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Evidence of preference construction in a comparison of variants of the standard gamble method

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ABSTRACT

An increasingly important debate has emerged around the extent to which techniques such as the standard gamble, which is used, amongst other things, to value health states, actually serve to construct respondent's preferences rather than simply elicit them.

According to standard theory, the variant used should have no bearing on the numbers elicited from respondents i.e. procedural invariance should hold. This study addresses this debate by comparing two variants of standard gamble in the valuation of health states. It was a mixed methods study that combines a quantitative comparison with the probing of respondents in order to ascertain possible reasons for the differences that emerged. Significant differences were found between variants and, furthermore, there was evidence of an ordering effect. Respondents' responses to probing suggested that they were influenced by the method of elicitation.

Keywords: preference construction, anchoring effects, ordering effects, standard gamble, health valuation

1. INTRODUCTION

The Standard Gamble (SG) method asks respondents to compare a certain outcome with a risky gamble, which will result in a better outcome if the gamble pays off and a worse outcome if it does not. The method can be used to value anything from wealth to health. In valuing health, an individual is presented with an intermediate health state, h_i , and asked to find a point of indifference between this state with certainty and a gamble with a p^* chance of a better outcome (usually full health) and a $1-p^*$ chance of a worse outcome (often this is death). If full health and death are set to one and zero, respectively, then, according to the axioms of expected utility theory (EUT), $h_i = p$.

The SG response therefore yields a cardinal index measuring an individual's utility under uncertainty (Von Neumann and Morgenstern, 1944). This index is unique up to a positive linear transformation and therefore provides an interval scale. The axiomatic basis of SG in the classical theory of decision-making under uncertainty seems highly relevant to medical decisions, and this has led to it being regarded by many health economists as a 'gold standard' amongst valuation techniques in health care (Mehrez and Gafni, 1993; Drummond et al., 1997).

However, there is a considerable body of evidence in relation to prospects involving wealth, and an increasing amount of evidence in the field of health, which raise serious doubts about the descriptive validity of the restrictions imposed by EUT (Schoemaker, 1982; Loomes, 1993; Oliver, 2003). Notwithstanding this, the SG has become one of the main techniques for putting the 'Q' into the Quality Adjusted Life Year (QALY), which combines health state values and duration into a single index number (Dolan, 2000) and which is now widely used to compare health care interventions. Over the

years, a number of different variants of the SG have been developed and, if people's preferences are not as well constructed as standard economic theory would suggest, it is not at all clear that different variants will generate the same values.

A criticism of the current methods for eliciting preferences using techniques such as SG is that the tasks are cognitively complex, with respondents being asked to consider variations in numerous attributes simultaneously across choices involving at least three scenarios, with the added complexity of probabilistic information. Evidence from psychology would suggest that respondents faced with such complex problems would tend to adopt simple heuristic strategies (Lloyd, 2003). This would be particularly true where the respondents have little time to consider their real underlying values. A worrying concern that has emerged from the psychology literature is that techniques such as SG may actually construct respondent's preferences in some way rather than simply eliciting them (Slovic, 1995). This would suggest that the precise wording of the SG question might influence the answers given.

Over the last 30 or so years different variants of the SG have been developed in order to assist the respondent as much as possible and promote standardisation through the use of different elicitation procedures, the use of visual aids and different methods of administration. While such development of methods might be regarded as laudable, it does raise the question of whether different variants result in systematic differences. EUT does not suggest one variant of SG should be preferred to another and, indeed, the precise framing of the question should not influence the result as, according to EUT, people have well-constructed preferences. If elicitation techniques do construct preferences, however, then one consequence is that the values they obtain from

respondents will be influenced by factors extraneous to the health states being valued, such as the framing of the question.

This study compares two variants of the more widely used variants of SG in the health and transport economic literatures. The study compared the ‘ping pong’ method, based on a method developed by Furlong and others (1990) and the ‘titration’ method, first used in a study to value injury states by Jones-Lee and colleagues (1993). The aim was to test the hypothesis that these techniques elicit preferences and therefore there should be no systematic difference between them. The study was specifically concerned with the valuation of a set of health states. It was a mixed methods study that combines a quantitative comparison with the probing of respondents in order to ascertain possible reasons for any apparent inconsistencies in health state values from using one variant compared to the other.

2. METHODS

2.1 Participants

The participants were recruited from staff and students at the University of Sheffield Medical School. No payment was offered to the participants in this study. A research assistant was given a list of names of staff and students at the institution and then randomly drew names from the lists. Once recruited respondents were randomised between each of two groups who completed different questionnaires. The same research assistant who had been trained by the authors interviewed each respondent.

2.2 The Variants

2.2.1 The 'ping pong' variant

The ping pong variant (PPV) is administered by interview and employs a visual aid where the probabilities are displayed on a board, both numerically and in the form of a pie chart. A key feature of this variant is that the probability of success is presented in a 'ping pong' fashion that oscillates up and down the scale. The respondent is asked to choose between the ill-health state for certain compared to the uncertain prospect of a risky treatment, where the outcomes are full health and some worse outcome.

The first question asked respondents to consider this choice where the probability of success is set at 1.0. This is a test question is to ensure the respondent understands the health state classification. Should they choose the certain intermediate state over being in full health for certain, they are asked the reason for this. Such a choice is rarely made. The probability of the best outcome is then changed to 0.1. Should the respondent choose the uncertain treatment, then the assumed indifference value is 0.05. If they choose the certain ill health state then the probability of success is increased to 0.9. Should the respondent then choose the certain prospect, he/she would be asked to explicitly consider the probability of the best outcome being 0.95. Where the respondent continues to choose the certain prospect, then the interpolated value for indifference is 0.975 and where the respondent chooses the uncertain prospect, the value is 0.925.

A respondent who chooses the uncertain prospect at a probability of 0.9 would be asked to consider the choice with a 0.2 chance of success. Choosing the certain prospect

would then result in the respondent being asked to consider a probability of 0.8. This procedure continues in a 'ping pong' fashion until the respondent's point of indifference is revealed. The probabilities are presented in units of 0.1 except for 0.95, which generate values on a scale from 1.0 to zero in intervals of 0.05 (except for 0.975).

The board is designed to ensure each interview is standardised in order to minimise the risk of interviewer variation. The board and pie chart are also designed to help the respondents understand the notion of probability. The developers have tried and tested the procedure over many years and it has become widely used in health economics, including the valuations of two of the leading generic instruments, the Health Utility Indices-3 and the SF-6D (Feeney et al, 2002; Brazier et al, 2002).

2.2.2 The titration variant

For the titration variant (TV), the chances of success are listed from 100 in 100 down to 0 in 100 in intervals of 5, which generates a scale from 1.0 to zero in intervals of 0.025. It is usually self-completed following instruction from the interviewer. Respondents are asked to place a tick against all the probabilities of success at which they are confident they would choose the treatment and a cross against all the values where they would reject the treatment. They are then asked to indicate the chances of success at which they would find it most difficult to choose. Where this region covers more than one probability value, then a mid-point is taken to be the indifference value. This version of SG has been found to produce more consistent and reliable data than an interview based variant using props, though not the PPV used in this study (Dolan et al, 1996).

In summary, as their names suggest the variants differ in terms of their procedure for finding the indifference probability value. However, they also differ in the way they are administered (i.e the PPV is interviewer administered and TV is self-completed with e interviewer in attendance) and in the use of props (i.e. PPV has props, whereas the TV does not). Both instruments generate indices on the same zero to one scale, with PPV generating a distribution of scores with 0.05 intervals, except at the top end where there is an additional value of 0.975 (due to respondents being offered 0.95), and TV generates intervals of 0.025. It is possible for differences within individuals of 0.05 to arise due to ‘rounding’.

2.3 The interviews

In both groups respondents were asked to complete the SF-6D, a health state classification developed from the SF-36. The SF-6D describes health across six multi-level dimensions: physical functioning, role limitations, social functioning, pain, mental health and vitality (Brazier et al, 2002). Health states are defined by the SF-6D by taking one level from each dimension, an example of which is shown on Figure 1.

[INSERT FIGURE 1 HERE]

Respondents were asked rank eight SF-6D health states, and then rate them using a visual analogue scale, where the endpoints are the best and worst imaginable health state. The eight health states were full health, the worst state defined by the SF-6D and six intermediate states worst health state defined by the SF-6D (Table 1). These health

states were selected to represent a range of states from very mild through to severe states defined by the SF-6D. The six intermediate states have been selected in pairs, where each pair of states differed in a single level of one dimension.

[INSERT TABLE 1 HERE]

This closeness of the three pairs has been designed to examine consistency across methods. For each pair of health states, one state can be regarded as logically better or worse than the other. One state will dominate over another where is better on one dimension level and no worse across the other dimensions. The health states were selected in adjacent pairs in order to scrutinise the consistency of respondent's valuations that differ by one level in one dimension. A health state is represented on Table 1 by 6 digits, where each digit indicates the level for each of the six different dimensions. One pair is health state Z (211211) and state X (211212) and the codes indicate that state Z is better in vitality than state X and no worse on any other dimension and so should dominate it. For the other pairs the logical ordering is Q>Y and T>R.

Respondents were asked to also value each of the six intermediate states and the worst (or 'pits' state), P, by SG. Each group valued these states in the same order. Group 1 valued the first four states using PPV (including P) and then valued the remaining three states valued by the TV variant (Table 1). Group two valued the first four states by TV and the other three by PPV. All respondents were interviewed by the same research assistant who had been trained in the two methods by the authors in the use of the variants.

The six intermediate states were valued in gambles containing the best state defined by the SF-6D and the worst state P as the uncertain outcomes. P was then valued against full health and death.

At the end of the interview, respondents were asked their gender, age, employment and educational status. They were then asked to comment on the questionnaire. Where inconsistencies occurred in their valuations of states between the three pairs of states (Z and X, Q and Y and T and R), respondents were asked to comment on the reasons for them. Respondents were then asked how difficult they found each variant and how well they understood the tasks using five point likert scales.

2.4 Analysis

The results reported in this paper focus on mean health state values by variant and respondent Group. The significance of any differences found is tested at the 5% level using the t-test. An important check on the extent to which respondents were able to understand the valuation tasks was to examine the logical consistency of their responses and this has been presented in terms of strict inconsistency, which is where there is a reversal of rank from the logical ordering of the states. Differences in the answering the questions on degree of difficulty and understanding were tested using the Wilcoxon rank test.

3. RESULTS

A total of 58 respondents were recruited from staff in the Medical Faculty at the University of Sheffield. There were 28 respondents in Group 1 and 30 in Group 2. The groups were comparable in terms of gender (9 males in group 1 versus 10 males in group 2), age (38 vs. 36) and own health status according to a VAS rating (0.88 vs. 0.88). The two groups ranked the states in a very similar order and their VAS ratings of the states were virtually the same with no significant differences (Table 2).

[INSERT TABLE 2 HERE]

The mean SG health state values are shown on Table 3 by variant and group. Mean health state values generated by the TV variant are higher than those produced by the PPV for health states Y, Z, R and P. The differences are .107, .038, .130 and .138 respectively and all are significant except Z. For states X, Q and T there are little or no difference between the variants.

[INSERT TABLE 3]

The differences between the variants can also be seen in the number of times respondents choose to take no risk (i.e. $p=1.0$), which was 25 for TV compared to 6 for PPV out of a possible 203 occasions for each variant across the 58 respondents.

In terms of consistency with the logical ordering across the three pairs of states (i.e. $Z>X$, $Q>Y$, $T>R$), the pattern is mixed (Table 4). The mean VAS values are consistent across all three pairs. However, for the mean SG values there was inconsistency within

variant and between variant. Strict inconsistencies arises between Z and X within the PPV variant and between Q and Y for TV. Between variant inconsistencies was measured within group, since each group valued the same states but used different variants. Therefore, Group 1 was inconsistent between Z (PPV) and X (TV) and Group 2 between Q (TV) and Y (PPV).

[INSERT TABLE 4 HERE]

In terms of difficulty, most respondents found the two variants between quite difficult through to fairly easy (Table 5). Only one person found either technique very difficult. However, the responses indicate a significant difference in favour of the PPV. In terms of understanding the tasks, most respondents said they fully understood the tasks for both the variants, but again there was again a small and significant difference in favour of PPV (Table 6).

[INSERT TABLES 5 AND 6 HERE]

Respondents with inconsistent responses were asked to comment on why they thought the difference arose. Twenty-four people responded to this question. The most common reason given by respondents was confusion, including finding it 'hard to remember' and 'forgot'. A number of respondents thought the tasks might have been responsible for the difference: the 'board leads to more risk taking – more attractive' and the PPV 'yo's, yo's you around whereas TV makes you more cautious'. Some apparent inconsistencies were 0.05 or less and arose due to differences in the scale.

Finally, respondents were asked whether there were any other differences between the variants. The most common comment (n=16) was that they found using the board easier and many liked the visual aid provided by the PPV (n=7). A smaller number of respondents (n=4) commented that they found the PPV props confusing and offering only a limited number of choices (n=2).

4. DISCUSSION

The SG is based firmly on the axioms of EUT and is widely used to value health states. According to EUT it does not matter which variant of the method is used as people have well-constructed preferences. But the evidence from this study does not support the hypothesis that these two variants of SG produce the same answers. Overall, it would seem that TV tends to generate higher health state values than PPV. For four of the states the differences were in excess of the 0.03 suggested in the health economics literature as being potentially important (O'Brien and Drummond, 1996) and for three states exceeded 0.1. This could have a potentially important impact on results of the final incremental cost per QALY of an intervention. However, this result was only clear for four out of the seven states. For three states the differences were very small and two of these were in the opposite direction. These mixed results suggest that there may be more than one reason for the differences found.

The four states where TV exceeded PPV were also the first states valued by each group. This suggests that the valuation of the second set of states may have been contaminated in some way by the valuation of the first four states. The first four states represent a 'pure' comparison of variants whereas the other three states have been altered by the task that went before. This would suggest that in Group 1 the TV valuations of the last

three states were lower than would otherwise be the case since they were ‘dragged down’ by the respondent’s memory of the valuation of the first four states by PPV. For Group 2, the PPV valuation of the last three states were ‘dragged up’ by the TV valuation of the first four states. The net effect of this contamination from the ordering of the variants is to offset the impact of the variant effect.

The anchoring and adjustment heuristic described by Tversky and Kahneman (1974) results in preferences that are influenced by the provision of different anchors and is caused by respondents making insufficient adjustment away from the starting point. Such starting point biases have previously been found in a range of contexts, including assessments of probabilistic information (Kahneman, 1992), contingent valuation questions (Boyle et al, 1997) and distributional questions (Dolan and Robinson, 2002). It seems that they may also have influenced the results reported here.

The combination of variant and ordering effects helps to explain some of the anomalies in the inconsistency results. Within Group, the variant effect explain the inconsistencies of $X > Z$ and $Y > Q$ (see Table 4). In group 1, state X was valued by TV and Z by PPV and in group 2 state Y was valued by TV and Q by PPV. Of course the differences are quite modest because the ordering effect has substantially negated the variant effect. Within variant, the inconsistencies of $X > Z$ and $Y > Q$ have arisen from ordering effects. States X and Q occur in the second half of the interview where the valuation has been contaminated by the previously used variant, for example the PPV values of X increased from having TV valuations first.

The fact that TV values exceed PPV values could be explained by anchoring since TV starts eliciting preferences at the upper end of the scale, whereas the PPV iterates respondents between the upper and lower ends, thereby reducing any anchor point bias. An alternative view, expressed by some respondents, was that the ping pong procedure actually confuses people and encourages them to take risk. This is supported by the finding that a significantly lower proportion of respondents chose a probability of success of 1.0 with PPV compared to TV.

This may arise from respondents completing PPV being encouraged to gamble at the start of the task by the question that asks them to decide between a 100% chance of ending up in full health or the chronic state for certain. People realise that the ill health state is worse than full health and therefore say they would prefer full health, but then they are thrown to the other end of the scale with a 10% chance of full health versus the certain state. Whereas they regarded the chronic state as only slightly worse than full health and may have preferred to take a much smaller risk than is being offered. By contrast, the TV allows people to concentrate at the upper end and may decide on further consideration to choose 1.0 out of the risks being made available or the next one down. However, TV can be criticised for anchoring values at the top end.

In more general terms, this study supports a view that people's preferences for intangible things like health are quite labile and can be influenced by the problem structure, question format or other aspects of the assessment process rather than simply the content of the thing being valued. Previous studies have by Dolan et al (1996) and Lenert et al (1998) have found that the variant of SG and TTO can influence the result. This study finds further evidence of a variant effect and evidence that context can

influence the result through the ordering in which respondents undertake the tasks. These findings support a view that stated preference tasks such as SG, and others like willingness to pay (Shiell and Gold, 2002), do not simply tap into someone's values, but influence the construction of those values (Slovic, 1995). This raises serious questions about whether techniques such as SG elicit 'true' values or whether they actually shape them. It has been pointed out that this alternative paradigm should not be overstated, in this and other studies the ordinal ranking of states has not been affected by the variant used (Dolan et al, 1996), but we have found evidence that the ordering of variants can lead to inconsistencies.

A philosophy of partial perspectives (Fischhoff, 1991) lies between the extremes of the conventional articulated values of economists and the basic values suggested by Slovic (1995). This viewpoint suggests that people do in very general terms have what Fischhoff (1991) refers to as "stable values of moderate complexity". This might suggest that respondents' initial values will be strongly influenced by the elicitation procedure and other theoretically irrelevant considerations, but that after some deliberation and reflection respondents might be able to give values that are closer to the respondent's basic values. It has also been argued in the context of health state valuation that respondents need to be better informed about what living in the states might be like through the more direct input of patient values (Brazier et al, 2004), which again may make respondents less prone to being influenced by the valuation procedure.

The values of citizens are being increasingly used to inform resource allocation in the public sector. Whatever the right approach to eliciting values, the evidence from this and other studies suggests there needs to be a move away from large scale surveys to

valuing intangibles (such as health) towards a more careful and lengthier elicitation process that allows respondents time to reflect and deliberate on their views.

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Table 1: Health states valued by SG variant

SF-6D state ¹	State code	Group 1	Group 2
433333	Y	PPV ²	TV
211211	Z	PPV	TV
535554	R	PPV	TV
645655	P	PPV	TV
333333	Q	TV	PPV
211212	X	TV	PPV
53554	T	TV	PPV

Where:

1. The SF-6D has six multi-level dimensions. Each digit in the health state represents the level of each dimension.
2. PPV is ping pong variant and TV is titration variant

Table 2: Mean visual analogue scale rating for each health state

SF-6D state	State code	Group 1	Group 2
111111	H	0.993	0.994
433333	Y	0.528	0.556
211211	Z	0.877	0.899
535554	R	0.306	0.298
645655	P	0.185	0.159
333333	Q	0.624	0.667
211212	X	0.833	0.842
535544	T	0.373	0.380

Table 3: Mean standard gamble valuation for each state by group and variant

SF-6D state	State code	PPV		TV	
		Group 1	Group 2	Group 1	Group 2
433333	Y	0.647			0.754*
211211	Z	0.875			0.913
535554	R	0.482			0.612*
645655	P	0.458			0.596*
333333	Q		0.748	0.750	
211212	X		0.883	0.882	
535544	T		0.626	0.615	

* where the difference between variants reaches significance

Table 4: Consistency with logical ordering

Pair	VAS	PPV	TV	Group 1	Group 2	
Z>X						
Q>Y						
T>R						

Table 5: Degree of difficulty

	PPV	TV
	<i>%</i>	<i>%</i>
Very difficult	0.0	1.7
Quite difficult	24.1	41.4
Neither difficult nor easy	27.6	20.7
Fairly easy	32.8	27.6
Very easy	8.6	1.7

Wilcoxon rank test = 0.019

Table 6: Understanding of task

	PPV	TV
	<i>%</i>	<i>%</i>
Fully understood	87.9	74.1
Partially understood	5.2	13.8
Did not really understand	0.0	5.2

Wilcoxon rank test = 0.005

Figure 1: Example of SF-6D health state

Your **health** limits you a little in moderate activities

You **accomplish less** than you would like as a result of emotional problems

Your health limits your **social activities** some of the time

You have **pain** that interferes with your normal work (both outside the home and housework) a little bit

You feel **tense or downhearted** and low some of the time

You have a lot of **energy** some of the time