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Version: Supplemental Material

Supplementary Table 3: Reliability of the "overall satisfaction with out-of-hours care" scale formed from the four modified GPPS items.

Item	N	Item-test correlation[1]	Item-rest correlation[2]	Average inter-item correlation	Alpha
Ease of access	1345	0.697	0.451	0.538	0.777
Timeliness of care	1370	0.732	0.500	0.505	0.754
Confidence and trust	1350	0.790	0.598	0.442	0.704
Overall experience	1363	0.875	0.743	0.348	0.615
Scale				**0.458**	**0.772**

[1]Item-test correlations refer to the correlation between that item and the scale comprised of all the items. [2]Item-rest correlations refer to the correlation between that item and the scale comprised of the rest of the items.