeys typically fit the profile of the *weekenders* cluster group. Such findings perhaps reinforce the idea that group cycling is discretionary: a planned, leisure-oriented activity taken between members that are likely to be known to each other.

At the same time, however, a different type of group-cycling activity can also be identified that is perhaps more serendipitous. Studying peak-time group journeys, we find hub stations to be extremely dominant. It is reasonable to question whether, given the prominence of these hub stations and the times at which these journeys are made, we are genuinely measuring planned group behaviour. For instance, it could be the case that two individuals do not know each other, but cycle the same route at the same time on more than one occasion merely through chance. Since group journeys are almost identical, having started and ended at the same docking station within a two-minute window, however, one might assume that these two individuals have taken the same route, and the benefits associated with group cycling discussed in section 2.1 – increased visibility and increased perceived safety from being surrounded by other cyclists – would still apply. These instances, then, perhaps represent a separate category of group activity; one that is partially imposed onto members due to the way the LCHS hub stations are organised. For example, since two of the three hubs are located at major rail stations, we might expect a situation where a large commuter train arrives causing a surge of competition for bikes at the hub docking station. LCHS operators then manually replenish this station with bikes, before bikes are immediately

withdrawn by a group of waiting members. It is difficult to formally quantify that extent of this ‘imposed’ group-cycling behaviour. However, in total 11% of group cyclists have made group journeys involving hub stations during the weekday peaks, suggesting that this ‘imposed’ group cycling behaviour may be relatively substantial.

An important motivation for studying group cycling, particularly within an urban context, relates to safety. That existing research into the LCHS found female members preferentially select parts of the city generally associated with greater levels of safety (Beecham & Wood 2014), we were particularly interested in identifying women’s group-cycling behaviours. It is therefore instructive that women are significantly overrepresented ( $p < 0.001$ ) amongst group cyclists. In addition, this significant relationship ( $p < 0.001$ ) is true of the *weekenders* cluster group: a collection of members typically living within the London area, but who are generally inexperienced or infrequent users of the LCHS. There is both visual and quantitative evidence to suggest that *weekenders*’ group journeys are more spatially diverse than their non-group journeys, and it might be argued that for these people group cycling enables more extensive cycling activity. The same might apply to women who use the scheme late in the evening: women are significantly overrepresented ( $p < 0.001$ ) amongst late evening group-cycle journeys, but significantly underrepresented ( $p < 0.001$ ) amongst non-group journeys made at this time.

This final point, of group cycling perhaps enabling scheme usage, is addressed more directly in section 4.4. We find that for a large proportion of members (20%) the first journey they made as a member was indeed a group journey. This is surprising since group journeys constitute just 9% of all journeys made by group cyclists. The important aspects of this analysis relate to demographics. Women are very significantly overrepresented amongst ‘first time group’ members and are also more likely to make these first time group journeys with their bikeshare best friend – the person they subsequently cycle with the most. Studying ‘best friends’ in more detail, we find a very significantly high incidence ( $p < 0.001$ ) of best friends of the opposite gender and sharing the same postcode; and that this is also true for the friends first time group cyclists make their first journey with. We argue that especially for women, group cycling may help initiate usage of the LCHS, and that close or immediate friendships may be particularly important to motivating this early scheme usage.

## 6 Conclusion

We describe in detail a set of techniques and associated findings from studying group-cycling behaviours within the LCHS. Our approach to analysis – developing a set of behavioural variables and building interactive visualization software to support spatiotemporal analysis – enables relatively sophisticated descriptions of group-cycling activity, as well as distinct categories of group-cycling behaviour. Whilst in many cases group cycling does appear to be a leisure-oriented, planned activity, there are also instances of more serendipitous behaviour that is perhaps imposed onto members through the system’s design. Importantly, given the growing academic interest in researching motivations behind urban cycling (Buehler & Pucher 2012), we provide quantitative evidence to suggest

that group cycling may both encourage more diverse cycling behaviours than certain members might normally make, and that group cycling may be a way of enabling early scheme usage. There are limitations to our approach. Group-cycling activity is inferred purely through mining observed OD data, our analysis misses group journeys made by causal LCHS users and group cycling within a bikeshare scheme may be very different to other forms of group cycling. However, to our knowledge this is the first large-scale, observational study of its kind, and we provide empirical evidence that group cycling may be associated with more extensive cycling behaviours in both space and time, and that it may help initiate cycling behaviour.

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