This is an author produced version of *Exploring the impact of primary care physician burnout and wellbeing on patient care: A focus group study*.

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Fig 2. Diagram demonstrating the mechanisms behind the links between wellbeing/burnout and the quality and safety of patient care.

- Poor wellbeing
- Burnout
  - Decreased cognitive function
  - Fatigue
- Decreased empathy
  - Poorer listening skills
  - Negative attitudes towards patients
- Increased referrals
- Reduced concentration
  - Poorer decision-making
  - Lack of headspace
- Patient safety incidents
- Poorer quality of care
- Complaints